

# SYSTEM PLANNING GUIDE

## Mitel IP-DECT System

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# 1. Introduction

This document gives a description on how to plan the IP-DECT system. The IP-DECT system is an IP based cordless telephony and messaging system for connection to private telephone exchanges.

The IP-DECT system supports the DECT standard which gives a full integration of messaging and voice functions. The IP-DECT system can be integrated with external applications such as different alarm systems, networks and e-mail. This gives features such as; messages to handset, alarm from handset, message acknowledgement, and absent handling.

## 1.1 Abbreviations

DECT	Digital Enhanced Cordless Telecommunications: global standard for cordless telecommunication.
GoS	Grade of Services:
IP	Internet Protocol: global standard that defines how to send data from one computer to another through the Internet
IPBS	IP-DECT Base Station
LAN	Local Area Network:  a group of computers and associated devices that share a common communication line.
PBX	Private Branch Exchange:  telephone system within an enterprise that switches calls between local lines and allows all users to share a certain number of external lines.
RFP	Radio Fixed Part. DECT base station part of the DECT Infrastructure.  The local RFP part in an IPBS.
QoS	Quality of Service
VoIP	Voice over Internet Protocol

## 1.2 Glossary

Cell	A cell is the radio coverage area of a base station.
Roaming	The procedure of moving the DECT handset from one IPBS to another and still be able to place outgoing and receive incoming calls.
External Handover	The procedure of moving an active call from one IPBS to another.
System ID	System ID in the Pari Master defines the sync domain and handover domain. Within the coverage area, the System ID must be unique from other IP-DECT systems.
Master ID	Master ID must be unique for each Master in a system. The Standby Master must have the same id as the Master.
RFPI	The RFPI, Radio Fixed Part Identity, is the broadcast identity which uniquely identifies a RFP geographically.
SARI	The SARI, Secondary Access Rights Identity, is the broadcast identity which uniquely identifies an IP-DECT system.
Cover Radius	The radius of the circle (circular radiation patterns of the base station antennas are assumed), around a particular base station, in which portable parts can communicate with that base station.
Sync Radius	The radius of the circle, around a particular base station, in which other Base Stations may synchronize with that Base Station.
Sync Coverage	A sync coverage is the air sync coverage areas for all base stations connected to the same sync Master.

Sync Domain	Sync domain defines the Radios to which automatic synchronization is allowed. Sync domain is defined by the System ID. A sync domain can consist of several sync coverage areas where each synch coverage has its own sync Master.
Handover Domain	Handover domain defines the Radios to which external handover is allowed. Handover domain is defined by the System ID.

## 2. Wired LAN/Backbone Requirement

It is highly recommended that a Network Assessment of the LAN is carried out before an installation or when new applications and/or user density is added to secure the voice quality.

There are several things to consider when designing a network:

- In order to achieve optimal performance the infrastructure should be connected to a switched network (no hubs or repeaters).
- When setting up a network supporting both voice and data it is recommended that voice and data are separated on different VLANs.
- Maximum capacity of the VoIP traffic may not exceed 25% of the capacity of the network.
- Maximum capacity of the network may not exceed 75% of the total capacity of the network, including the VoIP traffic.
- No firewalls should be used in the network. If they are anyway, tunneling or application aware firewalls should be used.
- Depending on network size, a backbone of at least 100 Mbps should be used.

In a switched network the transmission delay should not be an issue but if voice traffic is routed a significant transmission delay could be added. If the transmission delay is too long an echo will appear in the voice path impacting the systems voice quality. The transmission delay will also add to the speech delay.

Jitter in voice packages will also add to the speech delay since the IPBS will adjust the jitter buffer size.

**Note:** There are several tools from third-party vendors that is used to provide detailed and useful information when performing site surveys.

### 2.1 End-to-End QoS

To achieve QoS for a phone call, it is important that QoS is enabled or managed all the way between the two end points. By following a speech packet as it travels along the path between the end points, it is possible to identify all network segments and transitions where QoS needs to be managed.

### 3. Base Station Planning

The major task in installing an IP-DECT system is defining the number of base stations required to cover an area to a satisfactory level. This chapter describes how a base station planning can be made in order to gain full area coverage.

Small sites usually have a homogeneous layout, it is therefore easy to predict the field pattern of the base station which makes the planning relatively easy. The larger the site, the more complex the site survey becomes. Since a larger site often is less homogenous the base station placing will be more difficult. Generally the client has particular requirements which have to be considered, these requirements can be coverage in a lift, underground car park, conference rooms, outdoors and so on.

The steps in base station planning are as follows:

- 1 Find out the client specific requirements, see [4. Client's Requirements](#) on page 5 and [5. Traffic Capacity of the System](#) on page 6.
- 2 Determine the average cell size, see [6. Base Station Coverage](#) on page 8 and [9. Site Survey with IPBS Base Station](#) on page 20.
- 3 Decide base station positions, see [10. Location of the Base Stations](#) on page 24.
- 4 Make a base station plan, see [11. Making a Base Station Plan](#) on page 27.
- 5 Perform a site survey to confirm that speech and air sync coverage is as expected.

## 4. Client's Requirements

The most important thing when planning an IP-DECT system is that the system meets the needs and requirements of the customer. Discuss with the customer where high quality is of absolute necessity and whether there are areas where it is sufficient for people to be available but with lower sound quality, for example outdoors or in a production hall.

Also discuss whether special areas such as lifts, stairwells, basements, indoor car parks, toilets, maintenance shafts, and so on should be covered.

In some areas and departments, for example: sales, purchase, technical support departments, canteens, a higher traffic capacity is needed. Consequentially these areas requires additional base stations, see [5. Traffic Capacity of the System](#) on page 6 for information how to calculate traffic capacity. Discuss with the customer where a higher traffic capacity is needed.



## 5. Traffic Capacity of the System

The traffic capacity of the IP-DECT system is mainly determined by the number of base stations and in exceptional cases also by the LAN bandwidth. A single base station has a capacity of 8 simultaneous calls.

The traffic capacity of the IP-DECT system is determined by:

- Grade Of Service (GOS) accepted by the customer.
- Number of speech circuits available - 8 per IPBS.

The grade of service is the probability that a call cannot be made because of congestion in the system. The customer has to indicate which grade of service is acceptable. A grade of service of 1%, or 0.01, means an average of 1 lost call in every 100 calls.

The two parameters mentioned above (GOS and number of speech circuits) and the total amount of traffic (erlang) that is required, are related to each other. The table below shows an excerpt of these relations. Practically, this table is used to calculate from a given GOS and erlang value the number of base stations needed. The erlang value is the total traffic generated by all handset users.

A base station provide for 8 speech circuits.

Number of base stations	Speech circuits	Grade Of Service (GOS)			
		2%	1%	0.5%	0.1%
1	8	3.6	3.2	2.7	2.1
2	16	9.8	8.9	8.1	6.7
3	24	16.6	15.3	14.2	12.2
4	32	23.8	22.1	20.6	18.2
5	40	31.0	29.0	27.3	24.5
6	48	38.4	36.1	34.2	30.9
7	56	45.9	43.3	41.2	37.5
8	64	53.4	50.6	48.3	44.2

The table below shows what erlang values practically mean in call-minutes for a handset.

mE	Minutes per hour	mE	Minutes per hour
50	3	250	15
100	6	300	18
150	9	500	30
200	12	750	45

**Example:**

A customer ordering a system with 55 handsets, generating 200 mE each in average, requires a system with a traffic capacity of 11 E. With an accepted GOS of 0.5% the number of base stations is found as follows:

The total traffic is 11 E. In the column of 0.5% GOS, the next higher value of 11 E is 14.2 E, resulting in 3 base stations. The system shall be equipped with 3 base stations, offering the client 14.4 E instead of 11. This means that the system has an over-capacity 3.2 E, which allows expansion of the system with 16 handsets without reducing the grade of service or the need of more base stations.

## 5.1 Traffic Capacity of the Base Stations

The total traffic that is being generated by all handsets of the systems should be in accordance with the capacity of the cordless network as well. A base station, having 8 channels available, has an erlang value of 2.7 with a GOS of 0.5%. This value can be read from the table above. This means that each base station can serve 18 handsets, assuming that handsets generate 150 mE each during busy hour, (13.5 handsets if 200 mE each).

**Example:**

Suppose that in the building of the customer in the example in [5. Traffic Capacity of the System](#), full coverage can be achieved by 4 base stations. This means that all handsets generate together  $55 \times 0.200 = 11$  E, while the base stations traffic capacity is only  $4 \times 2.7 = 10.8$  erlang. This is too little. This discrepancy can be solved by adding another base station nearby the busiest part of the company.

Practically, the total capacity offered by the cordless network is generally more than sufficient, but this is from an average point of view. On certain places, traffic demands may vary such that locally the network is often blocking, or has a lower GOS than required. For instance a purchase department may easily generate 300 mE per handset during busy hour, thus, when e.g. with 6 persons giving a very high load on the base station close by. It may be necessary to add a base station in this area to have enough capacity for others to call as well. Also think of e.g. canteens during lunch time etc.

## 6. Base Station Coverage

This section describes how architecture, building elements, and special areas affect the coverage and the placing of the base stations.

