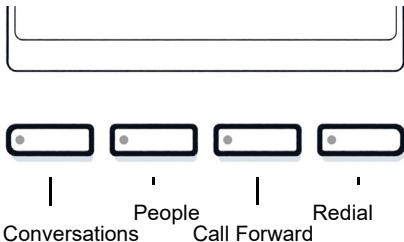


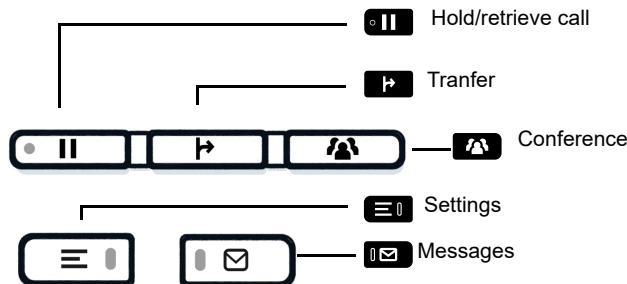
Key Operation

Programmable Keys

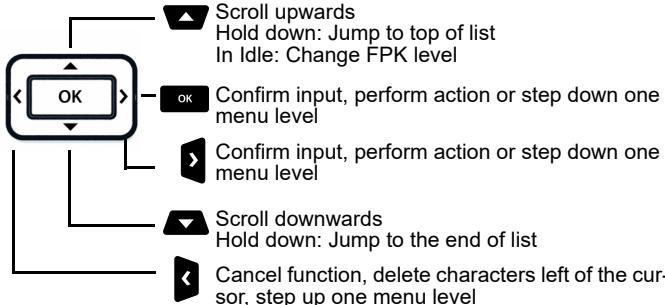


Your phone has four programmable function keys with status LEDs, shown on the left with default configuration.

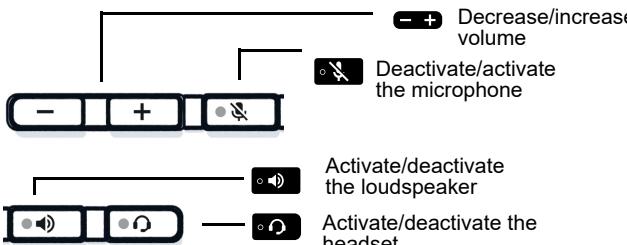
Fixed Function Keys



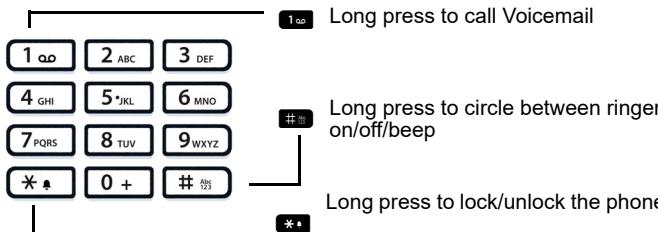
5-Way Navigator



Audio keys



Key Pad Shortcuts



Unify OpenScape Desk Phone CP210

Notification LED

With the Notification LED different phone status can be identified:

Off: Idle
 Green solid: Active call
 Green pulsing: Incoming call
 Amber solid: Call(s) on hold
 Amber pulsing: Held call re-presenting
 Red solid: New missed call
 Red pulsing: New voicemail (MWI)

Display Icon in Idle State

Icon	Explanation
	You have received one or more new messages
	You have one or more new missed calls
	Call Forwarding is activated for all calls
	Ringer is off
	Remote maintenance has been activated
	Do not disturb is activated
	Phone lock is activated
	A mobile user is logged on to the telephone

SIP

Quick Reference Card

mitel.com



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Reference No.: A31003-C1000-U140-2-7619

Display Icons during a Call

Icon	Explanation
—	Call is active
HD	Voice connection with high quality (G.722)
↔	Call has been disconnected
+	You have placed the call on hold
↑	Your call partner has placed the call on hold
🔒	Secure voice connection
🔓	Not secure voice connection

Using your Unify OpenScape Desk Phone CP210

Place a Call

- Lift handset, dial number and press **OK** or
- Dial number and lift handset or
- For handsfree mode or if headset is connected: dial number and press **OK**.

