MITEL NETWORKS

3300 | Integrated Communications Platform

MITEL | it's about YOU

The Promise of **Convergence**, Delivered

Communication is essential to business, but it is ultimately conducted at a personal level at the desktop and across the enterprise. So if you're considering a new communication solution for your business, you've got to look beyond infrastructure to consider the benefits to the people who make a real difference – your users. At Mitel Networks™, we believe this is where the true promise of convergence lies. And we've built the Mitel Networks 3300 Integrated Communications Platform (ICP) to deliver.

The 3300 ICP is a resilient network appliance that adds feature-rich IP telephony and advanced user applications to the corporate LAN/WAN.

Add Feature-Rich IP Telephony and Advanced Applications to Your Corporate Network

The 3300 ICP is the proven, resilient converged communications platform that adds feature-rich IP telephony and advanced user applications to corporate local and wide area networks (LAN/WAN). Readily scalable, the 3300 ICP can efficiently serve the needs of users in small, medium and large enterprises with single and multiple locations. It integrates rich call handling, telephony features and networking built on Mitel Networks' three decades as a leader in voice communication. And it includes an exclusive suite of embedded user applications for simplifying and enhancing collaboration, messaging, mobility, teleworking, and access to network services. All are easily accessible via the industry's most extensive portfolio of desktop devices – and all readily managed via web-based embedded system management.

At Mitel Networks, we believe the true promise of convergence lies at the user desktop, and we've built the Mitel Networks 3300 ICP to deliver.

Simplify, Enhance and Personalize Business Communications

Wireless Voice and Data

The 3300 ICP's integrated 802.11 wireless gateway enables mobile users to access voice and data services equal to the wired desktop anywhere in the enterprise.

Speech-Enabled Applications

The 3300 ICP supports Mitel Networks 6500 Speech-Enabled Applications including attendant, directories, mobility and voice portals.

Collaboration

The 3300 ICP supports Mitel Networks 6600 Your Assistant, the PC-based real-time communication tool that provides a single, unified interface for call handling, integrated communications and collaboration.

Video Conferencing

The 3300 ICP supports the Mitel Networks 5700 Voice First Solution, one-touch video conferencing that's as easy as dialing a phone.

Teleworking

The 3300 ICP integrates support for the Mitel Networks 6010 Teleworker Solution, the simple, secure, 'plug and work' solution that enables transparent access to the corporate voice network from any location with broadband Internet access.

Messaging

The 3300 ICP's embedded voice mail is a flexible, cost-effective solution supporting centralized voice mail and multi-level auto-attendant. The 3300 ICP also supports Mitel Networks 6510 Unified Messaging which provides enhanced voice mail as well as integrated and unified messaging.

ACD and Contact Center Applications

The 3300 ICP includes embedded automatic call distribution (ACD) and supports the Mitel Networks 6100 Contact Center Solution suite of modular, web-centric contact center applications.

Mitel Networks offers the industry's broadest range of IP-based desktop devices, supporting diverse user needs and providing access to the 3300 ICP's telephony and network applications.