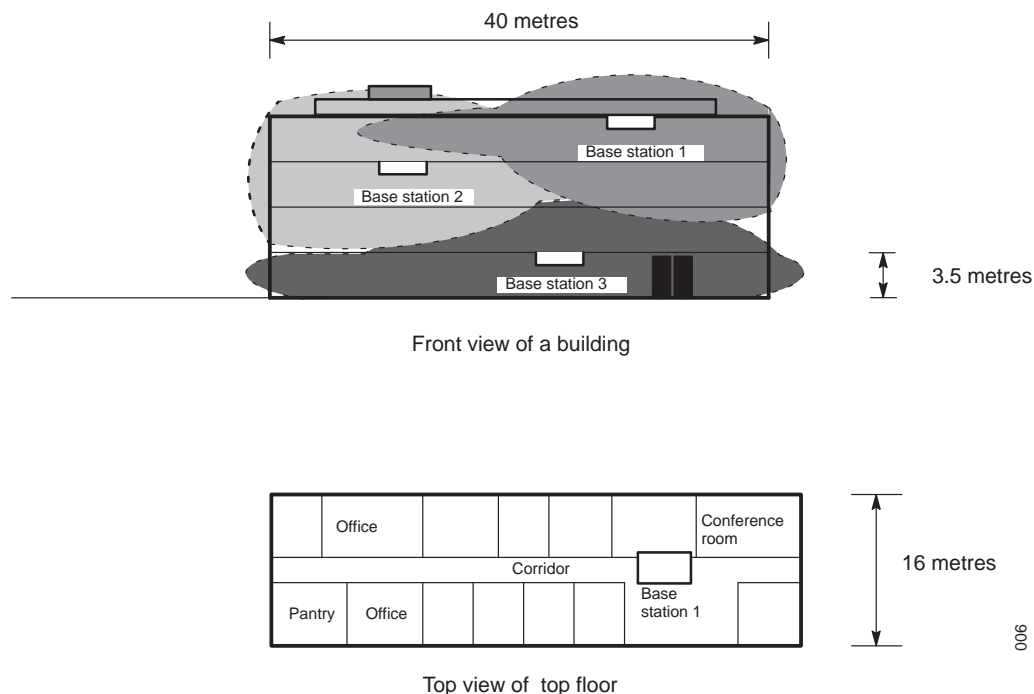
The radio environment or the cell that is covered by a base station is not of a spherical shape as often suggested in figures. If a snapshot could be taken of its form, it would become clear that its shape is much more irregular. The momentary size and shape are dependant on the material of which walls and floors are made, the position and material of furniture, machines, air-conditioning and the position of the base station in such an environment. Because of these unpredictable conditions it is not possible to give any hard rules on calculating the number of base stations in a given situation.

- The in-house cell size in offices can have a radius of between 10 and 30 metres, see [Figure 1](#) on page 8. The cell size in exhibition or production halls can have a radius of up to 200 metres.
- The free space (outdoors) cell radius can be up to 300 metres.
- Base stations may partially cover the floors immediately above and below. The useful range through floors and ceiling varies between 0 and 8 m (2 floors) radius; see [Figure 1](#) on page 8.

### 6.1 Architecture

This section describes how the architecture of the building can affect the coverage.

- Central areas giving access to stairs and lifts may require extra base stations due to heavier constructions.
- Coverage in lifts may require base stations closer to or in the lift shaft.
- Corners and irregularities in the construction such as partial renovation, extensions of older buildings, and so on have influence.
- Concentration of air-conditioning ducts or other technical installations may influence the field pattern and thus the coverage.



*Figure 1. Example of the locations of base stations in a building.*

## 6.2 Building Elements

This section describes how different building elements can affect the coverage.

- The cell size is dependant on the material of which walls, ceilings and floors are made.
- Plain, light or reinforced concrete, wood and plaster absorb and pass radio waves in different ways.
- Metal walls and large metal cabinet rows reflect all signals, resulting in a greatly reduced coverage in areas behind these objects.
- X-ray rooms in hospitals protected by lead walls and computer rooms in banking buildings protected against unwanted interference do not allow radio signals to enter.
- Exhibition halls or production halls may give reflections due to large metal structures. This causes interference which reduces the capacity and coverage range of the base station.

### 6.2.1 Walls

Walls, ceilings and floors have large impact of the coverage range, different types of walls have different impact on the signal range. For list of the most common types and the approximate range achieved through these materials, see the table below.

Type	Examples	Range in metres
Stud wall	Plaster	30-60
Concrete		10-30
Reinforced concrete	Fire wall	0-10
Stone/brick		30-50
Metal	A panel on brickwork.	0-10
Wood		30-60
Wired glass	Fire protection.	0-10
Surface coated float glass	Only of importance for coverage outside if the base station is installed inside.	30-50
None	Open-plan office or outdoors.	150-300

**Note:** The values in this table are estimated values. Furniture (cupboards etc.), and the amount of movement in the area to be covered, for example, cranes in a production hall (see also [6.4 Reflective Environment](#) on page 12) are further factors that affect the coverage range.

### 6.2.2 Ceilings and Floors

The difference between ceilings and floors compared to walls lies in the materials used. Concrete and reinforced concrete are the main materials and it is important to determine the level of coverage of a base station on the floor above and below. For 'normal' concrete this coverage extends to a radius of approximately 15-20 metres which provides coverage for the floors below and above. An open stairwell or an atrium can in some cases be used to provide coverage to two floors at the same time, see [Figure 2](#).

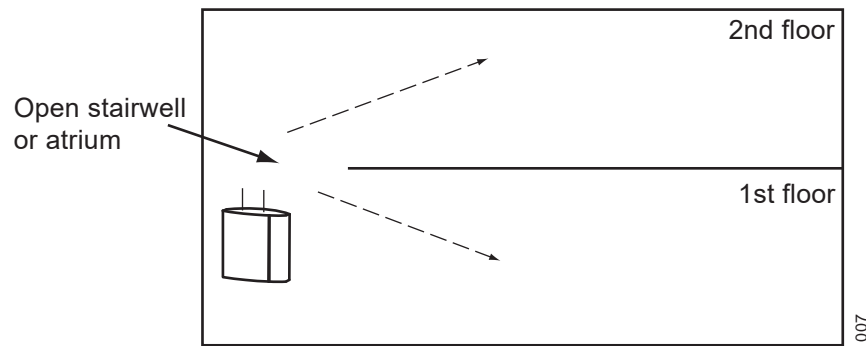


Figure 2. Base station covering two floors

### 6.2.3 Fire-resistant walls/doors

The same facts applies for fire walls as for normal walls mentioned in the section above. However, fire doors are usually open during the site survey, it is important to close the fire doors before doing the final site survey measurement and before finalising the base station plan. Should a fire break out and the doors then be closed, there must of course still be sufficient coverage.

## 6.3 Special Areas

This section describes a number of special areas which must be considered when doing a base station planning, and how to ensure full DECT coverage in these areas.

### 6.3.1 Outdoors/car park

Coverage outdoors is usually not a problem since there are few or no obstacles. The base station location depends on the client and on the size of the area to be covered. If the client wishes to have as few base stations as possible installed outside (because of the costs of the outdoor housing), it is possible to install one or more base stations with the antennas in front of a window.

The base station must be able to 'see' as much as possible of the outdoor area to be covered (that is, there must be as few obstacles as possible between the base station and the covered area). Ensure that a measurement is carried out in order to check how much coverage a base station provides to the outdoor area, the intention is not to install all the base stations in front of windows, since this is not the ideally position to provide indoor coverage (normally 1-2 base stations are sufficient).

Type of glass	Range in metres
Normal glass	150-300
Surface coated float glass	30-50
Wired glass (fine-mesh)	0-20

### 6.3.2 Lift

If coverage in lifts are desired, locate the base station close to the lift, preferably at the front in a way that the base station can 'see' the front<sup>1</sup>. This is because a lift is usually surrounded on three sides by a reinforced lift shaft, with the only opening being at the front. Locating a base station in front of a lift is usually not the most ideal position for the planning as a whole. It is usually the case that one or more

1. 'see': there are as few obstacles as possible such as walls etc. between the base station and the lift.

extra base stations will be required to provide coverage for a lift. The base station will generally also provide coverage for the storey above and below the floor on which it is installed.

### **6.3.3 Stairwell**

The major problem with stairwells is that they are often sited in a corner of the building. Coverage is not a problem in itself, but it must be seen in the context of the overall planning. There are various ways of providing coverage for a stairwell. Either the base station is installed directly in the stairwell as a dedicated base station for the stairwell, or it is installed in the close vicinity of a stairwell. The method depends on the type and location of the stairwell (is it an open or closed stairwell; is it sited in a corner of the building or in the centre and so on).

### **6.3.4 Toilet Rooms**

Toilet rooms are generally in awkward positions for a site survey: behind or next to lifts, in or next to stairwells or in a corner of the building. A base station installation in the toilet room itself can be considered. If placed outside the toilet room it should be placed in the vicinity of the toilet room in a location where the base station can 'see' as much as possible of the toilet room (preferably the entrance because doors are generally made of wood and these damp the signal less than the walls).

If the base station is placed in the vicinity of the toilet room, locate it in a way that it provides coverage for as much of the rest of the floor as possible.

### **6.3.5 Maintenance Shaft**

In larger buildings there is usually the requirement that coverage also be provided in maintenance rooms. The most common are the rooms for the lift and ventilation system. The lift maintenance room is often on the roof or in the basement. The ventilation maintenance room is usually on the roof. Do not omit these rooms they should be discussed with the client to avoid the client being faced with surprises. A well-positioned base station on the top floor (20 to 30 metres at most from the room where coverage is required) usually provides sufficient coverage for the maintenance rooms on the roof.

