

# Mitel MiCollab Client

Making In the Moment Communications More Dynamic

## Key Features

- UC clients for desktop, mobile devices and web
- Rich, real-time presence information
- Dynamic call routing
- Simplified voice message retrieval
- Point-to-point video conferencing
- Secure Instant Messaging (IM) with file transfer
- Quick access to client, partner and colleague interactions



Mitel® MiCollab Client provides your employees with a single access point for all their business communication and collaboration needs. It enables smarter communications between colleagues, customers, and business partners and allows your employees to become more accessible through a variety of real-time communication methods - whether it's instant messaging, voice, or desktop video.

MiCollab Client is a core component of the MiCollab collaboration solution, which unifies business critical applications, promote user agility & collaboration, and simplifies & streamlines administration.

## Technical Specifications

### LANGUAGES SUPPORTED

Chinese, Dutch, English (US, UK), French (European, Canadian), German, Italian, Portuguese (Brazilian), Spanish (European, Latin American)

### HARDWARE REQUIREMENTS

#### MiCollab Client

- » CPU Intel Core 2 or higher 2.8 Ghz
- » RAM 2 GB Minimum / 4 GB or more recommended
- » Free disk space 100 MB
- » See the MiCollab Client product documentation for further details

#### UC Server

For information on Mitel Standard Linux® qualified servers, please contact your local Mitel representative.



## Software Requirements – MiCollab Client

### DESKTOP SOFTWARE REQUIREMENTS

Operating System	Version / Service Pack
Microsoft® Windows® XP Pro	SP3 32 or 64-bit
Windows Vista® Business / Enterprise / Ultimate Editions	SP2 32 or 64-bit
Windows Vista Home / Business / Enterprise / Ultimate Editions	SP2 32 or 64-bit
Windows 7 Business / Enterprise / Ultimate Edition	32 or 64-bit
Windows 8 & 8.1 Non-Metro	32 or 64-bit
Citrix® Client	5.0, 6.0, 6.5 & 7.1 (32 or 64 bit)
Microsoft .NET Framework	4.0
Remote Desktop Services (formally Terminal Services)	v6.1 (installed as part of windows Server 2008 R2)
VWware View	5.0 or 5.5
Windows Media Player	6 or later

### INSTANT MESSAGING REQUIREMENTS

Software	Version / Service Pack
Microsoft Windows Live™ Messenger	8.5 or 2009 (v14), 2011
Microsoft Office Communicator 2007	R2
Microsoft Lync™	2010 & 2013

\*Microsoft Lync integration is supported on deployments behind MiVoice Business and MiVoice Office 250.

### PERSONAL INFORMATION MANAGERS

Software	Version / Service Pack
Microsoft Outlook®	2003, 2007, or 2010 (no support for 32 or 64 bit)
IBM® Lotus Notes®	8.0, 8.5, or 8.5.2
ACT!® by Sage	2008, 2009 & 2011

### WEB BROWSER REQUIREMENTS

Browser	Client	Web Portal	Mobile Client
Microsoft Internet Explorer®	9, 10 & 11	9*, 10 & 11	—
Mozilla® Firefox®	26 or later	26 or later	—
Apple® Safari®	7.0 or later	7.0 or later	—
Google® Chrome™	30 or later	30 or later	—

\*Does not support web sockets enabling dynamic presence status in MiCollab Client

## MOBILE SOFTWARE

Software	Version / Service Pack
BlackBerry	5.x, 6.x, 7.x
Android	4.0, 4.1, 4.3 & 4.4
iPhone	6.0 or later
iPad	6.0 or later

\*The minimum hardware requirements for the Android client for SIP softphone: Processor: dual core, 1000MHz, ARM Cortex-A9; Memory: 1024 MB Ram

## SOFTWARE REQUIREMENTS - UC SERVER

Operating System	Version / Service Pack
Mitel Standard Linux	10.1

## COMPATIBILITY WITH MITEL COMMUNICATION PLATFORMS

Platform	Version / Service Pack
MiVoice Business	5.0 or later (5.0 Sp2 or later is required for SIP softphone)
MiVoice Office 250	4.0 or later (5.1 required for SIP softphone)


## COMPATIBILITY WITH MICOLLAB

Application	Software Version
MiCollab	6.0

## COMPATIBILITY FOR SERVER FEDERATION

Software	Version / Service Pack
Microsoft Office Communicator 2007	R2
Microsoft Lync	2010 & 2013
Microsoft Exchange Server	2010 (SP2) & 2013
IMB Lotus Sametime®	8.5

## COMPATIBILITY WITH VMWARE

 5.5, with VMware vSphere client (VMware vCenter™ Server is optional and not required to install and

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