



A MITEL
PRODUCT
GUIDE

Mitel IP-DECT System (13.1.2)

Installation and Operational Manual

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Abbreviations and Glossary

AES	Advanced Encryption Standard
CA	Certification Authority An entity that issues digital certificates.
CSV	Comma Separated Values Commonly used format to transfer data from one table-oriented application to another, for example, relational database applications.
DECT	Digital Enhanced Cordless Telecommunications
DECT Base Station	A communication hub that connects cordless handsets to external networks, enabling high-quality, wireless voice transmission. It ensures secure, interference-free communication.
Device	Can be a handset, an alarm transmitter, a pager, a charger, and so on. Device is used as a general term in this document.
DMS	Device Management Server A server used for updating and managing devices such as base stations and handsets.
DHCP	Dynamic Host Configuration Protocol A protocol for automating the configuration of computers and handsets that use TCP/IP.
DTMF	Dual-Tone Multi-Frequency
GUI	Graphical User Interface The interface between a user and a computer application.
ICE	Interactive Connectivity Establishment A protocol for finding and selecting a working network path between two media endpoints.
IP	Internet Protocol Global standard that specifies the format of datagrams and the addressing scheme. This is the principal communications protocol in the Internet Protocol suite.
IPBL	IP-DECT Gateway
IPBS	IP-DECT Base Station
IPVM	IP-DECT Virtual Appliance
LAN	Local Area Network
LDAP	Lightweight Directory Access Protocol
LLDP	Link Layer Discovery Protocol A vendor-neutral link layer protocol used by network devices for advertising their identity, capabilities, and neighbours on an IEEE 802 local area network.
NAT	Network Address Translator

PARI	Primary Access Rights Identity A part of the broadcast identity, which uniquely identifies a device.
PBX	Private Branch Exchange A telephone system within an enterprise that switches calls between local lines, and allows all users to share a certain number of external lines.
QoS	Quality of Service Refers to the management of network resources to ensure optimal performance, reliability, and prioritization of traffic for different applications or services.
RFP	Radio Fixed Part
RFPI	Radio Fixed Part Identity The broadcast identity which uniquely identifies a RFP geographically.
RSTP	Rapid Spanning Tree Protocol
RTP	Real-time Transport Protocol
SARI	Secondary Access Rights Identity The broadcast identity which uniquely identifies an IP-DECT system.
SRTP	Secure Real-time Transport Protocol
STUN	Session Traversal Utilities for NAT
TDM-DECT Base Station	Another name for DB1.
ToS	Type of Service
TURN	Traversal Using Relay NAT
VLAN	Virtual Local Area Network
VoIP	Voice over IP

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1 Introduction

This document describes commissioning and administration of the following equipment:

- IPBS: IP-DECT Base Station.
- IPBL: IP-DECT Gateway.
- IPVM: IP-DECT Virtual Appliance (For information on how to setup, configure and administrate the IPVM, see [Appendix J IP-DECT Virtual Appliance \(IPVM\), page 170](#)).

The document is intended as a guide for the System administrators:

For information on the IP-DECT system, see *Mitel IP-DECT System, System Description, TD 92705EN*.

For information about supported PBXs contact your supplier.

2 IP Security

2.1 IP Security Terminology

2.1.1 TLS (former SSL)



Secure Socket Layer (SSL) has been renamed Transport Layer Security (TLS). TLS 1.0/1.1/1.2/1.3 is based on SSL 3.0/3.1. This document hereafter uses the term TLS.

TLS is a security mechanism based on cryptography (see [2.1.3 Cryptography, page 2](#)) and is used for encrypting communications between users and TLS-based Websites. The encryption prevents eavesdropping and tampering with any transmitted data.

TLS operates on the OSI Model Level 5 and uses PKI (see [2.1.2 Public Key Infrastructure, page 2](#)).

Mutual TLS refers to the process when both the user and the website authenticate each other through verifying the provided digital certificates.

2.1.2 Public Key Infrastructure

Public Key Infrastructure (PKI) is a component of Public Key Cryptography (PKC) that uses:

- Public Key Certificates, see [2.1.2.1 Public Key Certificates \(Digital Certificates\), page 2](#).
- Certificate Authorities, see [2.1.2.2 Certificate Authorities, page 2](#).

2.1.2.1 Public Key Certificates (Digital Certificates)

Public Key Certificates are used for key exchange and authentication. They are simply electronic documents (files) that incorporate a digital signature to bind together a public key with an identity (information such as the name or a person or organization, their address, and so forth).

The signature may be signed by a trusted entity called a Certificate Authority (CA), see [2.1.2.2 Certificate Authorities, page 2](#).

The most common use of public key certificates is for TLS certificates (https websites).

2.1.2.2 Certificate Authorities

A Certificate Authority or Certification Authority (CA) is a trusted entity which issues public key certificates. The certificates contain a public key and the identity of the owner. The CA asserts that the public key belongs to the owner, so that users and relying parties can trust the information in the certificate.

Certificate Signing Request (CSR) or Certification Request is a message that is generated and sent to a CA in order to apply for a TLS certificate. Before the CSR is created a key pair is generated, the private key kept secret. The CSR will contain the corresponding public key and information identifying the applicant (such as distinguished name). The private key is not part of the CSR but is used to digitally sign the entire request. Other credentials may accompany the CSR.

If the request is successful, the CA will send back an identity certificate that has been digitally signed with the CA's private key.

A CSR is valid for the server where the certificate will be installed.

2.1.3 Cryptography

Cryptography is the encoding of messages to render them unreadable by anyone other than their intended recipient(s). Modern cryptography uses complex algorithms implemented on modern computer systems.

Cryptography tasks can be divided into the two general categories Encryption and Authentication.

2.1.3.1 Encryption

Encryption is the scrambling of information so that the original message cannot be determined by unauthorized recipients by applying an *encryption algorithm* to the message *plaintext* producing *ciphertext* (apparently random bits). A *decryption algorithm*, if given the correct key, converts the ciphertext back into plaintext. Public key algorithms use paired keys, one for encryption and another for decryption.

2.1.3.2 Authentication

Authentication is the verification of a message's sender. This requires the message to be protected so it cannot be altered, usually by generating a *digital signature* formed by a hash of the message. Only the correct key can generate a valid signature.

2.2 Introduction to IP Security in IP-DECT

A secure system requires more planning than an unsecured system.

2.2.1 Secure Web Access (https)

For IP-DECT devices:

- https access should be enabled
- http access should preferably be disabled

For more information see [4.9.3 Configure HTTP settings, page 87](#).

2.2.2 TLS Certificates

Security in Web-based applications rely on cryptography. Cryptographic systems are only as secure as their keys. This makes Key Management a critical and often neglected concern. TLS Certificates have emerged as a clever way of managing large scale key distribution.

Two certificate management tasks are needed for TLS:

1. Trust relationships when the device must know which third parties (e.g. IP-PBX) it shall trust in, see [2.2.2.1 Trust Relationships, page 3](#).
2. Device certificates to authenticate the device against third parties, see [2.2.2.2 Certificate Handling Options with Device Certificates, page 3](#).

2.2.2.1 Trust Relationships

Trust relationships are defined by a trust list in the device. The list contains the certificates to be accepted by the device for TLS secured connections (e.g. HTTPS, SIPS).

For more information see [4.1.10.1 Trust List, page 38](#).

2.2.2.2 Certificate Handling Options with Device Certificates

There are four certificate handling options:

- Default Device certificate
The default certificate is supplied with the device. It is a self-signed certificate. Self-signed certificates provide only encryption, not authentication.
For more information see [4.1.10.4.1 Default Device Certificate, page 40](#).

- Self-signed certificates
This option is for customers not planning on having their certificates signed by public or private CAs. Self-signed certificates provide encryption but do in most cases not provide authentication. For more information see [4.1.10.4.2 Self-signed Certificates, page 40](#).
- Certificates signed by a Certificate Authority (CA)
Two options are possible:
 - Certificates signed by the customer's own CA. Customers possessing the knowledge and infrastructure to house their own CA could build an internal enterprise CA, enabling them to sign (approve) their own certificate requests. This would make the customer a private CA.
 - Certificates signed by a trusted public third party entity/organization. There are only about a dozen issuers who have the authority to sign certificates for servers worldwide. An example is VeriSign. To use a public CA for certificate approvals the IP-DECT system would in most cases need to be connected to the Internet and hold a fully qualified domain name.For more information see [4.1.10.4.3 Certificate Signing Request \(CSR\), page 41](#) or [4.1.10.4.4 Import of Certificate Including Private Key \(PKCS #12 file\), page 42](#).

2.3 IP-DECT Administrative Functions

2.3.1 Configuration – HTTP

The HTTP tab is used to configure the type of web access that should be allowed for the device, includes a field for configuring https access.

For more information see [4.9.3 Configure HTTP settings, page 87](#).

2.3.2 Configuration – Certificates

The Certificates tab lists the certificate used by web browsers to authenticate the identity of the device (Web server).

For more information see [4.1.10 Certificates, page 38](#).

2.3.3 Configuration – SIPS

SIP Secure (SIPS) is used to encrypt the signaling communication between the IPBS and the IP-PBX. SIPS uses the TLS protocol for encryption. The signaling between the IPBSs is also encrypted by default and there is no possibility to disable it.

For more information see [4.6.23 Configure Gatekeeper, page 68](#).

2.3.4 Configuration – Secure RTP

Secure RTP (SRTP) is used to encrypt the voice communication between the end user equipments.

For more information see [4.6.16 Secure RTP, page 64](#).

3 Configuration

This section describes how to configure the device using the web interface. The recommended order to configure the equipment in the IP-DECT system is as follows:

1. Configure the Mobility Master , see [3.5 Configure the Mobility Master, page 15](#).
2. Configure the Standby Mobility Master , see [3.6 Configure the Standby Mobility Master, page 15](#).
3. Configure the Pari Master , see [3.7 Configure the Pari Master, page 16](#).
4. Configure the Standby Pari Master , see [3.8 Configure the Standby Pari Master, page 17](#).
5. Configure the Master, see [3.9 Configure the Master, page 17](#).
6. Configure the Standby Master, see [3.10 Configure the Standby Master, page 18](#).
7. Configure the Radios, see [3.12 Configure the Radio, page 19](#).



When the device is reconfigured to another role (for example from being a Standby Master to becoming a Master), a factory reset should be done. See [4.25 Reset Using the Reset Button, page 117](#).

3.1 Requirements

The following is required in order to configure the IP-DECT system:

- PC
- 10/100base-T Ethernet connection

3.1.1 Web Browser Requirements

To use the interface properly, the web browser has to meet the following requirements:

- HTTP 1.1 protocol
- HTML 4.0 protocol
- XML/XSL Version 1.0

3.2 Access the GUI



To access the GUI for an device using secure web access (https), the certificate for the device can be installed in the web browser to avoid getting certificate error messages. See [Appendix F Import Server Certificate in the Web Browser, page 154](#).

The GUI interface is accessed through a standard web browser. It is possible to use the name, ipbs-xx-xx-xx (IPBS1), ipbs2-xx-xx-xx (IPBS2), ipbs3-xx-xx-xx (IPBS3) and ipbl-xx-xx-xx (IPBL), where xx-xx-xx is the end of the MAC address.



The IPBL name is always ipbl-xx-xx-xx regardless if LAN1 (MAC xx-xx-xx-xx-xx) or LAN2 (MAC yy-yy-yy-yy) is used.

The GUI can also be accessed by entering `http://xxx.xxx.xxx.xxx`. In this address, `xxx.xxx.xxx.xxx` should be replaced with the IP address determined in [3.2.1 Determine the IP Address, page 6](#).

Access the GUI and change the default password as described in [3.2.2 Change the Default Password, page 7](#).

If mutual TLS authentication is used, a window comes up where a trusted client certificate must be chosen and confirmed before proceeding to the login page.

3.2.1 Determine the IP Address

The factory setting of the DHCP mode for the LAN1 port is **automatic**, at first power up it will act as a DHCP client. If the network has a DHCP server, it will assign an IP address to the device. If there is no DHCP server in the network, the IPBS/IPBL can be assigned a predefined IP address. The factory setting of the DHCP mode is to the fixed IP address 192.168.0.1, see [4.2.1 Set DHCP Mode for IPv4, page 43](#).



After the first startup the DHCP mode should be changed from **automatic** to either **client** or **off**, see [4.2.1 Set DHCP Mode for IPv4, page 43](#).

This section describes how to determine the dynamically allocated IP address. The address is used to access the device using a web browser. Two methods are described:

- [In a Network without a DHCP Server, page 6](#)
- [In a Network with a DHCP Server, page 6](#)

In a Network without a DHCP Server

If the network does not have a DHCP server, and the DHCP mode is set to **automatic** (factory default), follow the steps below.



If the IPBS/IPBL has been used before, it must be restored to factory default settings by performing a long hardware reset, see [4.25 Reset Using the Reset Button, page 117](#).

1. Connect an Ethernet cable between the device and the computer.



For IPBS, a power adapter must be used.



For IPBL, make sure to use the LAN1 port.

2. Ensure that the computer has an IP address within the same IP address range as the device (192.168.0.1).
3. Perform a hardware reset by shortly pressing the reset button.
The device will be assigned the IP address 192.168.0.1 and the netmask 255.255.255.0.
4. Enter `http://192.168.0.1` in the browser to access the device GUI.
5. After the first startup, do the following:
 - On the IPBS: Select **LAN1 → DHCP**
 - On the IPBL: Select **LAN1 → DHCP**
6. In Mode drop-down list, change the DHCP mode from **automatic** to **disabled**.

In a Network with a DHCP Server

If the network has a DHCP server the IP address is determined following the steps below.

The IPBS's MAC address can be found on the label on the box and on the label on the backside. The IPBL's MAC address can be found on the label on the box. The hexadecimal numbers (xx-xx-xx-xx-xx-xx) represent the MAC address.



Make sure to use the LAN1 port for the IPBL.



In order to determine the IP address it is necessary that the computer is connected to the same LAN (broadcast domain) as the device.

Determine the IP address following the steps below:



If the device has been used before, it must be restored to factory default settings by performing a long hardware reset, see [4.25 Reset Using the Reset Button, page 117](#). Then remove the power supply cable and connect it again.

1. Open a command window in windows by selecting **Start → Run** and enter `cmd` in the Open: text field.
2. Enter the following commands:

- `C:\>nbtstat -R`
- For IPBS1: `C:\>nbtstat -a ipbs-xx-xx-xx`
- For IPBS2: `C:\>nbtstat -a ipbs2-xx-xx-xx`
- For IPBS3: `C:\>nbtstat -a ipbs3-xx-xx-xx`
- For IPBL: `C:\>nbtstat -a ipbl-xx-xx-xx`

Where xx-xx-xx should be replaced with the last 6 hexadecimal digits of the MAC-address.

