



Aastra BluStar™ for Conference Room



Installation Guide

Software License Agreement

Aastra Telecom Inc., hereinafter known as "Seller", grants to Customer a personal, worldwide, non-transferable, non-sub-leaseable and non-exclusive, restricted use license to use Software in object form solely with the Equipment for which the Software was intended. This Product may integrate programs, licensed to Aastra by third party Suppliers, for distribution under the terms of this agreement. These programs are confidential and proprietary, and are protected as such by copyright law as unpublished works and by international treaties to the fullest extent under the applicable law of the jurisdiction of the Customer. In addition, these confidential and proprietary programs are works conforming to the requirements of Section 401 of title 17 of the United States Code. Customer shall not disclose to any third party such confidential and proprietary programs and information and shall not export licensed Software to any country except in accordance with United States Export laws and restrictions.

Customer agrees to not reverse engineer, decompile, disassemble or display Software furnished in object code form. Customer shall not modify, copy, reproduce, distribute, transcribe, translate or reduce to electronic medium or machine readable form or language, derive source code without the express written consent of the Seller and its Suppliers, or disseminate or otherwise disclose the Software to third parties. All Software furnished hereunder (whether or not part of firmware), including all copies thereof, are and shall remain the property of Seller and its Suppliers and are subject to the terms and conditions of this agreement. All rights reserved.

Customer's use of this software shall be deemed to reflect Customer's agreement to abide by the terms and conditions contained herein. Removal or modification of trademarks, copyright notices, logos, etc., or the use of Software on any Equipment other than that for which it is intended, or any other material breach of this Agreement, shall automatically terminate this license. If this Agreement is terminated for breach, Customer shall immediately discontinue use and destroy or return to Seller all licensed software and other confidential or proprietary information of Seller. In no event shall Seller or its suppliers or licensors be liable for any damages whatsoever (including without limitation, damages for loss of business profits, business interruption, loss of business information, other pecuniary loss, or consequential damages) arising out of the use of or inability to use the software, even if Seller has been advised of the possibility of such damages.

Content

Software License Agreement	ii
Introduction	1
<i>About This Guide</i>	1
<i>Features</i>	1
<i>Requirements</i>	3
BluStar for Conference Room System Parts	4
<i>System and Accessories</i>	4
<i>Recommended Additional Components</i>	4
Installation and Setup	6
<i>Placement Options</i>	7
<i>Interface Port Descriptions</i>	13
<i>Connecting to the Network</i>	13
<i>Connecting to Power</i>	13
<i>Connecting to External Components</i>	14
Getting Started	15
<i>Starting the BluStar for Conference Room System</i>	15
<i>Logging In</i>	15
<i>Login Screens</i>	16
<i>Home Screen</i>	17
<i>Logging Off</i>	18
Limited Warranty	Warranty-1
<i>Exclusions</i>	Warranty-1
<i>Warranty Repair Services</i>	Warranty-1
<i>After Warranty Service</i>	Warranty-1

Limited Warranty (Australia Only).....Warranty-2

Repair Notice.....Warranty-2

Exclusions.....Warranty-2

Warranty Repair Services.....Warranty-3

After Warranty ServiceWarranty-3

Introduction

Congratulations on your purchase of the Aastra BluStar™ for Conference Room system. The BluStar for Conference Room system is the industry's most advanced conference-room based video device, integrating real-time communications with built-in conferencing and presentation tools. Offering true HD video conferencing, the BluStar for Conference Room system uses the latest in video and communications technology to enable a natural high-quality video/audio experience. The BluStar for Conference Room system is a powerful communication tool that is an essential part of Aastra's Unified Communication and Collaboration portfolio – the BluStar Ecosystem. With its advanced business collaboration features and applications, the BluStar for Conference Room system is a productivity enhancing solution that is intelligent, intuitive, and easy to use.

About This Guide

This guide describes how to physically set up your new Aastra BluStar for Conference Room system and what to expect when you first turn the system on. This Installation Guide along with other documentation on the BluStar for Conference Room system will be periodically updated and made available from our website at <http://www.aastra.com>.

Features

HD Video

- True 1280x720p HD video image resolution
- Robust multi-way video conference call support
- Does NOT require the use of a Multipoint Control Unit (MCU)
- Low delay (<100 ms) H.264 video encoding
- Self view
- Mirror image with lighting options
- Screen saver function

Audio

- Full-duplex audio
- Stereo Acoustic Echo Cancellation
- Automatic Gain Control
- Wideband audio G.722 kHz codec support
- G.729 and Internet Low Bitrate Codec (iLBC) support

Standard Telephone Features

- On-screen dial pad and keyboard
- Call hold
- Conference calling
- Call transfer
- Speed dial (from favorites menu)
- Redial/call history
- Call forwarding
- Do Not Disturb (DND)

Presence Services

- Know before you place the call if the called party is likely to answer
- Full state tracking (available, ringing, busy, unavailable)
- Calls can be forwarded to voicemail, other BluStar users, mobile phones, or other telephones

Contact Database

- Full name, organization, address
- Multiple phone numbers (SIP URLs and numeric)
- One-click dialing to any contact
- Presence information shown on all subscribed contacts
- Ability to organize contacts by folder
- Search and sort-by features
- Ability to search corporate directories via Lightweight Directory Access Protocol (LDAP)

Call History Features

- Incoming, outgoing, missed, and frequently dialed calls
- The system automatically saves the 20 most recent calls in each category
- One-click redial of any entry
- Caller ID display
- Function to save as a contact in your database

Language Support

The BluStar for Conference Room system User Interface (UI) is available in several different languages.

Requirements

The BluStar for Conference Room system requires the following environment/items:

- BluStar for Conference Room system
- BluStar Application Server or SIP-based IP PBX system (e.g. Aastra 5000, Aastra MX-ONE) installed and running with a SIP account created for the BluStar for Conference Room system
- Ethernet/Fast Ethernet LAN (10/100 Mbps), Gigabit Ethernet LAN (1000 Mbps) recommended
- 1280x720p capable display (i.e. television, monitor, or projector) with HDMI available input port