### **6.3.6 Basement and Indoor Car Park**

It can be difficult to provide sufficient coverage in basements and indoor car parks due to the usually heavy constructions.

## 6.4 Reflective Environment

When providing coverage in a metal hall (for example, a production hall or storage building), there are a number of issues which call for additional attention. The dimensions of the hall and the material used (metal, concrete, brick etc.) are important deciding factors in the hall's radio reception. Every hall is different, and it is very difficult to predict the radio reception. Check carefully, therefore, whether the walls are made of metal, what the hall's dimensions are, whether the roof is reflective, what is contained in the hall, and whether objects in the hall are stationary or constantly moving.

In the case of poor speech quality in a metal hall, this can be attributed to time delay spread and/or the actuation of the soft suppressor.

### 6.4.1 Time Delay Spread

Time delay spread can be compared with dispersion in cables and fibers. This means that the radio signal can travel by various paths to reach the user because the signal can reach the user directly but also via reflections. These possibilities are illustrated in the figure below.

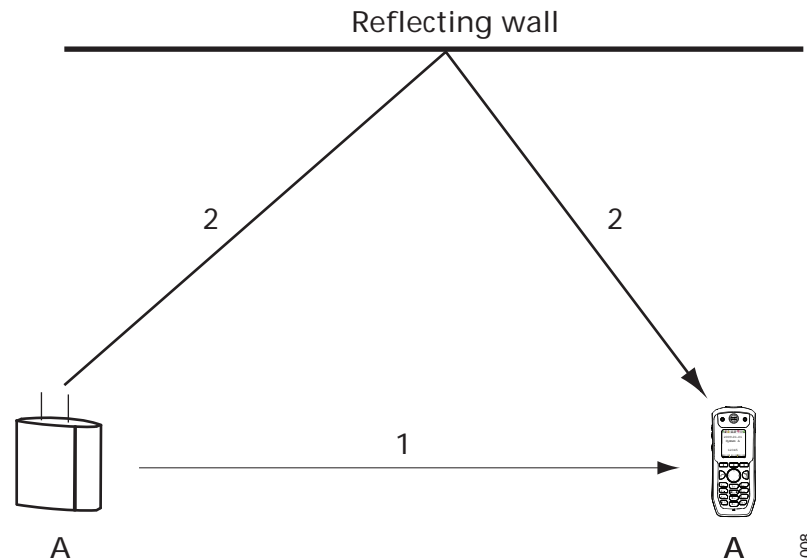


Figure 3. Time delay spread

The base station at corner A reaches the handset at corner B by means of a direct signal (signal 1) and by means of a reflected indirect signal (signal 2). Generally there are many reflected signals reaching the handset. In general the paths travelled by these signals are not equal which means in turn that they will arrive at the handset at different times.

A DECT signal consists of frames of 420 bits transmitted every 10 ms. The bit length for DECT is 0.868  $\mu$ s. Mutes<sup>1</sup> and clicks on the line will occur if the time difference between the various received signals is of the order of 1/10 bit length. If this occurs, the receiver has difficulty in distinguishing between the different transmitted bits. Therefore, the base stations in a metal hall must be sited in a way that the time delay spread is minimized. This means in turn that you must locate the base stations such that the number of reflections is minimized.

### 6.4.2 How to Identify Reflective Environment

A high time delay spread will only have influence if the delayed signal is strong. In office environment we also have signals arriving to the receiver with high delay but since these signals have travelled through walls, been reflected in attenuation materials (wood, cement, etc) the reflections are highly attenuated. These signals with low power level will not cause any problem. However, if there are no walls and the reflective surfaces have low attenuation, e.g. metal surfaces, the power level of the reflective signals will be high, this is what we call reflective environment. So characteristics for reflective environment are:

1. Interruptions in your conversation

- Although the signal strength is good there are frame errors. The frame error rate and signal strength can be measured with the DECT handset. Check frame errors in both uplink (towards the base station) and downlink (towards the DECT handset). For information on how to measure the frame error rate, see the user guide for the site survey tool.
- Often no problems when standing still but when you move around there will be problems with mutes and clicks during speech.
- Characteristics for reflective environment are large open spaces (e.g. large buildings greater than say 20 meters), metal walls, metal inventories and ceilings.

### 6.4.3 Locations for Base Stations in Reflective Environment

Apart from the time delay spread there are a number of general rules to consider when placing a base station:

- Install a base station in line of sight<sup>1</sup>.
- It is possible to increase the number of base stations at those locations that are important to the client. In a typical case, the speech coverage area is 5-20 meter. This must be verified with site survey.
- Place the base station as low as possible without having something to be placed in front of the base station.
- Ensure that the distance between the base station antennas and a metal wall is at least 30 centimetres to avoid interference with the impedance of the antennas.
- To get a strong direct signal, the use of a directional antenna may improve the situation.

**Note:** All these considerations, depend on the dimensions of the hall and its reflective characteristics.

### 6.4.4 Customer Acceptance

It is very important that the radio performance is verified before any agreement is signed. Verify the radio performance with a site survey tool and always use the same type of portables and also the same type of base station that is going to be installed.

Make sure that the customer understands what kind of problem that can occur because of the reflective environment. Ask the customer to listen to the speech quality. If the speech quality is not accepted by the customer, do not recommend an installation of the DECT system in this reflective environment in order to avoid future severe problems.

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1. The base station 'sees' the user



## 7. DECT Air Synchronization Considerations

This section describes how other systems such as GSM, WiFi etc. will affect the performance of IP-DECT. See also [Appendix A. Multiple DECT Systems](#) on page 32.

### 7.1 GSM

#### 7.1.1 Europe

The GSM band goes up to 1880 MHz in Europe. The DECT band in Europe is 1880-1990 MHz. The GSM signalling can interfere with the DECT air synchronization if the GSM is stronger than what is shown in the table below.

< 1768 MHz	? -26 dBm
1873 MHz	? -27 dBm
1874 MHz	? -28 dBm
1875 MHz	? -29 dBm
1876 MHz	? -30 dBm
1877 MHz	? -31 dBm
1878 MHz	? -33 dBm
1879 MHz	? -40 dBm
1880 MHz	? -51 dBm

To better manage a disturbing signal in this frequency range it is recommended to switch off the adjacent channels in the DECT system. It is recommended to switch off CH7-CH9 when there are strong signals from the adjacent GSM band. By doing so the number of speech slots for a base station decreases from 120 to 84. This will normally not affect the performance of the system.

#### 7.1.2 North America

In North America the DECT band is 1920 – 1930 MHz. There is a GSM band in USA starting on 1930 MHz. As there are only 5 DECT carriers in North America, it is not possible to switch off adjacent channels. The number of available speech slots would be too few. To minimize the disturbance try to place the base stations away from the GSM transmitter. For example, behind a wall.

### 7.2 WiFi

As a recommendation the incoming DECT synchronization signal should be > -83 dBm. If the output power of the WiFi access point is 100 mW with antenna gain = 0 (omni directional) the distance between the DECT base station and the WiFi access point must be at least 2,5 meters. If the incoming synchronization signal to DECT is > -77 dBm the distance can be 1,25 meters.

It is recommended to place the DECT base stations so that you have a strong synchronization signal and/or make sure to have a long distance to the WiFi access points.

### 7.3 Other Electronic Equipment

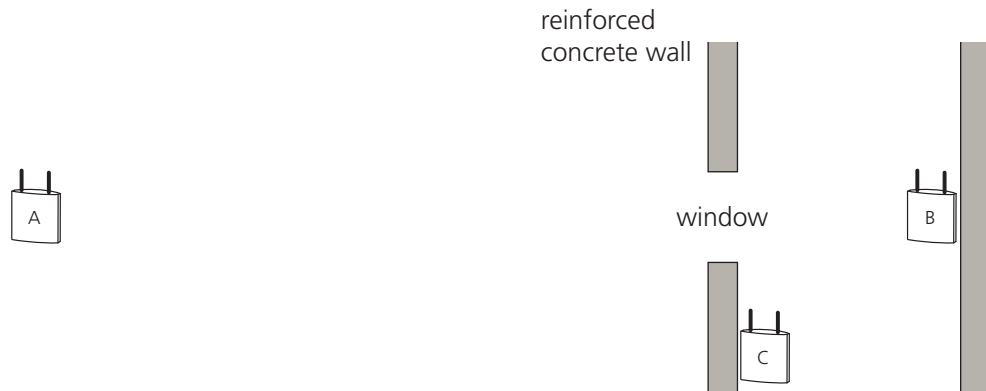
Other electronic equipment, even without a radio, can disturb a DECT base station if it is placed nearby. The CPUs in modern electronics operate on very high frequencies and can be a potential source of interference for the DECT base station. This can cause loss of DECT synchronization.

### 7.4 Other DECT Systems

See [Appendix A. Multiple DECT Systems](#) on page 32.

## 7.5 Disturbance from Base Stations Belonging to the Same System

Base stations belonging to the same system transmit and receive in a synchronized way. So normally there is no interference between base stations in the system. If problems are experienced it could be caused by the situation described below.



As shown in the figure above: Base station B receives a weak synchronization signal from base station A. Base station C is close to base station B but cannot hear base station A. It is then a possibility that B can start sending on the channel used by A and B for the synchronization signal. As base station C is very close to B the synchronization signal will be disturbed. The best way to avoid this is to place base station C closer to B so that base station C hears A.

## 8. Synchronization

### 8.1 Air Synchronization

This section is a brief description about the air synchronization procedure.