3. The IP address is displayed in the command window, see the white frame in figure below.

```

C:\WINDOWS\system32\cmd.exe
C:\>nbtstat -R
    Successful purge and preload of the NBT Remote Cache
C:\>nbtstat -a ipbs-00-9f-b2
Local Area Connection:
Node IpAddress: [172.20.14.28] Scope Id: []

    NetBIOS Remote Machine Name Table

    Name                Type             Status
    -----
    IPBS 00-9F-B2        <00> UNIQUE       Registered
    172-20-14-28         <00> UNIQUE       Registered
    MAC Address = 00-01-3E-00-9F-B2

C:\>
  
```

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4. Enter `http://xxx.xxx.xxx.xxx` (where xxx.xxx.xxx.xxx is the determined IP address) in the browser to access the GUI.
5. After the first startup of the device do the following:
 - On the IPBS: Select **LAN1 → DHCP**
 - On the IPBL: Select **LAN1 → DHCP**
6. In Mode drop-down list, change the DHCP mode from **automatic** to **client** or **disabled**.

3.2.2 Change the Default Password

1. In the web browser address field, enter the IP address determined in [3.2.1 Determine the IP Address, page 6](#).
2. Select **General → Admin**.
3. In the *User Name* field, enter your user name (default `admin`).

4. In the *Password* field, enter your password (default *changeme*).
5. In the *Confirm Password* field, repeat your password.
6. Click **OK**.

3.3 Configuration Wizard

When a device is started for the first time after factory delivery or after a factory reset, configuration wizard launches automatically upon accessing the device GUI. The configuration wizard guides you through the settings required for basic system setup. The configuration is divided into the following sections:

- DMS (applies only to IPBS2 and IPBS3);
- Admin;
- Network;
- Master;
- Trusted Certificate;
- License (applies only to IPVM);
- Radio (does not apply to IPVM).

3.3.1 Admin

Change administrator user name and password.

3.3.2 Network

Select one of the following in the DHCP Mode drop-down list:

- **client**, to automatically obtain an IP address. For information about dynamic IP address via DHCP, see [4.2.8 Link, page 46](#).
- **disabled**, to manually configure the IP settings. For information about static IP address, see [4.2.3 Set a Static IPv4 Address, page 44](#).

For more information about DHCP mode, see [4.2.1 Set DHCP Mode for IPv4, page 43](#).

3.3.3 Master

Set the Master mode to one of the following:

- **Off**, if the device shall not act as Master

- **Active** or **Mirror**, if the device shall administrate users and/or Radios. When selecting "Active" or "Mirror", set the following:
 - **System Name**: Enter a system name in the System Name text field.
 - **Password**: Enter a password in the Password text field.
 - **Confirm Password**: Repeat the password.
 - **SARI**: Enter the SARI number in the SARI text field. For more information about SARI, see [4.6.35 Enter SARI, page 76](#).
 - **Enable PARI Function**: If this device is a PARI Master, select the **Enable PARI Function** check box. For more information about the Enable PARI Function check box, see [4.6.21 Enable PARI Function, page 68](#).
 - **Protocol**: Select **H.323**, **H.323/TCP**, **H.323/TLS**, **SIP/UDP**, **SIP/TCP** or **SIP/TLS** protocol in the Protocol drop-down list.
 - When selecting H.323, H.323/TCP or H.323/TLS protocol, set the following:
 - **Gatekeeper IP Address**: Enter the address to the gatekeeper in the Gatekeeper IP Address text field.
 - **Alt. Gatekeeper IP Address**: Enter the address to the alternative gatekeeper in the Alt. Gatekeeper IP Address text field.
 - When selecting SIP/UDP, SIP/TCP or SIP/TLS protocol, set the following:
 - **Proxy**: Enter the address to the proxy in the Proxy text field.
 - **Alt. Proxy**: Enter the address to the alternative proxy in the Alt. Proxy text field.

3.3.4 Trusted Certificate

Upload the trusted certificate file.

3.3.5 License



This section applies only to IPVM.

Upload a serial number file and enter a license key.

3.3.6 Radio



This section does not apply to IPVM.

If PARI Master settings are left blank, Plug and Play configuration can be used instead. For more information, see [3.11 Plug and Play Configuration, page 18](#).

PARI Master settings

Name: Enter the name for the PARI Master in the Name text field.

Password: Enter the password for the PARI Master in the Password text field.

PARI Master IP Address: Enter the address to the PARI Master in the PARI Master IP Address text field. If this device is the PARI Master, enter 127.0.0.1.

Alt. PARI Master IP Address: Enter the address to the Alternative PARI Master in the Alt. PARI Master IP Address text field. If this is the Standby PARI Master, enter 127.0.0.1.

Air Synchronization settings. For information about air synchronization, see [4.6.36 Configure Air Synchronization, page 76](#).

Sync Mode: Select **Slave** or **Master** in the Sync Mode drop-down list. For information about configure sync slave, see [3.13.2 Configure Sync Slave IPBS, page 20](#). For information about configure sync master, see [3.13.1 Configure Sync Master IPBS, page 19](#).

Sync Region: Enter a region ID between 0 and 249 in the Sync Region text field. For information about sync regions, see [Sync Regions, page 77](#).

3.4 GUI Web Access

3.4.1 Login Page

When you access the device via a web browser, the initial page displayed is the login page. This page has a drop-down list with two possibilities: **System Administration** and **DECT User Administration**.

3.4.2 Access Levels

Three types of web users (or Access Levels) are authorized to access device:

- Auditors
- User Administrators
- System Administrators

The different types of access levels are described in the following table.

Access Level	Authorization	Login hyperlink on login page ¹	Described in section
Auditors	<ul style="list-style-type: none"> - Read access to device parameter settings - Can generate Service Reports 	System Administration	3.4.3 Auditors, page 11
User Administrators	<ul style="list-style-type: none"> - Add, update and remove users 	User Administration	3.4.4 User Administrators, page 11
System Administrators	<ul style="list-style-type: none"> - Write access to all device parameter settings (for example IP addresses, software upgrades) - Assign and modify access to other System Administrator and User Administrator account settings - Add, update and remove users 	System Administration	3.4.5 System Administrators, page 12

1. Different users should use the hyperlink related to their access level. The system does not allow login by a link not related to the user's access level.

3.4.3 Auditors

Auditors have read access to device parameter settings but are not authorized to update those settings. Auditors are also allowed to generate Service Reports (**Administration → Diagnostics → Service Reports**).

The login steps for an auditor follow the steps of a normal system administrator login. See [3.4.5 System Administrators, page 12](#) for more information.

3.4.4 User Administrators

The device is not supplied with preinstalled user administration accounts. Therefore, the first user administration account must be created by a system administrator (see [3.4.5 System Administrators, page 12](#)). If additional user administration accounts are needed they must also be created by a system administrator, see [3.4.5.4 Managing User Administrators, page 14](#).

User administrators can only administer users. They can view but not create or manage other user administrator accounts.

3.4.4.1 Login as User Administrator

To login as a user administrator:

1. Follow [3.2 Access the GUI, page 5](#) and access the device using a web browser.
2. Select **DECT User Administration** from the drop-down list.
3. Enter user name and password for a user administrator in the fields below the drop-down list. If mutual TLS authentication is used, the user name is inserted automatically from the certificate. If a user certificate is required, this user name must be used for login. See [4.1.7 Require User Certificate, page 27](#).
4. Click **Login**.
If the login fails, the user is blocked for a certain period of time, and every failed login attempt increases the time while the user is blocked. The minimum blocked time is 5 seconds and the maximum time is 1800 seconds.
5. A welcome screen appears showing the current sessions, the last login date, and the number of failed login attempts. The failed login attempts counter shows only those login attempts when the user is not blocked.
Click **OK**.
6. The User Administration page is displayed.
See [Figure 1. User Administration Sample, page 12](#) below for a sample.

Figure 1. User Administration Sample

Users

PARK 31100243400147

PARK

3rd pty 2110024615

Master Id 0

show

User Administrators

Long Name Name

User Administrators: 0

Users

No	Display	IPEI / IPDI	AC	Prod	SW	Registration
4007	Extn4007 4007	036470296844	1234			Subscribed
4008	Extn4008 4008	036470296867	1234			Subscribed
4009	Extn4009 4009	036470296858	1234			Subscribed
4002	Extn4002 4002	036470296780	1234			Subscribed
4000	abcdefghijklm 4000		1234			Not Subscribed
4003	Extn4003 4003	036470296893	1234			Subscribed
4004	Extn4004 4004	036470296789	1234			Subscribed
4005	Extn4005 4005	036470296803	1234			Subscribed
4006	Extn4006 4006	036470296831	1234			Subscribed

Users: 9

The right side of the page consists of two list sections:

- **User Administrators** in the upper right section.



This section is read-only since a user administrator cannot manage other user administrators. See [3.4.5.4 Managing User Administrators, page 14](#).

- **Users** in the lower right section. Refer to [3.14 Add Users, page 20](#).

3.4.5 System Administrators

The device is factory delivered with a default system administrator account.

3.4.5.1 Log in as System Administrator

To login as a system administrator:

1. Follow [3.2 Access the GUI, page 5](#) and access the device using a web browser.
2. Select **System Administration** from the drop-down list.
3. Enter user name and password for a system administrator in the fields below the drop-down list. If mutual TLS authentication is used, the user name is inserted automatically from the certificate. If a user certificate is required, this user name must be used for login. See [4.1.7 Require User Certificate, page 27](#).
4. Click **Login**.
If the login fails, the user is blocked for a certain period of time, and every failed login attempt increases the time while the user is blocked. The minimum blocked time is 5 seconds and the maximum time is 1800 seconds.
5. A welcome screen appears showing the current sessions, the last login date, and the number of failed login attempts. The failed login attempts counter shows only those login attempts when the user is not blocked.
Click **OK**.
6. Following tasks can be done:

- Managing the default system administrator account, see [3.4.5.2 The Default System Administrator Account, page 13](#).
- Managing additional system administrator accounts, see [3.4.5.3 Additional Administrator Accounts, page 13](#).

3.4.5.2 The Default System Administrator Account

The default system administrator account can be modified but cannot be deleted. To modify the default system administrator account, do as follows:

1. Login as system administrator (see [3.4.5.1 Log in as System Administrator, page 12](#)).
2. Select **General → Admin**.
3. Select/Enter the following settings:

Field name	Description
Device Name	Enter a description for the device.
User Name	Enter a login user name.
Old Password	Enter current password.
Password	Enter a new password. Allowed characters: a-z/A-Z, 0-9, !#\$%&'()*+,-.;<=>?@[^_`{ }~ The maximum is 15 characters.
Confirm Password	Confirm the password.



Only changing the password will not result in the settings being saved. For the settings to be saved, both user name and password must be updated at the same time!

4. Click **OK**.

3.4.5.3 Additional Administrator Accounts



To create additional administrator accounts, Kerberos must have been configured (see [4.1.8 Centralized Management of Administrator and Auditor Accounts Using Kerberos, page 27](#)).

Create an Additional Administrator Account

To create an additional administrator account, do as follows:

1. Log in as system administrator (see [3.4.5.1 Log in as System Administrator, page 12](#)).
2. Select **General → Kerberos**.
3. On the next free account row in the Users section:
 - Enter User Name
 - Enter Password
 - Enter Password again
 - Select Administrator (for System Administrator) or Auditor in the drop-down list (See [3.4.2 Access Levels, page 10](#) for a description of access levels.)
4. Click **OK**.

Modify an Additional Administrator Account

To modify an additional administrator account, follow the steps described in [Create an Additional Administrator Account, page 13](#).

Delete an Additional Administrator Account

To delete an additional administrator account, do as follows:

1. Follow the steps 1–2 described in [Create an Additional Administrator Account, page 13](#).
2. On the row to be deleted, select the **Delete** check box.
3. Click **OK**.

3.4.5.4 Managing User Administrators

Create a User Administrator

The device is not supplied with preinstalled user administration accounts. Therefore, the first user administration account must be created by a system administrator. If additional user administration accounts are needed they must also be created by a system administrator.

1. Log in as System Administrator (see [3.4.5.1 Log in as System Administrator, page 12](#)).
2. Select **Users**.
3. Click **show**.
The User Administration page (see [Figure 1. User Administration Sample, page 12](#) for a sample) is displayed.
4. Click **new**.
5. Select the **User Administrator** radio box. The window layout transforms.
6. Enter a long name.
7. Enter a name.



This field is used for login.

8. Enter a password. The maximum is 23 characters.
9. Confirm the password.
10. Click **OK**.

View and Modify a User Administrator

1. Follow the steps 1–2 described in [Create a User Administrator, page 14](#).
2. Click **show**.
A two-part list page is displayed. At the top are the user administrator accounts and below the user administrators are the user accounts, both listed in alphabetical order.
3. In the User Administrators section, click the hyperlink to be edited below the Long Name heading. An “Edit User” window is opened.
4. Select/Edit any of the following settings:
 - Long Name
 - Name



This field is used for login.

- Password
- Confirm Password

5. Click **OK**.

Delete a User Administrator

1. Follow the steps 1–2 described in [Create a User Administrator, page 14](#).
2. Click **show**.
3. In the User Administrators section, click the hyperlink to be deleted below the Long Name heading. An “Edit User” window is opened.
4. Click **Delete**.
The User Administrator is deleted and the windows is closed.

3.4.6 Logout

Click **Logout** in the upper-right corner to log out of the device and close your session.

For automatic logout settings, see [4.1.4 Set Automatic Logout, page 26](#).

3.5 Configure the Mobility Master



This section does not apply to systems with IP-DECT Base Station v2 Compact.

In a system with two or more Masters (Multiple Master system), a Mobility Master must be configured. For more information on Multiple Master Systems, refer to the *Mitel IP-DECT System, System Planning, TD 92683EN*.

This section describes how to configure the Mobility Master. Each configuration step is briefly described in the step list below. For more detailed information see the corresponding subsection in [4 Operation, page 26](#).

1. Determine the address and access the GUI, see [3.2 Access the GUI, page 5](#).
2. Change the default password, see [3.2.2 Change the Default Password, page 7](#).
3. Set a static IP address and set DHCP to off, see [4.2.3 Set a Static IPv4 Address, page 44](#).
4. Set the mode to Mobility Master, see [4.6.26 Select Mobility Master Mode, page 72](#).
5. Write a login name and enter a password, see [4.6.26 Select Mobility Master Mode, page 72](#).
6. Connect to other Mobility Master(s), see [4.6.27 Connect Mobility Master to other Mobility Master\(s\), page 73](#).
7. Enter the Time Server address, see [4.1.9 Configure the NTP Settings, page 37](#).