Support Intuitive Access at the Desktop and Across the Enterprise

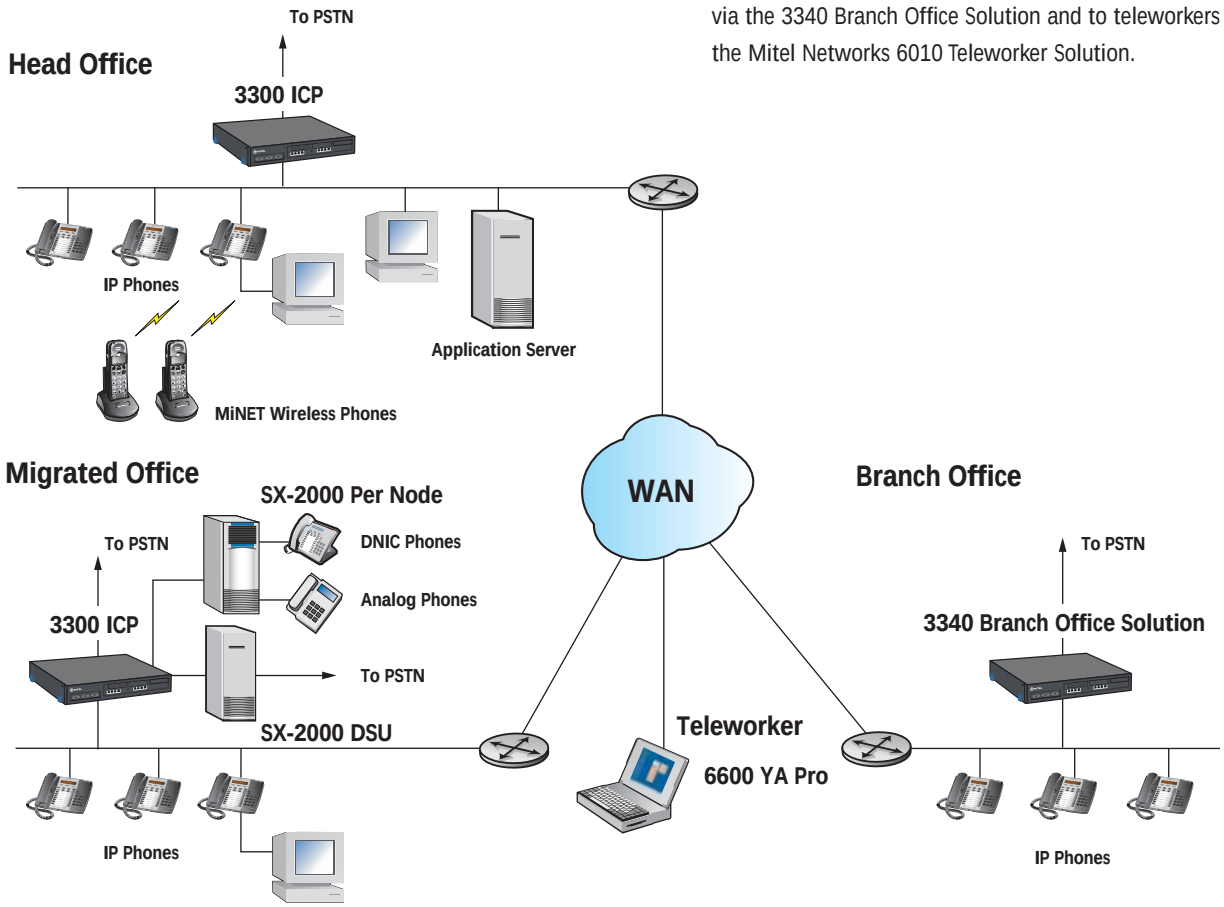
Mitel Networks' industry-leading portfolio of desktop appliances, telephones, wireless phones, conference phones and consoles support intuitive user access to the telephony features and user applications supported by the 3300 ICP. From simple IP phones to web-enabled IP appliances and even a desktop device that fully integrates PDA technology – only Mitel Networks meets the diverse desktop needs of all users across the enterprise. And all support hot desking, allowing users to enter a password to automatically change any extension on the system into their own, complete with personal profiles and preferences.

Extend Access to Users & Locations

The 3300 ICP can be configured and integrated into any corporate LAN/WAN infrastructure – regardless of manufacturer – to provide IP telephony and application access to thousands of users in a single building or campus setting. The 3300 ICP can also be seamlessly networked via IP or TDM with other 3300 ICPs and with the Mitel Networks 3340 Branch Office Solution to serve locations across the country and around the world. The 3300 ICP seamlessly interoperates with traditional PBX telephone systems, protecting existing investments while allowing organizations to add IP-based communications to work groups, departments, and new locations/facilities at a pace that make sense for them – Intelligent Evolution by Mitel Networks.

The 3300 ICP is a resilient solution that supports single and multiple location enterprises, with IP networking extending full head office capabilities to the branch office via the 3340 Branch Office Solution and to teleworkers via the Mitel Networks 6010 Teleworker Solution.

Converged Network



The 3300 ICP can interoperate with traditional PBX systems to enable enterprises to evolve departments and facilities toward IP at a pace that makes sense for them.

Manage It All, Simply and Cost-Effectively

The 3300 ICP features embedded system management that provides simplified web-based tools for efficient system configuration and maintenance. In addition, the inherent flexibility of Mitel Networks desktop devices virtually eliminates the need and cost of onsite visits for moves, adds and changes, as do the intuitive personal programming interfaces supported by Mitel Networks devices on the 3300 ICP. All of which combines with the efficiencies of operating a single integrated network to deliver significant cost of ownership savings.

Highly Scalable Architecture

The 3300 ICP is built on the company's unique Data Integrated Voice Applications™ architecture: a switched IP core that is highly scalable and delivers resilient, robust switching, routing and call control including support for traditional circuit-switched environments. This approach fully leverages the power of IP while recognizing the need to support traditional systems and devices as organizations evolve to a fully IP-based environment.

Proven IP Performance from the Leader in Convergence for the Enterprise

Already delivering on the promise of convergence in diverse organizations around the globe, the 3300 ICP is the proven solution that supports strategic advantage through unparalleled user features and applications, simplified management, reduced system costs, and enables companies to protect their investment in existing systems as they evolve toward a converged IP environment. The result of Mitel Networks' three decades as leading innovators in user-focused business communications, the 3300 ICP delivers on the promise of convergence today.

Mitel Networks 3300 ICP's embedded 802.11 wireless gateway supports mobility and location transparency within the enterprise.

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Companies don't make decisions, people do. That is why Mitel Networks is leading the way toward a new and more personalized approach to communications for enterprise and small business. Our innovative solutions, applications and desktop appliances enable you to access, process and control your communications and information naturally, simply and efficiently. Our solutions allow you to collaborate over distance and time and to interact with your customers, colleagues and partners as never before. By combining the power of voice, data and video over converged high speed networks, Mitel Networks provides you with flexible and personalized tools that let you leverage the latest advances for personal and organizational advantage.

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