

MITEL

Your Assistant 3.1 | Video / Data Collaboration

Real-time conferencing and collaboration. Where you want it. When you want it.

The Mitel® Your Assistant™ Video / Data Collaboration module with USB web cam video brings distributed and integrated enterprise collaboration and softphone voice capability to a whole new level. Now, with full presence, availability, video communication and data collaboration, real-time communications are available from the office, the home or the remote mobile location of choice, all in a secure environment and without the encumbrance of hosted, expensive, by-the-minute charges.

Give The People What They Want! When They Want!

The Your Assistant Video / Data Collaboration module removes the complexity and cost of a hosted web conferencing solution and ties the Your Assistant voice connectivity with full web conferencing and collaboration capabilities. Now, anyone within your organization that has a Your Assistant license can create on-the-fly collaboration and conferencing sessions with other colleagues within the organization or with anyone in the public wherever they might be. Enjoy the benefits of multi-party, multi-location, full collaboration and web conferencing without paying for hosted services. Its simple set-up lets you kick-start your collaboration meetings within minutes. No more calling your web hosting provider, booking time, detailing the number of participants and paying for fixed periods. Simply invite as many people as you want whenever you want from wherever you want and enjoy instant "collaboration gratification."

Industry Leading Partnership Solution

Winner of Network Computing "Editor's Choice Award" for Best Enterprise IM Software (September 2004), listed in the Gartner Magic Quadrant for Leadership and Visionary Strength in Instant Messaging and Web Conferencing (May 2004), the Mitel Your Assistant solution and associated collaboration module delivers all the features you want and need to maximize performance and minimize cost.



it's about **YOU**

Features

Enabling unprecedented control over your business communications, Your Assistant multi-features include:

- **Video Collaboration** – Up to 20 party web cam video connectivity; any USB web cam video
- **Desktop Sharing** – Perfect for training / distance learning without leaving your office or city
- **Application Sharing** – Perfect for multi-party collaboration on Microsoft Excel, PowerPoint, Word or any other type of document requiring multi-party input
- **Whiteboarding**
- **Remote PC Control** – Minimize support costs by requesting control of a participants desktop to help configure their PC from a remote location
- **Chat** – Initiate chat with select group or all individuals contained with the collaboration session
- **Public Address Access** – Invite non-Your Assistant individuals into a multi-party / multi-location conferencing / collaboration session with full video capability via a secure internal website address

Benefits

Benefits extend far and wide for this secure, real-time enterprise collaboration. Key benefits include:

- Enhanced effectiveness of communications at all levels
- Minimized travel costs and related expenses
- Enables you to fully engage prospects, customers, suppliers and vendors over any and all distances
- Enables interactive training efficiently regardless of time zone or logistic constraints
- Supports a distributed workforce easily and cost effectively
- One-click escalation from IM conversation to a web conference with integrated voice and video
- Reach or include any participant based on integrated Your Assistant Presence and Availability notification
- One-stop-shop for voice, video, IM / presence data collaboration via Your Assistant

Different Configurations (Your Assistant Modules)

CPU and RAM Requirements			
CPU Configuration	Minimum	Recommended	Disk Space
Your Assistant	PIII 500 MHz	PIV 1.4 GHz	40 MB
Your Assistant Softphone	PIII 500 MHz	PIV 1.4 GHz	40 MB
Your Assistant and Your Assistant Video / Data Collaboration Participant	PIII 500 MHz	PIV 1.4 GHz	256 MB
Your Assistant Softphone and Your Assistant Video / Data Collaboration Participant	PIII 500 MHz	PIV 1.4 GHz	256 MB
Your Assistant and Your Assistant Video / Data Collaboration Host or Presenter	PIV 1.4 GHz	PIV 2.0 GHz	256 MB
Your Assistant Softphone and Your Assistant Video / Data Collaboration Host or Presenter	PIV 1.4 GHz	PIV 2.0 GHz	256 MB

Your Assistant Video / Data Collaboration Module

System Requirements	
Maximum Requirements	Recommended Requirements
Number of collaboration video sessions visible simultaneously – 20	Typically five, dependent on available bandwidth and performance of PC

Server Guidelines	
Minimum Requirements	Recommended Requirements (up to 50 concurrent users)
Pentium 3 1.2 GHz or better	Pentium 4 1.8 GHz or better
256 MB RAM	512 MB RAM
10 MBit Network card	Fast disk subsystem
Windows 2000 Server w/Service Pack 2	100 MBit NIC or better

Note: Beyond this, a rule of thumb is that each connected user will use approximately one MB of RAM.
For larger deployments, a 3GHz or better P4 is recommended, with the following hard limits based on the user Operating System

Server Guidelines for Larger Deployments		
	Windows 2000 Server	Windows Server 2003:
Standard Edition	Up to 250 simultaneous connected users	Up to 250 simultaneous connected users
Enterprise Edition or better	Up to 500 simultaneous connected users	Up to 500 simultaneous connected users
Web Edition	N/A	Up to 50 simultaneous connected users

Note: Web Conferencing is SMP enabled and will take advantage of multiple processors.

Hardware Requirements for Host / Presenter	
Minimum Requirements	Recommended Requirements
Pentium 4	Pentium 4
1.4 GHz	2 GHz
256MB RAM	512MB RAM
100 MBit Network card	100 MBit Network card
Video card	USB or Firewire webcam (video conference) *
Valid TCP/IP address	Sound card w/speakers and microphone (audio conference)
Windows 2000 w/SP3, Windows XP and Windows 2003	Accelerated video card **
Microsoft PowerPoint 97 and above for presentations (optional)	Valid TCP/IP address
	Windows 2000 w/SP3, XP and 2003
	Microsoft PowerPoint 97 and above for presentations (optional)
	Internet Explorer 5 and up.

Hardware Requirements for Participant

Minimum Requirements	Recommended Requirements
Pentium 3	Pentium 4
800 MHz	1.4 GHz
128 RAM	512 RAM
10/100 MBit Network card	100 Mbit Network card
Valid TCP/IP address	USB 2.0 or Firewire web cam (video conference) *
Windows 95 SR2, 98, ME, NT4 (SP3), 2000, XP and 2003	Sound card w/speakers and microphone (audio conference)
Internet Explorer 5	Valid TCP/IP address
	Windows 2000 & XP
	Internet Explorer 5

Note: The host, presenter and participant require Windows running IE v5.0 or later. The hardware required for the host and presenter are the same, as a presenter has rights to use all features. The requirements for participants are lighter, because participants only view activities in a conference. In the event the host enables audio and video for participants, then participants will require more up-to-date hardware.

* Web cams that are USB 2.0 or Firewire compatible are highly recommended as they reduce the load on the CPU.

** Due to the technical limitation of some video cards, the desktop acceleration feature works best with NVidia chipset video cards.

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