

MiVoice MX-ONE - Product Compatibility Matrix

Revision: Rev L

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Note. For Solidus/CMG interop guidelines, refer to the specific product Compatibility Matrix published on Info Channel

Revision History

A	Updates related to MiVoice MX-ONE 6.0 & Branding updates
B	Updates related to MiVoice MX-ONE 6.0 HF1 release.
C	Updates related to MiVoice MX-ONE 6.0 SP1 release.
D	Updates related to MiVoice MX-ONE 6.0 SP2 release.
E	Correction related to MiVoice MX-ONE 6.0 SP2 release.
F	Introduction of MiCollab 7.0 with MiVoice MX-ONE SP2 release + general adjustments.
G	Updates related to MiVoice MX-ONE 6.1 release
H	Updates related to MiVoice MX-ONE 6.1 SP1 release
I	Updates related to MiVoice MX-ONE 6.2
J	Minor adjustments
K	Updates related to MiVoice MX-ONE 6.3
L	Minor updates related to 6.3 SP1

General Information

No	Products are not compatible
Yes	Please refer to the detailed product documentation on how the product is compatible and which Service Pack it is compatible with
Blank	Configuration not tested or only documented in application specific Compatibility matrix - e.g. MiContact Center Solidus or Mitel CMG
Passive Sustaining	Only known solution will be provided for product in Passive Sustaining

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General Information	Unless otherwise stated, the MX-ONE & Applications are always running the latest Service Pack of a specific release
No	Products are not compatible
Yes	Please refer to the detailed product documentation on how the product is compatible and which Service Pack it is compatible with
Blank	Configuration not tested or only documented in application specific Compatibility matrix - e.g. MiCC Solidus or CMG
Passive Sustaining	Only known solution will be provided for product in Passive Sustaining