3.6 Configure the Standby Mobility Master



This section does not apply to systems with IP-DECT Base Station v2 Compact.

It is recommended to have a Standby Mobility Master in a Multiple Master IP-DECT system. This section describes how to configure the Standby Mobility Master. Each configuration step is briefly described in the step list below. For more detailed information see the corresponding subsection in [4 Operation, page 26](#).

1. Determine the address and access the GUI, see [3.2 Access the GUI, page 5](#).
2. Change the default password, see [3.2.2 Change the Default Password, page 7](#).
3. Set a static IP address and set DHCP to off, see [4.2.3 Set a Static IPv4 Address, page 44](#).
4. Set the mode to Standby Mobility Master, see [4.6.26 Select Mobility Master Mode, page 72](#).
5. Enter the Primary Mobility Master IP address, see [4.6.26 Select Mobility Master Mode, page 72](#).
6. Enter a login name and enter a password, this must be the same as in the Primary Mobility Master. See [4.6.26 Select Mobility Master Mode, page 72](#).
7. Connect to other Mobility Master(s), see [4.6.27 Connect Mobility Master to other Mobility Master\(s\), page 73](#).
8. Enter the Time Server address, see [4.1.9 Configure the NTP Settings, page 37](#).

3.7 Configure the Pari Master

This section describes how to configure the Pari Master. Each configuration step is briefly described in the step list below. For more detailed information see the corresponding subsection in [4 Operation, page 26](#).

1. Determine the address and access the GUI, see [3.2 Access the GUI, page 5](#).
2. Change the default password, see [3.2.2 Change the Default Password, page 7](#).
- 3.



This step is not needed if the Pari Master is configured as Mirror. In that case, jump to the next step.

Configure LDAP user name and password, select the Write Access check box, see [4.5.1 Configure LDAP Server, page 51](#).

4. Set a static IP address and set DHCP to off, see [4.2.3 Set a Static IPv4 Address, page 44](#).
5. Set the mode to Active or Mirror, see [4.6.19 Select Master Mode, page 67](#).
6. Perform a reset to restart the device in Active or Mirror mode, see [4.24 Reset, page 116](#).
7. Select system name and password, see [4.6.1 Change System Name and Password, page 58](#).
8. Change subscription method, see [4.6.2 Set Subscription Method, page 59](#).
9. Configure authentication code, see [4.6.3 Configure Authentication Code, page 59](#).
10. Select tones, see [4.6.4 Select Tones, page 59](#).
11. Set default language, see [4.6.5 Set Default Language, page 59](#).
12. Set frequency band, see [4.6.6 Set Frequency Band, page 60](#).
13. Enable carriers, see [4.6.7 Enable/Disable Carriers, page 60](#).
14. Enable local R-key handling, see [4.6.8 Enable/Disable Local R-Key Handling, page 60](#).
15. Enable No transfer on hangup, see [4.6.9 Enable/Disable No Transfer on Hangup, page 61](#).
16. Configure coder, see [4.6.15 Configure Coder, page 63](#).
17. Select supplementary services, see [4.6.18 Configure Supplementary Services, page 65](#).
18. Set Master Id, see [4.6.20 Set Master Id, page 68](#).
19. Enable Pari function, see [4.6.21 Enable PARI Function, page 68](#).
20. Enter gatekeeper IP address or ID, see [4.6.23 Configure Gatekeeper, page 68](#).
21. Connect to a Mobility Master, see [4.6.30 Connect Master to a Mobility Master, page 74](#).
22. Assign PARI, see [4.6.34 Assign PARI, page 75](#).

23. Enter SARI, see [4.6.35 Enter SARI, page 76](#).
24. Enter CPDM3/WSM IP address, see [4.8.1 Configure Messaging, page 82](#).
25. Enter the Time Server address, see [4.1.9 Configure the NTP Settings, page 37](#).
26. Reset in order to make the configuration changes take effect, see [4.24 Reset, page 116](#).

3.8 Configure the Standby Pari Master

It is recommended to have a Standby Pari Master in the IP-DECT system. This section describes how to configure a Standby Pari Master. Each configuration step is briefly described in the step list below, for more detailed information see the corresponding subsection in [4 Operation, page 26](#).

1. Determine the address and access the GUI, see [3.2 Access the GUI, page 5](#).
2. Change the default password, see [3.2.2 Change the Default Password, page 7](#).
- 3.



This step is not needed if the Standby Pari Master is configured as Mirror. In that case, jump to the next step.

Configure LDAP replicator, enter the IP address, user name and password to the LDAP server (Pari Master). Alternative LDAP server must not be entered. Select the Enable check box, see [4.5.3 Configure LDAP Replicator, page 52](#).

4. Set a static IP address and set DHCP to off, see [4.2.3 Set a Static IPv4 Address, page 44](#).
5. Set the mode to Standby or Mirror, see [4.6.19 Select Master Mode, page 67](#).
6. Perform a reset to restart the device in Standby or Mirror mode, see [4.24 Reset, page 116](#).
7. Enter system name and password, this should be the same system name and password as in the Pari Master, see [4.6.1 Change System Name and Password, page 58](#).
8. Select supplementary services, see [4.6.18 Configure Supplementary Services, page 65](#).
9. Set Master Id, see [4.6.20 Set Master Id, page 68](#).
10. Enable Pari function, see [4.6.21 Enable PARI Function, page 68](#).
11. Enter gatekeeper IP address or ID, see [4.6.23 Configure Gatekeeper, page 68](#).
12. Connect to a Mobility Master, see [4.6.30 Connect Master to a Mobility Master, page 74](#).
13. Enter CPDM3/WSM IP address, see [4.8.1 Configure Messaging, page 82](#).
14. Enter the Time Server address, see [4.1.9 Configure the NTP Settings, page 37](#).
15. Reset in order to make the configuration changes take effect, see [4.24 Reset, page 116](#).

3.9 Configure the Master

This section describes how to configure the Master. Each configuration step is briefly described in the step list below. For more detailed information see the corresponding subsection in [4 Operation, page 26](#).

1. Determine the address and access the GUI, see [3.2 Access the GUI, page 5](#).
2. Change the default password, see [3.2.2 Change the Default Password, page 7](#).
3. Set a static IP address and set DHCP to off, see [4.2.3 Set a Static IPv4 Address, page 44](#).
4. Set the mode to Active or Mirror, see [4.6.19 Select Master Mode, page 67](#).
5. Perform a reset to restart the device in Active or Mirror mode, see [4.24 Reset, page 116](#).
6. Select system name and password, see [4.6.1 Change System Name and Password, page 58](#).
7. Set default language, see [4.6.5 Set Default Language, page 59](#).

8. Select supplementary services, see [4.6.18 Configure Supplementary Services, page 65](#).
9. Set frequency band, see [4.6.6 Set Frequency Band, page 60](#).
10. Set Master id, see [4.6.20 Set Master Id, page 68](#).
11. Enter gatekeeper IP address or ID, see [4.6.23 Configure Gatekeeper, page 68](#).
12. Connect to a Mobility Master, see [4.6.30 Connect Master to a Mobility Master, page 74](#).
13. Enter the CPDM3/WSM IP address, see [4.8.1 Configure Messaging, page 82](#).
14. Enter the Time Server address, see [4.1.9 Configure the NTP Settings, page 37](#).
15. Reset in order to make the configuration changes take effect, see [4.24 Reset, page 116](#).

3.10 Configure the Standby Master

It is recommended to have a Standby Master in the IP-DECT system. This section describes how to configure a Standby Master. Each configuration step is briefly described in the step list below, for more detailed information see the corresponding subsection in [4 Operation, page 26](#).

1. Determine the address and access the GUI, see [3.2 Access the GUI, page 5](#).
2. Change the default password, see [3.2.2 Change the Default Password, page 7](#).
3. Configure LDAP replicator, enter the IP address, user name and password to the LDAP server. Alternative LDAP server must not be entered. Select the **Enable** check box, see [4.5.3 Configure LDAP Replicator, page 52](#).



This step is not needed if the Standby Master is configured as Mirror. In that case, jump to the next step.

4. Set a static IP address and set DHCP to **Off**, see [4.2.3 Set a Static IPv4 Address, page 44](#).
5. Set the mode to **Standby** or **Mirror**, see [4.6.19 Select Master Mode, page 67](#).
6. Perform a reset to restart the device in Standby or Mirror mode, see [4.24 Reset, page 116](#).
7. Enter system name and password, this should be the same system name and password as in the Master. See [4.6.1 Change System Name and Password, page 58](#).
8. Select supplementary services, see [4.6.18 Configure Supplementary Services, page 65](#).
9. Set Master Id, see [4.6.20 Set Master Id, page 68](#).
10. Enter gatekeeper address, see [4.6.23 Configure Gatekeeper, page 68](#).
11. Connect to a Mobility Master, see [4.6.30 Connect Master to a Mobility Master, page 74](#).
12. Enter CPDM3/WSM IP address, see [4.8.1 Configure Messaging, page 82](#).
13. Enter the Time Server address, see [4.1.9 Configure the NTP Settings, page 37](#).
14. Reset in order to make the configuration changes take effect, see [4.24 Reset, page 116](#).

3.11 Plug and Play Configuration

Radios can be configured from the relevant Pari Master. When a new Radio is connected to the system, it automatically registers itself as an uninitialized registration to all Pari Masters in the system. It is possible to assign the Radio to one Pari Master. See [Add Radios, page 96](#).

3.12 Configure the Radio



This section does not apply to IPVM.

This section describes how to configure the Radio. Each configuration step is briefly described in the step list below, for more detailed information see the corresponding subsection in [4 Operation, page 26](#).



When one Radio is configured, the configuration can be saved and uploaded to the other Radios in the system.

1. Determine the address and access the GUI, see [3.2 Access the GUI, page 5](#).
2. Change the default password, see [3.2.2 Change the Default Password, page 7](#).
3. Set DHCP mode to **Client**, see [4.2.8 Link, page 46](#).
4. Enable the Radio in the device, see [4.6.31 Enable/Disable the Radio, page 74](#).
5. Enter the system name and password. This must be the same system name and password as in the Master, see [4.6.1 Change System Name and Password, page 58](#).
6. Enter Pari Master and Alternative Pari Master IP addresses, see [4.6.32 Enter IP Address to the PARI Master and the Standby PARI Master, page 74](#).
7. Configure air synchronization, see [4.6.36 Configure Air Synchronization, page 76](#).
8. Enter the Time Server address, see [4.1.9 Configure the NTP Settings, page 37](#).
9. Reset in order to make the configuration changes take effect, see [4.24 Reset, page 116](#).
10. Save the configuration of the Radio, see [4.14 Backup, page 105](#).

Configure the rest of the devices following the steps below:



Uploading the same configuration to all Radios can only be done if the DHCP is set to client.

1. Determine the address.
2. Select **Update → Config** and browse to the previously saved configuration. Click **OK**.
3. Reset in order to make the configuration changes take effect, see [4.24 Reset, page 116](#).
4. Repeat step 1 to 3 for all Radios.

3.13 Configure Deployment

This section describes how to configure an IPBS for deployment used for coverage test of air sync and speech.



For coverage test of air sync, two IPBSs must be configured, one as Sync Master and one as Sync Slave.

Each configuration step is briefly described in the step lists below. For more detailed information see the corresponding subsection in [4 Operation, page 26](#).

3.13.1 Configure Sync Master IPBS

1. Set the Master mode to Deployment, see [4.6.19 Select Master Mode, page 67](#).
2. In the PARI Master IP Address text field, enter loopback address 127.0.0.1, see [3.3.6 Radio, page 9](#).

3. Set the sync mode to Master, see [3.13.1 Configure Sync Master IPBS, page 19](#).
4. If the IPBS shall be used without a network and a DHCP server, a static IP address must be set, see [4.2.3 Set a Static IPv4 Address, page 44](#).
Do as follows:
 - Select **LAN → DHCP**. In the Mode drop-down list, set the DHCP mode to **disabled**.
 - Select **LAN → IP**. In the IP Address text field, enter an IP address, e.g. 192.168.0.1.
5. Reset the IPBS in order to make the configuration changes take effect, see [4.24 Reset, page 116](#).
6. Select system name and password, see [4.6.1 Change System Name and Password, page 58](#).
7. Set frequency band, see [4.6.6 Set Frequency Band, page 60](#).
8. Enter SARI, see [4.6.35 Enter SARI, page 76](#).
9. Perform a reset to restart the IPBS, see [4.24 Reset, page 116](#).
10. For coverage test of speech sync, register one handset in the IPBS configured as Sync Master, see [3.14 Add Users, page 20](#).

3.13.2 Configure Sync Slave IPBS

1. Set the Master mode to Deployment, see [4.6.19 Select Master Mode, page 67](#).
2. In the PARI Master IP Address text field, enter loopback address 127.0.0.1, see [3.3.6 Radio, page 9](#).
3. Set the sync mode to Slave, see [Configure Sync Slave IPBS, page 77](#).
4. Perform steps 4–9 as described in [3.13.1 Configure Sync Master IPBS, page 19](#).

3.14 Add Users

This section describes how to add users to the IP-DECT system. The IPEI, which is the unique identification number of the handset, can be registered in three ways:

- Anonymous Registration can be used in an existing IP-DECT system. Instead of the administrator collecting all the handset, the user of the handset does the registration. The IPEI is automatically associated to the user, see [4.6.24 Registration for Anonymous Devices, page 72](#).
- Individual Registration can be used if a few new handsets shall be added to the IP-DECT System. The IPEI is entered manually, see [3.14.2 Individual Registration, page 22](#).
- Easy Registration can be used if many users shall be added to the IP-DECT System. The IPEI is entered with for example a barcode reader to a csv file, see [3.14.3 Easy Registration, page 23](#).



Display Name is only used during Active Directory (AD) replication, see [Attribute Mappings, page 54](#).

3.14.1 Anonymous Registration

Anonymous Registration is done in two steps. First, the user is registered in the IP-DECT System. Second, the handset is assigned to the user from the handset.