IP-DECT base stations use the DECT air interface to synchronize to each other. The DECT signals have to be able to travel in the air between the base stations. This means that the placement of the base stations has to be planned to fulfill this requirement.

For an individual IPBS it is not needed to configure which IPBS to synchronize to. It is needed to manually select one or several IPBS as synchronization master candidate. The Pari Master assigns one of these IPBS as an active sync master. The remaining candidates will act as sync slaves and can be new sync masters in case the active sync master will fail/break. When using one sync region it is recommended to configure at least two base stations in the middle of the building as synchronization masters.

All IPBSs in sync slave mode sends its list over received sync candidates to the Pari Master. The Pari Master informs the IPBS sync slaves which sync candidate it shall synchronize to.

For redundancy, install the base stations so that there are always two alternative sync routes to a base station.

If there are many other disturbing DECT systems there can be problems with the synchronization. For more information, see [Appendix A. Multiple DECT Systems](#) on page 32.

### 8.2 Considerations for Air Synchronization at a Multiple Building Site

When there is an installation consisting of separated areas for instance two buildings there are some things to consider. First it has to be determined if there should be both roaming and handover between the buildings or only roaming.

#### 8.2.1 In systems where handover is required between buildings

If both roaming and handover is to be used between the separated areas, these areas must have the same Pari Master. It must be sufficient coverage between the areas with concern for both speech and air synchronization coverage. It might require outdoor mounting of IPBS and in some cases non-standard antennas.

Overlapping coverage areas must be frequency synchronized. Otherwise, handover will not work between the areas and handsets will loose system when roaming between the systems.

##### When there is good coverage between buildings

In case of good coverage between buildings all base stations in the buildings can be configured to belong to the same synchronization region. It is desirable to have more than one synchronization path between the Air Sync Master and the area without Air Sync Master. If creating a bottle neck, major areas may be affected by failure of a single IPBS.

##### When there is poor coverage between buildings

In [Figure 4](#) below there is an example of an installation with three separate buildings where the synchronization coverage between buildings is not good enough for a stable synchronization. A solution may be to use separate synchronization regions for the buildings and have reference synchronization between the regions.

There is one Air Sync Master per building, hence the installation consists of three regions. The regions are synchronized to each with a reference sync as follows:

The Air Sync Master in region 1 has been configured to receive a reference sync from one IPBS in region 2 and the Air Sync Master in region 3 has been configured to receive a reference sync from one IPBS in region 1. If region 1 should lose the synchronization with region 2, the internal synchronization in region 1 will still work but there can be no handover between region 1 and 2.

**Note:** For the synchronization to work, it is not allowed to configure reference sync in a ring, i.e. the Air Sync Master in region 3 is not allowed to receive a reference sync from a IPBS in region 2.

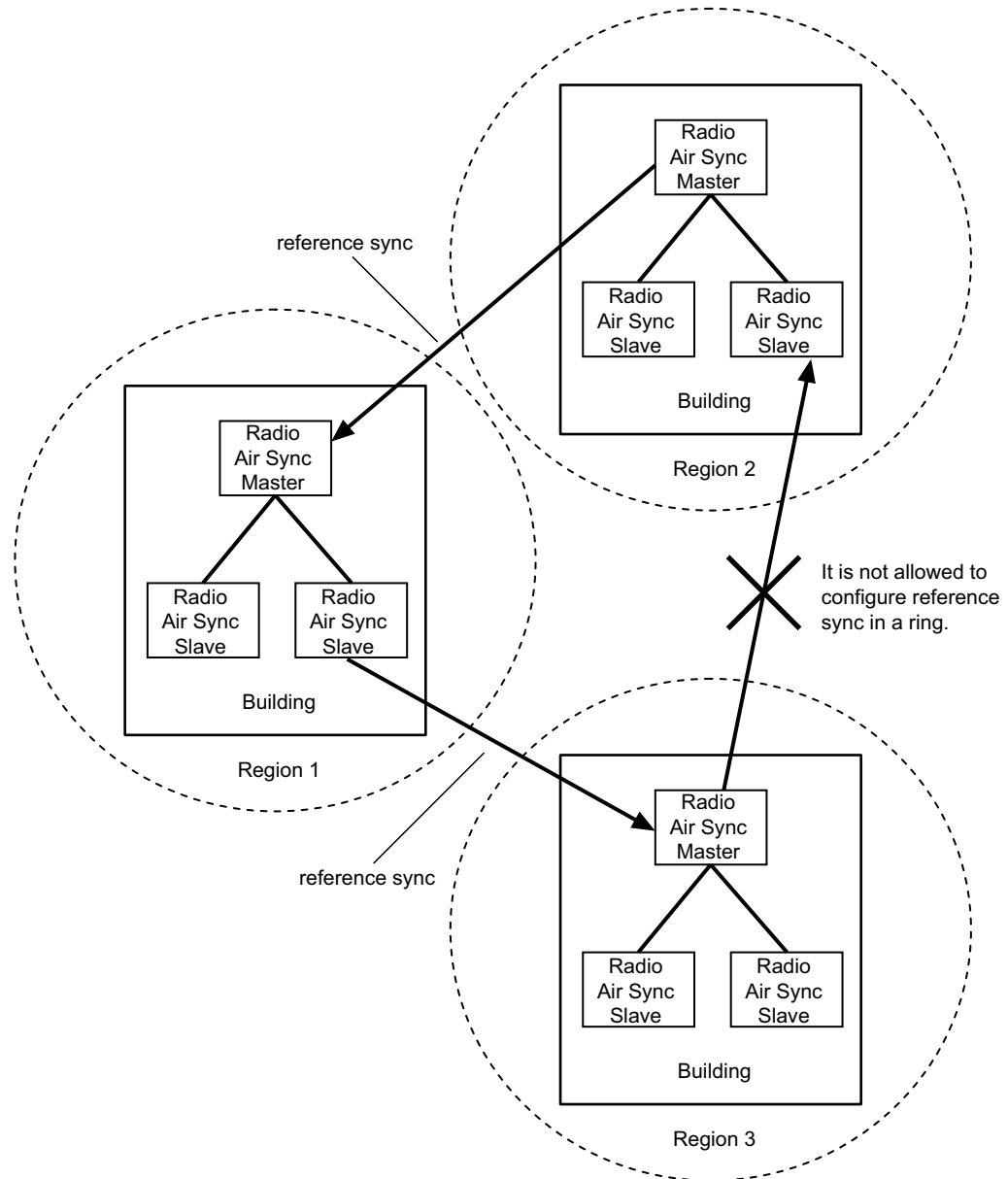


Figure 4. Three buildings/regions synchronized using reference sync.

### 8.2.2 In systems where only roaming is required between buildings

In [Figure 5](#) below there is an example of an installation with three separate buildings with no synchronization coverage between them. There is one Air Sync Master per building, hence the installation consists of three regions synchronized separately.

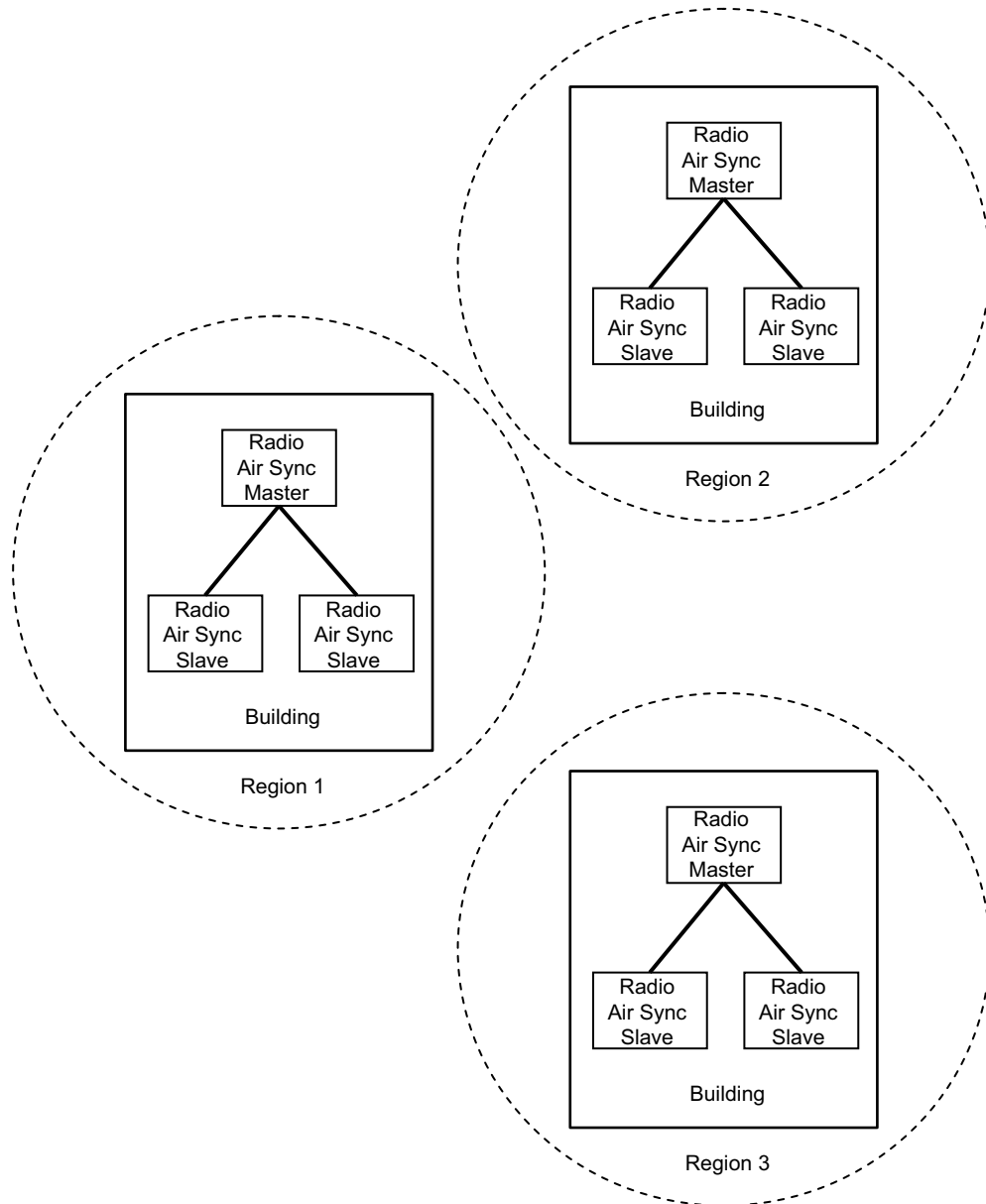


Figure 5. Three buildings/regions without reference sync.

