



MIVOICE OFFICE 400

FEATURE OVERVIEW

This document provides an overview of the features, that can be operated on the terminals, via Self Service Portal, via WebAdmin or via CTI.

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Feature Overview MiVoice Office 400 valid as of R7.0		Type			MMC and integrated mobile/ext. phones ¹⁾				Mitel 6700 SIP Mitel 6800 SIP Mitel 6900 SIP				Standard SIP terminals				MiVoice 2380 IP MiVoice 1560 PC Operator				MiVoice 5300 / 5300 IP Office 10 ²⁾ ,25,35,45				Mitel 600 DECT Office 135 / 160				Mitel 600 SIP-DECT				ISDN terminals				Analogue terminals (DTMF)				Mitel One											
		Prefix dialling	Suffix dialling	In a call	During ringing	Supported	Phone	SSP	WA	TAPI	CTI	CTA	Supported	Phone	SSP	WA	TAPI	CTI	CTA	Supported	Phone	SSP	WA	TAPI	CTI	CTA	Supported	Phone	SSP	WA	TAPI	CTI	CTA	Supported	Phone	SSP	WA	TAPI	CTI	CTA	Supported	Phone	SSP	WA	TAPI	CTI	CTA	Supported	Phone	SSP	WA	TAPI
Feature	Function code																																																			
Acceptance: Activate prepared acceptance	*88 # or *87 *88																																																			
Acceptance: Clear preparation for accepting a call from user	#87 user No.																																																			
Acceptance: Clear preparation for accepting a data connection from user	#84 user No.																																																			
Acceptance: Fast take (pick up a call or connection of another user)	*88 user No.																																																			
Acceptance: Fast Take: Allow to own set																																																				
Acceptance: Fast Take: Protect against																																																				
Acceptance: Prepare to accept a call from nn to mm	*87 nn * mm #																																																			
Acceptance: Prepare to accept a data connection from nn to mm	*84 nn * mm #																																																			
Access to system phone book (name / numbers)																																																				
Announcement (in case of emergency): Play back in handset	Lift the handset																																																			
Announcement (in case of emergency): Reject (per phone)	Hang up																																																			
Announcement (in case of emergency): Stop with audio file	*7990 or *7980																																																			
Announcement (in case of emergency): To a group with audio file	*7984 x yy Gr.No.																																																			
Announcement (in case of emergency): To a group with audio file and phone	*7983 x yy Gr.No.																																																			
Announcement (in case of emergency): To a group with phone	*7985 Gr. No.																																																			
Announcement (in case of emergency): To several users with audio file	*7994 x yy user No. * user No. *... user No. #																																																			
Announcement (in case of emergency): To several users with audio file and phone	*7993 x yy user No. * user No. *... user No. #																																																			
Announcement (in case of emergency): To several users with phone	*7995 user No. * user No. *... user No. #																																																			
Announcement (in case of emergency): To user with audio file	*7994 x yy user No. #																																																			
Announcement (in case of emergency): To user with audio file and phone	*7993 x yy user No. #																																																			
Announcement (in case of emergency): To user with phone	*7995 user No. #																																																			
Announcement (Normal): Allow to own set																																																				
Announcement (Normal): Answer outside the group	89																																																			
Announcement (Normal): Answer within the group	Lift the handset																																																			
Announcement (Normal): Protect against																																																				
Announcement (Normal): Reject (per phone)	Hang up																																																			
Announcement (Normal): Stop with audio file	*7990 or *7980																																																			
Announcement (Normal): To a group with audio file	*7987 x yy Gr.No.																																																			
Announcement (Normal): To a group with audio file and phone	*7986 x yy Gr.No.																																																			
Announcement (Normal): To a group with phone	*7988 Gr. No.																																																			
Announcement (Normal): To a group with phone																																																				
Announcement (Normal): To several users with audio file	*7997 x yy user No. * user No. *... user No. #																																																			
Announcement (Normal): To several users with audio file and phone	*7996 x yy user No. * user No. *... user No. #																																																			
Announcement (Normal): To several users with phone	*7998 user No. * user No. *... user No. #																																																			
Announcement (Normal): To user with audio file	*7997 x yy user No. #																																																			
Announcement (Normal): To user with audio file and phone	*7996 x yy user No. #																																																			
Announcement (Normal): To user with phone	*7998 user No. #																																																			
Announcement (Normal): To user with phone																																																				
Announcement service: Activate welcome announcement	*931 yy [*nn] #																																																			
Announcement service: Check recording	*#911 xx [*nn] # or *#921 xx [*nn] #																																																			
Announcement service: Deactivate welcome announcement	#931 yy [*nn] #																																																			
Announcement service: Delete recording	#911 xx [*nn] # or #921 xx [*nn] #																																																			
Announcement service: Recording a welcome announcement with a phone	*911 xx [*nn] #																																																			
Announcement service: Recording a welcome announcement with audio equipment	*921 xx [*nn] #																																																			
Appointment call: Activate individual call order	*55 hh mm																																																			
Appointment call: Activate permanent call order	*56 hh mm																																																			
Appointment call: Clear	#55 or #56																																																			
Automated configuration																																																				
Automatic software update																																																				
Brokering: In enquiry	2																																																			
Brokering: With line key																																																				
Call back: Activate on busy (CCBS) or available (CCNR) user	*9 or *37																																																			
Call back: Delete on busy (CCBS) or available (CCNR) user	#37																																																			
Call centre functions																																																				
Call door intercom system	Dial number of the door intercom																																																			
Call Forwarding if Busy: Activate	*67 destination No.																																																			
Call Forwarding if Busy: Activate to last configured dest. No.	*67 #																																																			
Call Forwarding if Busy: Clear	#67																																																			
Call Forwarding on No Reply: Activate	*61 destination No.																																																			
Call Forwarding on No Reply: Activate on general bell with coded ringing	*68																																																			
Call Forwarding on No Reply: Activate to last configured dest. No.	*61 #																																																			
Call Forwarding on No Reply: Activate to preconfigured dest. No.	*62																																																			
Call Forwarding on No Reply: Allow to own set	#02																																																			

[illegible]

[illegible]

[illegible]

5) Only MiVoice Office 5300 / 5300 IP

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		Prefix dialling	Suffix dialling	In a call	During ringing	Supported	Operat-ing via	CTI		Supported	Phone	SSP	WA	TAPI	CTI	Supported	Phone	SSP	WA	TAPI	CTI	Supported	Phone	SSP	WA	TAPI	CTI	Supported	Phone	SSP	WA	TAPI	CTI	Supported	Phone	SSP	WA	TAPI	CTI	Supported	Phone	SSP	WA	TAPI	CTI
Feature	Function code																																												

- 6) Only Mitel 600 DECT
- 7) Without MiVoice Office 5360 / 5360 IP and Office 25
- 8) Only Mitel 600 DECT and Office 135/135pro
- 9) Only for internal calls and via soft key
 - a) Only Mitel 6710 / 6730 Analogue
 - b) Depending on the terminal
 - c) ISDN feature
 - d) Only via soft key

SSP = Self Service Portal, WA = WebAdmin
CTI TAPI: F= First-Party, T=Tird-Party

Note:
You can activate certain function codes only if the samefunction cannot be obtained via the menu.
Function codes for SIP phones can only be carried out in prefix dialling.