UNIFY PHONE CUSTOMER DATA RETENTION

This Data Retention[i] Schedule explains how long Mitel keeps your information.

<div align="center">

TABLE A: ACTIVE CUSTOMER RETENTION PERIOD

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Customer Data	Default Duration
User profile data[ii], e.g., first name, last name, phone number, email address, , username and password.	For the duration of the contract plus 90 days after the termination date.
Call history data, which may include inbound and outbound call logs.	24 months. Back-ups are automatically deleted after 4 weeks following the 24-month retention period.
Logs	24 months. Back-ups are automatically deleted after 4 weeks following the 24-month retention period.
User Presence, IP address.	Session Data is only stored as long as the session is active. Transient Data is not stored at all.
Address books which may contain contact names and telephone numbers.	Address Books residing on other systems (such as MS Exchange) are accessible from Unify Phone Service for search and phone number retrieval, but the data is not stored on Unify Phone Service. This feature is only available upon Customer's activation.

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[i] Unify Phone (incl. MongoDB) is hosted in Google data centers, located in Saint Ghislain, Belgium and Frankfurt a. M., Germany. Note that technical support services can be provided by Mitel Group Companies located globally, e.g., India, United States of America, Brazil, etc. to support different languages and time-zones. The Mitel Group owns and operates the Unify business.

[ii] Mitel does not delete Users profile data on its own as long as there are active Unify Phone licenses. The Unify Phone administrator may deprovision Users and delete their User Profile Data at any time. After termination of the Unify Phone Service and unless there is an ongoing legitimate business need to continue processing Customer's personal data, Mitel will delete all Customer personal data from the Unify Phone Service production system (e.g. User profile data, call history data, etc.) within 90 days from the effective termination. Deleted data will still be available in the automatic data base back-ups and finally deleted after 4 weeks.