



Mitel Customer Snapshot:

Raytown Quality Schools

Company Info:

- Raytown Quality Schools is a tier one suburb of the Kansas City metropolitan area in Missouri. With approximately 9,000 students and 1,400 employees, Raytown Quality Schools covers 35 square miles and has 25 facilities.

Situation:

- Aging phone system required a replacement that would be easy to use, administer, and support
- Principals and administrators faced critical need for mobility in order to stay connected when working outside the office

Products:

- [MiVoice Business](#) communications platform
- [MiCollab](#) unified communications solution
- [NuPoint Unified Messaging](#)
- [MiVoice 5320 IP Phones](#)

Results:

- User-friendly solution with over 1,400 handsets in classrooms across the district
- Mobility and collaboration tools give principals and administrators an in-office experience no matter where they are
- Virtualized data center with high reliability of uptime
- Seamless integration with existing infrastructure

"One of the big benefits of Mitel that we really enjoy in our district is the MiCollab soft client that can go on our mobile devices. With it, our principals and administrators are able to stay connected to their offices even when they're not there."

Melissa Tebbenkamp, Director of Instructional Technology, Raytown Quality Schools



Check out this video to learn more about how Raytown Quality Schools transformed its communications story.