# THE COST
# Of Downtime

## An interactive tool to calculate potential downtime costs

Enter your details below to find out what the potential cost of one minute of downtime could be for your business.

### EMPLOYEE COSTS

Number of Full time employees:

Number of Part-time employees:

Average Hourly wage:

Annual Revenues:

Hours of Operations:

Employee cost per minute:

(Derived by dividing employee's hourly wage by 60 and multiplying by the average number of employees on staff)

### REPAIR & OPPORTUNITY COSTS

Number of IT Staff:
(Assumed figure)

Repair cost per minute:
(Assumed wage of $45/hr)

Opportunity cost per minute:

(Derived by taking the average daily sales and divided it by your hours of operation and then divided by 60)

Fixed fees per outage (optional):

(Any regulatory or legal fees with each outage, where applicable).
**Note:** This number is not included in the total below, but for businesses where this applies, it should be taken into consideration.

## COST OF ONE MINUTE OF DOWNTIME:

If you can't afford to lose this much money per minute when you experience system downtime, you need Software Assurance. **Contact Mitel.**

Mitel
Powering connections

mitel.com