

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2011

This is to certify that:

Mitel Networks Limited
Castlegate Business Park
Portskewett
Caldicot
NP26 5YR
United Kingdom

Holds Certificate Number:

ITMS 96809

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2011 for the following scope:

The provision of services to Mitel external customers and Mitel solution providers by the EMEA Client Services Business Unit.



For and on behalf of BSI:

Andrew Launn, EMEA Sys Cert Ops & Compliance Director

Original Registration Date: 2005-10-25

Latest Revision Date: 2017-11-07

Effective Date: 2017-11-09

Expiry Date: 2020-11-08

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