



A MITEL
PRODUCT
GUIDE

Mitel OpenScape 4000 Assistant/Manager V11

Centralized Syslog

Administrator Documentation

07/2026

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1 Overview

The OpenScope 4000 system consists of multiple LINUX based operating system software either as LINUX containers or IP distributes HW / SW Appliances.

The SW components operating on the operating system are logging via syslog mechanism to the individual local storage.

Starting with SW Version 11 this local logging can be configured to operate optional in centralizing of all logs into an remote syslog server.

This mechanism can be used to support compliance requirements for centralized logging.

IMPORTANT: These logs may contain sensitive system or user data, therefore the receiver entity requires an appropriate access control and usage of TLS is the recommended option for transport.

This logging is taking place on embedded operating system level and the data are provided as is.

A filtering, if necessary, can be done on the log receiver entity.

This feature supplements the OpenScope 4000 System Monitoring, but does not supersede an OpenScope Fault Management setup.

1.1 Syslog menu in Assistant

In order to configure the syslog mechanism, a new menu was added under Assistant and Manager.

In Assistant the new menu is located under:

Diagnostics - > Centralized Syslog

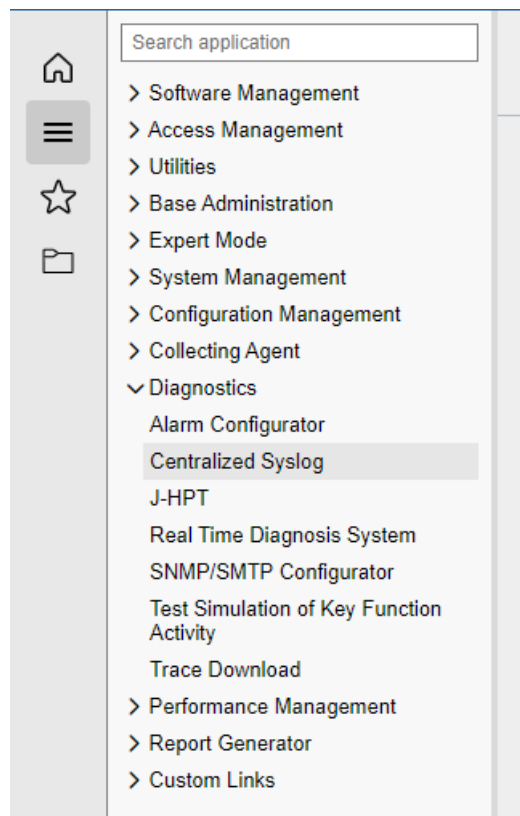


Figure 1: Assistant Centralized Syslog

1.2 Syslog menu in Manager

In order to configure the syslog mechanism, a new menu was added under Assistant and Manager.

In Manager the new menu is located under:

Fault Management - > Centralized Syslog

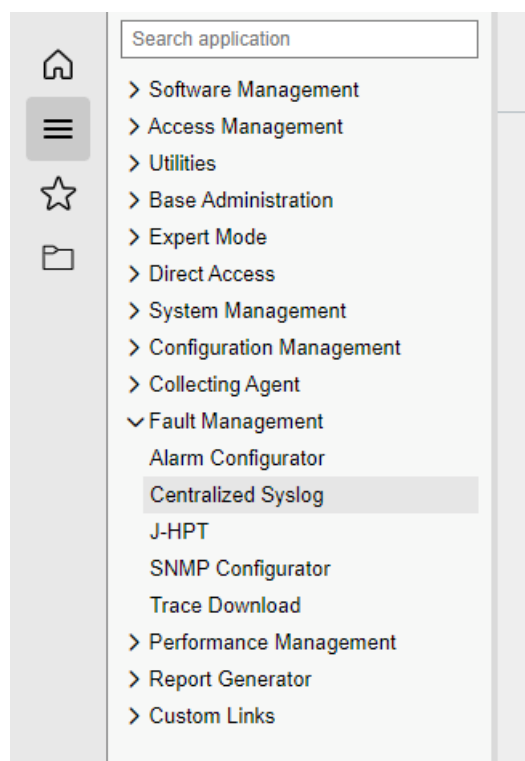


Figure 2: Manager Centralized Syslog

2 Configuration

To configure the syslog forward service, access the gear icon in the top right menu.

An IP address and a port for the syslog server have to be provided.

Configuration

Config created on: 2023-11-29 10:18:30

Remote Server Address:

Protocol:

Port:

Test only

Test & Save

Hint: The saved configuration is not automatically activated.
Please use the tab Appliances for activation.

Auto-refresh: ☐

Result:

Close

Figure 3: Configuration window

If the **Auto-refresh** option is enabled, then the appliance list will be refreshed periodically.

For further information, please see: [List of Appliances](#) on page 8.

3 List of Appliances

Under the main page of the syslog forward service a list of all appliances will be listed with the corresponding status.

◆ Activated

Label	Hostname	IP Addr	LTU	Syslog Forward	Config date	Status
Node1 - SG42	sys1	10.140.27.31	42	Enabled	2024-01-16 12:54:45	▶ ...
Assistant	Assistant	10.140.27.1	-	Enabled	2024-01-16 12:54:45	▶ ...
CSTA	CSTA	10.140.27.21	-	Enabled	2024-01-16 12:54:45	▶ ...

Hints:

- This appliance list shows only currently connected devices. These can be (de)activated immediately. All devices, including those currently offline, are (de)activated automatically in 2 minute intervals.
- The appliances in the Secure Mode are not shown.
- **Auto-refresh is disabled.**

ActivateDeactivate▶ ...

Figure 4: List of appliances

The epoch file will be distributed together with the config file to all the appliances.

The list is periodically refreshed when the **Auto-refresh** option is enabled in order to display the current status of each appliance, since the activation is based on client initiated pull request.

In case the **Auto-refresh** option is not used, there is also available a refresh button in the top right menu for manual cases.