3.14.1.1 Add users in the IP-DECT System

1. Under *Administration*, select **Users**.
2. Click **New**.
3. Enter the following information in the corresponding text fields, leave the IPEI / IPDI text field empty, do not remove the automatically generated Auth. Code:

Field name	Description	Max. characters
Long Name	Mandatory, the name of the user, need to be unique throughout the system.	30
Display Name	Is not used in Mitel system.	30
Name	Optional, the user name.	30
Number	Mandatory, the phone number extension, need to be unique throughout the system.	30
Auth Name (SIP)	Auth name is the authentication name used in SIP authentication. If it is not set the Name will be used as authentication name. If SIP authentication is used or not is decided by the configuration in the IP-PBX.	60
Password	Optional, is used for registration towards the gatekeeper. However, in a system with many users where the same password shall be used for all users, instead of setting the password here, it is possible to use the system password for registration towards the gatekeeper. To enable registration with system password, see 4.6.23 Configure Gatekeeper, page 68 .	30
IPEI / IPDI	The unique identification number of the handset.	13
Auth. Code	Optional, the individual authentication code for this user. Automatically created by default. Can be modified manually.	8
Idle Display	Optional, will be shown in the handset display when the handset is idle.	47

4. Click **OK**.
5. Repeat step 2 to 4 for all users.

3.14.1.2 Assign Handsets to Users

1. Select **DECT → System**.

2. In the Subscriptions drop-down list, select **With System AC** to enable anonymous registration. Click **OK**.
3. Perform an "over air subscription" using the system Authentication Code. For information on how this is done, see the reference guide of the handset. The handset IPDI number appears in the Anonymous list. To view the list: Select **Users → Anonymous**.
4. Assign the handset to any user, subscribed or unsubscribed, on any Master defined in the system by calling the desired Master id & extension & optional individual AC code and hang up.
Example where 0 is the Master id, 200 is the extension and 1234 is the AC code: *0*200*1234#. If 200 is occupied by another handset, the new handset will be assigned this identity and the old handset will be moved to the anonymous list when logging in the new handset.



When using AC code, start with * and end with # character. Otherwise skip the *# characters.

5. Repeat step 3 – 4 for all handsets.



For safety reasons, when the Anonymous Registration is finished change the Subscription Method to **Disable** or **With User AC**. See below for more information.

6. Select **DECT → System**.
7. Disable anonymous registration by selecting **Disable** or **With User AC** in the Subscription drop-down list. Click **OK**.

3.14.2 Individual Registration

1. Select **DECT → System**.
2. In the *Subscriptions* drop-down list, select **With System AC** or **With User AC**. Click **OK**. See also [4.6.2 Set Subscription Method, page 59](#) for more information.
3. Select **Users**.
4. Click **New**.
5. Enter the following information in the corresponding text fields:

Field name	Description	Max. characters
Long Name	Mandatory, the name of the user, need to be unique throughout the system.	30
Display Name	Is not used in Mitel system.	30
Name	Optional, the user name.	30
Number	Mandatory, the phone number extension, need to be unique throughout the system.	30
Auth Name (SIP)	Auth name is the authentication name used in SIP authentication. If it is not set the Name will be used as authentication name. If SIP authentication is used or not is decided by the configuration in the IP-PBX.	60

Password	Optional, is used for registration towards the gatekeeper. However, in a system with many users where the same password shall be used for all users, instead of setting the password here, it is possible to use the system password for registration towards the gatekeeper. To enable registration with system password, see 4.6.23 Configure Gatekeeper, page 68 .	30
IPEI / IPDI	The unique identification number of the handset.	13
Auth. Code	Optional, the individual authentication code for this user. Automatically created by default. Can be modified manually.	8
Idle Display	Optional, will be shown in the handset display when the handset is idle.	47

6. Click **OK**.
7. If **With User AC** have been selected as subscription method, see step 2 above: In the column *IPEI / IPDI*, click on the blue text link for the user to allow subscription within 2 minutes.
8. Perform an "over air subscription" using the individual authentication code. For information on how this is done, see the reference guide of the handset.

3.14.3 Easy Registration

Easy Registration is done in two steps. First, the users are registered in the IP-DECT System through an import of a csv file. Second, the handset is assigned automatically to the user from the handset.

3.14.3.1 Add users in the IP-DECT System

If many users should be added, it is possible to import a csv file with the IPEI / IPDI.

Field name	Description	Max. characters
Long Name	Mandatory, the name of the user, need to be unique throughout the system.	30
Display Name	Is not used in Mitel system.	30
Name	Optional, the user name.	30

Number	Mandatory, the phone number extension, need to be unique throughout the system.	30
Auth Name (SIP)	Auth name is the authentication name used in SIP authentication. If it is not set the Name will be used as authentication name. If SIP authentication is used or not is decided by the configuration in the IP-PBX.	60
Password	Optional, is used for registration towards the gatekeeper. However, in a system with many users where the same password shall be used for all users, instead of setting the password here, it is possible to use the system password for registration towards the gatekeeper. To enable registration with system password, see 4.6.23 Configure Gatekeeper, page 68 .	30
IPEI / IPDI	The unique identification number of the handset.	13
Auth. Code	Optional, the individual authentication code for this user. Automatically created by default. Can be modified manually.	8
Idle Display	Optional, will be shown in the handset display when the handset is idle.	47

The csv file may have the following format:

Long Name;Name;Number;Display Name;Auth Name (SIP);Idle Display;IPEI/IPDI;Password;

Different separators may be used in a delimiter-separated file. Import of files with the separators semicolon or TAB is supported.

1. Select Users.
2. Click **Import**.
3. Click **Browse** to locate the csv file.
4. Click **Open → Next**. Make sure the correct number of entries are correct.
5. Click **Next**.

Limitations

- Maximum 1000 rows in the csv file.

- The maximum csv file size is 128 Kb. If the file is too large, divide the file into several files.
- Only the new user data is imported. The old user data is not deleted.
- Existing user data cannot be updated.
- If the separator is wrong an error message will be displayed.
- The Authentication Code (AC) can not be entered in the csv file for safety reasons. The system generates a AC for every user in the list. If the user needs the AC the administrator will have to use Show, see [4.10.1 Show all Registered Users in the IP-DECT System, page 93](#).
- The software in the DECT Handset must have support for Easy Registration.

3.14.3.2 Assign Handset to Users

1. Select **DECT → System**.
2. In the **Subscriptions** list, select **With User AC** or **With System AC** to enable Easy Registration. Click **OK**.
3. If **With User AC** have been selected as subscription method:
 - a. Under *Administration*, select **Users → Users**.
 - b. Click **show**.
 - c. In the **IPEI / IPDI** column, click on the blue link for the user to allow subscription within two minutes.
4. Perform an “over air subscription” by inserting the battery in the handset. The handset automatically connects to the IP-DECT system and assigns to the correct user.

3.15 Log out/Log in Users

This section describes how to log out and log in users to the IP-DECT system. For example, when using a shared handset for shift workers.

3.15.1 Log out Users

Logout the handset for any subscribed user in the system by calling the supplementary services feature for logout (see [4.6.18 Configure Supplementary Services, page 65](#)), optional individual AC code and hang up.

Example where #11*\$# is the feature for logout and 1234 is the AC code: #11*1234#.

3.15.2 Log in Users

To log in a user, see [3.14.1.2 Assign Handsets to Users, page 21](#).

4 Operation

This section describes the settings in the Configuration and Administration menu, each subsection represents a sub menu to the Configuration and Administration menu.

Some changes require a reset in order to take effect. It is possible to do several changes before resetting the device.

The GUI for the IPBS, IPBL and IPVM are similar. Screen shots from the IPBS are used as default.

4.1 General

This section describes how to do the following configurations and settings.

- Name the equipment
- Change Administrator User Name and Password
- Display Login Text
- Local Security Policy
- Kerberos
- Configure the NTP settings
- Certificates

4.1.1 Name the Device

Each device can be assigned a name. It is recommended to assign a descriptive name for example device location.

1. Select **General → Admin**.
2. Enter a name in the Device Name text field.
3. Click **OK**.

4.1.2 Change User Name and Password

The user name and password are used to access the device through the web GUI.

1. Select **General → Admin**.
2. Write a user name in the User Name text field.
3. Enter a new password in the Password text field. Repeat the password in the second text field.
4. Click **OK**.

4.1.3 Display Login Text

An informative text or a security warning can be displayed on the login page to inform the user.

1. Select **General → Admin**.
2. Enter the desired text in the Login Banner text field.
3. Click **OK**.

4.1.4 Set Automatic Logout

The user will automatically be logged out after being inactive for the time specified here. The feature is disabled if the field is empty.

1. Select **General → Admin**.
2. Enter the idle time in the Automatic Logout after field.
3. Click **OK**.

4.1.5 Limit Sessions

The total number of parallel login sessions can be limited per user or per system. The feature is disabled if the fields are empty.

1. Select **General → Admin**.
2. Enter the allowed number of sessions per system and/or per user in the Limit Sessions to field.
3. Click **OK**.

4.1.6 Disable Native Authentication

The use of http authentication can be disabled and the form-based login is used all the time when user authentication is required. Native authentication is disabled by default.

1. Select **General → Admin**.
2. Select the **Disable Native Authentication** check box.
3. Click **OK**.

4.1.7 Require User Certificate

If mutual TLS is used to login, the device does not usually check that the trusted client certificate is issued to the user who is trying to login. For enhanced security the device can require that a trusted client certificate issued to the user is available to be able to login.

The following conditions must be met before enabling this feature:

- A trusted client certificate with the associated private key must be available in the web browser's certificate store. The Subject Alternative Name in the certificate must correspond to the User ID entered at login. See [Appendix G Import Client Certificate in the Web Browser, page 158](#).
- The trusted client certificate issued to the user or the CA certificate that signed client certificate must be added to the trust list in the device. See [4.1.10.1 Trust List, page 38](#).
- Mutual TLS authentication must be enabled. See [4.9.3 Configure HTTP settings, page 87](#).



Important

Make sure that the correct certificate is installed before requiring a user certificate.

If the correct certificate is not available, and mutual TLS authentication is enabled, it is not possible to access the device in any other way.

1. Select **General → Admin**.
2. Select the **Require Certificate** check box.
3. Click **OK**.

4.1.8 Centralized Management of Administrator and Auditor Accounts Using Kerberos

Kerberos is a network authentication protocol that is used when you want to have the same set of user accounts for several devices and then want to administrate these user accounts at one central location (Kerberos server). When a device is setup as a Kerberos server the device act as an authentication server

for the rest of the devices that are setup as client devices in the installation. The Kerberos server and the group of client devices constitute a domain called a realm. During Kerberos communication no password is actually sent over the network. Kerberos uses encrypted data packets (tickets) which are time-stamped and expire after a certain period of time. Therefore it is crucial to get the correct time across the system for which a NTP server should be used.

4.1.8.1 Set up the Kerberos server

It is recommended to set up the Kerberos server on the Master. To configure a device to act as a Kerberos server, do the following:

1. Make sure that the IP address of a NTP time server is specified.
2. Select **General → NTP**.
3. Select **General → Kerberos**.
4. Enter a root password for the Kerberos server. This password is used to encrypt the information stored on the server.
5. Click **OK**.
6. The Kerberos server is enabled. Enter the realm name of your choice in the Realm field. The Kerberos realms are typically written in upper-case letters.
7. Select/Enter the following information for the users of the realm.

Field Name	Description
Name	Enter a login user name.
Password	Enter a password.
Retype Password	Confirm password.
Role	- Administrator: Write access to all device parameter settings. - Auditor: Read access to device parameter settings. - Join Realm: Add devices to the realm. Is used only to add or remove devices in the realm. This role cannot be used to login to the GUI.

8. Click **OK**.

4.1.8.2 Set up the client

Depending on the type of system the device can be configured to act as a client in three different ways:

- Configure the device as a client in a small existing system (few clients), see [4.1.8.3 Configure the Device as a client in a small existing system \(few clients\)](#), page 28.
- Configure the device as a client in a large existing system (many clients), see [4.1.8.5 Configure the Device as a client in a large existing system \(many clients\)](#), page 29.
- Configure the device as a client in a new system, see [4.1.8.6 Configure the Device as a client in a new system](#), page 30.

4.1.8.3 Configure the Device as a client in a small existing system (few clients)

The location of the Kerberos server must be configured locally on each client. The server must be configured as a client as well so that it can also join the realm. To configure each device as a client, do the following:

1. Make sure that the IP address of a NTP time server is specified.

2. Select **General → NTP**.
3. Select **General → Admin**.
4. Go to the Additional Kerberos encryption types section.
5. Go to the Authentication Servers section.
6. In the Realm/Domain text field, enter the realm name specified in the Kerberos server.
7. In the Address text field, enter the IP address of the Kerberos server. In the Kerberos server enter 127.0.0.1 (localhost) as the IP address. The Port and the Admin Port text fields are filled out automatically with default ports.



If other than default ports are used, in the text fields replace the default ports with the other ports.

8. In the Secondary Address text field, enter the IP address of the secondary Kerberos server. In the secondary Kerberos server enter 127.0.0.1 (localhost) as the IP address. The Secondary Port and the Secondary Admin Port text fields are filled out automatically with default ports.



If other than default ports are used, in the text fields replace the default ports with the other ports.

9. Click **OK**.

4.1.8.4 Join the realm

To enable delegated authentication using the Kerberos server, each client must join the Kerberos realm of the server. To join the realm, do the following:

1. Select **General → Admin**.
2. Click on the blue text link **Join realm** in the Delegated Authentication section.
3. In the Join Kerberos realm window, enter the following in the text fields:
 - Realm: Enter the realm name of the Kerberos server.
 - Host name: The MAC address of the device. Default value is used.
 - Admin user name and Admin password: Enter the user name and password for a user with administrator account or "join realm" account on the Kerberos server.
4. Click **Join**.

4.1.8.5 Configure the Device as a client in a large existing system (many clients)

Requirements for the device: Software version 6.1.X is required if Windows 2008 R2 server is used.

1. Setup the update server using the update script described in [Appendix E Update Script for Configuration of Kerberos Clients, page 152](#).
2. Select **DECT → Radio config**.
3. Go to the **Update section**.
4. In the Command File URL text field, enter the path to the update server and the name of the update script.
5. In the Interval (min) text field, enter the update period.
6. Click **OK**.

After the script is executed and each Radio is restarted, the Kerberos client will join the Kerberos Server and it shall be possible to see all joined Kerberos clients in the bottom of the Kerberos Server tab.

The way the update script is done in [Appendix E Update Script for Configuration of Kerberos Clients, page 152](#) it will automatically disable the local login possibilities if the joining was successful.

The password used in the script is now possible to change to a more secret password from the Kerberos server page.

It shall now be possible login to the Radio using the Kerberos login credentials, see [4.1.8.7 Log in using Kerberos, page 31](#).

4.1.8.6 Configure the Device as a client in a new system

Precondition: The device must have software version 4.1.X or higher.

The idea is to use the **Device Overview → Add to configure the Radios and the Kerberos Client**. By using this feature it is not needed to browse into each Radio for configuration.

The Radios are in broadcast mode which means none of them are attached to the Master and configured. If any of the Radios are attached to the master and configured, the Radios must be detached from the Master if this procedure shall work.

