

Mitel's WEEE Directive Implementation in the UK

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Mitel's WEEE Directive Implementation

As previously communicated, Mitel® Networks Ltd will be providing to our Channel Partners in the UK a facility to allow the "take back" of Mitel's historic waste as defined in the WEEE Directive and also the "take back" of Mitel product at end of life which is indicated with the marking of the crossed out wheelie bin with a black line underneath.

As you will be aware, the WEEE Directive (2002/96/EC) comes into force in two stages in the UK. As of August 13 2005 all electronic equipment placed on the UK market is required to be marked with a crossed out wheelie bin as shown below:



This label indicates that the product was placed on the UK market on or after August 13 2005.

In July 2007 the UK Government enforced the mandatory "take back" requirements as defined in the Directive.

The requirements are that Producers (i.e. Mitel) finance the collection and recycling of a) Mitel's historic waste and b) Mitel's products placed on the market after August 13 2005 at end of life.

WHAT IS MITEL'S OBLIGATED HISTORIC WASTE?

This is the waste which is being replaced on a like for like basis by a new Mitel system installation. This waste may be old Mitel equipment or any other vendors equipment. The replaced equipment will ONLY be historic waste if it is NOT marked as above or the date of manufacture is prior to August 13 2005.

WHAT IS 'LIKE FOR LIKE' WASTE?

When you supply new Mitel equipment, Mitel has to recycle any existing historic waste which performs the same function. This EXCLUDES any equipment, which you as a Channel Partner supply from other vendors as part of the installation. For example, if you supply analogue telephone sets, Mitel will NOT be responsible for recycling any analogue telephone sets which are being replaced. The producer of the analogue telephone sets will need to advise you of their take back process in this case.

If you are supplying Mitel IP phones to replace analogue telephones, then Mitel would be obligated to recycle the replaced analogue telephones as the Mitel IP sets would be performing the same function. Another example would be if you were supplying a UPS that replaced an existing UPS, again the UPS producer would have to recycle the replaced UPS.

HOW WILL MITEL MEET THE "TAKE BACK" OBLIGATIONS?

Mitel have introduced a process which is available to all UK Mitel Channel Partners as of August 1 2005. We partner with a recycling company who will collect Mitel's obligated historic waste and end of life waste.

HOW WILL THE PROCESS WORK?

At your choice, either you or the customer will log onto the following URL: www.s2s.uk.com/pages/mitel. Complete the form as requested and our recycling partner will contact the collection site to arrange removal.

Please note that the form must be fully completed, in order that our recycling partner can verify that a Mitel product installation has taken place.

If there is waste above and beyond Mitel's obligated waste which requires collection, our recycling partner will be happy to collect such waste. However, this will be a commercial issue between you or the customer and our recycling partner and a charge may be applied depending upon the nature of the waste.

NOTE: Any waste MUST be de-installed and made ready for collection. Our recycling partner will specify on an individual basis the terms of "ready for collection".

WHY THE CHOICE OF THE CUSTOMER OR CHANNEL PARTNER TO ARRANGE COLLECTION?

As part of any telephone system installation you may be dealing with several vendors products. For example, the Mitel IP PBX, another vendor's UPS, another vendor's headsets etc. After July 2007 all these vendors will be required to have their own take back processes in place for their obligated historic waste. You can either leave the customer to manage the take back of every vendor's (including Mitel's) historic waste, or you could manage it for them. For example, you could remove the waste (subject to any required waste handling licensing) on behalf of the customer to your premises and then arrange collection from there.

WHEN TO USE THE MITEL COLLECTION SCHEME?

Only when there is Mitel WEEE for collection. The following decision tree will help you to decide when you or the customer needs to use this scheme. For example, you or the customer may wish to re-sell the replaced system, in which case there is no WEEE for collection.

DECISION TREE:

- *Is there equipment being replaced by the new installation? If not, then there is no historic WEEE for collection.*
- *If there is equipment being replaced and there is Mitel obligated waste (see note 1 below) does the customer want it collected, or does he wish to re-sell the existing system? If they wish to re-sell, then there is no historic WEEE for collection.*
- *If the customer wants the equipment removed, do you as a channel wish to remove and re-sell or re-install? If you do, then there is no historic WEEE for collection.*
- *If neither you or your customers have a use for the replaced equipment, then there is Mitel obligated waste for collection (see note 1).*
- *Either you or your customer must log onto the URL as detailed above and complete the form as directed. This includes detailing the Mitel product supplied, the like for like waste for collection and proof of purchase or sale.*

NOTE 1: Mitel's obligated waste would be a) the like for like parts of an existing system which was NOT marked with the new WEEE directive label as above or b) New Mitel product at end of life due to a new install which has the above new product label. Any like for like waste of other vendors, which has the above product label applied, is NOT Mitel's responsibility.