

How Healthy Are Your HOSPITAL'S COMMUNICATIONS? THE NUMBERS TELL THE STORY



No hospital is immune to the changes happening in healthcare, including increased competition and the rise in data privacy attacks. From managing the proliferation of bring your own device policies to increasing staff and physician responsiveness, flexible and secure communications can help your hospital deliver top quality patient care.

42%

OF HOSPITALS NOW
invest in cloud-based
implementations¹



Commit to a cloud-based unified communications as a service (UCaaS) solution that offers new phone system flexibility and scalability.

Unhappy patients cost hospitals
MILLIONS
OF DOLLARS EACH YEAR²

Improve patient-to-provider access by adding contact center features to your patient portal (e.g., patient call-backs or web chat) to build higher levels of patient satisfaction with faster response times.

Poor communication is
THE #3
CONTRIBUTOR
TO PATIENT DEATHS³



Assess staff availability and accelerate workflow with one-button dialing and instant conferencing.

38%

OF PHYSICIANS
are now employed
by hospitals⁴



Commit to sustainable systemness with phone system interoperability and integrated assets post M&A.

98%

OF SURVEYED
HOSPITAL
PHYSICIANS

use text messages for patient care⁵

Deploy a secure mobility app that integrates staff devices to your hospital phone system.



See how Mitel can help your hospital thrive.

Mitel helps connect hospitals with other healthcare providers to improve patient outcomes through seamless communications and collaboration.

Learn more at mitel.com/healthcare.

Sources: 1IDC, Business Strategy: Trends and Opportunities in the U.S. Healthcare Provider Market – A Discussion of the 2015–2016 Healthcare Provider Technology Spend Survey Results, Doc #US 40883115, January 2016; 2CMS.Gov Website – 2016 – www.cms.gov; 3http://www.jointcommission.org/assets/1/23/jconline_April_29_15.pdf; 4<http://www.fiercehealthcare.com/practices/1-4-physician-practices-now-hospital-owned>; 5Spyglass Consulting Group report, Point of Care Communications for Physicians, 2014