1. Select **Device Overview → Radios**.
2. Click **Add** to add the Radio to the Master.
3. In the *Add Radio* window, enter a name for the device. You can also add a Standby Master IP Address.
4. Go to the Kerberos section and enter the following in the text fields:
 - **Realm**: Enter the realm name of the Kerberos server.
 - **Host name**: Optional.
 - **User**: Enter the same user name defined in the Kerberos server.
 - **Password**: Enter the same password defined in the Kerberos server.
 - **Disable local authentication**: Select the Disable local authentication check box (recommended).
 - **Overwrite existing**: Select the Overwrite existing check box (optional).
5. Go to the **Authentication Servers** section.
6. In the **Realm/Domain** text field, enter the realm name specified in the Kerberos server.
7. In the **Address** text field, enter the IP address of the Kerberos server. In the Kerberos server enter 127.0.0.1 (localhost) as the IP address. The Port and the **Admin Port** text fields are filled out automatically with default ports.



If other than default ports are used, in the text fields replace the default ports with the other ports.

8. In the **Secondary Address** text field, enter the IP address of the secondary Kerberos server. In the secondary Kerberos server enter 127.0.0.1 (localhost) as the IP address. The **Secondary Port** and the **Secondary Admin Port** text fields are filled out automatically with default ports.



If other than default ports are used, in the text fields replace the default ports with the other ports.

9. Click **OK**.

4.1.8.7 Log in using Kerberos

1. Make sure that secure HTTPS protocol is used when logging in.
2. Login on the client using a server account. When prompted for user name, the name of the realm has to be entered in front of the user name, separated by a backslash in the following way: REALM \username or username@REALM.
If mutual TLS authentication is used, the user name is inserted automatically from the client certificate.
If a user certificate is required, the Subject Alternative Name in the certificate must include the realm in the following format: username@REALM or username@domain.com where domain.com equals the realm. See [4.1.7 Require User Certificate, page 27](#).

4.1.8.8 Disable Local Authentication

It is recommended to disable local authentication after Kerberos authentication is configured. It provides additional security and it is much easier to change the password of a user account or delete a compromised user account on the Kerberos server than changing the local user accounts on each device.



Important

Make sure that the Kerberos authentication is working properly before disabling local authentication.

If the Kerberos authentication is not working and local authentication is disabled it is not possible to access the device in any other way.

1. In the Delegated Authentication section select the **Disable local authentication** check box.
2. Click **OK**.

4.1.8.9 Configure cross-realm authentication

Cross-realm authentication is used to authenticate users from another trusted realm. In this way it is possible for IP-DECT users to login to the device using their Windows user name and password in the Active Directory (AD). Security policies of the AD can then be used in IP-DECT. The trust relationship between the two realms is confirmed by configuring a shared password on both servers in the realms. This password is used to encrypt communication between the realms. To configure cross-realm authentication, do the following:

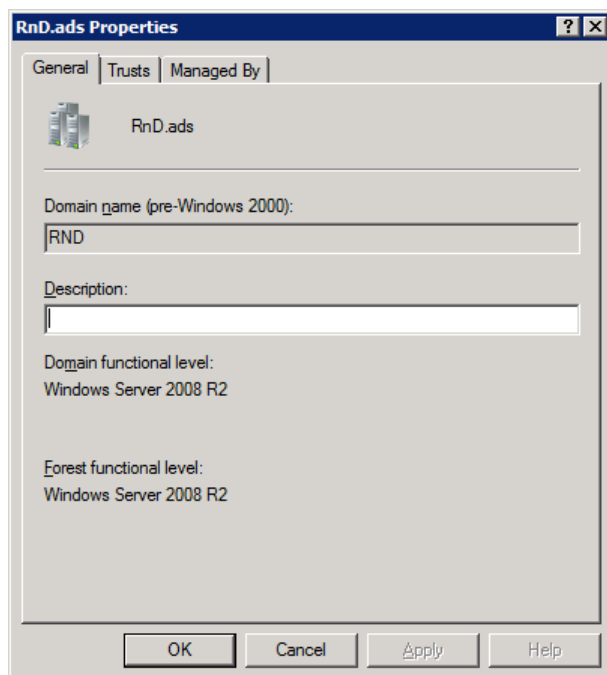
Requirements for the device

- Software version 6.1.X and later
- NTP configured
- Make sure that the device has been configured as a client in the system, see [4.1.8.2 Set up the client, page 28](#).

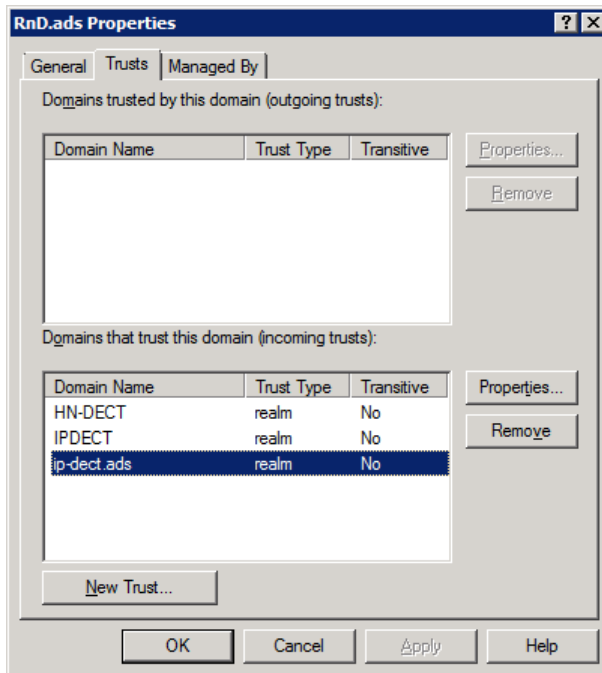
AD server configuration for Windows 2008 R2 servers

The trust relationship must be configured in the AD server.

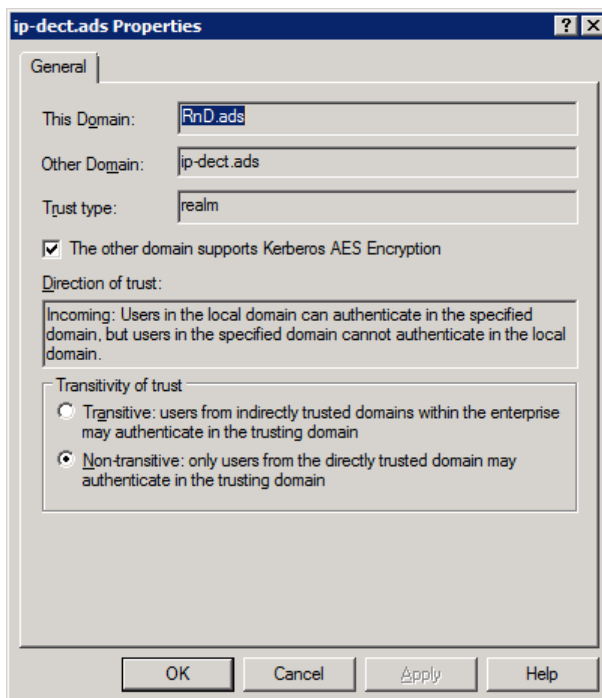
1. Connect to the Windows 2008 R2 server.
2. In the Windows Start menu select **Administrative Tools → Active Directory Domains and Trusts**.
3. Right-click the realm name you wish to establish a cross realm trust with and select **Properties**.
4. Select the General tab and make a note of the windows realm name.



5. Click the Trusts tab and click **New Trust....**
6. The New Trust Wizard appears. Click **Next**.
7. Enter the name of the Kerberos realm. Must be capital letters. Click **Next**.
8. Select **Realm trust**. Click **Next**.
9. Select **Nontransitive**. Click **Next**.
10. Select **One-way incoming**. Click **Next**.
11. Enter a password that will be a shared secret between the AD server and the Kerberos server. Make a note of the password and click **Next**.
12. Click **Next**.
13. Click **Finish**.
14. Click the Trusts tab. Select the realm that you have established a cross realm trust with and click **Properties....**



15. Select the **The other domain supports Kerberos AES Encryption** check box.



16. Click **OK**.

On the device (the Kerberos server)

1. Select **General → Kerberos**.
2. In the Trusted realms section and the Name text field, enter the name of the realm of the AD server (see step 7). Must be capital letters.
3. In the Password text field, enter the password entered in step 11.
4. In the Authorization drop-down list, select **Use domain group** (recommended).

About **Use domain group**, **Administrator** and **Auditor**:

- "Use domain group": Only users belonging to a specified AD group will have administrator and auditor access rights.
- "Administrator": All Windows domain users have administrator access rights.
- "Auditor": All Windows domain users have auditor access rights.

5.



This step is only applicable if **Use domain group** is selected in the Authorization drop-down list, see above.

Follow the steps below:

- In the Admin Group RID text field, specify the Relative Identifier (RID) of a Windows group with administrator rights.
- In the Auditor Group RID text field, specify the Relative Identifier (RID) of a Windows group with auditor rights.

The RID is the last part of the Security Identifier (SID) of a group.

Here is an example of a SID where the last five digits (in bold) are the RID: S-1-5-21-4151926548-1272113248-3927039109-11265.

To determine the SID of a group, do as follows:

- Start Windows Command Prompt (cmd.exe). To find Windows Command Prompt, enter `cmd.exe` in Windows Start Menu search field.
- In Windows Command Prompt, enter `whoami /groups`. This command displays the group information of the user logged in to the Windows domain.

6. Click **OK**.

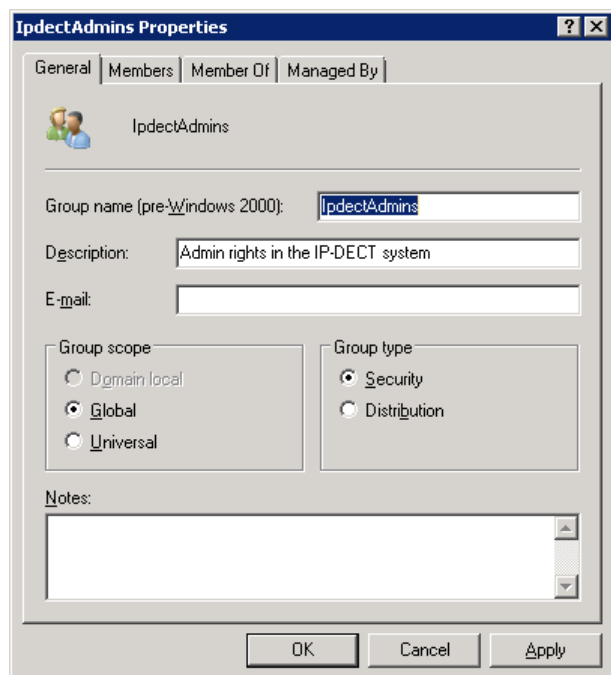
About security groups in AD

Groups are characterized by their scope and their type (security or distribution). Using security groups, you can assign user rights to security groups in AD.

The scope of a security group determines the extent to which the security group is applied within a domain or forest. There are three scopes that can be selected when creating a security group:

- **Universal** — Can contain users/universal groups/global groups from all domains in the forest. Can PARTLY be used in trusted domains, but maybe makes little sense as only users/groups of the trusted domain will work in IP-DECT.
- **Global** — Can only contain users/global groups from the same domain. Can be used in trusted domains.
- **Domain Local** — an contain any users/universal groups/global groups of the forest and domain local groups of the same domain. Can NOT be used in trusted domains.

With the above said, it is recommended to select Global as scope for security group.



On the device (the client)

1. Select **General** → **Admin**.
2. In the Authentication Servers section and the Realm/Domain text field, enter the realm name of the AD server (see step 7). Must be capital letters.



This has not to be done if a DNS server has been configured to be used in the IP-DECT system. In this case the clients will look up the needed information automatically.

3. In the Address text field, enter the IP address of the AD server.
4. Click **OK**.

4.1.8.10 Log in using Kerberos cross-realm authentication

1. Make sure that secure HTTPS protocol is used when logging in.
2. Login on the client using a Windows server account. When prompted for user name, the name of the Windows domain has to be entered in front of the user name, separated by a backslash in the following way: DOMAIN\username or username@DOMAIN.

4.1.8.11 Configure secondary Kerberos server

The Kerberos server is crucial when using Kerberos authentication, so it is recommended to have a secondary Kerberos server in the IP-DECT system. The secondary server is used if the primary server is not working properly. It is recommended to set up the secondary Kerberos server on the Standby Master. To configure a device as a secondary Kerberos server, do the following:

1. Make sure that the IP address of a NTP time server is specified.
2. Select **General** → **NTP**.
3. Select **General** → **Kerberos**.
4. Enter the root password for the secondary Kerberos server which should be the same as the password used for the primary server. This password is used to encrypt the information stored on the server.

5. Click **OK**.
6. The secondary Kerberos server is enabled. Enter the realm name in the Realm field.
7. LDAP is used to replicate the primary server database. Enter the IP address of the primary Kerberos server in the Master field in the LDAP Replication section. For more information about LDAP, see [4.5 LDAP, page 51](#).
8. Select the **Enable** check box.
9. Select the **TLS** check box.
10. Click **OK**.
11. Click **OK** again to perform the LDAP replication.
12. Each client must also be configured with the secondary server information. Select **General → Admin**.
13. Go to the Authentication Servers section.
14. In the Secondary Address text field, enter the IP address of the secondary Kerberos server. In the secondary Kerberos server enter 127.0.0.1 (localhost) as the IP address. The Secondary Port and the Secondary Admin Port text fields are filled out automatically with default ports.



If other than default ports are used, in the text fields replace the default ports with the other ports.

15. Click **OK**.

4.1.8.12 Delete a user or trusted realm

To delete a user account from the Kerberos server do the following:

1. Select **General → Kerberos**.
2. In the Users section select the **Delete** check box for the user to be deleted.
3. Click **OK**.

To delete a trusted realm relationship from the Kerberos server do the following:

1. Select **General → Kerberos**.
2. In the Trusted Realms section select the **Delete** check box for the realm to be deleted.
3. Click **OK**.

4.1.8.13 Deactivate Kerberos realm membership



Important

Make sure that local authentication is enabled and working properly before leaving the Kerberos realm.

If local authentication is still disabled and the device is no longer a member of the realm it is not possible to access the device in any other way.

1. Select **General → Admin**.
2. In the Delegated Authentication section clear the **Disable local authentication** check box.
3. Click **OK**.

To deactivate the Kerberos membership for a client, do the following:

1. Select **General → Admin**.

2. Go to the Kerberos section and click on the blue text link **Leave realm**.
3. It is possible to deactivate Kerberos realm membership in two ways:
 - **Deregister**: The client is removed from the server database.
In the Leave Kerberos realm window, enter the user name and password for a user with administrator or join the realm account in the Deregister with Kerberos server section.
Click **Deregister**.
 - **Delete**: Leave the realm without removing data from the server.
Click **Delete**.