### 8.3 Sync Slave IPBS

All IPBSs in sync slave mode sends its list of sync candidates to the Pari Master. The Pari Masters informs the IPBS sync slave which sync candidate it shall synchronize to.

In addition to the above automatic synchronization procedure there is also possible to use static synchronization by manually lock on to a specific RFPI. However when specifying a specific RFPI the RFPI must be for a RFP within the same synchronization region.

### 8.4 Sync Master IPBS

Radios configured as sync master will report to the Pari Master that it wants to be a sync master. The Pari Master will select one of them to be the active sync master.

When a sync master has been assigned to be active it searches for other IPBSs within the same region during 30 seconds. If any IPBS is found the values for slot, frame, multi frame and PSCN are received and applied to the Sync Master. After receiving all these values or after the time-out of 30 seconds the Sync Master enters the master state.

With this method it will be possible to restart only the Master in the region. The remaining slaves will be able to maintain synchronization for a few minutes during restart of the Master. The Master will adjust itself to the other IPBSs at startup. The slaves will notice that the Master is back and the synchronization will be received from the Master.

In master state the values are updated locally during all further operation of the Master IPBS and no synchronization to other IPBSs in the same region is done.

It is possible to configure the Sync Master to synchronize to a reference base station (another or same DECT system). In this case the Sync Master will try to synchronize to the reference system if the reference system is found but it will not require the reference system to be available. The Sync Master will operate even though the reference system is not available. During startup the Master will prefer to synchronize to a slave base in the same system before synchronizing to the reference base station.

## 8.5 Standby Sync Master IPBS

Radios configured as sync master will report to the Pari Master that it wants to be sync master. The Pari Master will select one of them to be sync master and the others will be set to standby sync master.

Only one Sync Master needs to be configured for a synchronization region. But if this single IPBS fails, the entire synchronization region will fail. It is therefore possible to set several radios as sync masters to achieve standby sync master functionality. In case reference sync is used on the sync master remember to also configure reference sync on the standby sync masters. The actual RFPIs used as reference sync may differ on the different sync masters as they are positioned at different locations.

If the sync master goes down, the Pari Master will assign one of the standby sync master to be active sync master.

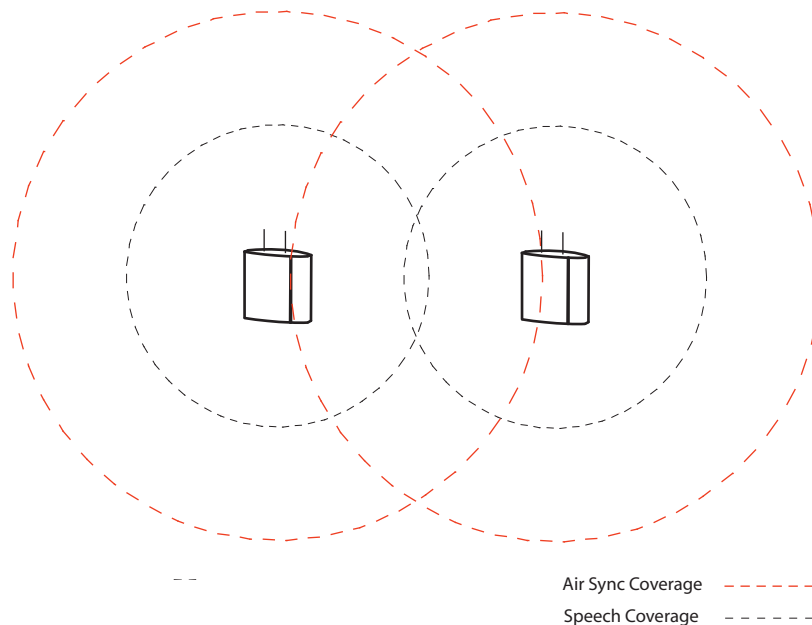
## 9. Site Survey with IPBS Base Station

**NOTE:** If the Enhanced DECT Security feature is to be used in the system (to gain early encryption and re-keying) then the Enhanced DECT Security feature must be activated before performing the site survey. For information on Enhanced DECT Security, see Mitel IP-DECT System Description Guide. For information on how to activate Enhanced DECT Security, see Mitel IP-DECT Base Station Installation and Operation Guide.

If the planned system shall have an IPBS, both speech coverage and sync coverage have to be considered.

**Speech coverage:** the radius of the circle (circular radiation patterns of the IPBS antennas are assumed for reasons of simplicity), around a particular IPBS, in which portable parts can communicate with that IPBS, see [Figure 6](#).

**Sync coverage:** the radius of the circle, around a particular IPBS, in which other IPBSs lose synchronization with that IPBS with a given synchronization loss probability. This means that the size of the sync radius depends on requested probability of losing synchronization, see [Figure 6](#).



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Figure 6. Air- and speech sync radius.

### 9.1 Start by placing two base stations in the site

Use the GUI web interface to configure IPBSs. For more information about the GUI web interface, see Mitel IP-DECT Base Station Installation and Operation Guide.

- 1 Configure IPBSs as Master and Pari Master inclusive PARI and SARI.
- 2 Select DECT > Radio.
- 3 In the *PARI Master IP Address* text field, enter loopback address 127.0.0.1.
- 4 If the base station shall be used without a network and a DHCP server, a static IP address must be set. Do as follows:  
Select LAN > DHCP. In the *Mode* drop-down list, set the DHCP mode to "disabled".  
Select LAN > IP. In the *IP Address* text field, enter an IP address, e.g. 192.168.0.1.
- 5 Set base station A in deployment mode.

- 6 Set base station A as Sync Master.
- 7 Register one DECT handset in base station A.
- 8 Configure base station B as base station A using the same system ID, PARI and SARI. Note: it is recommended to use different IP addresses.
- 9 Set base station B in deployment mode.
- 10 Set base station B as Sync Slave.
- 11 Base station A shall be placed the first time on the planned location for the Sync Master (should be in the middle of the site).

## 9.2 Check the speech coverage for base station A

- 12 Check on the DECT handset that the signal strength is  $> -68$  dBm which is the normal case to get sufficient speech quality within each base station.
- 13 Verify that the speech quality is sufficient by listening on a call. When the off-hook key is pressed, the speech is looped back. However, when the off-hook key is pressed on an anonymous DECT handset a dial tone is heard and when a digit is pressed the speech is looped back.  
In certain environments, for example reflective environments (large rooms with lots of metal), there might be a need for a considerable stronger signal strength more than  $-68$  dBm in order to get sufficient speech quality.
- 14 Mark on a map the position and the speech coverage for base station A.

## 9.3 Check the synchronization coverage

- 15 Use the GUI web interface on base station B and check that the signal strength from base station A to base station B is stronger than  $-83$  dBm. If this is not the case then you should consider to move base station B closer to base station A to get a stable synchronization coverage for a longer time.  
**For IPBS1:** You can also check the synchronization by looking at LED2 (upper LED) on the base station IPBS1, see [Figure 7](#) on page 22. For a description of LED2 deployment indications, see the diagram in [Figure 8](#) on page 22. When indicating no sync (LED flashing red) it might take some additional time (10 to 30 seconds) to regain synchronization when entering the sync coverage again.  
**For IPBS2/IPBS3:** You can also check the synchronization by looking at the LED on the base station IPBS2/IPBS3, see [Figure 9](#) on page 22. For a description of LED deployment indications, see the diagram in [Figure 10](#) on page 23. When indicating no sync (LED flashing red and yellow) it



might take some additional time (10 to 30 seconds) to regain synchronization when entering the sync coverage again.

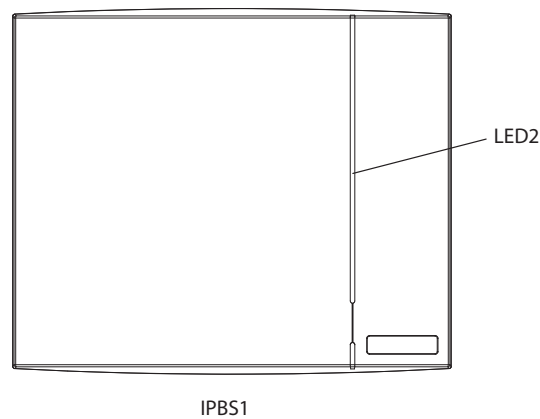


Figure 7. LED2 on the IPBS1.