Notes:																																		
(*) Check relevant product compatibility matrix for specific version interop with other products																																		
(1) Audio only																																		
Solidus eCare 8.x / OAS 8.x (*)																																		
AppLink 8.X (*)																																		
MiContact Center Enterprise / OAS 9.x (*)																																		
AppLink 9.X (*)																																		
D.N.A. 5.6																																		
CMG 7.5 (*)																																		
CMG Web 8.x (*)																																		
Virtual Reception 8.x (*)																																		
InAttend 2.x (*)																																		
MiCollab Advanced Messaging Faxmail 6.x																																		
MiCollab Advanced Messaging (Voice Mail/UM) 6.x																																		
BluStar Server 3.2.x																																		
BluStar for PC 3.2.x																																		
BluStar for iPad/iPhone 3.2.x																																		
BluStar for Android 3.1.x																																		
MiCollab																																		
MiVoice Voice/Video Conferencing Unit (UC360)																																		
MBG																																		
MiVoice Call Recording 9.x																																		
Mitel OIG 3.1																																		
Mitel Connected Guest																																		
Mitel Mass Notification																																		
MMC 4.x																																		
SBN																																		
TA7100 series																																		
IP DECT 7.x and later																																		
SIP DECT 6.0/6.1																																		
SIP DECT 6.2																																		
SIP DECT 7.0MMAS 5.x																																		
MS Lync 2010																																		
MS Lync 2013/Lync 2015-SFB																																		
MiVoice MX-ONE 6.3 SP1				9.2SP2	Yes	No	No	8.4	8.4	2.5	6.1 SU3	Yes	Yes	Yes	Yes	Yes	8.0	Yes	10.0	9.2	Yes	Yes	Yes	Yes	Yes	Yes	Yes	9.1			Yes		Yes	
MiVoice MX-ONE 6.3				9.2	Yes	No	No	Yes	Yes	Yes	6.1 SU2	Yes	Yes	Yes	Yes	Yes	7.3	Yes	9.4	9.1	Yes	Yes	Yes	Yes	Yes	Yes	Yes	9.1			Yes		Yes	
MiVoice MX-ONE 6.2	Yes	Yes	9.1	Yes	No	No	Yes	Yes	Yes	Yes	6.1	Yes	Yes	Yes	Yes	Yes	7.2	Yes	9.3	9.1	Yes	Yes	No	Yes	Yes	Yes	9.0		Yes	Yes		Yes		
MiVoice MX-ONE 6.1 SP1	Yes	Yes	9.1	Yes	No	No	Yes	Yes	Yes	Yes	6.0 SU1	Yes	Yes	Yes	Yes	Yes	7.2	Yes	9.3	9.0 SP3	Yes			Yes	Yes	Yes	Yes		Yes			Yes		
MiVoice MX-ONE 6.1	Yes	Yes	9.0	Yes	No	No	Yes	Yes	Yes	Yes	6.0	Yes	Yes	Yes	Yes	Yes	7.1	Yes	9.2	9.0 SP3				Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes		
MX-ONE Telephony System version 5.0	Yes	Yes			No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	No	No	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		
Telephony Switch (TSW)	Yes	Yes			Yes	Yes	No	No	No				No	No	No	No	No	No	No	No	No	No	No	Yes	Yes	No	No	No	No	No	No	No		
Solidus eCare 8.x / OAS 8.x (*)		Yes				Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes								Yes		Yes	Yes	Yes	Yes	Yes	Yes			
ApplicationLink 8.X (*)						Yes	Yes	Yes	Yes	Yes						No																		
MiContact Center Solidus 9.x / OAS 9.x (*)				Yes		No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes				Yes	Yes			Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes			
ApplicationLink 9.X (*)						No	Yes	Yes	Yes	Yes						No			No	No	No	No	No											
D.N.A 5.6						No				No					No	No	No	No	No	No	No	No	No	No			Yes	No	No	No				
CMG 7.5 (*)									No				No					No	No	No	No	No	No											
CMG Web 8.x (*)					Yes	Yes					Yes	Yes	Yes	Yes									Yes					Yes	Yes	Yes	Yes		Yes	
Virtual Reception 8.x (*)					Yes	Yes				Yes		Yes	Yes	Yes									Yes					Yes	Yes	Yes	Yes			
InAttend 2.x (*)												Yes	Yes	Yes	Yes	Yes	Yes	Yes											Yes	Yes	Yes	Yes	No	Yes
MiCollab Advanced Messaging Fax Mail 6.1												Yes					Yes										Yes	Yes	Yes	Yes	Yes	No	Yes	
MiCollab Advanced Messaging (Voice Mail/UM) 6.x													Yes	Yes	Yes	Yes							Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
BluStar Server 3.2.x													Yes	Yes	Yes	Yes	Yes						Yes								Yes	Yes	Yes	
BluStar for PC 3.2.x													Yes		No	Yes							Yes			Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	
BluStar for iPad/iPhone 3.2.x														Yes	No	Yes							Yes			Yes	No	Yes	Yes	Yes	Yes	Yes		
BluStar for Android 3.1.x															No	Yes							Yes			Yes		Yes	Yes	Yes	Yes	Yes		
MiCollab																Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes				Yes	Yes	Yes	Yes	Yes		Yes	
MiVoice Voice/Video Conferencing Unit (UC360)																	Yes	Yes	Yes	Yes	Yes	Yes	Yes				Yes	Yes	Yes	Yes	Yes			
MBG																		Yes	Yes	Yes	Yes	Yes	Yes											
MiVoice Call Recording 9.x																			Yes	Yes	Yes	Yes	Yes								Yes			
Mitel OIG 3.1																															Yes			
Mitel Connected Guest																																Yes		
Mitel Mass Notification																																Yes		
MMC 4																															Yes	Yes	Yes	
SBN																														Yes	Yes	Yes	Yes	
TA7100 series																													Yes	Yes	Yes	Yes	Yes	
IP DECT 7.x and later																													Yes	Yes	Yes	Yes		
SIP DECT 5.0 / 6.0/7.0																																		