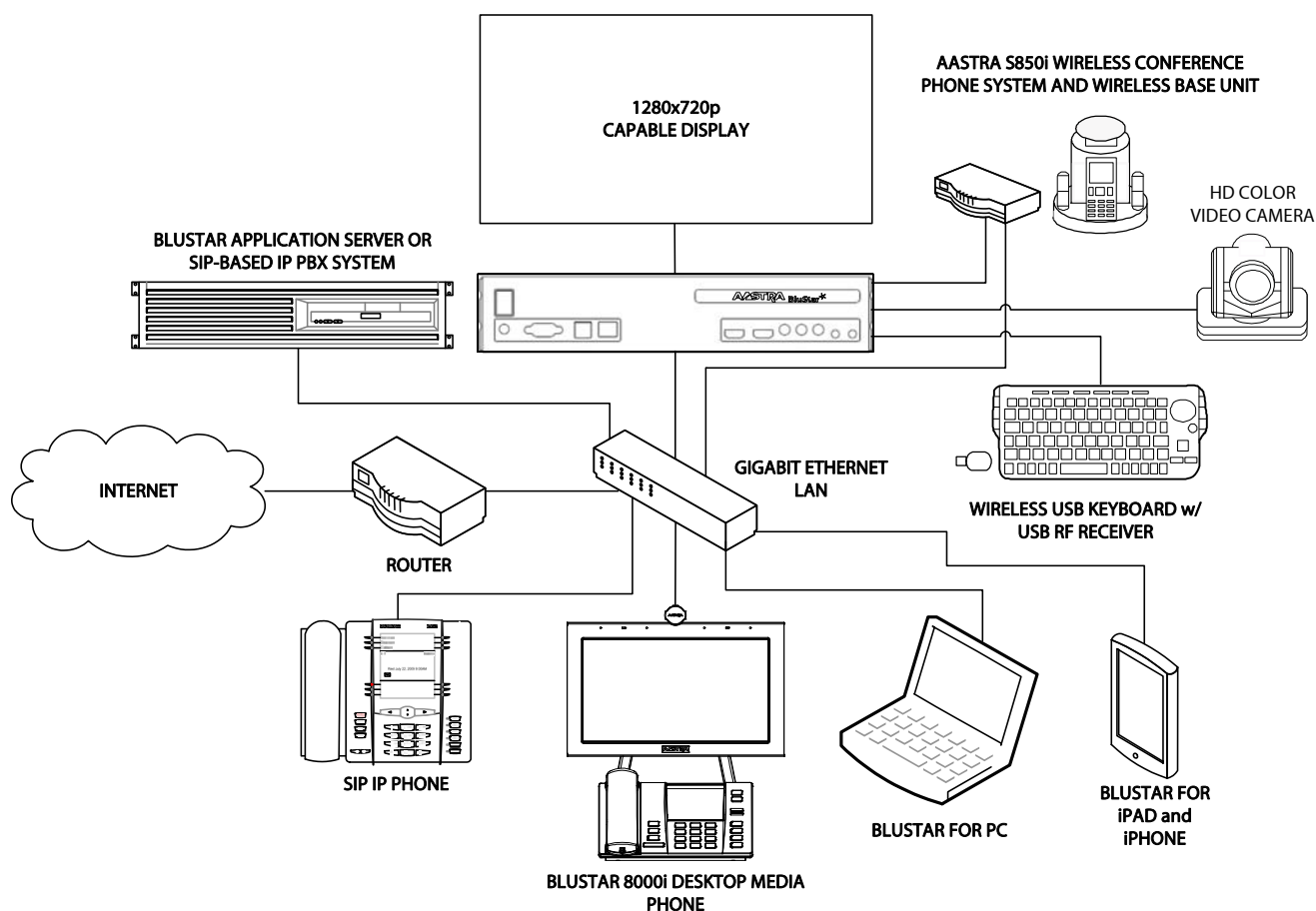
Additional components such as a microphone system, speakers, video camera, and keyboard are required. To ensure ease-of-use and interoperability, Aastra recommends that the BluStar for Conference Room system be used with the following additional products:

- Aastra S850i Wireless Conference Phone System and Wireless Base Unit
- HD Color Video Camera
- Wireless USB Keyboard with USB RF Receiver

These additional components can be purchased directly through Aastra as an all-inclusive kit (including the BluStar for Conference Room system) or as individual components. Contact your Aastra representative for more information.

Note:

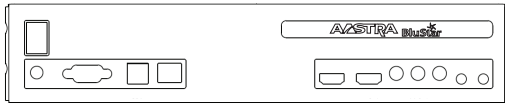
This Installation Guide assumes that Aastra's recommended additional components are being used with the BluStar for Conference Room system. If you choose to utilize other components, please refer to the documentation included with the respective component for configuration options and procedures.



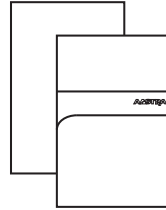
BluStar for Conference Room System Parts

When you unpack your BluStar for Conference Room system ensure that you have all the following items. If any part is missing, please contact the supplier of your BluStar for Conference Room system.

System and Accessories



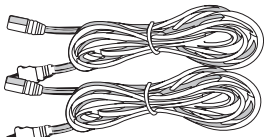
BluStar for Conference Room



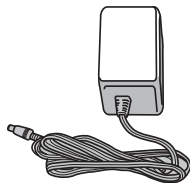
**Documentation (Quick Start Guide
and Regulatory & Safety Info)**



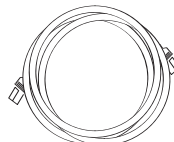
**Mono Audio Cables with 3.5mm
Male to Male Connectors (x2)
for use with the Aastra S850i**



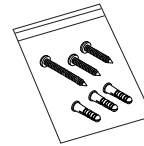
**Power Cords
(x1 North American Plug
and x1 European Plug)**



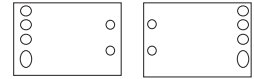
**12VDC 5.0A
Power Supply**



**Category 5e/6
Ethernet Cable**

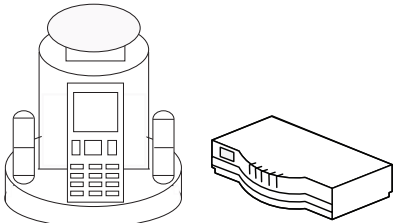


Wall Mount Screw Set

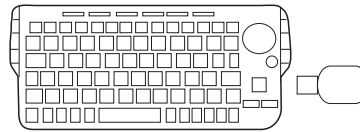


**Rack Mount Adapters
and Screws**

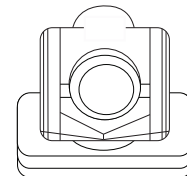
Recommended Additional Components



**Aastra S850i Wireless Conference
Phone System and Wireless Base Unit**



**Wireless USB Keyboard
and USB RF Receiver**



HD Color Video Camera

Note:

These additional components can be purchased directly through Aastra as an all-inclusive kit (including the BluStar for Conference Room system) or as individual components. Contact your Aastra representative for more information.

S850i Wireless Conference Phone System Parts

The following items are included in the S850i Wireless Conference Phone System package if purchased through Aastra:

- S850i Wireless Conference Phone System
- S850i Wireless Base Unit
- Charger Tray
- Speaker
- Handset/Dialer
- 2 Omnidirectional Microphones
- 12-15V AC Adaptor for Charger Tray
- RJ45 Ethernet Cable



Important!

