

Free Seating

DESCRIPTION



NOTICE

The information contained in this document is believed to be accurate in all respects but is not warranted by Mitel Networks™ Corporation (MITEL®). Mitel makes no warranty of any kind with regards to this material, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose. The information is subject to change without notice and should not be construed in any way as a commitment by Mitel or any of its affiliates or subsidiaries. Mitel and its affiliates and subsidiaries assume no responsibility for any errors or omissions in this document. Revisions of this document or new editions of it may be issued to incorporate such changes.

No part of this document can be reproduced or transmitted in any form or by any means - electronic or mechanical - for any purpose without written permission from Mitel Networks Corporation.

TRADEMARKS

The trademarks, service marks, logos and graphics (collectively "Trademarks") appearing on Mitel's Internet sites or in its publications are registered and unregistered trademarks of Mitel Networks Corporation (MNC) or its subsidiaries (collectively "Mitel") or others. Use of the Trademarks is prohibited without the express consent from Mitel. Please contact our legal department at legal@mitel.com for additional information. For a list of the worldwide Mitel Networks Corporation registered trademarks, please refer to the website: <http://www.mitel.com/trademarks>.

© Copyright 2016, Mitel Networks Corporation

All rights reserved

1

GENERAL

1.1

DESCRIPTION

The feature Free seating can, for example, be used by a company where most of the employees have an out of office work situation. This means that the number of in-office telephones does not need to be the same as the number of employees. Possible useful situations are when different persons shall work and sit together in a project, or when an employee arrives to the office and needs a telephone, and gets a directory number with an associated individual authorization code

The employee can then use the number and the individual authorization code to log on to the system from any free telephone of type Digital Telephone Set (DTS), Fixed remote extension, Mobile remote extension, integrated Cordless DECT extension, or Analog Telephone Set (ATS).

1.2

GLOSSARY

For a complete list of abbreviations and glossary, see the description for *ACRONYMS, ABBREVIATIONS AND GLOSSARY*.

2

FACILITIES

To log on Free seating to a telephone, dial *11*RAC*FEN# from a telephone and the free seating extension number will take over this telephone. All incoming calls will be distributed to this host telephone. Outgoing calls will be logged in call information logging with the free seating number.

Note: In DBC 223/DBC 225 telephones Free seating can be activated from the Soft-key LogOn. Individual Authorization Code (RAC) and Free seating Extension Number (FEN) are requested and introduced sequentially.

To log off Free seating there are four different options available.

- From the host telephone.
- From a Private Branch eXchange (PBX) operator console.
- By new log on to another telephone using the same free seating number.

Note: In DBC 223/DBC 225 telephones, Free seating can be deactivated from the Soft-key LogOff

If a user tries to log on to an extension and is already logged on somewhere else, the previous location will be logged off automatically and the user will be logged on just as normal to the new extension.

If a user tries to log on to a terminal that someone else is already logged on to, a procedure failed message will be shown on the DTS-display. DTS, ATS, Fixed remote extension, and Mobile remote extension will hear a procedure failed tone.

When an extension is free seated, the display on a DTS shows the free seating number and its name if it was initiated.

Manual message waiting and Message waiting to the free seating number are transferred to the extension as soon as the user logs on to any extension. The messages will be saved and will also follow the free seating number to any extension the user logs on to, until they are executed or deleted by the user.

All kinds of diversion available for a generic extension can be activated for the Free seating part both from the extension and from the PBX operator. These diversions will follow the free seating extension in case the user logs on to another extension until the user or the PBX operator deactivates them.

Free seating extensions can be Multiple Directory number and Name Selection (MNS) represented. Furthermore, if a free seating extension that is being multiple represented with telephone name selection goes logged off, the MNS functionality becomes out of service. This MNS functionality becomes back in service when the free seating extension logs on again.

3

CAPACITY AND RESTRICTIONS

This chapter describes the capacity and the restrictions of the Free seating feature.

3.1

CAPACITY

The number of Free seating users are limited by:

- the number of individual authorization code licenses.
- the maximum numbers of generic extensions per Line Interface Module (LIM).

3.2

RESTRICTIONS

Free seating extensions cannot be MDN represented.

It is not possible to log on to:

- a host telephone, where another Free seating extension has already been logged on.
- a telephone with parked calls (ADN, Own Directory Number (ODN), Multiple Directory Number (MDN),) or queue missions (except call back).
- a telephone that acts as an InterCeption Computer Services (ICS) answering position.
- a telephone that acts as a common/night bell answering position.
- a dual telephone.
- a telephone that acts as an emergency extension.
- a telephone that has auto answering initiated.
- a telephone with MDN busy.
- a telephone that acts as an internal group hunting extension.
- a telephone that is a member of an Automatic Call Distribution (ACD) group.
- an ADN extension, that is, dial free seating log-on procedure after pushing an ADN key.
- an MDN key, that is, dial free seating log-on procedure after pushing an MDN key.
- a PBX operator console.
- an IP telephone.

Note: Although it is not possible to log on for Free seating from an IP telephone, it is possible for an authorized user to use the logon/logoff function of an IP extension to create a function that is similar to the Free seating feature between IP telephones.

4

HARDWARE

No extra hardware is needed for this feature.