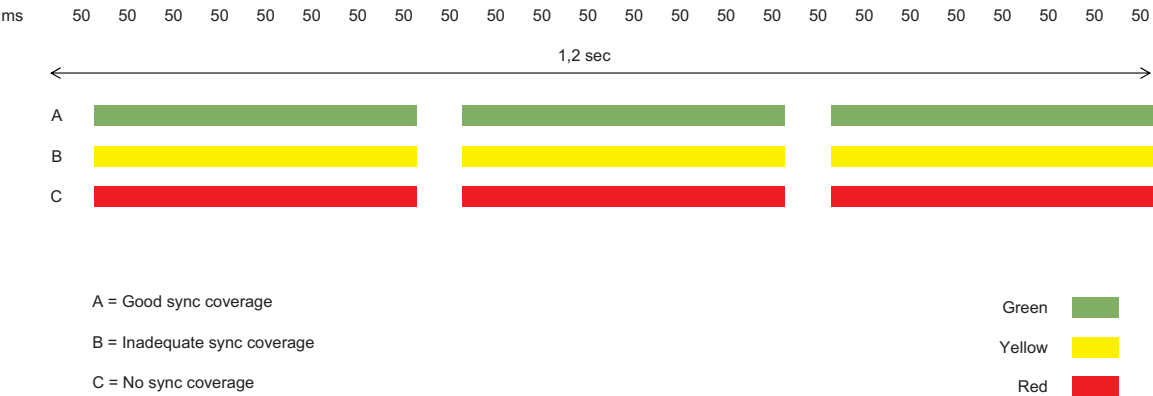


Figure 8. LED2 deployment indications on IPBS1.

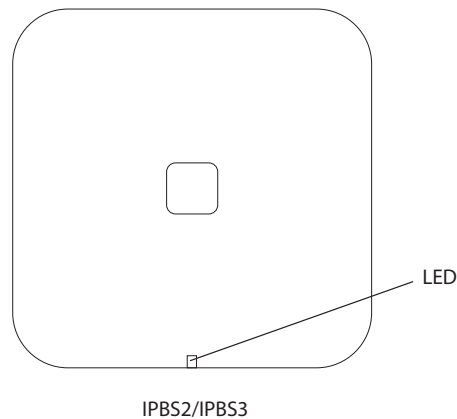
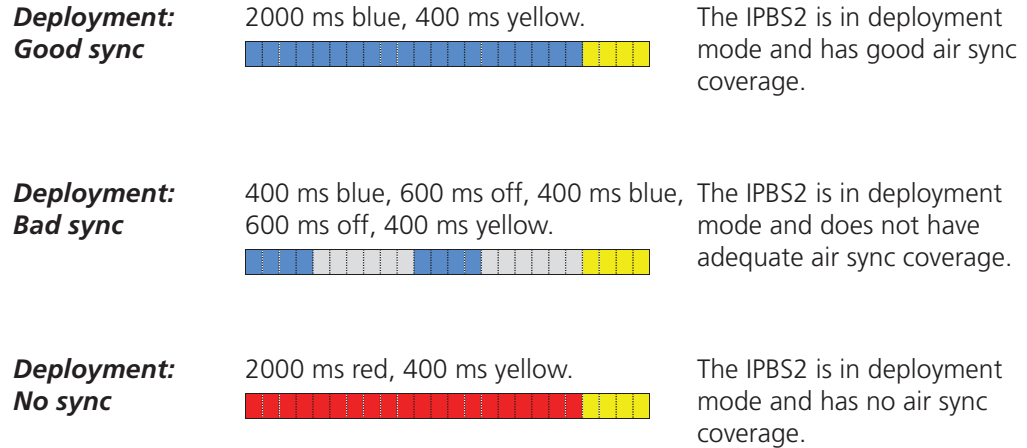


Figure 9. LED on IPBS2/IPBS3.



*Figure 10. LED deployment indications on IPBS2/IPBS3.*

- 16 Use the GUI web interface on base station B and check the signal strength on the actual synchronization coverage and name it X.
- 17 Perform an RFP scan. If there are other DECT systems that are stronger than (X-6) dBm, move base station B closer to base station A and then repeat from step 10 above. For example, if X = -80 dBm then there must be no other DECT systems that are stronger than -86 dBm.

#### 9.4 To perform measurements for other base stations

- 18 Move base station A to the position where base station B is located.
- 19 Place base station B on the next planned position.
- 20 Repeat from step 7 above.

## 10. Location of the Base Stations

Once the surroundings are analysed, an exact position for each base station must be decided. The most important thing when deciding the location is to ensure sufficient coverage and traffic capacity.

Other things to consider are:

- LAN access, see [10.1 LAN Access](#).
- Power the base stations, see [10.2 Power the Base Stations](#).
- Antennas, see [10.3 Antennas](#).

### 10.1 LAN Access

Access to the LAN must be considered when placing the IPBSs, it should be placed as close as possible to existing LAN ports.

The cable length limitation of the ethernet 802.3 10/100base-T is 100 metres.

### 10.2 Power the Base Stations

Another aspect of base station planning is powering of the base stations. The various ways of powering and the requirements on the power supply are described in the corresponding *Installation and Operation Manual for IP-DECT* documentation.

### 10.3 Antennas

This section describes the behaviour of the different types of antennas.

#### 10.3.1 Internal and External Antennas

In an environment with much reflections (such as most office environments) there will not be much difference in coverage of the internal and external antennas. Some areas that are covered by the internal antennas will not be covered by the external and vice versa. In an environment with low reflections the somewhat directional behaviour (forward bias) of the internal antennas will be noticeable, see [Figure 11](#). It may be worth trying to place base stations horizontally in order to get more vertical coverage in for example stair wells. [Figure 12](#) and [Figure 13](#) show the antenna patterns for IPBS2/IPBS3 and DB1.

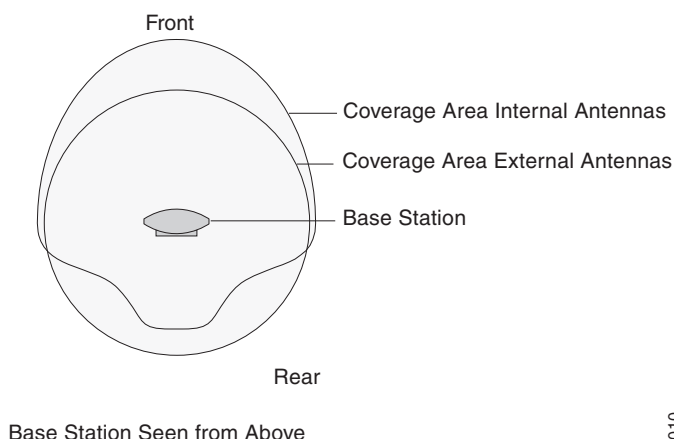


Figure 11. Antenna pattern of the Internal and External Antennas

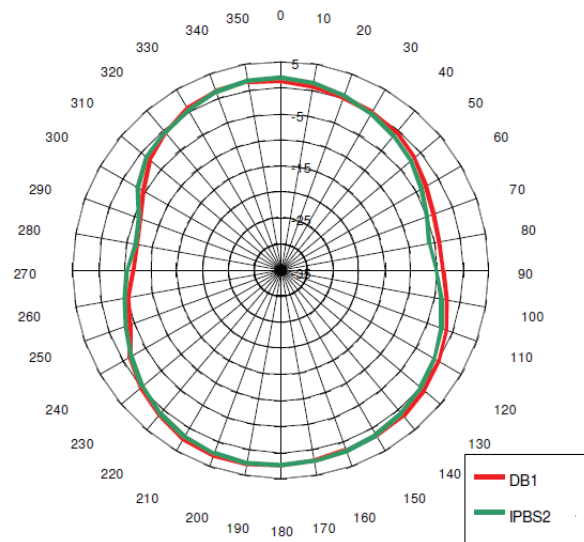


Figure 12. IPBS2/IPBS3 and DB1 Internal Antenna Pattern, Normal Position

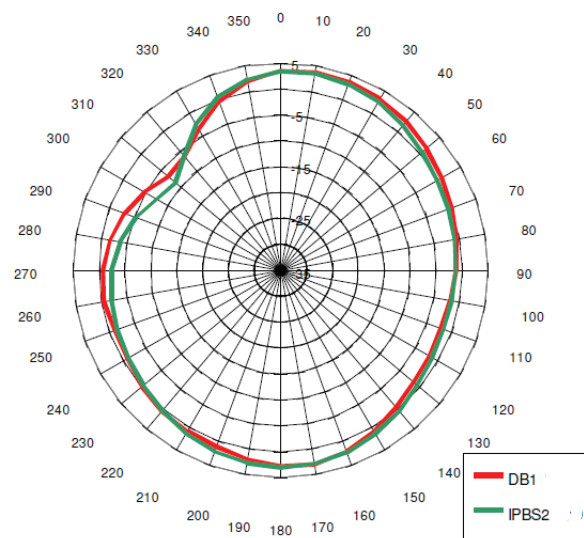


Figure 13. IPBS2/IPBS3 and DB1 Internal Antenna Pattern, 90-degree Position

### 10.3.2 Directional Antennas

It is possible to use directional antennas in small corridors and halls. Give careful consideration to the type of antenna that you intend using for your application: why that antenna in particular? The fact is that there are many different types of antenna, all with a different radiation pattern. It is difficult to summarize the type of antenna and the application; it is often a question of experience and empiricism. It may be, for example, that you achieve the best result by mounting the base stations on the ceiling, allowing the antennas to radiate vertically downwards. It is possible that you need a beam that is very directional horizontally but has a wider radiation pattern vertically (for example, an extremely high hall), or precisely the opposite. It is advisable to consider this before carrying out the measurement, but the fact remains that you must always carry out a measurement to ensure the best possible operation.

