

MiVoice Connect

19.2 SP1 What's New Document

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1. NEW AND UPDATED FEATURES FOR MIVOICE CONNECT 19.2 SP1

The following new features and enhancements are available as part of MiVoice Connect Release 19.2 SP1.

1.1 SUPPORT FOR HTTPS

Beginning with Release 19.2 SP1, MiVoice Connect supports HTTPS along with FTP. As part of this feature:

- The Enable HTTPS option is added to several pages of the Connect Director interface. For more information, see the following sections in each of the listed documents:
 - *MiVoice Connect System Administration Guide:*
 - *Configuring Application Servers*
 - *Configuring Voice Switches*
 - *Voicemail Model Switches*
 - *Configuring IP Phones*
 - *System Backup and Restore*
 - *MiVoice Connect Planning and Installation Guide:*
 - *MiVoice Connect Server Installation*
 - *MiVoice Connect Conferencing and Instant Messaging Planning and Installation Guide*
 - *Backup and Restore*
- For 400-Series and 6900-Series IP phones, support for log upload from Connect Director using HTTPS is provided. For more information, see the following sections in the *MiVoice Connect Maintenance Guide*:
 - *Configuring and Maintaining 400-Series IP Phones*
 - *Configuring and Maintaining 6900-Series IP Phones*
- For 400-Series and 6900-Series IP phones, support for log upload from the phone using HTTPS is provided. For more information, see the following sections in the *MiVoice Connect Maintenance Guide*:
 - *Configuring and Maintaining 400-Series IP Phones*
 - *Configuring and Maintaining 6900-Series IP Phones*
- The acceptable format for log upload using HTTPS is: `https://HQ_server_ip` or `https://HQ_server_fqdn`. For more information, see the following sections in the *MiVoice Connect Maintenance Guide*:
 - *Configuring and Maintaining 400-Series IP Phones*
 - *Configuring and Maintaining 6900-Series IP Phones*
- For FQDN-based certificates, you must provide the HQ FQDN in the **Upload location for logs** field in Connect Director. For more information, see the *Setting Up System Parameters* section in the *MiVoice Connect System Administration Guide*.
- For 400-Series phones, if the system has FQDN-based certificates, it is mandatory that the phone be registered using server FQDN as the config server to download the config file using HTTPS. For more information, see the *Configuring and Maintaining 400-Series IP Phones* section in the *MiVoice Connect Maintenance Guide*.
- Support for downloading ringtones to the IP phone through HTTPS is provided. For more information, see the *Configuring IP Phones* section in the *MiVoice Connect System Administration Guide*.

1.2 SUPPORT FOR SIP 6.0

Beginning with MiVoice Connect Release 19.2 SP1, SIP firmware version 6.0 is available with 6900-Series phones. As part of the SIP 6.0 feature:

- For 6970 IP phones, you must not upgrade the firmware version to SIP 6.0 when MiVoice Connect is 19.2 SP1 or an earlier version. For more information, see the *Configuring 6970 as a Generic SIP Phone with MiVoice Connect* section in the *MiVoice Connect Maintenance Guide*.
- The WiFi field is available on 6920, 6930, and 6940 IP phones. For more information, see the *Configuring and Maintaining 6900-Series IP Phones* section in the *MiVoice Connect Maintenance Guide*.
- The IPv6 Settings field is available on 6900-Series phones. For more information, see the *Configuring and Maintaining 6900-Series IP Phones* section in the *MiVoice Connect Maintenance Guide*.
- For 6900-Series phones, the manual configuration process at bootup has been modified to support the SIP 6.0 feature. For more information, see the following documents:
 - *IP Phone Installation* section in the *MiVoice Connect Planning and Installation Guide*.
 - *Configuring IP Phones* section in the *MiVoice Connect System Administration Guide*.

1.3 SUPPORT FOR VMWARE VSPHERE (ESX/ESXI) 7.0

MiVoice Connect Release 19.2 SP1 supports VMware vSphere (ESX/ESXi) version 7.0 with Windows Server 2012 R2, Windows Server 2016, and Windows Server 2019. For more information, see the *Server Requirements* section in the *MiVoice Connect Planning and Installation Guide*.

1.4 SUPPORT FOR HYPER-V WINDOWS SERVER 2016 GENERATION 2, WINDOWS SERVER 2019 GENERATION 1, AND WINDOWS SERVER 2019 GENERATION 2

MiVoice Connect Release 19.2 SP1 supports the following servers:

- Windows Server 2016 Generation 2
- Windows Server 2019 Generation 1
- Windows Server 2019 Generation 2

For more information, see the *Server Requirements* section in the *MiVoice Connect Planning and Installation Guide*.

1.5 ENHANCEMENTS IN 6900-SERIES PHONE CONFIGURATIONS

Beginning with MiVoice Connect Release 19.2 SP1, for 6900-Series phones (6910, 6920, 6930, and 6940 phones), NTP server settings must be specified in Option 42 in the DHCP client for successful phone registration. For more information, see the *Configuring and Maintaining 6900-Series IP Phones* section in the *MiVoice Connect Maintenance Guide*.