The two mono audio cables provided in the BluStar for Conference Room system package must be used to connect the S850i Wireless Base Unit to the BluStar for Conference Room system. Aastra does not recommend the use of any other cables to connect the two devices together.

Wireless USB Keyboard Parts

The following items are included in the Wireless USB Keyboard package if purchased through Aastra:

- Wireless USB Keyboard
- Wireless USB RF Receiver

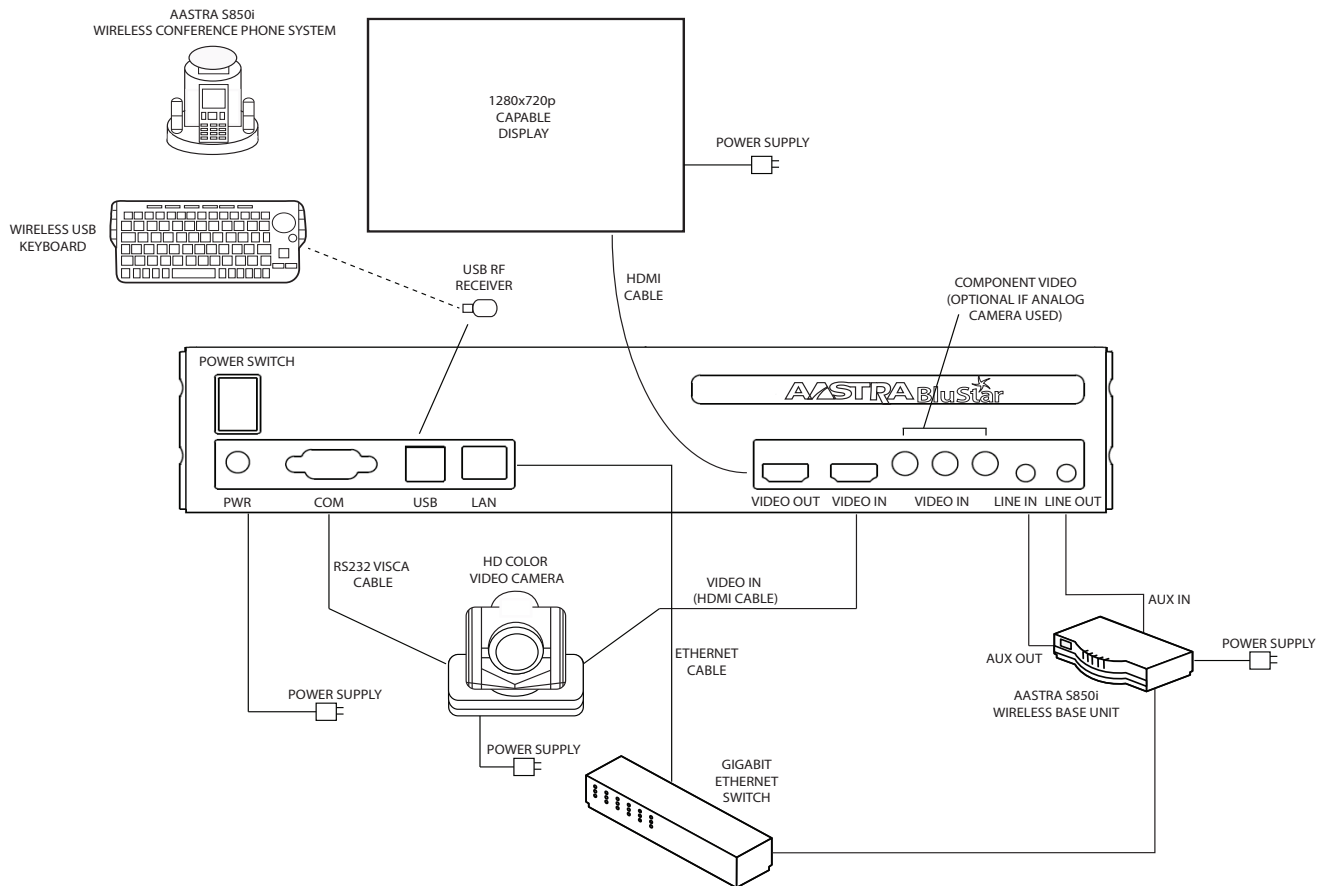
HD Color Video Camera Parts

The following items are included in the HD Color Video Camera package if purchased through Aastra:

- HD Color Video Camera
- DVI to HDMI cable
- RS-232C (VISCA) cable
- HDMI 1.3 cable (used to connect the BluStar for Conference Room system to the 720p HD display)

Installation and Setup

A top-level overview of a completed setup is detailed in the diagram below.



To begin, carefully remove the BluStar for Conference Room system and accessories from their shipping cartons and place them on a clean, dry work surface.

Note:

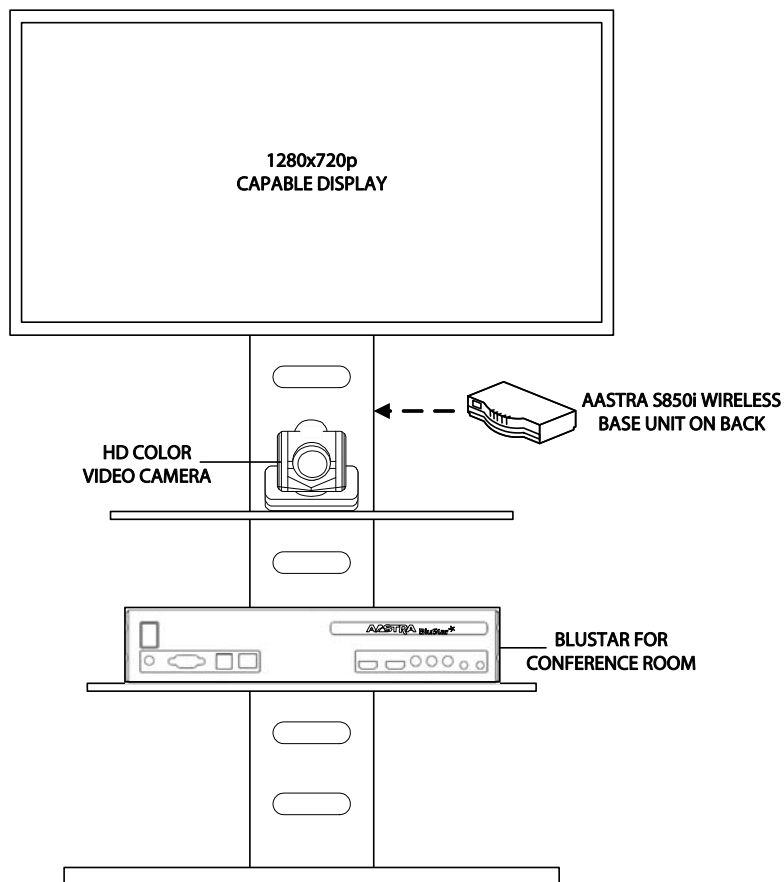
This Installation Guide assumes that all other additional components have been setup and configured correctly using the respective component's documentation.

