

# Mitel Open Integration Gateway (OIG)

## RELEASE NOTES

Release 4.1 SP2 (4.1.38.0)

April 2019



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### Mitel Open Integration Gateway

#### Software Release Notes

Release 4.1 SP2

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## About This Document

This RN (Release Note) is intended for Customer Service and Installation Personnel involved in the installation and maintenance of the Mitel Open Integration Gateway.

These Product Release Notes cover product specific information focused on premise installations. Much of the information contained here also can apply to Cloud deployments. If deploying OIG in a cloud environment, please be sure to **also** consult the appropriate MiCloud Business for Service Provider Release Notes.

## Release Notes for Mitel Open Integration Gateway Release 4.1 SP2

This document describes the following areas related to Open Integration Gateway 4.1.38.0

- Product enhancements and functional changes
- Where to find the latest information
- Product areas improved in this release
- Known Issues

We strongly recommend you to review the instructions found in the *Open Integration Gateway 4.1 Installation and Administration Guide* and the hardware and software requirements found in the *Open Integration Gateway 4.1 Engineering Guide* before downloading, installing, or upgrading your software.

## Product Enhancements and Functional Changes

The following table describes product enhancements and functional changes for Open Integration Gateway Version 4.1.38.0

PRODUCT OR FEATURE	DESCRIPTION
REST API support for Advance Application login.	New REST API with POST operation is introduced that can be used by an application to establish an Advance Application session with a Mitel OIG using session services. Once session is established, applications must invoke authentication API with POST operation to provide signed authenticated data and avail advanced OIG services for the session.
Support Hot Desk User Login without authentication PIN	OIG 4.1 SP2 introduces a new API, loginHotDeskUserNoPin for Call Control Services. This API can be used by the applications to login a Hot Desk User without providing the authentication PIN, irrespective of whether the authentication PIN is programmed for the Hot Desk User on MiVB.
Support CPN Substitution feature for Call Control makeCall and consultationCall API	OIG now supports two new optional attributes in makeCall API and consultationCall API, which could be used for substitution of calling party's number/name. The new optional attributes are callerNumber, callerName for the number and name respectively, that should be shared across trunk.

## Where to Find the Latest Information

You can access the most up-to-date versions of the following documents from <http://edocs.mitel.com>.

- Technical Documentation
  - Mitel Open Integration Gateway Installation and Maintenance Guide
  - Mitel Open Integration Gateway Engineering Guidelines
  - Mitel Open Integration Gateway Developer Guide – Fundamentals
  - Mitel Open Integration Gateway Developer Guide – Session Management Service
  - Mitel Open Integration Gateway Developer Guide – Call Control Service
  - Mitel Open Integration Gateway Developer Guide – Data Access Service
- Integration Documentation:
  - MiVoice Integration for Google Administration Guide
  - MiVoice Integration for Salesforce Administration Guide
- User Documentation:
  - MiVoice Integration for Google Quick Reference
  - MiVoice Integration for Salesforce User Guide

## Product Areas Improved in This Release

There are no Bug Fixes included in this release.

## Known Issues

1. When a network element (NE) for MiVoice Business is removed from the OIG admin UI Network Element table and the MiVoice Business node is removed physically from the IP network, the OIG continues to try to re-connect to the NE.  
A restart of the OIG server is required to stop the reconnect attempts from OIG.
2. If the Application Name or Company Name of an Advanced Application has any special characters like comma, \$, #, \*, @ etc., then while trying to login in OIG, the application will receive a certificate error "*The certificate provided does not match the application credentials provided*".

It is recommended not to use any special characters in any of the fields like Application Name, Company Name, Country, State/Province and City, while registering the application with MCS.