



JOIN TODAY

Make the most of your investment in Mitel technology by joining the Mitel User Group today. For more information and to apply for membership, visit us online at:

www.mitelusergroup.com

MITEL

User Group

Membership Makes a Difference

Want to realize a fast, full, and continuous return on your investment in unified communications solutions from Mitel®?

Want to share your experiences and learn from other Mitel customers from a broad range of market sectors? Want to have direct influence on Mitel product development to help ensure it meets your organization's current and future needs? Want to be at the forefront of technological change in business communications? If you answered 'yes' to any of the above, you've come to the right place.

Independent, Membership-Based

The Mitel User Group is an independent, membership-based organization providing Mitel customers with a comprehensive range of services, learning and networking opportunities, and direct, one-on-one access to senior personnel across the entire Mitel organization. Originally founded in 1985, the group, comprised of members from around the world, includes senior IT and communications executives, managers, administrators, technicians, and engineers from a diverse range of sectors and organizations.



Member Benefits

Education and Training

Mitel User Group members benefit from a variety of learning opportunities that demonstrate best practices and practical application of Mitel solutions. These opportunities include regular meetings and web conferences.

Networking

The Mitel User Group provides members with a network of contacts from whom they can learn and benefit through shared common experiences. Networking opportunities include regular meetings and events as well as direct member-to-member contact.

Online Resources

Mitel User Group members can access a number of exclusive online resources. This includes access to Mitel OnLine, a comprehensive password-protected technical and training portal with additional information on upcoming events, membership, and more.

Member Newsletter

Distributed every two months, the Mitel User Group's online newsletter features articles by users, event information, product and application updates, and information on trends in the communications industry.

Conference

Mitel User Group members meet every year at an Annual General Meeting (AGM). This event is the user group's flagship meeting, and provides members access to Mitel senior executives and product specialists, educational and motivational presentations, and guest speakers – not to mention a great opportunity to meet and spend quality time with fellow members.

Product Development Input

Mitel User Group members play a key role in helping shape the direction and development of Mitel products via focus groups, open forum input, member surveys, and by inputting product Design Change Requests.

Special Interest Group Program

Mitel User Group Special Interest Group Program provides members an opportunity to share experiences, insights, and concerns relating to specific Mitel products and services with the appropriate Mitel product experts and other user group members.

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