4.1.9 Configure the NTP Settings

Since the device does not have a battery-backed real-time clock, the internal time will be set to 0:00 hrs, 1.1.1970 in the case of a restart.

In order to get the correct time in the system, specify the IP address of a NTP time server. The device will synchronize its internal clock to the time server at startup and at the specified intervals. The clock is, for example, used by the handsets and log files.

1. Select **General → NTP**.
2. Enter the IP address or the fully qualified domain name (FQDN) to the primary NTP server in the Time Server text field.
3. Enter the IP address or the fully qualified domain name (FQDN) to the alternate NTP server in the Alt. Time Server text field. The alternate server is used if the primary server is not working properly.
4. Enter a time interval in the Interval (min) text field.
5. Select time zone in Time zone drop-down list. If the desired time zone is not in the list, select **Other** and edit the String text field following the instructions in the next step.
6. Enter the timezone string if automatically updates summer/winter is desired.
<String = StdOffset [DstOffset], Date/Time, Date/Time>
 - Std = Time zone (for example EST for Eastern Standard Time).
 - Offset = time difference between the timezone and the UTC (Universal Time Coordinator).
 - Dst = summertime zone (for example EDT for Eastern Daylight Time).
 - Second Offset = time difference between the summer time and the UTC.
 - Date/ Time, Date/ Time = beginning and end of summertime.
 - date format = Mm.n.d (d day of n week in the m month)
 - time format = hh:mm:ss in 24-hour format.



A week always starts on a Sunday and the number for Sunday is 0

Example:

North Carolina is located in the Eastern Time Zone. Eastern Standard Time (EST) is 5 hours behind UTC (StdOffset = EST5), the Eastern Daylight Time (EDT) is 4 hours behind UTC (DstOffset = EDT4).

Summertime for the year 2013 begins at two a clock, on a Sunday, the second week in March (M3.2.0/2). The summertime ends at two a clock, on a Sunday, the first week in November (M11.1.0/2).

<String = EST5EDT4,M3.2.0/2,M11.1.0/2>

7. Click **OK**.

4.1.10 Certificates

The Certificates tab is part of IP Security in IP-DECT. For more information on IP Security, see [2 IP Security, page 2](#).



Certificates can be managed through Unite device manager.

Select **General** → **Certificates**.

4.1.10.1 Trust List

A trust list is set up when the device must know which third parties (for example IP-PBX or client certificates) it shall trust in. The list contains the certificates to be accepted by the device for TLS secured connections (for example HTTPS, SIPS).

The following table describes the different functions.

Field name	Description
Subject	Click the hyperlink (under the Subject header) to display certificate details in a window.
PEM	Click the PEM hyperlink (under the Download header) to download the certificate in PEM format.
DER	Click the DER hyperlink (under the Download header) to download the certificate in DER format.

Remove	To remove a certificate: Select the check box for the certificate and click the Remove button.
Clear	To remove all certificates from the trust list: Click the Clear button.
Download all	Click the Download all hyperlink (under the Remove button) to download the complete trust list as a PEM encoded text file.
Password	Enter the password in the text field for protected files.
Upload	Use the Upload function to upload a certificate file to the device.

4.1.10.2 Rejected Certificates

This list contains the certificate chains that were rejected before, while trying to establish a secure TLS connection. This happens for example if the certificate is expired or neither the certificate nor any of the issuing CAs is trusted. If one of that certificates should be trusted for future connections you can select and add it to the trust list, directly.

The following table describes the different functions.

Field name	Description
Subject	Click the name of a certificate to display its details in a window.
Clear	Discard all rejected certificate chains.
Trust	Click this button to add the selected certificates to the trust list and remove the corresponding chains from the rejected certificates.

4.1.10.3 Import of Certificate Including Private Key (PKCS #12 file)

1. Select **Configuration → General → Certificates**.
2. In the Trust List section, click **Choose File** to locate the PKCS #12 file. If the file is password protected, enter a password in the Password field.
3. Click **Upload**.

The imported certificates are listed in the Trust List section.

4.1.10.4 Device Certificate

As described in [2.2.2.2 Certificate Handling Options with Device Certificates, page 3](#), there are four possible certificate options:

1. Default device certificate, see [4.1.10.4.1 Default Device Certificate, page 40](#).
2. Self-signed certificates, see [4.1.10.4.2 Self-signed Certificates, page 40](#).
3. Certificates signed by a Certificate Authority (CA), see [4.1.10.4.3 Certificate Signing Request \(CSR\), page 41](#).

4. Import of Certificate Including Private Key (PKCS #12 file), see [4.1.10.3 Import of Certificate Including Private Key \(PKCS #12 file\)](#), page 39.

The following table describes the different functions.

Field name	Description
Subject	Click the hyperlink (under the Subject header) to display certificate details in a window.
PEM	Click the PEM hyperlink (under the Download header) to download the certificate in PEM format.
DER	Click the DER hyperlink (under the Download header) to download the certificate in DER format.
Trust	Click this button to add the selected certificates to the trust list.
Clear	This button is only displayed if a certificate was installed by the user, before. Click this button to discard the current device certificate and restore the standard certificate.
Create New	The Create New hyperlink is used for two purposes: - 4.1.10.4.2 Self-signed Certificates , page 40 - 4.1.10.4.3 Certificate Signing Request (CSR) , page 41
Upload	Use the Upload function to upload a certificate file to the device. 1. Click the Choose File button. 2. Select a certificate file. 3. Click the Upload button to upload the file to the device. Note: The Upload function requires a previously issued CSR to exist.

4.1.10.4.1 Default Device Certificate

This section corresponds to option 1 in [2.2.2.2 Certificate Handling Options with Device Certificates](#), page 3.

If the default device certificate is missing for the device it will be generated, together with a key pair, when the IPBS is upgraded to version R3. The default certificate contains the MAC address of the device and will be valid for 10 years.

If the self-signed certificate is deleted and the device is restarted, a new certificate and key pair will be generated.

HTTPS is deactivated during the generation (creation) of the certificate.

The default certificate is a self-signed certificate. This means that certificates cannot be verified and thus the user/administrator will be prompted by the web browser to accept the certificate before it can be used. From this point on within the browser session (as long as the certificate is not changed) communication between the browser and the device is possible without further accept operations from the user/administrator.

If the device certificate is replaced or regenerated the user/administrator has to manually accept the new certificate.

4.1.10.4.2 Self-signed Certificates

This section corresponds to option 2 in [2.2.2 TLS Certificates](#), page 3.

1. Select **Configuration → General → Certificates**.

Device Certificate

Subject	Issuer	Not before	Not after	Download
00013e244c2f	00013e244c2f	01.01.2000	31.12.2049	PEM DER

Trust Renew

Create New

Password File No file chosen

- Click the **Create New** hyperlink in the Device Certificate section. A New Certificate window opens.
- Select Self-signed certificate in the Type drop-down list.
- Select/Enter the following settings:

Field name	Description
Key	Select either the desired key strength (1024-bit, 2048-bit, 4096-bit) or select to reuse the old key pair (this is not recommended).
Signature	Select which signature that shall be used for the certificate. Following signatures can be selected: SHA1, SHA256, SHA384, SHA512. The last three ones are SHA2 variants.
Validity	Enter the default validity in years. This is a mandatory field.
Common Name	Enter the domain name or IP address for the device. This is the same value as entered in the web browser when accessing the device.
DNS Name	If the device has got a DNS name it should be entered here. It will be stored as a subjectAlt-Name (SAN) in the certificate. The format of this field is a FQDN (e.g. host.domain.com).

- Click **OK**.
- A new key pair and a certificate will be created. This may take up to one hour depending on the key strength selected. During this time the device will be fully operational with the exception of https not working and the certificate tab pane not being visible.

4.1.10.4.3 Certificate Signing Request (CSR)

This section corresponds to option 3A & 3B in [2.2.2 TLS Certificates, page 3](#). This will be the most common options for IP-DECT systems. For more information on CSRs, see [2.1.2.2 Certificate Authorities, page 2](#).

- Select **Configuration → General → Certificates**.
- Click the **Create New** hyperlink in the Device Certificate section. A New Certificate window will open.
- Select **Signing Request** in the Type drop-down list.
- Select/Enter the following settings:

Field name	Description
Key	Select the desired key strength (1024-bit, 2048-bit, 4096-bit) or select to reuse the old key pair (this is not recommended).
Signature	Select which signature that shall be used for the certificate. Following signatures can be selected: SHA1, SHA256, SHA384, SHA512. The last three ones are SHA2 variants.
Validity	This is a read-only information field indicating a default mandatory validity of 1 year. The time length of the validity is defined by the CA.
Common Name	Enter the domain name or IP address for the device. This is the same value as entered in the web browser when accessing the device.
DNS Name	If the device has got a DNS name it should be entered here. It will be stored as a subjectAlt-Name (SAN) in the certificate. The format of this field is a FQDN (e.g. host.domain.com).

5. Click **OK**. The windows closes.
A key pair and a CSR file will be created. This may take up to one hour depending on the key strength selected. During this time the device will be fully operational with the exception of https not working and the certificate tab pane not being visible.
When the CSR file has been generated it is visible in the Signing Request section of the Certificates page.
6. Download the CSR file by clicking the **PEM** or **DER** link in the Signing Request section.
7. Send the CSR file to your CA.
8. If successful your CA will send back a digitally signed certificate file. This file should now be uploaded.
9. Select the certificate file.
10. Click **Upload**.



If the CSR file generated in step 5 is deleted before receiving the reply from the CA (in step 8) it will not be possible to upload the signed certificate file in step 10. The system will automatically delete the CSR file when step 10 has completed.

4.1.10.4.4 Import of Certificate Including Private Key (PKCS #12 file)

This section corresponds to option 4 in [2.2.2 TLS Certificates, page 3](#).

1. Select **Configuration → General → Certificates**.
2. In the Device Certificate section, click **Choose File** to locate the PKCS #12 file. If the file is password protected, enter a password in the Password field.
3. Click **Upload**.

The imported certificates are listed in the Device Certificate section.

4.2 LAN

This section describes how to do the following configurations and settings in the device:

- Set DHCP mode
- Set IP static address
- Set dynamic IP address
- Set link type
- Configure VLAN
- Set 802.1X
- View LAN statistics
- Deactivate LAN port (only for IPBL and IPVM)
- Disable LLDP



The IPBL has two LAN ports. LAN1 port must be used in the IP-DECT system (LAN2 port is for administration only). This is not applicable when RSTP is used, see [4.2.12 Enable RSTP \(only for IPBL\), page 47](#).

The IP-DECT system supports dual-stack, so both IPv4 and IPv6 addresses can be used simultaneously.

Some of the above configurations and settings plus additional ones can be set by a DHCP server via DHCP options. For more information about DHCP options, see [Appendix I Configure DHCP Options, page 164](#).

4.2.1 Set DHCP Mode for IPv4

The device can have different DHCP modes for IPv4, see the table below.

Disabled	Used if the device should have a static IP address.
Client	The device acts as a DHCP client. If there is a DHCP server in the network, it will be assigned an IP address.
Automatic	In automatic DHCP mode the device will act as a DHCP client on power up. If the IPBS/IPBL is restarted by shortly pressing the reset button it will get the IP address 192.168.0.1 and the netmask 255.255.255.0 for the LAN1 port.

Change DHCP mode following the steps below.

1. On the IPBS: Select **LAN → DHCP4**.
On the IPBL and IPVM: Select **LAN1 → DHCP4**.
2. Select **DCHP mode** in the Mode drop-down list.
3. Click **OK**.
4. If **Client** or **Automatic** is set, reset to make the changes take effect. See [4.24 Reset, page 116](#).

4.2.2 Dynamic IPv4 address via DHCP

The Radios can have dynamic IPv4 address allocation if the network has an DHCP server.

1. On the IPBS: Select **LAN → DHCP4**.
On the IPBL and IPVM: Select **LAN1 → DHCP4**.

2. Select **Client** in the Mode drop-down list.
3. Select **Selected Server only** if the device should accept a lease only from a selected DHCP server.
4. Enter the number of seconds the device waits for a lease from the selected DHCP server before accepting a lease from another server in the Wait for selected Server field.
5. If several DHCP servers are available, enter the object identifier (DHCP vendor option 250 value) of the selected DHCP server in the Server Identifier field. For example, 1.3.6.1.4.1.27614.1.1.
6. The device sends a default hostname to the server. Enter an alternative hostname in the Hostname field to change the default name. Up to 63 alphanumeric characters are allowed.
7. Click **OK**.
8. Reset in order to make the changes take effect, see [4.24 Reset, page 116](#).



If the DHCP lease time is shorter than the time-to-live of the name/IP address association in the Windows Internet Name Service (WINS) server, it may cause a mismatch, and a wrong device may be reached if its WINS name is used.

4.2.3 Set a Static IPv4 Address

It is necessary for the Master and the Standby Master to have static IP addresses. The Radios can have dynamic IP addresses retrieved from the network DHCP server.

Ask the network administrator to reserve an IPv4 address for the Master and Standby Master.

1. On the IPBS: Select **LAN → DHCP4**.
On the IPBL and IPVM: Select **LAN1 → DHCP4**.
2. Select **Disabled** in the Mode drop-down list.
3. Click **OK**.
4. Do NOT reset the device yet. Set a static IP address first.
5. On the IPBS: Select **LAN → IP4**.
On the IPBL and IPVM: Select **LAN1 → IP4**.
6. Enter the "IP Address", "Network Mask", "Default Gateway" and "DNS Server" addresses provided by the network administrator in the text fields.
You can enter an alternative DNS Server in the Alt. DNS Server text field and select the Check ARP check box to detect and prevent ARP poisoning attacks.
You can also configure an alternative gateway under Static IP Routes if a specific IP address should use another gateway instead of the default one.
7. Click **OK**.
8. Reset in order to make the changes take effect, see [4.24 Reset, page 116](#).
9. Start the web-based configuration, using the static IP address.

4.2.4 Set DHCP Mode for IPv6

The device can have different DHCP modes for IPv6, see the table below.

Disabled	Used if the device should have a static IP address.
Inform	The device can receive DHCP options, but it will use its automatically assigned IP addresses.
Client	The device acts as a DHCP client. If there is a DHCP server in the network, it will be assigned an IP address.

Change DHCP mode following the steps below.

1. On the IPBS: Select **LAN → DHCP6**.
On the IPBL and IPVM: Select **LAN1 → DHCP6**.
2. Select **DCHP mode** in the Mode drop-down list.
3. Click **OK**.
4. If **Client** is set, reset to make the changes take effect. See [4.24 Reset, page 116](#).