Placement Options

The BluStar for Conference Room system and additional accessories/components can be placed on a media stand, mounted in a standard 2U audio/video component rack system, or mounted on the wall if desired.

Media Stand

If you choose to use a media stand (whether it be a mobile stand with wheels or a stationary stand), simply place the BluStar for Conference Room system (along with any other components as per your preference) on a flat surface on the stand and continue with the connection process. A media stand configuration example is provided below:



Rack Mounting

If you choose to mount the BluStar for Conference Room system in a rack, perform the following steps:

1. Remove the left and right screw covers from the BluStar for Conference Room system.



2. Attach the left and right rack mount adapters using the supplied Torx M4x12 screws with the appropriate Torx screwdriver.



3. Attach the BluStar for Conference Room system to the standard 2U audio/video component rack system of your choice.

Wall Mounting

With wall mounting, there are two possibilities. In the first variant the front panel faces right; in the second, it faces downwards (refer to [Minimum Distances](#) on [page 9](#) for details). The wall mounting option chosen will depend on the way the cables are routed. The LED display remains visible whatever the mounting position.

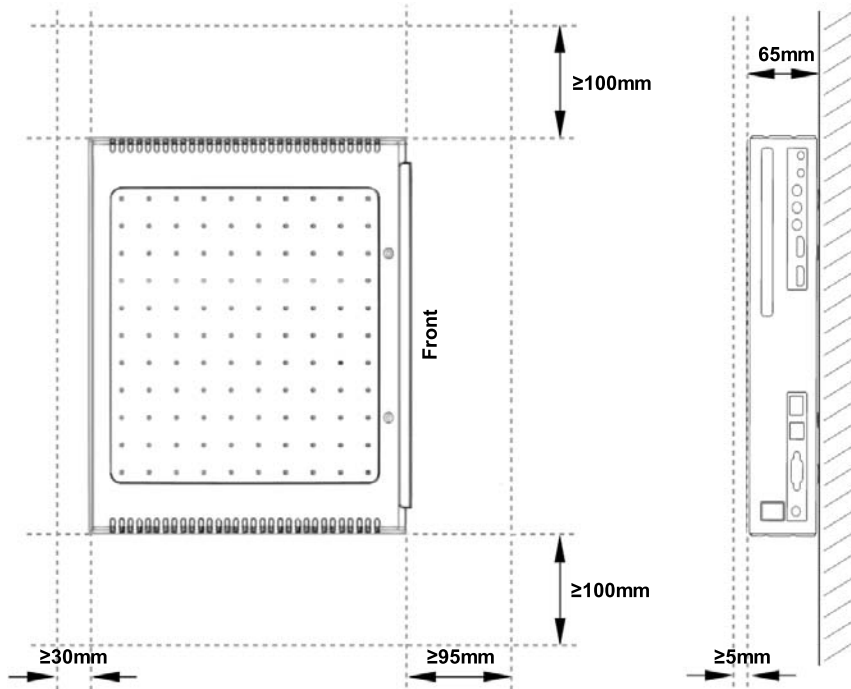
Note:

Optimization of air flow and heat dissipation must be taken into consideration and therefore a wall-mounting option in which the front panel faces upwards or to the left is not permitted. Inadequate heat dissipation can damage the system.

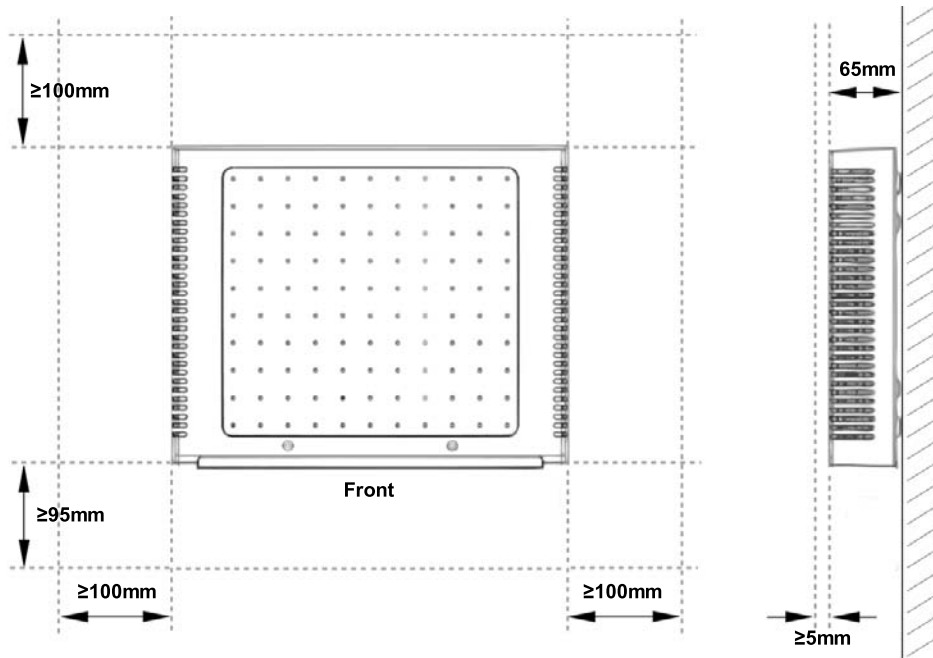
Minimum Distances

To ensure adequate heat dissipation, minimum distances need to be maintained with other objects such as cable ducts, cabinets or mobile objects. Maintaining minimum distances also allows the possibility of suspending the system into and out of the wall-mounted screws. The two diagrams below illustrate the two wall-mounting possibilities.

Minimum distances for wall mounting (front panel facing right)



