

MiCollab Client Release Notes

The following table provides release information for the [MiCollab Client](#) application.

Release Date	MiCollab Client	+ New and * Improved Features
18-Dec-25	<ul style="list-style-type: none"> 10.2.9 (10.2 All Clients) 	+ Logout feature added in PC Client Application. + Support IDP Initiated logout. + Multiple IDP (SSO On-prem) logout support in MiCollab Client. + PC Client to support Entra ID with OIDC Auth. + Added ability to mute ringtone for incoming call in Micollab Clients. + Make Voicemail playback behavior configurable (Loudspeaker/Earpiece). + MiCollab server will provide an admin setting within the user profile to control the softphone control in the client. *Bug fixes and performance improvements. For details on the features, refer to MiCollab 10.2 related customer documentation set in Document Center .
11- Aug-25	<ul style="list-style-type: none"> 10.1.10 (10.1 SP1 For iOS Clients) 	*Bug fixes and performance improvements. For details on the features, refer to MiCollab 10.1 SP1 related customer documentation set in Document Center .
15-Jul-25	<ul style="list-style-type: none"> 10.1.8 (10.1 For PC and Web Clients) 10.1.9 (10.1 for Mac, Android and iOS) 	+ 1:1 SMS capability in Micollab + Dial pad being the default screen upon opening the client can be controlled by a flag coming in config / settings from UCA + Support for TCP/TLS protocols for RTCP-XR Softphone VQ + Allow configuration of TCP/TLS for Softphone VQ * Bug fixes and performance improvements. For details on the features, refer to MiCollab 10.1 related customer documentation set in Document Center .
1-Apr-25	<ul style="list-style-type: none"> 10.0.105 (10.0 SP1 All Clients except Mac Client) 10.0.106 (10.0 SP1 Mac Client) 	* Bug fixes and performance improvements. For details on the features, refer to MiCollab 10.0 SP1 related customer documentation set in Document Center .
21-Jan-25	<ul style="list-style-type: none"> 10.0.9 (10.0 All Clients except Mac Client) 10.0.10 (10.0 Mac Client) 	+ Flexible CLI for softphone on MiVB allows enhanced control of the PBX CLI numbers available to end users. + BNB-0906: Inbound Call Displays A & B Number During Ringing For Softphones in a Group.

		<p>+ Group Call Pick up feature allows users to answer calls directed to any group member. Users can enable or disable this feature through the Call Pickup setting in their MiCollab Client.</p> <p>+ Auto Answer call to seamless hands-free experience.</p> <p>* Bug fixes and performance improvements.</p> <p>For details on the features, refer to MiCollab 10.0 related customer documentation set in Document Center.</p>
24-Oct-24	<ul style="list-style-type: none"> 9.8. 204 (9.8 SP2 All Clients except iOS App) 9.8.205 (9.8 SP2 iOS App) 	<p>* Bug fixes and performance improvements.</p> <p>For details on the features, refer to MiCollab 9.8 SP2 related customer documentation set in Document Center.</p>
12-July-24	<ul style="list-style-type: none"> 9.8.112 (9.8 SP1 FP1) 	<p>* Bug fixes and performance improvements.</p> <p>For details on the features, refer to MiCollab 9.8 SP1 FP1 related customer documentation set in Document Center.</p>
16-May-24	<ul style="list-style-type: none"> 9.8.102 (9.8 SP1 All Clients except PC client) 9.8.103 (9.8 SP1 PC Client) 	<p>+ Bi-Directional sync of presence status with MS teams (Available by end of May)</p> <p>* Bug fixes and performance improvements.</p> <p>For details on the features, refer to MiCollab 9.8 SP1 related customer documentation set in Document Center.</p>
14-April -24	<ul style="list-style-type: none"> 9.8.19 (9.8 Android App and Mac Client) 9.8.20 (9.8 iOS App) 9.8.21 (9.8 PC Client and Web Client) 	<p>+ SMS/ MMS Capability</p> <p>* MiCollab PC Client Telephony-only mode – Auto close behavior for error pop-up</p> <p>* Bug fixes and performance improvements. `</p> <p>For details on the features, refer to MiCollab 9.8 related customer documentation set in Document Center.</p>
31-Aug-23	<ul style="list-style-type: none"> 9.7.117 (9.7 SP1 FP1) 	<p>+ SMS Participant Management for Unknown User / Unknown Contact.</p> <p>* Bug fixes and performance improvements only, with no impact on the customer documentation.</p>
21-July-23	<ul style="list-style-type: none"> 9.7.112 (9.7 SP1) - PC, Mac, Mobile (Android), and Web Client 9.7.114 (9.7 SP1) – Mobile (iOS) Client 	<p>+ Accessibility enhancement:</p> <ul style="list-style-type: none"> - Implementation of keyboard event listener and navigation on the key components of the app, such as list items, buttons, tabs, dialog buttons, etc. in MiCollab. - Screen reader can read out various navigational and landmark options across the application with alert and notification announcements. - Enabling accessibility and keyboard navigation for PC Clients for both Telephony-only and Non-Telephony-only modes and for Web clients. <p>+ Deploying MiCollab users without using the redirect server.</p> <p>+ MiCollab users can now view the call quality statistics of a softphone audio call.</p> <p>+ MiCollab administrator can configure a 3rd party application that will allow a MiCollab user to launch that app from the MiCollab Client.</p>