4.2.5 Dynamic IPv6 address via DHCP

The Radios can have dynamic IPv6 address allocation if the network has an DHCPv6 server.

1. On the IPBS: Select **LAN → DHCP6**.
On the IPBL and IPVM: Select **LAN1 → DHCP6**.
2. Select **Client** in the Mode drop-down list.
3. Select **Selected Server only** if the device should accept a lease only from a selected DHCP server.
4. Enter the number of seconds the device waits for a lease from the selected DHCP server before accepting a lease from another server in the Wait for selected Server field.
5. If several DHCP servers are available, enter the object identifier (DHCP vendor option 250 value) of the selected DHCP server in the Server Identifier field. For example, 1.3.6.1.4.1.27614.1.1.
6. The device sends a default hostname to the server. Enter an alternative hostname in the Hostname field to change the default name. Up to 63 alphanumeric characters are allowed.
7. Click **OK**.
8. Reset in order to make the changes take effect, see [4.24 Reset, page 116](#).

4.2.6 Set an Automatic IPv6 Address

The IPv6 protocol supports stateless address autoconfiguration. It means that the device gets a link-local IPv6 address and a default gateway automatically. For IPv6 configuration, automatic address assignment is the default setting.

To view the assigned IPv6 address:

1. On the IPBS: Select **LAN → IP6**.
On the IPBL and IPVM: Select **LAN1 → IP6**.
2. The address is shown under *Addresses*.

You can also configure an alternative gateway under Static IP Routes if a specific IP address should use another gateway instead of the default one.

4.2.7 Set a Static IPv6 Address

It is necessary for the Master and the Standby Master to have static IP addresses. The Radios can have dynamic IP addresses retrieved from the network DHCP server.

Ask the network administrator to reserve an IPv6 address for the Master and Standby Master.

1. On the IPBS: Select **LAN → DHCP6**.
On the IPBL and IPVM: Select **LAN1 → DHCP6**.
2. Select **Disabled** in the Mode drop-down list.
3. Click **OK**.
4. Do NOT reset the device yet. Set a static IP address first.

5. On the IPBS: Select **LAN → IP6**.
On the IPBL and IPVM: Select **LAN1 → IP6**.
6. Select **Static** in the Mode drop-down list.
7. Enter the "IP Address", "Prefix" and "Default Gateway" addresses provided by the network administrator in the text fields.
You can also configure an alternative gateway under Static IP Routes if a specific IP address should use another gateway instead of the default one.
8. Click **OK**.
9. Reset in order to make the changes take effect, see [4.24 Reset, page 116](#).
10. Start the web-based configuration, using the static IP address.

4.2.8 Link

1. On the IPBS: Select **LAN → Link**.
On the IPBL and IPVM: Select **LAN1 → Link**.

The link setting should be set to **auto** under all normal circumstances.

4.2.9 Configure VLAN

Identity and priority settings for VLAN are done in the **LAN → VLAN** sub menu.



It is necessary to have a VLAN with the same ID as configured in the device, otherwise it will not be possible to access the device.



If "VLAN = 0", the Quality of Service (QoS) is inactive according to 802.1q. It is also recommended to avoid "VLAN = 1" as it often is used as a default VLAN setting.



VLAN configuration received via LLDP has precedence over GUI configuration and VLAN configuration received in DHCP lease.

The order of priority when applying VLAN settings is the following:

1. LLDP
2. DHCP
3. GUI

4.2.10 Set 802.1X

The 802.1X standard is used for authentication when connecting to the LAN. EAP-MD5 and EAP-TLS are supported.

1. Select **LAN → 802.1X**.
2. In the **Desired Protocol** list, select **EAP-MD5** or **EAP-TLS**.
 - For *EAP-MD5*, enter user credentials in the **User** and **Password** text fields.
 - For *EAP-TLS*, a certificate must be available at **General → Certificates → Device Certificate**.
3. In the **Identity** field, enter an identity for an EAP-Identity-Response PDU (optional).
4. Click **OK**.

4.2.11 View LAN Statistics

To view statistics of LAN events:

1. On the IPBS: Select **LAN → Statistics**.
On the IPBL and IPVM: Select **LAN1 → Statistics**.

To reset the ethernet statistics counters, click **Clear**.

4.2.12 Enable RSTP (only for IPBL)

The RSTP (Rapid Spanning Tree Protocol) function is provided for IPBLs connected to a redundant bridged network when an IPBL must stay operational even if a network port or a bridge in the network fails. If RSTP is enabled LAN1 is assumed to be the primary port and LAN2 the backup port. RSTP packets are sent over both ports. From received RSTP packets it is learned which port shall be used for data traffic. The port to be used for data traffic may change whenever the network topology changes, i.e. when a link between bridges goes down or up or a bridge is added. On each such change the IP stack is moved to the selected port without disruption of data traffic.

Before RSTP can be enabled the following preconditions must be met:

- The bridges in the network should support RSTP.
- LAN1 and LAN2 should be connected to RSTP enabled bridge ports.
- LAN1 and LAN2 should be connected to different bridges.
- LAN1 must be configured for a static IP address. See [4.2.3 Set a Static IPv4 Address, page 44](#).
- Select **LAN1 → IP**. Make sure that the **Check ARP** and the **Disable** check boxes are unchecked.
- Select **LAN2 → IP**. Select the **Disable** check box.
- Select **LAN2 → DHCP**. Select **disabled** in the Mode drop-down list.
- Select **LAN1 → VLAN**. Check that **VLAN** is not enabled.
- Select **LAN2 → VLAN**. Check that **VLAN** is not enabled.

Enable RSTP

To enable RSTP, do the following:

1. Select **LAN1 → RSTP**.
2. Select the **Enable** check box.
3. To trace events triggering RSTP state machine actions and the associated events: Select the **Trace Actions** check box.
4. Click **OK**.

4.2.13 Deactivate LAN Port (only for IPBL and IPVM)

To deactivate LAN port:

1. Select **LAN2 → IP**.
2. Select the **Disable** check box.
3. Click **OK**.

The LAN2 port is for administration only and it is the port you in normal case are interested in deactivating. This is not applicable when RSTP is used, see [4.2.12 Enable RSTP \(only for IPBL\), page 47](#).

4.2.14 Disable LLDP



This section does not apply to IPVM.

LLDP (Link Layer Discovery Protocol) is a vendor-neutral link layer protocol used by network devices for advertising their identity, capabilities, and neighbours on an IEEE 802 local area network.

LLDP is enabled by default and can be disabled in order to prevent the IP-DECT device to get VLAN settings through the LLDP protocol. To disable LLDP, do as follows:

1. Select **LAN → LLDP**.
2. Select the **Disable** check box.
3. Click **OK**.

4.3 IP4

4.3.1 Configure IP4 Settings

The following settings can be done in the IP4 settings sub menu:

ToS priority – RTP Data and VoIP Signaling	<p>Determines the priority from the ToS field in the IP header. This function can be used if the router can use ToS priority control. Hexadecimal, octal or decimal values can be used; 0x10, 020 and 16 are all equivalent.</p> <p>There are two fields for ToS priority, one for RTP Data and one for VoIP Signaling¹. Other types of traffic (for example http and ldap) are not prioritized and use 0x00.</p> <p>Note: Remember that the same value should be set in the ToS field for all devices.</p>
RTP ports	<p>If the ports fields are left blank, the ports 16384 to 65535 will be used.</p>

1. VoIP Signaling includes roaming, handover, registrations towards the IP-PBX, and so on.



These settings are valid for IPv6 as well.

1. Select **IP4 → Settings**.
2. Enter the ToS priority value (recommended value is 0xb8) in the ToS Priority – RTP Data text field.
3. Enter the ToS priority value (recommended value is 0x68) in the ToS Priority – VoIP Signaling text field.
4. Select which ports to use for RTP traffic by entering the first port in the First UDP-RTP Port text field.
5. Enter the number of ports to use in the Number of Ports text field.
6. Click **OK**.

4.3.2 Routing

View the IP4 routing by selecting **IP4 → Routing**.



The IPBL has two LAN ports. LAN1 port must be used in the IP-DECT system (LAN2 port is for administration only). This is not applicable when RSTP is used, see [4.2.12 Enable RSTP \(only for IPBL\)](#), page 47.

4.3.3 TLS

The following TLS versions are supported:

- TLS 1.0
- TLS 1.1
- TLS 1.2
- TLS 1.3

The following TLS versions and cipher suits can be configured. For more details, see [Appendix K TLS Versions and Ciphers, page 171](#).

Normal	Enables all supported versions and ciphers. Most recent versions and most secure ciphers have priority.
Fast	Enables all supported versions and ciphers. The fastest ciphers have priority, but they provide less security.
Secure	Only the most recent supported TLS versions and ciphers are enabled. This setting might cause compatibility issues.
Strict	Only the most recent supported TLS versions and the highest security ciphers are enabled. This setting might cause compatibility issues.
Experimental	For evaluation and development purposes only; not to be used in live systems.

To set the TLS profile, do the following:

1. Select **IP4 → TLS**.
2. Select the TLS profile in the Profile drop-down list.
3. Click **OK**.

4.3.4 STUN

The ICE (Interactive Connectivity Establishment) protocol can use STUN or TURN servers for NAT traversal of media. NAT traversal allows data traffic to get to a specified destination when a device does not have a public IP address.

The following settings are available for NAT traversal:

Field name	Description
STUN Servers	<p>Defines the STUN server to use for NAT traversal. Up to two STUN servers can be configured. The STUN server addresses to the different servers should be separated by a semi-colon (;). The server address must be entered in one of the following formats:</p> <ul style="list-style-type: none"> - a single DNS name (a domain or a fully qualified domain name (FQDN)) and an optional port (for example, <code>stun.example.com:1234</code>) When a domain is used, a DNS SRV lookup is made to discover up to two STUN servers. - an IP address and an optional port. If an IP address is used, an alternative address can be specified for each server, separated by a comma (for example, <code>172.16.13.1:1234,172.16.13.2</code>)
TURN server	<p>Defines the TURN server to use for NAT traversal. One TURN server can be configured and the server address must be entered in one of the following formats:</p> <ul style="list-style-type: none"> - a single DNS name (a domain or a fully qualified domain name (FQDN)) and an optional port (for example, <code>turn.example.com:1234</code>) - an IP address and an optional port. If an IP address is used, an alternative address can be specified, separated by a comma (for example, <code>172.16.13.1:1234,172.16.13.2</code>) <p>A TURN server configuration can optionally be followed by a protocol specification such as <code>turn.example.com?protocol=prot</code> where <code>prot</code> can be either <code>tcp</code> or <code>udp</code>.</p>
TURN user name	Defines the user name for accessing the TURN server.
TURN password	Defines the password for accessing the TURN server.
Slow STUN/TURN server	If the turnaround time to the STUN/TURN server is long, extra time can be given before timeout.
NAT Detection Interval	Specifies in minutes how often the NAT detection procedure is initiated

To configure NAT traversal, do the following:

1. Select **IP4 → STUN**.
2. Enter the STUN or TURN server information.
3. Click **OK**.

4.4 IP6

4.4.1 Routing

View the IP6 routing by selecting **IP6 → Routing**.



The IPBL has two LAN ports. LAN1 port must be used in the IP-DECT system (LAN2 port is for administration only). This is not applicable when RSTP is used, see [4.2.12 Enable RSTP \(only for IPBL\)](#), page 47.

4.4.2 TLS

The following TLS versions are supported:

- TLS 1.0
- TLS 1.1
- TLS 1.2
- TLS 1.3

The following TLS versions and cipher suits can be configured. For more details, see [Appendix K TLS Versions and Ciphers, page 171](#).

Normal	Enables all supported versions and ciphers. Most recent versions and most secure ciphers have priority.
Fast	Enables all supported versions and ciphers. The fastest ciphers have priority, but they provide less security.
Secure	Only the most recent supported TLS versions and ciphers are enabled. This setting might cause compatibility issues.
Strict	Only the most recent supported TLS versions and the highest security ciphers are enabled. This setting might cause compatibility issues.
Experimental	For evaluation and development purposes only; not to be used in live systems.

To set the TLS profile, do the following:

1. Select **IP6 → TLS**.
2. Select the TLS profile in the Profile drop-down list.
3. Click **OK**.

4.5 LDAP

The Lightweight Directory Access Protocol (LDAP) protocol is required for systems in which the server and a replicating client access a joint user database. All devices in the system have access to the database, one of the devices can be configured to be the LDAP server.

The joint user database contains information about the users registered in the system. It also contains the system configuration, that is the configurations made under the DECT menu.

This section describes how to do the following configurations and settings.

- Configure LDAP Server
- Check LDAP Server Status
- Configure LDAP Replicator
- Check LDAP Replicator Status

4.5.1 Configure LDAP Server

The IP-DECT system needs an LDAP server in some configurations. If the VoIP gateway is set up as an LDAP server, the Master should be set up as an LDAP Replicator, see [4.5.3 Configure LDAP Replicator, page 52](#)

Setup the Device as an LDAP server

The selected user name and password must be the same in both the Master and the Standby Master. If a Multi Master system is used, the Masters must also have the same user name and password.

1. Select **LDAP → Server**.
2. Add a user, for example ldap-user, in the User text field.
3. Enter a password in the Password text field.
4. Select the **Write Access** check box.
5. Click **OK**.

User	Password	Write Access
ldapTstuser	••••	<input checked="" type="checkbox"/>
		<input type="checkbox"/>

OK Cancel

4.5.2 Check LDAP Server Status

Select **LDAP → Server Status**.

The following information is displayed:


- connections – Total number of active connections to the LDAP server
- write connections – Number of write-enabled connections
- rx search – Number of received search requests
- rx modify – Number of received change requests
- rx add – Number of added objects
- rx del – Number of deleted objects
- rx abandon – Number of lost connections
- tx notify – Number of sent change notifications
- tx error – Number of sent error notifications
- tx error 49 – Number of sent error notifications due to invalid credentials
- tx error 50 – Number of sent error notifications due to insufficient access rights


4.5.3 Configure LDAP Replicator

LDAP Replicators are usually configured in the following cases:

- User data is replicated from the Master to the Standby Master. The replicator is configured on the Standby Master (Full Directory Replication)
- User data is replicated from the Active Directory (AD) to the Master. The replicator is configured on the Master
- User data is replicated from the PBX to the Master. The replicator is configured on the Master (Full Directory Replication)

4.5.3.1 Configure Full Directory Replication


1. Select **LDAP → Replicator**.
2. Select **Full Replication** in the **Type** drop-down list.
3. Select the **Enable** check box.
4. Enter the IP address to the LDAP server in the **Server** text field.
5. Enter the IP address to the alternative LDAP server in the **Alt. Server** text field.
 If this device is configured as an alternative/standby LDAP server, leave the **Alt. Server** text field empty.
6. Select a filter method from the **Filter Type** drop-down list:
 - **Dect Gateway Name** – Enter the name of the DECT gateway to limit the replication to users of a certain group
 - **LDAP Filter** – Enter an LDAP filter to limit replication to certain LDAP objects
7. Enter the LDAP User name and Password in the **User** and **Password** text fields.
8. Click **OK**.

