

Mitel Voice Assist Fair Use Policy

April 2023

Mitel Voice Assist includes a certain number of Voice Assist flow executions per month per CloudLink customer account as shown in the table below.

In the event of Mitel Voice Assist usage in excess of the limits define in the table below, Mitel may, at its sole discretion: (a) bill you a monthly overage charge for usage that is above the stated limits at a cost as set out in the table below, and/or (b) suspend, limit or terminate your Services.

Feature	Fair Use Limit	Overage Fee
Mitel Voice Assist	5000 Voice Assist flow executions per calendar month per CloudLink customer account	\$40 per 10,000 Voice Assist flow executions