



MITEL

## Applications Suite for Mitel 3300 IP Communications Platform

### Multiple Applications, One Administration Interface, One Server

Mitel® Applications Suite (MAS) is a robust communications solution that unifies mission-critical applications required by small- and medium-sized businesses into an easy-to-use, cost-effective solution. MAS allows you to simplify communications while increasing productivity, enhancing customer service and collaboration as well as reducing total cost of ownership. MAS delivers capabilities like unified messaging, speech-enabled auto-attendant, mobility, teleworking and sophisticated audio and web conferencing. It integrates seamlessly with the Mitel 3300 IP Communications Platform (ICP) which provides call control, extensive features and support for a wide range of innovative desktop devices and applications.

Designed for companies with 50 – 1,000 employees within a single site or across a multi-site campus, MAS creates efficiencies with consolidation. MAS offers a powerful set of unified communication applications on a single server. This drastically cuts power consumption, reduces maintenance costs and requires less rack space. Time and effort is also saved with a single installation of all applications, an integrated initial system configuration wizard, and a simplified, browser-based administration interface. For employees' day-to-day use, a single browser-based end-user interface provides access to all applications.

#### With MAS Companies Can:

##### Save Money

- With five applications on one server
- With centralized system management
- By allowing employees to manage their own application profiles.

##### Save Time

- By doing all management tasks, such as adding, modifying and deleting users, once for all five applications
- With a user-friendly interface that requires minimal training time for technical staff and end-users.

##### Experience Cutting-edge

##### Unified Communications Applications

- With the ability to scale up each application individually according to your companies growth needs and timeline.

## MAS Comprises

### Mitel NuPoint Unified Messaging™ (UM)<sup>1</sup>

Provides users unified messaging with rich voice messaging, advanced UM integrations to corporate email systems with text-to-speech, inbound and outbound fax capabilities, and a highly flexible corporate as well as personal auto-attendant.

### Mitel Speech Auto-Attendant

Offloads office staff by providing seamless self-serve access to the company directory through an easy-to-use speech interface.

### Mitel Audio and Web Conferencing (AWC)

Equips employees with the necessary tools to conduct highly interactive multimedia collaboration sessions with integrated audio conferencing, web collaboration (desktop and application sharing), as well as desktop video.

### Mitel Unified Communicator® (UC) Mobile<sup>2</sup>

Lets users twin their desktop phone with an internal or external PSTN-connected phone such as a mobile or cellular phone.

### Mitel Teleworker Solution

Connects a remote office to the corporate voice network so as to provide full access to all of the office phone system's calling features, single voicemail and access to corporate audio conferencing.

## MAS Release 1.2 Applications

NuPoint UM	Release 3.0
Speech Auto-Attendant	Release 3.0
AWC	Release 3.6
UC Mobile	Release 1.7
Teleworker Solution	Release 5.0

## Server Configuration Modes

**LAN (server-only):** In this mode, the MAS server is located within the corporate local area network (LAN), secured from the public Internet by an existing business firewall. This deployment configuration may require some specific firewall configuration to enable certain MAS services to be accessed from the public Internet.

**Network edge (server-gateway):** In this mode, the MAS server resides parallel to the business firewall and has direct public Internet connectivity, acting as the firewall or Internet gateway for voice communication traffic. The server hardware must be equipped with two Ethernet interfaces – one to connect to the external public Internet and one to connect to the internal LAN. Teleworker Solution is supported in this configuration only.

## Language Support

English (UK and US), French (France and Canada) and Dutch

## Hardware Requirements

Platform	Refer to Mitel Standard Linux (MSL) 8.5 supported hardware list on Mitel OnLine
RAM	4 GB
Hard Drive	250 GB
NIC	Single NIC in LAN mode (server-only) or dual NIC when deployed in network edge (server-gateway)
Monitor	Minimum resolution of 800 x 600 pixels

NOTE: Applications that require serial ports are not supported.

## Software Requirements

Web Browser	Internet Explorer® release 6.0 or higher
MSL	Release 8.5

## Compatibility with Mitel Platforms

3300 ICP	Release 8.0 UR3, UR4 Release 9.0, 9.0 UR1
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<sup>1</sup> Formerly Mitel NuPoint Messenger IP®

<sup>2</sup> Former Mitel Mobile Extension

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