

Mitel Redirection and Configuration Service (RCS)

Terms of Use

By accessing or using the Mitel Redirection and Configuration Service (RCS), or authorizing or permitting any individual to access or use the RCS, You agree to be bound by these Terms of Use. If You are accessing the RCS on behalf of a company, organization, or another legal entity (an “Entity”), You are agreeing for that Entity and representing to Mitel that You have the authority to bind such Entity and its Affiliates to these Terms of Use, in which case the terms “You”, “Your” or a related capitalized term herein shall refer to such Entity and its Affiliates. If You do not have such authority, or if You do not agree with these Terms of Use, You must not access or use the RCS.

Definitions

- **API(s):** means application programming interface and includes one or both of the following: source code, instructions, accompanying or related documentation, SDKs, executable applications, and other materials made available by Mitel, including, without limitation, through this website.
- **Mitel:** means Mitel Networks (International) Limited on behalf of itself, its subsidiaries, and/or affiliates.

Access

Mitel Redirection and Configuration Services (RCS) are provided via the Mitel RCS application. Mitel provides RCS access free of charge to authorized partners who accept the terms and conditions of service. Authorized partners granted access to RCS shall maintain accurate account contact details, protect and not share account authentication details, and utilize any API in accordance with API specifications. If You are no longer an authorized partner in good standing with Mitel, Mitel may, in its sole discretion, discontinue Your access to RCS.

Support

Mitel is not obligated to provide support or technical assistance but will endeavor to maintain RCS operational status and assist authorized users as required. Furthermore, Mitel is not responsible for, liable for, or obligated to support any third-party applications utilizing Mitel’s RCS API.

No Warranty

Mitel has made every attempt to ensure the accuracy and reliability of the APIs, however the APIs are provided “as is” without warranty of any kind and may include errors or omissions. Mitel does not accept any responsibility or liability for the accuracy, content, completeness, reliability or non-infringement of the APIs. No warranties, promises, and/or representations of any kind, expressed or implied, arising by law, custom, prior oral or written statement, by Mitel or otherwise, are given as to the nature, standard, accuracy or otherwise of the APIs, nor to the suitability or otherwise of the APIs to your particular circumstance.

Mitel offers no warranty to the availability of the RCS services, no liability to the loss of data, or subsequent liabilities incurred for lack of or interrupted service.

Modifications

Mitel reserves the right, in its sole discretion, to (i) grant or remove access to RCS at any time and without prior notice, and (ii) add, edit, or delete MAC address related data stored on the RCS. In addition, Mitel may modify the list of Mitel devices that work with the RCS at any time but will endeavor to provide advance notice to registered RCS users.

Ownership/Notice

Mitel is the owner and/or authorized licensee of the RCS and all intellectual property associated with the RCS is owned by Mitel or it’s licensors with all rights reserved. MITEL and the Mitel logo are registered trademarks of Mitel Networks Corporation.