



# MIVOICE OFFICE 400

## FEATURE OVERVIEW

This document provides an overview of the features, that can be operated on the terminals, via Self Service Portal, via WebAdmin or via CTI.

|                         |             |
|-------------------------|-------------|
| Document number:        | syd-0595    |
| Document version:       | 1.2         |
| Valid as of / based on: | R4.1 / R4.1 |

© 08.2016 Mitel Schweiz AG

Click on the following hyperlinks to download the latest version of this document:

As PDF:

[https://pbxweb.aastra.com/doc\\_finder/DocFinder/syd-0595\\_en.pdf?get&DNR=syd-0595](https://pbxweb.aastra.com/doc_finder/DocFinder/syd-0595_en.pdf?get&DNR=syd-0595)

| Feature Overview<br>MiVoice Office 400<br>valid as of R4.1           |                   | Type            |                 |           |                | MMC and integrated mobile/ext. phones <sup>1)</sup> |                |     |    |      |      | Mitel 6700 SIP Mitel 6800 SIP |           |                |     |      | Standard SIP terminals |       |     |           |                | MiVoice 2380 IP MiVoice 1560 PC Operator |      |       |     |    |           | MiVoice 5300 / 5300 IP Office 10 <sup>2)</sup> ,25,35,45 |      |       |     |    |      | Mitel 600 DECT Office 135 / 160 |                |       |     |     |      | Mitel 600 SIP-DECT |           |                |     |    |      | ISDN terminals |       |           |                |    |      | Analogue terminals (DTMF) |  |  |  |  |  |
|----------------------------------------------------------------------|-------------------|-----------------|-----------------|-----------|----------------|-----------------------------------------------------|----------------|-----|----|------|------|-------------------------------|-----------|----------------|-----|------|------------------------|-------|-----|-----------|----------------|------------------------------------------|------|-------|-----|----|-----------|----------------------------------------------------------|------|-------|-----|----|------|---------------------------------|----------------|-------|-----|-----|------|--------------------|-----------|----------------|-----|----|------|----------------|-------|-----------|----------------|----|------|---------------------------|--|--|--|--|--|
| Feature                                                              | Function code     | Prefix dialling | Suffix dialling | In a call | During ringing | Supported                                           | Operat-ing via |     |    | CTI  |      |                               | Supported | Operat-ing via |     |      | CTI                    |       |     | Supported | Operat-ing via |                                          |      | CTI   |     |    | Supported | Operat-ing via                                           |      |       | CTI |    |      | Supported                       | Operat-ing via |       |     | CTI |      |                    | Supported | Operat-ing via |     |    | CTI  |                |       | Supported | Operat-ing via |    |      | CTI                       |  |  |  |  |  |
|                                                                      |                   |                 |                 |           |                |                                                     | Phone          | SSP | WA | TAPI | CSTA | Phone                         |           | SSP            | WA  | TAPI | CSTA                   | Phone | SSP |           | WA             | TAPI                                     | CSTA | Phone | SSP | WA |           | TAPI                                                     | CSTA | Phone | SSP | WA | TAPI |                                 | CSTA           | Phone | SSP | WA  | TAPI | CSTA               |           | Phone          | SSP | WA | TAPI | CSTA           | Phone |           | SSP            | WA | TAPI | CSTA                      |  |  |  |  |  |
| Acceptance: Activate prepared acceptance                             | *88 # or *87 *88  | •               |                 |           |                | •                                                   | •              |     |    |      |      | •                             | •         |                |     |      |                        |       | •   | •         |                |                                          |      |       | •   | •  |           |                                                          |      |       |     | •  | •    |                                 |                |       |     | •   | •    |                    |           |                |     | •  | •    |                |       |           |                |    |      |                           |  |  |  |  |  |
| Acceptance: Clear preparation for accepting a call from user         | #87 user No.      | •               |                 |           |                | •                                                   | •              |     |    |      |      | •                             | •         |                |     |      |                        |       | •   | •         |                |                                          |      |       | •   | •  |           |                                                          |      |       |     | •  | •    |                                 |                |       |     | •   | •    |                    |           |                |     | •  | •    |                |       |           |                |    |      |                           |  |  |  |  |  |
| Acceptance: Clear preparation for accepting a data connection        | #84 user No.      | •               |                 |           |                | •                                                   | •              |     |    |      |      | •                             | •         |                |     |      |                        |       | •   | •         |                |                                          |      |       | •   | •  |           |                                                          |      |       |     | •  | •    |                                 |                |       |     | •   | •    |                    |           |                |     | •  | •    |                |       |           |                |    |      |                           |  |  |  |  |  |
| Acceptance: Fast take (pick up a call or connection of another user) | *88 user No.      | •               |                 |           |                | •                                                   | •              |     |    |      |      | •                             | •         |                | F/T | •    |                        |       | •   | •         |                | F/T                                      | •    |       |     | •  | •         |                                                          | F/T  | •     |     |    | •    | •                               |                |       |     |     | •    | •                  |           |                |     |    | •    | •              |       |           |                |    |      |                           |  |  |  |  |  |
| Acceptance: Fast Take: Allow to own set                              |                   | •               |                 |           |                | •                                                   |                |     | •  | •    |      | •                             |           |                | •   |      |                        | •     |     |           | •              |                                          |      | •     |     |    | •         |                                                          |      | •     |     |    | •    |                                 |                |       |     |     |      | •                  |           |                | •   | •  |      |                |       |           |                |    |      |                           |  |  |  |  |  |