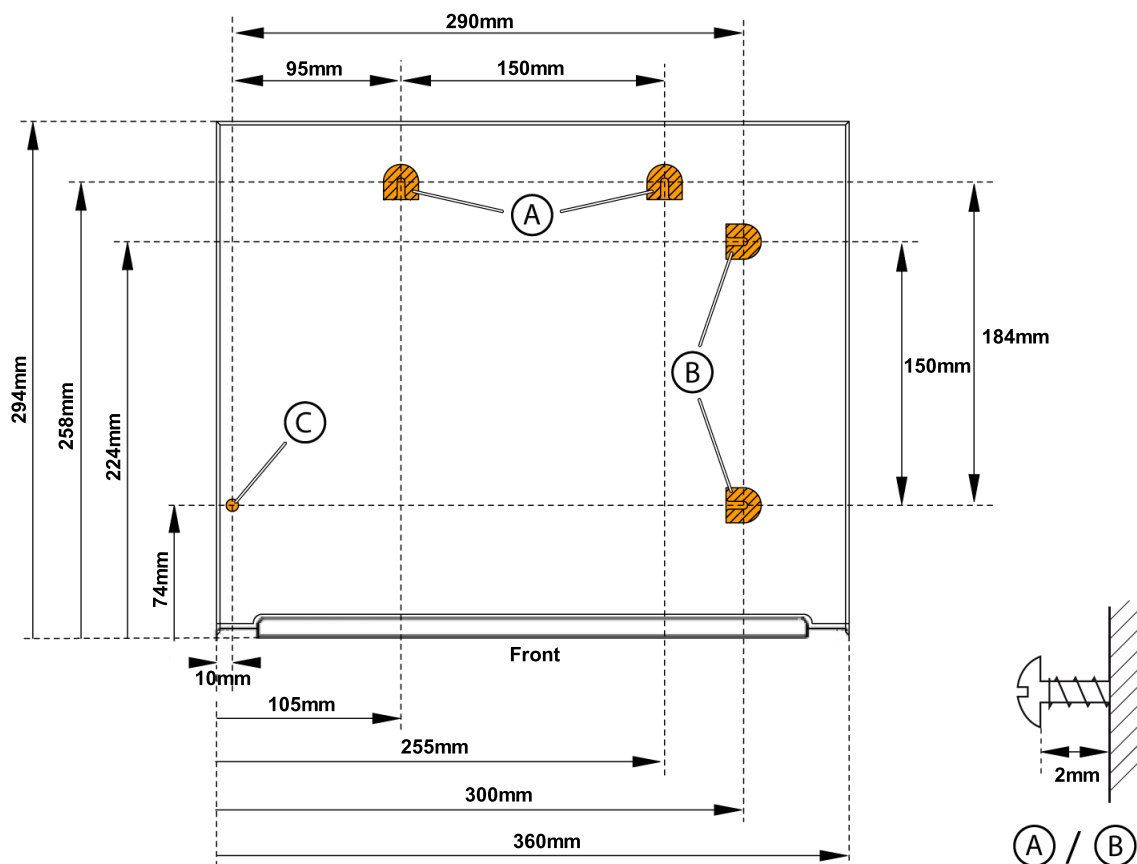
Minimum distances for wall mounting (front panel facing downwards)



Drilling Plan

The system is suspended into two premounted wall screws using the suspension points in the housing base. Depending on the type of mounting, these are the suspension points marked under position A or B on the drilling plan. The system is secured with a third screw to prevent it from being dislodged accidentally (position C).

Wall mounting drilling plan

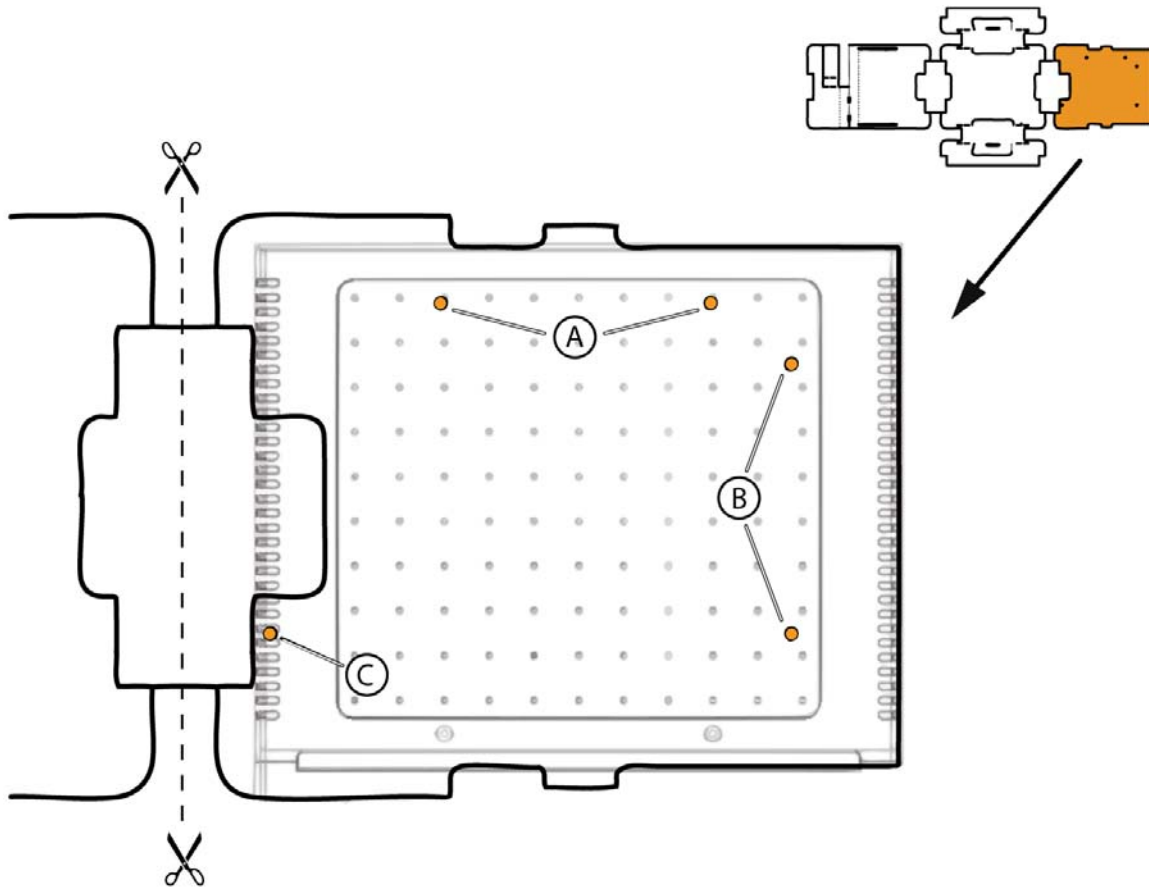


Drilling Template

The packaging box of the basic system can also be used for marking out the drill holes. To do so it is best to detach the part of the inner packaging box that contains the drill holes.

Note:

The holes on the cardboard box are not labelled.

