

MITEL

## Superset | 4001

The affordable single line digital business telephone providing basic access to features/functionality of Mitel® SX-200® and Mitel SX-2000® PBX business telephone systems.



### Users

For casual telephone users within the enterprise requiring limited access to PBX telephone system features. Ideal for the shop floor, office and hotel lobby, retail store, classroom.

### Call Handling Features

- Speed calling
- Placing calls on hold
- Transferring calls
- Setting up conference calls
- Voice mail access – large message waiting lamp
- Seven programmable keys

### Ergonomic/Physical Features

- Tilting base
- Wall mount
- Small footprint – 8.9" x 8"
- Available in Dark Charcoal Gray

### System Software Requirements

- Mitel SX-200: Mitel LIGHTWARE™ 17 or higher
- Mitel SX-2000: Mitel LIGHTWARE® 29 or higher



it's about **YOU**

Description/ Target User	Superset 4001 Affordable, single-line digital set for casual user; provides basic access to PBX features	Superset 4015 Affordable multi-line, entry level digital display set for technical office and contact center staff	Superset 4025 Multi-line full function set for office workers, professionals, managers and contact center agents; basic conferencing set	Superset 4150 Advanced multi-line, intuitive, digital display phone with touch screen and advanced PBX feature access; ideal for heavy phone users and call center agents; PC connectivity for TAPI-compliant applications
PBX Support	SX-200/SX-2000	SX-200/SX-2000	SX-200/SX-2000	SX-200/SX-2000
Min Software	LW 17/29	LW 17/29	LW 17/29	LW 17/29
Speakerphone			•	•
Display Screen with Contrast Control		•	•	touch screen
TAPI-Enabled				•
Backlit Display			•	•
Full Duplex Handsfree Operation				•
Half Duplex Handsfree Operation			•	
On-hook Dial		•	•	•
Softkeys (Context-Sensitive)			•	•
Dedicated Headset Jack		•	•	•
SuperKey Programming		•	•	•
Off-hook Voice Announce			•	•
Send/Receive Direct Page	•	•	•	•
Speed Calling	•	•	•	•
Call Forward	*	•	•	•
Call Hold (Place/Retrieve)	•	•	•	•
Call Transfer	•	•	•	•
ACD Agent		limited functionality	•	•
ACD Supervisor			•	•
Last Number Redial	*	•	•	•
Conference Call Setup	•	•	•	•
Do Not Disturb	*	•	•	•
Large Message Waiting Lamp	•	•	•	•
Firmware Download			•	•
Wall Mount	•	•	•	•
Number of Programmable Keys	7	7	14	14
Max Number of Line Appearances	1	7	14	14
PKM 48 (min S/W LW17 Rel 3 / LW29 Rel 2)			**	**
PKM 12 (min S/W LW17 Rel 3/LW 29 Rel 2)			***	***
AIM			•	•

\* through access code \*\*2 PKMs per set on SX-2000 and SX-200 \*\*\*1 PKM per set on both SX-200 and SX-2000

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