## 10.4 Base Station Planning Tips

All information needed to do a solid base station planning are given in sections 4. to 10. Below is a list of some other important issues to consider:

- Always involve the client in the site survey. Ensure that the client shares the responsibility for the decision on the siting of base stations. Also always involve the client in problems which you encounter (a difficult area to cover), and ensure that the client is not faced with surprises afterwards.
- Pay particular attention to the 'non-standard' areas such as toilet rooms, stairwells, lifts, maintenance shafts etc.
- Always mount a base station at least 30 cm away from a metal wall, to avoid a substantial impedance change for the antennas.
- Always try to place the base station in a way that it can "see" as much as possible of the area to be covered.
- Place the base station strategically: for example, do not place the base station on a large concrete pillar in the middle of a hall since this will result in bad coverage behind the pillar.
- To achieve outdoor coverage, mount a base station on a wall containing a window. Place the base station with its antennas in front of the window or in a way that the base station can see as much as possible of the outdoor area.
- Base stations should not be placed near the outer walls of the building as this reduces the effective covered area, except of course when outdoors coverage is desired.
- Always keep the necessary traffic capacity in mind during the site survey. How many people there are in a particular department, how often people call on average and how long people call on average. A standard rule of thumb for this ratio is one base station for 27 people. If you are dealing with, for example, a purchase department, the ratio will quickly change. Talk this over with the client.
- If you need to place two base stations close together separate them with at least 30 cm.
- Base stations should be placed as far away from other DECT systems (home base stations, DECT headsets, etc) as possible. Placing them close (line of site) to each other may cause interference as the systems are not synchronized. See appendix A.
- Ensure that during the installation of a base station, the base station is given an extra length (5-10 metres) of cable because it is possible that it will have to be moved for one reason or another.

## 11. Making a Base Station Plan

- 1 Make a sketch of all base station positions for each floor of the buildings.
- 2 Indicate the expected speech coverage, and in case of an IPBS system, also the air sync coverage for each base station on the map.
- 3 It is strongly recommended that each IPBS is able to synchronize with at least two other base stations.
- 4 Especially verify coverage in difficult areas such as lifts, stair houses and discontinuity in construction.
- 5 If weak areas are found, try if re-positioning base stations solves it, otherwise plan an extra base station or consider defining a new sync region, see [8.2 Considerations for Air Synchronization at a Multiple Building Site](#) on page 16.
- 6 Select which IPBSs should be assigned the role as air sync Masters. The Masters should ideally be centrally located since it will minimize the synchronization hops.

### 11.1 Finalizing the plan

When all base station positions on the map are verified and the plan is found okay, discuss with the client whether, due to local traffic requirements extra base stations are needed in particular areas. In that case, integrate these base stations with the plan.

Thus a final base station planning is made and tested simultaneously.

## 12. Multiple Master Systems

### 12.1 Why Multiple Master Systems

The need for a Multiple Master systems arises in the following cases:

- The amount of handsets in the system exceeds 1000.
- To make it scalable from small to large systems.
- The need for local functionality when connection to a central site has been lost.
- The need for fixed connections load balancing when the number of Portable Devices exceeds what an IP-PBX is able to register.

For more information about multiple Master systems, see the Mitel IP-DECT System Description documentation.

#### 12.1.1 System Capacity

- Max. 1000 users per Master
- Max. 20 000 users per Pari Master
- Max. 100 Masters per Mobility Master
- Max. 10 Mobility Masters per System
- When the system ID used in the installation is between 1 to 36:  
Max. 1023 IPBS per Pari Master
- When the system ID used in the installation is between 37 to 292:  
Max. 127 IPBS per Pari Master
- When the system ID used in the installation is between 293 to 296:  
Max. 2047 IPBS per Pari Master

In large systems with system ID 293 to 296, the Radio should be disabled in the Pari Master. Also, with the exception for the Pari Master role, no other roles (for example Crypto Master, Kerberos server, etc.) should be activated in the Pari Master.

## 13. Recommendations for Critical Systems

In a system that needs to be designed for a high load, or for higher reliability, it is recommended to split critical functionality over several devices. Use the highest performing devices for the critical functionality. If the system uses failover to standby devices, the same recommendations apply for the standby configuration.

For example:

- Disable the radio on the Pari Master.
- Use separate devices for Pari Master and Mobility Master.
- Move users from Pari Master to another Master.



## **14. Related Documents**

Mitel IP-DECT System Description Guide  
Mitel IP-DECT Base Station Installation Guide  
IP-DECT Base Station Installation and Operation Guide  
IP-DECT Base Station Data Sheet  
IP-DECT Base Station (IPBS2) Data Sheet  
IP-DECT Base Station (IPBS3) Data Sheet

## Document History

For details in the latest version, see change bars in the document.

Version	Date	Description
PB2	18 December 2012	Updated chapters <a href="#">9. Site Survey with IPBS Base Station</a> and <a href="#">9.1 Start by placing two base stations in the site</a> .
B	15 January 2013	Have just removed the Preliminary stamp at top of pages.
C	10 January 2014	<p>Have added section <a href="#">7. DECT Air Synchronization Considerations</a> on page 14.</p> <p>Updated section <a href="#">12.1.1 System Capacity</a> on page 28 to reflect that 2047 IPBSs can now be used per Pari Master in an installation by setting the system ID to 293-296. (Issue IPDECT-509)</p> <p>Updated section <a href="#">8.2.1 In systems where handover is required between buildings</a> on page 16 with regard to that overlapping coverage areas must be frequency synchronized. Otherwise, handover will not work between the areas and handsets will loose system when roaming between the systems. (Issue IPDECT-645)</p> <p>Have added a note in section <a href="#">12.1.1 System Capacity</a> on page 28 regarding that in large systems with system ID 293 to 296, the Radio should be disabled in the Pari Master. Also, with the exception for the Pari Master role, no other roles (for example Crypto Master, Kerberos server, etc.) should be activated in the Pari Master.</p> <p>Have added section <a href="#">13. Recommendations for Critical Systems</a> on page 29. (Issue IPDECT-850)</p>
D	27 April 2015	Have updated section <a href="#">13. Recommendations for Critical Systems</a> on page 29 regarding that many synchronization regions (> 64) can have a negative impact on performance and should not be used in conjunction with other memory intensive features like the use of Mobility Master. (Issue IPDECT-1568)
E	8 December 2017	Have updated section <a href="#">10.3 Antennas</a> on page 24 with antenna pattern figures. (Issue IPDECT-2445)
F	12 February 2020	Added IPBS3 in <a href="#">9.3 Check the synchronization coverage</a> on page 21 and <a href="#">10.3 Antennas</a> on page 24 and <a href="#">13. Recommendations for Critical Systems</a> on page 29.

## Appendix A. Multiple DECT Systems

This section describes issues and recommendations about installations of multiple DECT systems and how the interference between them affect the available capacity in the radio environment.

To enable the best possible performance it is important to know that there are base station planning issues that must be considered. The issues are not of high concern for planning and commissioning in a normal home or office environment, however when there is a mix of multiple residential and/or enterprise DECT systems it should be understood that the shared radio capacity available will be decreased in relation to the number of systems that are installed within the same coverage area.

This section will give an overview explanation to the technical issues concerning installation of multiple DECT systems in one area.

### A.1 DECT

The DECT standard provides 12 slots on 10 carriers in each direction, see [Figure 14](#) on page 32. A carrier uses 2 MHz each and the TDMA frame is 10 ms, these providing 120 available channels in each direction.

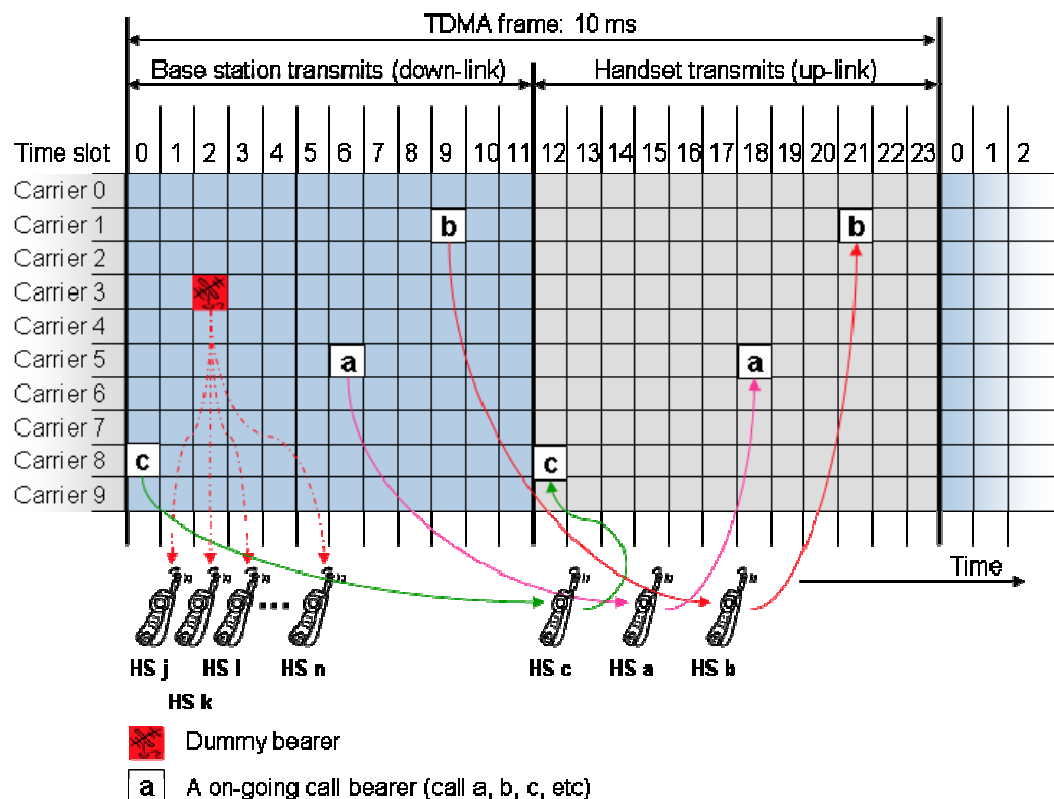


Figure 14. System with three on-going traffic or data calls.