		<p>+ Alerts displayed to users to update an address for new network connections (Emergency Location).</p> <p>+ Direct VoIP path between mobile softphones when situated on the same network.</p> <p>* The loudspeaker button will be available in the call window.</p> <p>* Bug fixes and performance improvements.</p> <p>For details on the features, refer to MiCollab 9.7 SP1 related customer documentation set in Document Center.</p>
25-April-23	9.7.25 (9.7)	* Bug fixes and performance improvements only, with no impact on the customer documentation.
30-Mar-23	9.7.22: All Clients except Web client (9.7)	* Bug fixes and performance improvements only, with no impact on the customer documentation.
29-Mar-23	9.7.20 (9.7)	<p>* UX Enhancements: The user must now click on the avatar to open the User Profile menu that comprises of options like: User's avatar, Personal message text box, Availability, Softphone, Ring / Hunt Groups, Settings, About. In MiCollab Desktop Clients, Chat and MiTeam menu are merged under Messages menu, Call History and Voicemail under Phone menu.</p> <p>+ CloudLink Chat UX Enhancements: Users now have the ability to Edit message, select message, view message information, and delete messages.</p> <p>* The users can mark themselves as present or absent (log in/log out) in the Hunt Groups. In MiVoice MX-One deployment, each user can be a part of a maximum of four Hunt Groups whereas for MiVoice 5000 deployments, each user can be a part of only one Hunt Group</p> <p>* MiCollab PC Client Telephony-only mode enhancements:</p> <ol style="list-style-type: none"> 1. Option to hand-off an ongoing call to another device 2. A pop-up notification during an ongoing call to indicate that the softphone is offline or disconnected 3. An indicator on the mid-call screen or in case of the sudden disruption of network <p>* MiCollab Mobile Client (only iOS) supports cross- launching a MiCollab call via custom URI.</p> <p>+ Audio Quality Improvements: Opus audio codec has been integrated in the softphone that is used by the MiCollab clients (Android, Windows, iOS, and MacOS).</p> <p>+ Non-SSO users can now reset their MiCollab Client password by using the Forgot Password? option in the Login Screen.</p> <p>* MiCollab Web Client is now enhanced for accessibility support for the visually impaired end-users.</p> <p>* Users dialling an outgoing call using the MiCollab Mobile Client can enable the speaker even before the call is answered.</p> <p>* Bug fixes and performance improvements.</p> <p>For details on the features, refer to MiCollab 9.7 related customer</p>