Drilling template

Wall-Mounting Procedure

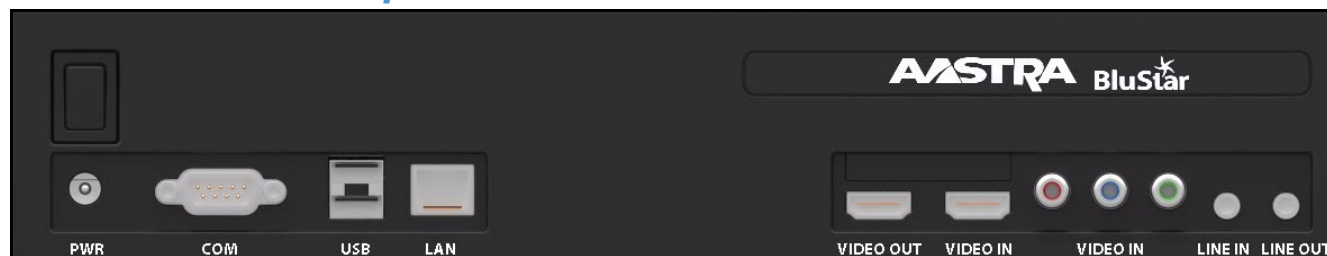
Materials required:

- Wall mount screw set for wall installation
- 6mm drill
- Screwdriver

To mount the system to the wall proceed as follows:

1. Using the drill template or the instructions on the drill plan to mark out the three drill holes. Make sure you observe the minimum distances to other objects, walls or ceilings as shown in the images in the subsection [Minimum Distances](#) on [page 9](#).
2. Drill the three dowel holes.
3. Insert the dowel plugs.
4. Screw in the two shorter upper dowel screws (position A or B). Observe the distance between the screw heads and the wall as shown in the image in the subsection [Drilling Plan](#) on [page 10](#).
5. Disconnect the system from the power supply.
6. Suspend the housing of the system onto the screws.
7. To secure the system screw in the long lower dowel screw (position C).
8. Reconnect the system to the power supply.

Interface Port Descriptions



Label (from Left to Right)	Port	Description
PWR	Power	Used to connect the power supply.
COM	Serial	Used to connect the HD color video camera via RS-232C Serial cable.
USB	USB (x2)	Used to connect the USB RF receiver, allowing for communication between the BluStar for Conference Room system and the Wireless USB Keyboard.
LAN	Ethernet	Used to connect to the network via a Category 5/5e or Category 6 straight through cable.
VIDEO OUT	HDMI Output	Used to connect to a 720p HD display via an HDMI cable.
VIDEO IN	HDMI Input	Used to connect to the HD color video camera via HDMI to DVI cable.
VIDEO IN	Component Input	(Optional) Used to connect to an analog HD color video camera via a Component video cable.
LINE IN	Audio Input	Used to connect to the Aastra S850i Wireless Base Unit via the provided mono audio cable with 3.5mm male to male connectors.
LINE OUT	Audio Output	Used to connect to the Aastra S850i Wireless Base Unit via the provided mono audio cable with 3.5mm male to male connectors.

Connecting to the Network

To connect the BluStar for Conference Room system to the network, perform the following:

1. Connect the provided Ethernet cable into the Ethernet port marked as LAN.
2. Connect the other end of the Ethernet cable directly into the Ethernet port of your network device (e.g. router or switch).

Connecting to Power

To connect the BluStar for Conference Room system to power, perform the following

1. Connect the power cord to the power supply.
2. Connect the power supply plug to the power input port marked PWR on the BluStar for Conference Room system.
3. Insert the power cord plug into an electrical outlet.



Important!

For use with the included ENG Electric Co., Ltd AC/DC adaptor model no. 3A-603DB12 or Globtek Inc. AC/DC adaptor model no. GT-41132-6012-T3

Connecting to External Components

Connecting to a 720p HD Display

To connect the BluStar for Conference Room system to a 720p HD display, perform the following:

1. Connect one end of the HDMI cable to the HDMI output port marked VIDEO OUT on the BluStar for Conference Room system.
2. Connect the other end of the HDMI cable to an available HDMI input port located on the display.

Connecting to the HD Color Video Camera

To connect the BluStar for Conference Room system to the HD color video camera, perform the following:

1. Connect the HDMI connector end of the DVI to HDMI cable to the HDMI input port marked VIDEO IN on the BluStar for Conference Room system.
2. Connect the DVI connector end of the DVI to HDMI cable to the DVI output port marked DVI on the HD color video camera.
3. Connect one end of the RS-232C serial cable to the VISCA port marked COM on the BluStar for Conference Room system.
4. Connect the other end of the RS-232C serial cable to the VISCA input port marked VISCA IN on the HD color video camera.

Notes:

- The BluStar for Conference Room system does not support the use of two video cameras (i.e. one analog and one digital) simultaneously.
- If using your own analog video camera with Component video output, a Component video cable is required instead of an HDMI cable. Connect one end of the Component video cable (not included) to the Component input ports marked VIDEO IN on the BluStar for Conference Room system and connect the other end to the Component video cable to the Component output ports on the analog video camera.

Connecting to the Aastra S850i Wireless Base Unit

To connect the BluStar for Conference Room system to Aastra S850i Wireless Base Unit, perform the following:

1. Connect one end of the primary mono audio cable (provided with the BluStar for Conference Room system package) to the audio output port marked LINE OUT on the BluStar for Conference Room system.
2. Connect the other end of the primary mono audio cable into the audio input port marked AUX IN on the Aastra S850i Wireless Base Unit.
3. Connect one end of the secondary mono audio cable (provided with the BluStar for Conference Room system package) to the audio input port marked LINE IN on the BluStar for Conference Room system.
4. Connect the other end of the secondary audio cable into the audio output port marked AUX OUT1 (or AUX OUT2) on the Aastra S850i Wireless Base Unit.

Connecting to the Wireless USB Keyboard

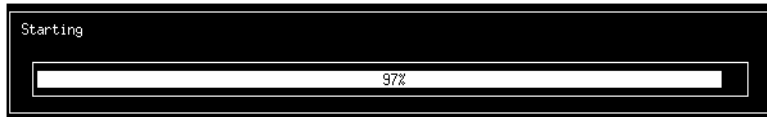
To connect the BluStar for Conference Room system to the Wireless USB Keyboard, simply plug the USB RF Receiver into one of the USB ports on the BluStar for Conference Room system.

Getting Started

This section describes the behavior and startup screens you will see when you turn on and login to the BluStar for Conference Room system.

Starting the BluStar for Conference Room System

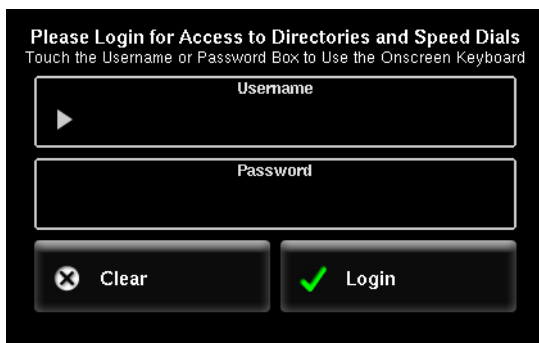
When the BluStar for Conference Room system is turned on it will go through the following startup process.



During startup, the BluStar for Conference Room system checks for any configuration changes or if new firmware updates are available. Once the BluStar for Conference Room system is turned on and ready to go, the login screen appears.

