

3 Pillars of High-Performance Critical Response Communication in Healthcare

The systems that save the most lives have one thing in common: they move healthcare information with absolute precision and zero delay.

1

Role-based routing

The right alert to the right clinician, the first time.



Automatically sends alerts to target roles, not a broad distribution list



Reduces alarm fatigue and ensures accountability



Removes delays caused by guessing who's on call

2

Automated escalation

If the first responder doesn't acknowledge, the system acts instantly.



No manual phone tag or chasing



Pre-built escalation pathways trigger in real time



Ensures every alert is acknowledged and acted on

3

Multi-modal delivery

Redundancy that ensures nothing slips through the cracks.



Voice, secure messaging, mobile, and wearables



Reaches clinicians wherever they are



"One channel failed" is never a reason for a missed alert

When seconds define outcomes, communication must perform as a connected clinical ecosystem

Healthcare communication only works when systems share context



Integration with EHR, nurse call, real-time location systems, and mobile



Elimination of siloed alerts and duplicate workflows



A reliable, traceable, end-to-end communication chain

Learn more in our blog post:

[Critical Response Communication: Why Seconds Define Outcomes](#)