		documentation set in Document Center .
15-Feb-23	9.6.502: Web and PC Clients Only (9.6 SP2)	* Bug fixes and performance improvements only, with no impact on the customer documentation.
06-Oct-22	9.6.159: Android & iOS Clients Only (9.6 SP1)	<p>+ In MiCollab Mobile Clients, the UI has been fundamentally redesigned. The side drawers have been replaced by the bottom navigation toolbar, which comprises of Home, Phone, Messages, Meetings, and Contacts tab. Apart from these changes, the navigation for Settings and Availability pages have also been changed.</p> <p>+ The MiCollab Mobile Clients would now have colors and contrasts in the client UI that comply with accessibility standards for visually impaired users.</p> <p>* Bug fixes and performance improvements.</p> <p>For details on the features, refer to MiCollab 9.6 SP1 related documentation set in Document Center.</p>
12-Sep-22	9.6.103 (9.6 FP1)	<p>+ Introduced the WebRTC Pro solution. In this initial release, only MiVoice Business supports this feature. This solution focuses on provisioning a real-time seamless solution to contact center agents who work remotely. This WebRTC phone is equally useful for non-contact center users. The solution greatly simplifies deployment rules and removes the dedicated limits that were applicable with the earlier WebRTC offering.</p> <p>* Support of Logout on Android Mobile Clients is not available by default and must be enabled by administrator.</p> <p>* Bug fixes and performance improvements.</p> <p>For details on the features, refer to MiCollab 9.6 FP1 related documentation set in Document Center.</p>
25-Jul-22	9.6.10 (9.6)	<p>+ Introduced new feature MiCollab Client Telephony-only mode. This feature enhances end-user experience when calls are placed with a Mitel application (for example, Mitel Assistant integrated with MS Teams) using the MiCollab Client as the telephony endpoint. This mode is applicable only to MiCollab PC Clients.</p> <p>* Group Call Pickup in MiVoice 5000. With this feature, a user can answer incoming calls coming to one of the group members via a pickup call notification presented in the MiCollab Client</p> <p>+ MiCollab PC, Mac, and Web clients will now have colors and contrasts in client UI that comply with accessibility standards for visual impaired users.</p> <p>* Various Bug fixes and performance improvements</p> <p>For details on the features, refer to MiCollab 9.6 related documentation set in Document Center.</p>

12-May-22	9.5.16 (All except Web client) 9.5.17 – Web Client (9.5)	<p>+ Support of Logout on Android Mobile Clients to allow an Android mobile device shared between users</p> <p>* Ux Enhancement in the Android Mobile Client screens for answering calls through MiCollab, they are now aligned with the current Android phone manufacturers</p> <p>* Call history improvements with MiVoice Mx-One. MiCollab Client end user will now be able to view the same call logs on MiCollab Clients as MiVoice MX-One Desk phones.</p> <p>* MiCollab Web Client now supports Hold/Retrieve, Transfer and Conference (Except on MiVO400 and MiVB before R9.4)</p> <p>* CloudLink Chat Ux Enhancements</p> <p>* Various Bug fixes and performance improvements</p> <p>For details on the features, refer to MiCollab 9.5 related documentation set in Document Center.</p>
9-Mar-22	9.4.109 (9.4 SP1 FP1)	*Bug fix for Consultation call not working
21-Dec-21	9.4.107 (9.4 SP1)	<p>*From MiCollab 9.4 SP1 onwards, the Location Service Configuration is enabled for the end users, which now supports both the Intrado and RedSky Emergency Routing Service (ERS) solutions.</p> <p>Any change to the Emergency location configuration will be notified in a pop-up window, even if the Client application is running in the foreground or background.</p> <p>For more information on the Emergency Location Notification feature, see the <i>MiCollab Client End-User Online Help > Emergency Location section</i>.</p> <p>For details on the features, refer to MiCollab 9.4 SP1 related documentation set in Document Center.</p> <p><i>*Various Bug fixes and performance improvements.</i></p>