Logging In

In order to make calls, access settings, and use all of the BluStar for Conference Room system applications, you must first login to the terminal. You can login using the configured **User Name** and **Password**.

A screenshot of a login screen with a black background and white text. At the top, it says "Please Login for Access to Directories and Speed Dials" followed by "Touch the Username or Password Box to Use the Onscreen Keyboard". Below this are two white rectangular input boxes. The first box is labeled "Username" and has a small white triangle on the left side. The second box is labeled "Password". At the bottom, there are two buttons: a "Clear" button with a white 'X' icon and a "Login" button with a green checkmark icon.

To Log In Using Your User Name and Password:

1. On the login window, click the **Log In** button.
2. Use the keyboard to type in your user name. (Touch **Backspace** on the keyboard or click the **Clear** button on screen to delete incorrect entries).

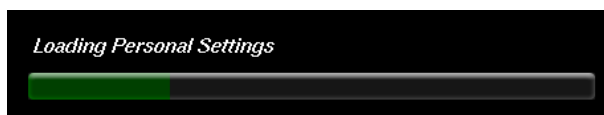
Note:

If you have recently logged in, you can click the triangle in the user name box. A drop-down menu appears listing recently logged-in users. If your user name appears in the list, click it to select your user name.

3. Click the **Password** button and type in your password.
4. Click **Login**.

Login Screens

Once the user clicks the **Login** button the BluStar for Conference Room system will go through the following login process and the Home Screen will be displayed on screen:



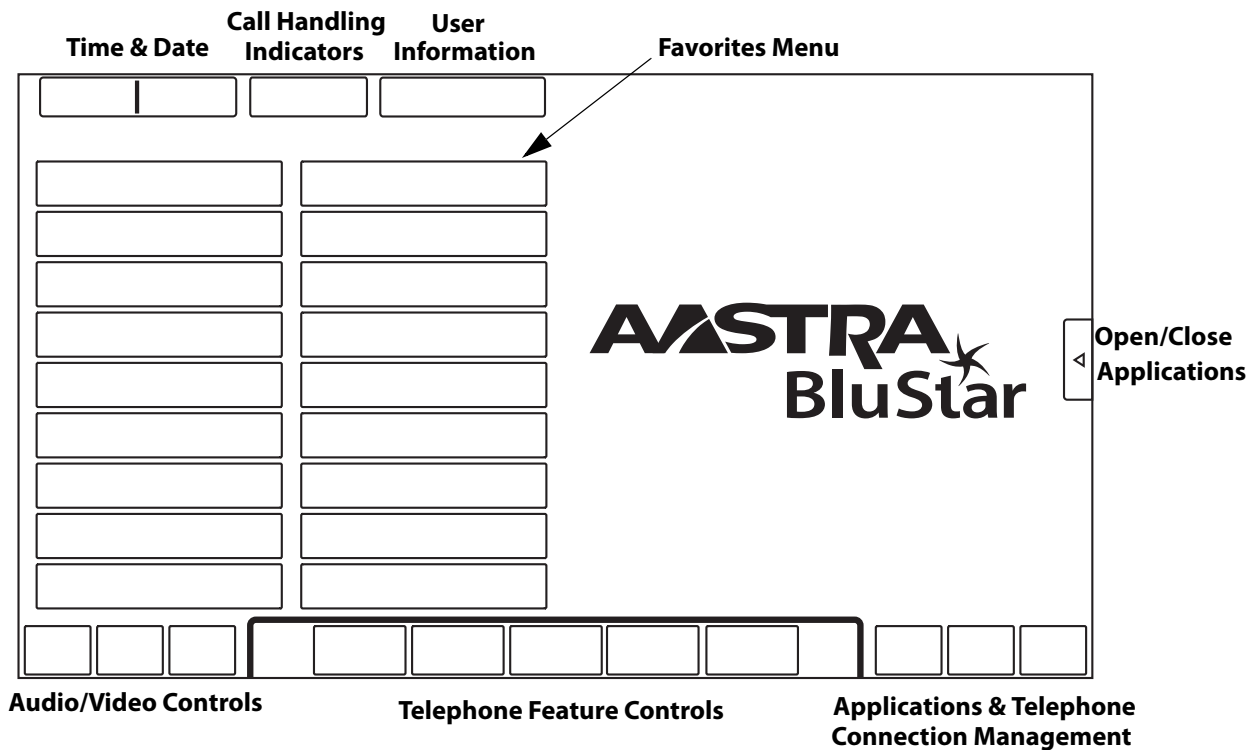
Home Screen

On the home screen you will see the following:

- Time
- Date
- Call handling indicators
- User information
- Favorites menu
- Open/close applications arrow
- Audio/video controls
- Telephone feature controls
- Applications and telephone connection management

Notes:

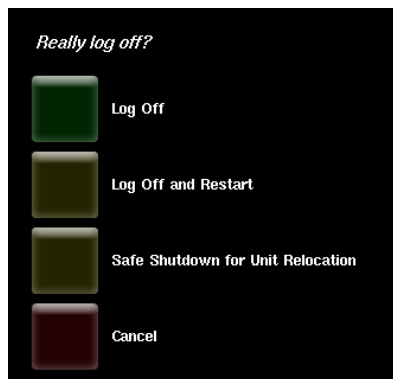
- The time, date, and user information can be configured by a system administrator.
- The call handling indicators (i.e. icons for call forwarding, auto answer, and DND features) are only displayed when the respective feature is enabled.



Logging Off

You can log off the BluStar for Conference Room system from the application (app) menu. From the log off screen, users have the option to do the following:

- Log Off
- Log Off and Restart
- Safe Shutdown for Unit Relocation
- Cancel



To Log Off:

1. Click the **App Menu**.
2. Click the **Log Off** button.
3. Click either:
 - **Log Off**
 - **Log Off and Restart**
 - **Safe Shutdown for Unit Relocation**

Limited Warranty

(Not applicable in Australia – see below for Limited Warranty in Australia)

Aastra warrants this product against defects and malfunctions in accordance with Aastra's authorized, written functional specification relating to such products during a one (1) year period from the date of original purchase ("Warranty Period"). If there is a defect or malfunction, Aastra shall, at its option, and as the exclusive remedy, either repair or replace the product at no charge, if returned within the Warranty Period. If replacement parts are used in making repairs, these parts may be refurbished, or may contain refurbished materials. If it is necessary to replace the product, it may be replaced with a refurbished product of the same design and color. If it should become necessary to repair or replace a defective or malfunctioning product under this warranty, the provisions of this warranty shall apply to the repaired or replaced product until the expiration of ninety (90) days from the date of pick up, or the date of shipment to you, of the repaired or replacement product, or until the end of the original Warranty Period, whichever is later. Proof of the original purchase date is to be provided with all products returned for warranty repairs.