| Acceptance: Fast Take: Protect against                               |                   | •               |                 |           |                | •                                                   |                |     | •  | •    |      | •                             |           |                | •   |      |                        | •     |     |           | •              |                                          |      | •     |     |    | •         |                                                          |      | •     |     |    | •    |                                 |                |       |     |     |      | •                  |           |                | •   | •  |      |                |       |           |                |    |      |                           |  |  |  |  |  |
| Acceptance: Prepare to accept a call from nn to mm                   | *87 nn * mm #     | •               |                 |           |                | •                                                   | •              |     |    |      |      | •                             | •         |                |     |      |                        |       | •   | •         |                |                                          |      |       | •   | •  |           |                                                          |      |       |     | •  | •    |                                 |                |       |     |     | •    | •                  |           |                |     |    |      | •              | •     |           |                |    |      |                           |  |  |  |  |  |
| Acceptance: Prepare to accept a data connection from nn to mm        | *84 nn * mm #     | •               |                 |           |                | •                                                   | •              |     |    |      |      | •                             | •         |                |     |      |                        |       | •   | •         |                |                                          |      |       | •   | •  |           |                                                          |      |       |     | •  | •    |                                 |                |       |     |     | •    | •                  |           |                |     |    |      | •              | •     |           |                |    |      |                           |  |  |  |  |  |
| Access to system phone book (name / numbers)                         |                   | •               |                 |           |                | •                                                   | •              |     |    |      |      | •                             | •         |                |     |      |                        |       | •   | •         |                |                                          |      |       | •   | •  |           |                                                          |      |       |     | •  | •    |                                 |                |       |     |     | •    | •                  |           |                |     |    |      | •              | •     |           |                |    |      |                           |  |  |  |  |  |
| Announcement (in case of emergency): Play back in hands free         | Lift the handset  | •               |                 |           |                | •                                                   |                |     |    |      |      | •                             | •         |                |     |      |                        |       | •   | •         |                |                                          |      |       | •   | •  |           |                                                          |      |       |     |    |      |                                 |                |       |     |     |      |                    |           |                |     |    |      | •              | •     |           |                |    |      |                           |  |  |  |  |  |
| Announcement (in case of emergency): Reject (per phone)              | Hang up           |                 |                 | •         |                | •                                                   |                |     |    |      |      | •                             | •         |                |     |      |                        |       | •   | •         |                |                                          |      |       | •   | •  |           |                                                          |      |       |     |    |      |                                 |                |       |     |     |      |                    |           |                |     |    | •    | •              |       |           |                |    |      |                           |  |  |  |  |  |
| Announcement (in case of emergency): Stop with audio file            | *7990 or *7980    | •               |                 |           |                | •                                                   | •              |     |    |      |      | •                             | •         |                |     |      |                        |       | •   | •         |                |                                          |      |       | •   | •  |           |                                                          |      |       |     |    |      |                                 |                |       |     |     |      |                    |           |                |     |    |      | •              | •     |           |                |    |      |                           |  |  |  |  |  |
| Announcement (in case of emergency): To a group with audio file      | *7984 x yy Gr.No. | •               |                 |           |                | •                                                   |                |     |    |      |      | •                             |           |                |     |      |                        |       | •   |           |                |                                          |      |       | •   |    |           |                                                          |      |       |     |    |      |                                 |                |       |     |     |      |                    |           |                |     |    |      |                |       | •         |                |    |      |                           |  |  |  |  |  |
| Announcement (in case of emergency): To a group with audio file      | *7983 x yy Gr.No. |                 |                 |           |                |                                                     |                |     |    |      |      |                               |           |                |     |      |                        |       |     |           |                |                                          |      |       |     |    |           |                                                          |      |       |     |    |      |                                 |                |       |     |     |      |                    |           |                |     |    |      |                |       |           |                |    |      |                           |  |  |  |  |  |

[illegible]

[illegible][illegible]



[illegible][illegible]

1) Mobile phone integration level 2 is required for features introduced with \*\*\*

2) Not all features are available for Office 10

3) Only MiVoice Office 5380 and Office 45

#### 4) Only Mitel Mobile Client (MMC)

5) Only MiVoice Office 5300 / 5300 IP

6) Only Mitel 600 DECT

7) Without MiVoice Office 5360 / 5360 IP and Office 25

8) Only Mitel 600 DECT and Office 135/135pro

9) Only for internal calls and via soft key

a) Only Mitel 6710 / 6730 Analogue

b) Depending on the terminal

c) ISDN feature

d) Only via soft key

SSP = Self Service Portal, WA = WebAdmin

CTI TAPI: F= First-Party, T=Tird-Party

Note:

You can activate certain function codes only if the same function cannot be obtained via the menu.

Function codes for SIP phones can only be carried out in prefix dialling.