Mitel

Education Solutions

Technology For Enriching The Learning Experience

Take your **learning institution to the next level** with a unified communications solution that helps you **streamline and improve** the way your faculty enhances learning for students.

Education institutions are faced with offering the best learning experience for students and the most seamless technology experience for faculty and staff. Schools need the ability to communicate with parents, teachers, staff and faculty at a moment's notice to ensure everyone is informed when and wherever they are.

Improve the communications experience for educators and give staff the tools they need to succeed.

Modernization of Communication Systems in Educational Institutions[1]:
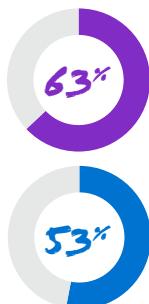
63% are modernizing their communication infrastructure with a focus on student engagement

53% are investing in communication AI to improve staff efficiency

Improve Student Learning

Students and faculty have more options in the changing learning landscape whether they're in the classroom or learning remotely. Mitel offers integrations with Zoom, Microsoft Teams and Google Classroom.

Elevate Campus Safety

In campus emergency situations, principals and staff can send out mass notifications with Mitel Revolution to faculty, staff and students with live, immediate communication at a moment's notice.

Connect Hybrid and Onsite Environments

Flexible options to fit all school districts with communications tools to connect all users: faculty to faculty, teacher to student parent, school to parent, and parent to school whether via SMS or phone.

Help Reduce Staff Shortages with Better Technology

Declining faculty and staff make the needs for seamless communication even more necessary, as stress levels are high, and staff are taking on heavier workloads. Mitel offers flexible, low maintenance options for IT staff and other faculty, wherever you are.

Mitel offers technology that **s**implifies the educators communications experience instead of complicating it.

Mitel 6900 IP Phones

For school common areas such as libraries, halls and offices where dust and bacteria thrive, the 6900 antimicrobial deskphones are a top choice while also being easier to clean.

Collaborate

With Mitel's MiCollab, the faculty can communicate with their colleagues in different geographical locations where users choose how they should be reached, e.g., by voice, email, chat or even SMS depending on time of day and current activity.

Easy Integrations:

Deliver third-party integrations between Mitel and platforms like Microsoft Teams and Zoom to provide greater operational efficiency between district employees.

Regulatory Compliance[2]

Includes common controls that customers may use to help address requirements in their regulated environments, such as security, privacy, and/or anti-fraud measures.

Increase cost savings

Include Mitel in your existing campus environment to create an end-to-end solution that enables control and creates the ability to connect to your existing discounted carrier options.

Parent Communication

Parents can utilize IVRs or third-party integrations to track attendance, report absences and leave messages for faculty.

Sourcewell

Recognized vendor and compliant with Sourcewell purchasing agreement (US).

Integrations for Education

Integration with applications, processes and workflows elevates the educators' communications experience. With Mitel Education Solutions, real-case successes of integrations are available with the most common tech stack in Administrations around the world. Our open APIs allow us to integrate with virtually any relevant application today.

If we do not have the integration you want, it can easily be built with our open APIs.

Deployments and Integrations:

Mitel Revolution

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Crisis response

In campus emergency situations, principals and staff can send out mass notifications with Mitel Revolution to faculty, staff and students with live, immediate communication at a moment's notice.
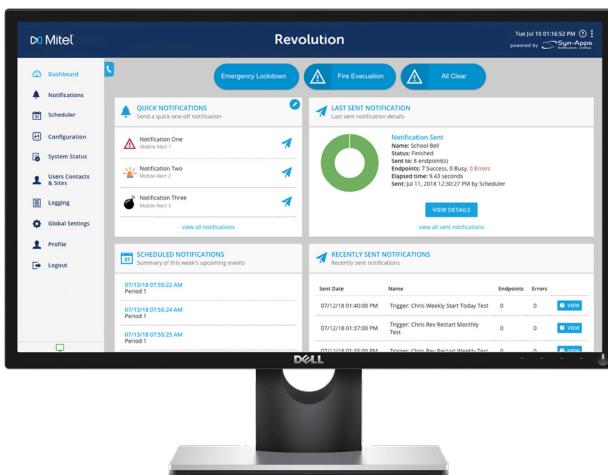
Personal data protection: Reliable and safe

A critical consideration of any Unified Communications platform is to understand the operational conditions of the service. Protection of private data, providing a reliable infrastructure protected against cyber attacks, and evidencing proof through audited certifications is required.

> Mitel Education Solutions provide common controls that customers may use to help address requirements in their regulated environments, such as security, privacy, and/or anti fraud measures e.g., HIPAA, GDPR, US Cybersecurity & Infrastructure Security Agency Shields UP, Americans with Disabilities Act (ADA), Kari's Law, Ray Baum's Act) via product features or through partnerships with providers.*

> Sourcewell vendor and compliance purchasing agreement (US).

Mitel Education Solutions

Mitel's easy to use app for phone, text messaging, and video empowers advisors and educators. With Mitel Education Solutions, master virtual meetings and build trusted relationships.

Contact us to learn more about Mitel Education Solutions

Controls enabling compliance to regulatory standards may vary based on specific Mitel product capabilities and components and may be delivered via one or more Mitel products, Mitel Solutions Alliance (MSA) partner solutions, or a demonstrated integration to a 3rd party solution via Mitel Professional Services and may require additional corporate IT controls. Degree of product specific compliance is documented as part of Mitel's publicly available documentation for the applicable product, partner solution or professional service integration. For more information regarding Mitel's ability to help customers comply with regulatory standards, please contact your Mitel Representative or Channel Partner.

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