Exclusions

Aastra does not warrant its products to be compatible with the equipment of any particular telephone company. This warranty does not extend to damage to products resulting from improper installation or operation, alteration, accident, neglect, abuse, misuse, fire or natural causes such as storms or floods, after the product is in your possession. Aastra will not accept liability for any damages and/or long distance charges, which result from unauthorized and/or unlawful use.

Aastra shall not be liable for any incidental or consequential damages, including, but not limited to, loss, damage or expense directly or indirectly arising from the customer's use of or inability to use this product, either separately or in combination with other equipment. This paragraph, however, shall not apply to consequential damages for injury to the person in the case of products used or bought for use primarily for personal, family or household purposes.

This warranty sets forth the entire liability and obligations of Aastra with respect to breach of warranty, and the warranties set forth or limited herein are the sole warranties and are in lieu of all other warranties, expressed or implied, including warranties or fitness for particular purpose and merchantability.

Warranty Repair Services

Should the product fail during the Warranty Period;

- **In North America**, please call 1-800-574-1611 for further information.
- **Outside North America**, contact your sales representative for return instructions.

You will be responsible for shipping charges, if any. When you return this product for warranty service, you must present proof of purchase.

After Warranty Service

Aastra offers ongoing repair and support for this product. This service provides repair or replacement of your Aastra product, at Aastra's option, for a fixed charge. You are responsible for all shipping charges. For further information and shipping instructions:

- **In North America**, contact our service information number: 1-800-574-1611.
- **Outside North America**, contact your sales representative.

Note:

Repairs to this product may be made only by the manufacturer and its authorized agents, or by others who are legally authorized. This restriction applies during and after the Warranty Period. Unauthorized repair will void the warranty.

Limited Warranty (Australia Only)

The benefits under the Aastra Limited Warranty below are in addition to other rights and remedies to which you may be entitled under a law in relation to the products.

In addition to all rights and remedies to which you may be entitled under the *Competition and Consumer Act 2010* (Commonwealth) and any other relevant legislation, Aastra warrants this product against defects and malfunctions in accordance with Aastra's authorized, written functional specification relating to such products during a one (1) year period from the date of original purchase ("Warranty Period"). If there is a defect or malfunction, Aastra shall, at its option, and as the exclusive remedy under this limited warranty, either repair or replace the product at no charge, if returned within the Warranty Period.

Repair Notice

To the extent that the product contains user-generated data, you should be aware that repair of the goods may result in loss of the data. Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods. If it is necessary to replace the product under this limited warranty, it may be replaced with a refurbished product of the same design and color.

If it should become necessary to repair or replace a defective or malfunctioning product under this warranty, the provisions of this warranty shall apply to the repaired or replaced product until the expiration of ninety (90) days from the date of pick up, or the date of shipment to you, of the repaired or replacement product, or until the end of the original Warranty Period, whichever is later. Proof of the original purchase date is to be provided with all products returned for warranty repairs.

Exclusions

Aastra does not warrant its products to be compatible with the equipment of any particular telephone company. This warranty does not extend to damage to products resulting from improper installation or operation, alteration, accident, neglect, abuse, misuse, fire or natural causes such as storms or floods, after the product is in your possession. Aastra will not accept liability for any damages and/or long distance charges, which result from unauthorized and/or unlawful use.

To the extent permitted by law, Aastra shall not be liable for any incidental damages, including, but not limited to, loss, damage or expense directly or indirectly arising from your use of or inability to use this product, either separately or in combination with other equipment. This paragraph, however, is not intended to have the effect of excluding, restricting or modifying the application of all or any of the provisions of Part 5-4 of Schedule 2 to the Competition and Consumer Act 2010 (**the ACL**), the exercise of a right conferred by such a provision or any liability of Aastra in relation to a failure to comply with a guarantee that applies under Division 1 of Part 3-2 of the ACL to a supply of goods or services.

This express warranty sets forth the entire liability and obligations of Aastra with respect to breach of this express warranty and is in lieu of all other express or implied warranties other than those conferred by a law whose application cannot be excluded, restricted or modified. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Warranty Repair Services

Procedure: Should the product fail during the Warranty Period and you wish to make a claim under this express warranty, please contact the Aastra authorized reseller who sold you this product (details as per the invoice) and present proof of purchase. You will be responsible for shipping charges, if any.

Manufacturer: Aastra Telecom Australia Pty Ltd
745 Springvale Road
Mulgrave VIC 3170
ABN 16 140 787 195
Phone: +61 3 8562 2700

Limitation of Liability for Products not of a kind ordinarily acquired for personal, domestic or household use or consumption (e.g. goods/services ordinarily supplied for business-use)

- 1.1** To the extent permitted by law and subject to clause 1.2 below, the liability of Aastra to you for any non-compliance with a statutory guarantee or loss or damage arising out of or in connection with the supply of goods or services (whether for tort (including negligence), statute, custom, law or on any other basis) is limited to:
- a)** in the case of services:
 - i)** the resupply of the services; or
 - ii)** the payment of the cost of resupply; and
 - b)** in the case of goods:
 - i)** the replacement of the goods or the supply of equivalent goods; or
 - ii)** the repair of the goods; or
 - iii)** the payment of the cost of replacing the goods or of acquiring equivalent goods; or
 - iv)** the payment of the cost of having the goods repaired.
- 1.2** Clause 1.1 is not intended to have the effect of excluding, restricting or modifying:
- a)** the application of all or any of the provisions of Part 5-4 of Schedule 2 to the Competition and Consumer Act 2010 (**the ACL**); or
 - b)** the exercise of a right conferred by such a provision; or
 - c)** any liability of Aastra in relation to a failure to comply with a guarantee that applies under Division 1 of Part 3-2 of the ACL to a supply of goods or services.

After Warranty Service

Aastra offers ongoing repair and support for this product. If you are not otherwise entitled to a remedy for a failure to comply with a guarantee that cannot be excluded under the Australian Consumer Law, this service provides repair or replacement of your Aastra product, at Aastra's option, for a fixed charge. You are responsible for all shipping charges. For further information and shipping instructions contact:

Aastra Telecom Australia Pty Ltd
745 Springvale Road
Mulgrave VIC 3170
ABN 16 140 787 195
Phone: +61 3 8562 2700

Note:

Repairs to this product may be made only by the manufacturer and its authorized agents, or by others who are legally authorized. Unauthorized repair will void this express warranty.



Disclaimer

Aastra Telecom Inc. will not accept liability for any damages and/or long distance charges, which result from unauthorized and/or unlawful use. While every effort has been made to ensure accuracy, Aastra Telecom Inc. will not be liable for technical or editorial errors or omissions contained within this documentation. The information contained in this documentation is subject to change without notice.

Copyright © 2013 Aastra Technologies Limited,
www.aastra.com.