### A.2 Continuous Base Station Broadcast (Dummy Bearer)

A base station (or repeater) continuously transmits one or two, depending on implementation, so called dummy bearer when idle (i.e. when no calls or data are transmitted to or from the base station). The reason for continuously transmitting the dummy bearer is due to that the DECT handset listens to one dummy bearer and uses the information to lock-on to the system; synchronize, check base station identity, system capabilities, status and paging information for incoming voice and data call set-ups as well as for preparing handover, call setups etc.

This means that a base station is always transmitting information regardless of which type, residential or multiple base station system. Note: The dummy bearer is only transmitted in the base station to DECT handset direction.

### A.3 Single vs. Multiple Base Station System

In this section we differentiate single (residential) and multiple (enterprise) base station systems. The reason is that it should be understood that they work in similar way but that they are designed to be used for different purposes.

Residential base stations are designed to be installed in homes and small offices with a natural distance between each cell. Multiple base station systems are on the other hand designed to be used and installed in traffic intense areas which also means that they can be installed very close to each other.

Residential base station systems are not synchronized. There is no need for this since the density of users and/or calls are normally low in the coverage area where these systems are supposed to be used.

Multiple base station systems have an internal intra-system synchronization, which means that all base stations are transmitting at the same time, as well as, listening at the same synchronized time. This means that multiple base station systems know, in contrast to Residential base stations, which slots that are free to be used and not. This enables a very high call capacity, robustness and possibility to make intra-system handovers (i.e. possibility to move from one base to another with an ongoing seamless voice conversation).

### A.4 Radio Interference

A DECT system is as described earlier, designed to work, also in busy and/or hostile radio environments. This also applies to interference from other DECT systems operating in the same frequency range. If interference is found on the traffic channel, that a base station or DECT handset is listening to, it will communicate to the other part (DECT handset or base station) that a switch of slot or a handover must be made.

Any interference will of course disturb and the actual package sent will be discarded, but it will not be noticeable to the user in the speech since the packets are very small (10 milliseconds). If it is data traffic, the sent package will be discarded and a retransmission will be made. This means that due to the excellent dynamic channel selection and allocation in DECT, no user will notice any disturbances in the conversation.

Interferences exist everywhere, unless the system is installed in an isolated laboratory environment. It may be due to other DECT systems running in the same coverage area or it may be by reflections in the own radio environment, for example due to metal plates or walls in the area. All DECT systems are robust to this, to a certain extent. However when many unsynchronized systems are used in environments with a high call traffic and/or high user density, the interference will be noticeable not only to the system itself but also to the users.

The user will randomly experience very short and disturbing periods of silence or clicks. Also dropped and/or unanswered voice calls may be the result. Data (alarm or messaging) is not as sensitive to the interference since retransmissions will be made, however delays may be experienced due to these retransmission.

### A.5 Unsynchronized Systems

If two systems operating in the same cell/coverage area are synchronized with each other they will dynamically share the available 120 channels capacity. However, if the two systems are unsynchronized, each call and/or dummy bearer in any of the two systems will steal two channels from the dynamically shared resources. If more unsynchronized systems are installed, the issue will grow.

A multiple base station system (including repeaters to these systems) has all base stations synchronized to a central clock i.e. a base stations in such system will not disturb other base stations in the same synchronized system. If two of these systems (unsynchronized) or one residential base station are installed within the coverage of the system, the theoretical capacity in the shared radio resource will obviously decrease. In practice and to some extent, reuse of the channels will be done depending on the position of portable devices and base stations.

Imagine that you have one system and that you add another one. Then think about what will happen when additional residential base stations are installed instead of one multiple base station system or a combination of these in one single coverage area? Add to this the normal radio environment conditions like sliding collisions, interference from for example reflections, portable devices in the outer part of the coverage area with low field strength, also hearing high field strength from neighbour base stations, etc. All in all it creates load on the base stations and the radio environment will sooner or later be drained out of free bearers.

It is obvious that if many DECT systems are placed within the same coverage area an increased disturbance will be experienced.

The disturbances described above are normally not a problem since DECT as a standard is designed for coexistence with multiple systems and that any DECT handset or base station that experiences a disturbance or error on the slot will communicate to the other part (DECT handset/base station) that they should switch to another non-disturbed slot. However a handover from one slot to the other does take some time and the more system disturbances experienced the harder it will be to find a stable and non-disturbed slot.

If the dynamical channels selection algorithms in the different systems are not tuned well, clicks, cracks, disturbances and dropped calls as well as blocked calls will be the result. If the algorithms are well tuned the user experience will not be as critical, however the radio capacity will still be lower.

How this in all affects the end-users depends on how high traffic it is, how dense the cell is with other systems and how important the communication is to the users work process. If the radio environment (in worst case) is so extremely interfered or busy that the dummy bearer partly can not find an available slot, then the users will experience that it is not possible to neither make nor to receive calls and the portable devices will show “No system” in the display until a dummy bearer is found and the DECT handset has made a new registration to the system.

## A.6 Planning Considerations

There is no doubt that a DECT multiple base station system is preferred compared to a high number of single cell systems. How smooth a lot of single cell systems will work depends on the traffic capacity need. With low call rate more systems may be used, with high call rate fewer system can be used. As the call rate increase sliding collisions appear more frequently in unsynchronized systems.

A recommendation is that when a multiple base station system is to be installed, an inventory of existing systems shall be made and consideration to move subscription of the residential portable devices to the multiple base station system or to replace them all with portable devices subscribed in the multiple base station system shall be made. In an office environment with high call traffic only very few DECT systems may be operational. In a low traffic environment a few residential base stations may be used within the enterprise and will most certainly not be a problem.

If unsynchronized systems are installed, the radio units should be placed as far as possible apart from each other to limit the interference. Base stations from different systems shall if possible not be placed directly beside or underneath each other.

## A.7 Impact on Air Synchronization

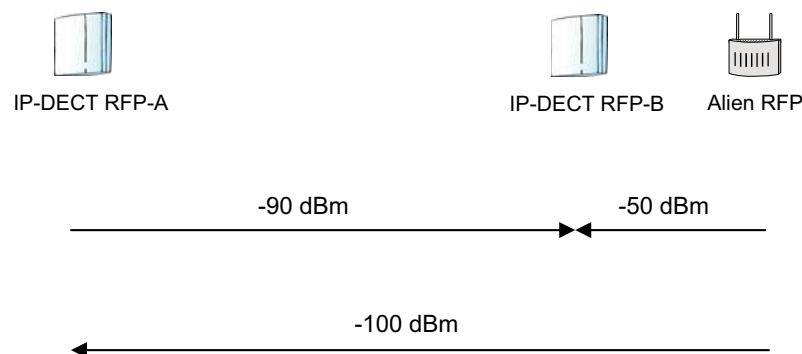


Figure 15. Impact on air synchronization

The signal used for air synchronization in the IP-DECT system might be weak, normally about -90 dBm. In the above example in [Figure 15](#), RFP-B tries to synchronize to RFP-A, but RFP-B is also affected by an alien DECT system with much higher signal strength than the synchronization source (RFP-A).

According to ETSI EN 300 175-2 a DECT radio has a signal /interfering requirement for the same channel of 11dB. This means that the signal you want to use in the receive direction must be 11 dB stronger than the interfering signal on the same channel. In the example above the alien RFP with a potential interfering signal have a 40 dB stronger signal. Signals from the alien RFP must be -101 dB to guarantee that the -90 dBm signal can be received without major loss.

But is it not 120 available duplex channels in DECT you may ask. Yes it is, but to be able to avoid one of the “used” channels it must be possible to detect a signal in this channel. RFP-A has no chance of discovering an interfering signal from the alien RFP as the signal from the alien RFP is very weak (-100 dBm) at RFP-A.

As described with the above example one single alien DECT system may result in a situation where the air synchronization has no chance to operate properly. The only chance to guarantee successful operation in this case is to place the IP-DECT base stations closer to each other or to remove the alien DECT system. If it can be assumed that signals from alien DECT systems have signal strength less than -50 dBm, the “distance” between IP-DECT base stations must be -39 dBm. This result in a much denser IP-DECT infrastructure. If other DECT systems exist on the site you should try to remove as many of these as possible.

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