Answer a Call

- Lift handset or
- for handsfree mode: press **OK** or **OK** or
- if headset is connected: press **OK**.

End a Call

- Hang up, or
- For handsfree mode: press **OK** or
- If headset is connected: press **OK**.

Redial the Last Dialed Number

- Lift handset and press **OK**.

Dial from the Call Log

- Press **OK** and **OK** to select the desired conversation.
- Press **OK** and lift handset.

Deflecting an Incoming Call while ringing

- Select „Deflect“ in menu and press **OK**.
- Enter a destination phone number and press **OK**.

Hold or Retrieve a Call

- In an active call press **OK**.
- To retrieve a held call: press **OK**.

Make a Conference Call

- During a call with party A, press **OK**. Hear dial tone. Party A is automatically put on hold.
- Enter the phone number for party B and press **OK**.
- Once connected with party B, press **OK**.

You are now connected in a conference with parties A and B.

Switch to Handsfree Mode during a Call

- Hold down **OK** until you hang up handset.

Switch to Handset Mode during a Call

- Lift handset.

Switch to Headset Mode during a Call

- Press **OK**.

Using your OpenScape Desk Phone CP210

Using Mute during a Call

- Press **OK** to mute.
- Press **OK** again to un-mute.

Transfer a Call

- During a call with party A, press **OK**.
- Enter the phone number of party B and press **OK**.
- You may then either:
press **OK** while party B is ringing, or
wait for party B to answer, announce the call and then
press **OK**.

The party A will be transferred to party B.

Call Voicemail

- Press **OK** and confirm with **OK**.

Change Forwarding Destination

- Press function key **OK** **OK**.
- Select "Set a forwarding destination" within three seconds.
- Enter the destination number and press **OK**.
- Press **OK**.

Turn Call Forwarding on/off

- Press function key **OK** **OK**.



ENERGY STAR is a U.S. Environmental Protection Agency voluntary program that helps businesses and individuals save money and protect our climate through superior energy efficiency. Products that earn the ENERGY STAR prevent greenhouse gas emissions by meeting strict energy efficiency criteria or requirements set by the U.S. Environmental Protection Agency. Learn more at energystar.gov. Unify is an ENERGY STAR partner participating in the ENERGY STAR program for Enterprise Servers and Telephony. The Unify product OpenScape DeskPhone CP210 has earned the ENERGY STAR.

Programmable Functions (Examples)

Function	Explanation
Alternate	Switches between two calls
Blind transfer	Transfers a call without consultation
Build in fwd	Default call forwarding
Call log	List of placed, answered and missed calls
Call recording	Records the call on a central Call Recorder
Call waiting	Allows a second incoming call while in an active call
Callback	Requests an automatic call back (busy/no answer)
Cancel callbacks	Cancels a callback request
CF busy	Forwards all incoming calls to the programmed destination when the line is busy
CF no reply	Forwards all incoming calls to the programmed destination if they are not answered
CF unconditional	Forwards all incoming calls to the programmed destination
Consultation	Puts an active call on hold and provides a prompt for dialing
Corporate directory	LDAP phonebook
Deflect	Deflects a call to another destination
Directed pickup	Picks up another ringing phone
Directory	Phonebook
Do not disturb	Incoming calls do not ring; callers hear the busy signal
Feature toggle	Toggles OpenScape Voice services
Group pickup	Picks up a group call
Immediate ring	Ringing keyset line without delay (Executive/Assistant configuration)
Pause callbacks	Pauses automatic callbacks
Personal directory	Personal phonebook
PreView	Preview line details for shared lines
Redial	Calls the last dialed number
Release	Ends a call
Repertory dial	Dials pre-defined numbers and control sequences
Resume callbacks	Resumes automatic callbacks
Ringer off	Switches the ringer off/on
Selected dialing	Dials a pre-defined number
Shift	Switches to the shifted key level
Show phone screen	Switches to idle screen
Transfer call	Transfers a call with consultation