 In the case of Master to Standby Master Full Directory Replication, do not register new handsets when the LDAP Server is down even if there is a Standby LDAP Server in the system.

4.5.3.2 Configure Active Directory Replication

During Active Directory (AD) replication the configured LDAP replicator retrieves only relevant data.

AD replication is a one-way replication where data is only transferred from the AD to the IP-DECT but not from the IP-DECT to the AD. Data originating from the AD cannot be modified in the IP-DECT system, but it is possible to change or add those user attributes locally that are not replicated.

 If AD replication is enabled, existing local users are replaced with corresponding users in the AD, and some local attributes may be deleted. Contact Technical Support if you would like to enable AD replication with existing local users.

For AD Server configuration settings, see [Configure AD Server, page 56](#).

1. Select **LDAP → Replicator**.
2. Select **Active Directory Replication** in the **Type** drop-down list.
3. Select the **Enable** check box.
4. Enter the IP address to the AD in the **Server** text field.
5. Enter a Distinguished Name (DN) to configure a search base for AD users.
The user information is usually replicated so It is recommended to write `CN=Users, DC=DomainName` where `DomainName` is the name of the domain on the AD server.
You can also click **Show Options...** to see some naming contexts on the configured server.
6. Enter an LDAP filter to retrieve only the relevant LDAP objects from the AD.
A default (`objectclass=user`) filter is offered, but it is recommended to assign all IP-DECT users to a group within the AD. For example, the following filter can be entered to retrieve only IP-DECT users.
`" (& (objectClass=user) (memberOf=CN=grp_ipdect, CN=Users, DC=DomainName)) "`
where `grp_ipdect` is the group created for IP-DECT users, `Users` is the default folder for users and `DomainName` is the name of the domain on the AD server.
7. Enter the user name and the password of a user who has read access to the AD in the **User** and the **Password** text fields. It is recommended to choose a user with Enterprise Administrator rights.

8. If applicable, select the **Use TLS** checkbox.
9. Configure In Maps and Out Maps for Attribute mapping. Attribute mapping describes how the obtained information from the AD is handled within the IP-DECT system. For more information see [Attribute Mappings, page 54](#).
10. Click **OK**.
11. After proper configuration check the Replicator Status by selecting **LDAP → Replicator**. The state of the Active Directory Replication should be **Up** and the state of the remote directory should be **Completed**.

Attribute Mappings

The following attributes are generally used to configure attribute mappings:

IP-DECT designator	IP-DECT attribute name	AD attribute name	Description
Long Name	cn	cn	Mandatory, the name of the user, need to be unique throughout the system.
Display Name Idle Display	dn	displayName, givenName, sn	Display Name: Is not used in Mitel system. Idle Display: Optional, will be shown in the handset display when the handset is idle.
Name	h323	userPrincipal- Name	User name
Number	e164	telephone- Number, ipPhone, mobile	Business or mobile phone number, mandatory and must be unique

Auth. Name (SIP)	auth		Auth name is the authentication name used in SIP authentication. If it is not set, the Name will be used as authentication name. If SIP authentication is used or not is decided by the configuration in the IP-PBX.
Password	password		Optional, is used for registration towards the gatekeeper.
IPEI / IPDI	ipei		The unique identification number of the handset.
Auth. Code	authCode		Optional, the individual authentication code for this user. Automatically created by default. Can be modified manually.



If IPEI is replicated shared phone does not work, i.e. login/logout is blocked. If password is replicated it is stored as clear text in config.

In Maps

In Maps define which attributes of the incoming objects are replicated and how the attributes are used in the IP-DECT system. In Maps can be configured with the following text fields:

- **Source Attribute** – The name of the AD attribute to be replicated. Only those users are replicated who have the defined source attributes. See “AD attribute name” column in [Attribute Mappings, page 54](#) for examples.
- **Assignment Pattern** – A regular expression that assigns AD attributes to local temporary variables. A local temporary variable can have any name starting with a % sign, for example %tel. Regular expressions are written in a formal language that is widely used in Unix environments. For more information, see regular expression manuals on the internet.
- **Description** – Short explanation of what is configured with regular expressions. If there are several in maps for one attribute, all maps are handled in the order of appearance. To change the order of appearance click the **Move Up** or **Move Down** icons on the left side of the In Maps window.

Out Maps

Out Maps define how the local temporary variables configured for In Maps are assigned to the internal IP-DECT attributes. Out Maps can be configured with the following text fields:

- **Dest. Attribute** – The name of the IP-DECT attribute. See “IP-DECT attribute name” column in [Attribute Mappings, page 54](#) for examples.
- **Destination Value** – The name of the local temporary variable.

Example:

In Maps	
Source Attribute	Assignment Pattern
cn	%cn
ipPhone	%tel=/0/:^[^+](.*)\$
ipPhone	%dsp=/Gbg\0/:031.*

Out Maps	
Dest. Attribute	Destination Value
cn	%cn
e164	%tel
dn	%dsp

In the example above regular expressions are used to remove non-numerical characters from the phone number (second line of In Maps). The third line of In Maps defines a local temporary variable (dsp) which stores all numbers starting with 031 with "Gbg" added before them. This is shown in the Display attribute as assigned in the Out Maps.

It is recommended to configure a default value for some attributes to avoid the retention of old information in the IP-DECT database. In the example below the display attribute is assigned an empty string if that attribute is not defined in the AD. The Source Attribute in the third line of In Maps is cn because it should be an attribute that is always present in the AD.

Example:

In Maps	
Source Attribute	Assignment Pattern
ipPhone	%tel
cn	%cn
cn	%dn=/
displayName	%dn

Out Maps	
Dest. Attribute	Destination Value
cn	%cn
e164	%tel
dn	%dn

Configure AD Server

The IP-DECT system supports only simple binding authentication. However, the default registry setting for Microsoft Active Directory 2003 does not allow simple binds, so it may be necessary to change Windows Registry settings to use AD replication.

1. In Windows, select **Run...** in the Start menu.
2. Enter `regedit` and click **OK** to start the Windows Registry Editor.
3. In the Editor navigate to the `HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\NTDS\Parameters\LDAPServerIntegrity` key.

4. Click on the key with the right mouse button and click **Modify**.
5. Change the key value of **2** to the value of **1**.
6. Click **OK**.

4.5.4 Check LDAP Replicator Status

Select **LDAP → Replicator-Status**. The following information is displayed:

- Server – The IP address and port of the LDAP server
- Active Directory Replication – Current state of replication. Four states are possible: Stopped, Starting, Up, Down
- Remote – State of replication in the source directory. Three states are possible: Stopped, Active, Completed
- Notify – Number of change notifications received from the server
- Paged – Number of objects received from AD server in response to paged search requests
- No match – Number of objects received that are not matching the configured LDAP filter condition
- Discarded – Number of objects discarded because no suitable map is found
- Local – State of replication in the destination directory. Three states are possible: Stopped, Active, Completed
- Notify – Number of change notifications sent to the server
- Add – Number of locally added objects
- Del – Number of locally deleted objects
- Modify – Number of locally modified objects
- Pending – Number of local objects waiting to be sent to the server

4.5.5 Expert tool

The Expert function should only be used after consultation with Technical Support.

4.6 DECT

This section describes how to do the following configurations and settings.

- Change System Name and password
- Set Subscription Method
- Configure Authentication Code
- Select Tones
- Set Default Language
- Set Frequency Band
- Enable/Disable Carriers
- Enable/Disable Local R-Key Handling
- Enable/Disable No Transfer on Hangup
- Enable/Disable No On-Hold Display
- Enable/Disable Display Original Called
- Disable ICE Support
- Wideband Audio

- Enable/Disable Early Encryption
- Configure Coder
- Secure RTP
- Unencrypted SRTCP
- Configure Supplementary Services
- Select Master Mode
- Set Master Id
- Enable PARI Function
- Set Region Code
- Configure Gatekeeper
- Registration for Anonymous Devices
- Select Crypto Master mode
- Select Mobility Master mode
- Connect Mobility Master to other Mobility Master(s)
- Disconnect Mobility Master to other Mobility Master(s)
- Connect Mobility Master to a Crypto Master
- Connect Master to a Mobility Master
- Enable/Disable the Radio
- Enter IP address to the PARI Master and the Standby PARI Master
- Multiple Radio Configuration
- Assign PARI
- Enter SARI
- Configure Air Synchronization

4.6.1 Change System Name and Password



This is only applicable for a Master, never on a Slave.

The system name and password must be the same for all devices throughout the system. Reset in order to make the changes take effect, see [4.24 Reset, page 116](#).

1. Select **DECT → System**.



To access the System tab, the Master mode has to be activated, see [4.6.19 Select Master Mode, page 67](#).

2. Write a system name in the System Name text field.
3. Enter a new password in the Password text field. Repeat the password.



Allowed characters: a-z/A-Z, 0-9, !#\$%&'()*+,-.:/;<=>?@[]_`{|}~

The maximum is 15 characters.

4. Click **OK**.



It is recommended to create a backup of the device configuration when the password has been changed, see [4.14 Backup, page 105](#).

4.6.2 Set Subscription Method

The IP-DECT system can be set to use the following subscription methods:

- With User AC – Individual Registration and Auto Registration is possible.
- With System AC – Anonymous Registration and Individual Registration is possible.
- Disable – Registration is not possible.

Select subscription method:

1. Select **DECT → System**.



To access the System tab, the Master mode has to be activated, see [4.6.19 Select Master Mode, page 67](#).

2. Select subscription method in the Subscriptions drop-down list.
3. Click **OK**.



When **With System AC** is enabled anyone could register to the IP-DECT System.

4.6.3 Configure Authentication Code

If **allow anonymous subscription** method is selected it is needed for the IP-DECT system to have an authentication code configured. The authentication code is generated automatically but can be modified manually by selecting a code consisting of 4 to 8 numbers (0–9).

1. Select **DECT → System**.



To access the System tab, the Master mode has to be activated, see [4.6.19 Select Master Mode, page 67](#).

2. Enter an authentication code in the Authentication Code text field.
3. Click **OK**.

4.6.4 Select Tones

1. Select **DECT → System**.



To access the System tab, the Master mode has to be activated, see [4.6.19 Select Master Mode, page 67](#).

2. Choose tones in the Tones drop-down list.
3. Click **OK**.

4.6.5 Set Default Language

If the handset does not send language information to the system, this setting determine which language that is displayed for some text messages (for example hung-up and disconnected).

1. Select **DECT → System**.



To access the System tab, the Master mode has to be activated, see [4.6.19 Select Master Mode, page 67](#).

2. Choose language in the Default Language drop-down list.
3. Click **OK**.

4.6.6 Set Frequency Band

The device can operate in the following frequency bands:

- 1880–1900 MHz (Europe, Africa, Middle East, Australia, New Zealand and parts of Asia)
- 1900–1906 MHz (Thailand)
- 1910–1930 MHz (South America)
- 1920–1930 MHz (North America)

1. Select **DECT → System**.



To access the System tab, the Master mode has to be activated, see [4.6.19 Select Master Mode, page 67](#).

2. Select frequency area in the Frequency drop-down list.
3. Click **OK**.



All calls will be disconnected and all handsets will temporarily lose contact with the system.

4.6.7 Enable/Disable Carriers

The device has 5 carriers for the North American frequency band, 4 carriers for the Thai frequency band and 10 carriers for the other frequency bands. Under all normal circumstances all carriers should be enabled.

To enable or disable carriers:

1. Select **DECT → System**.



To access the System tab, the Master mode has to be activated, see [4.6.19 Select Master Mode, page 67](#).

2. Select/clear the **Enabled Carriers** check boxes.



For Brazil, the following carriers shall be selected only: 18, 19, 20 and 21.

3. Click **OK**.

4.6.8 Enable/Disable Local R-Key Handling

With this option enabled keypad information is handled locally. If this option is disabled keypad information is sent transparently to the IP-PBX. Local R-key handling is further described in [Appendix B Local R-Key Handling, page 142](#).

1. Select **DECT → System**.



To access the System tab, the Master mode has to be activated, see [4.6.19 Select Master Mode, page 67](#).

2. To enable, select the **Local R-Key Handling** check box.



To access the Local R-Key Handling check box, the SIP protocol has to be selected on the Master, see [4.6.23 Configure Gatekeeper, page 68](#).

3. Click **OK**.

4.6.9 Enable/Disable No Transfer on Hangup

If enabled it will not be possible to do a transfer by hanging up the handset. R4 must be pressed (see [Appendix B Local R-Key Handling, page 142](#)).

1. Select **DECT → System**.



To access the System tab, the Master mode has to be activated, see [4.6.19 Select Master Mode, page 67](#).

2. To enable, select the **No Transfer on Hangup** check box.
3. Click **OK**.

4.6.10 Enable/Disable No On-Hold Display

If enabled, no On-Hold indication will be displayed in the handsets.

When one party in a call put the other party on-hold, the existing information in the other party's handset display will be replaced with an on-hold message. To prevent this the **No On-Hold Display** option must be enabled. Do as follows:

1. Select **DECT → System**.



To access the System tab, the Master mode has to be activated, see [4.6.19 Select Master Mode, page 67](#).

2. To enable, select the **No On-Hold Display** check box.
3. Click **OK**.

4.6.11 Enable/Disable Display Original Called

If enabled, the original called party, instead of the diverted party, is shown to the called party if the call is diverted.

Example: Handset B is diverted to handset C which in turn is diverted to handset D. When handset A is calling handset B the following extension number or name will be shown in handset D's display depending on if the feature **Display Original Called** is enabled or not.

- Display Original Called is **enabled**: The extension number or name of handset B will be shown in handset D.
- Display Original Called is **not enabled**: The extension number or name of handset C will be shown in handset D.



In both cases the extension number or name of handset A will be shown as well.

To enable Original Called Display, do as follows:

1. Select **DECT → System**.



To access the System tab, the Master mode has to be activated, see [4.6.19 Select Master Mode, page 67](#).

2. To enable, select the **Display Original Called** check box.
3. Click **OK**.

4.6.12 Enable/Disable Early Encryption

With this option enabled, the early encryption feature will be activated in the IP-DECT system.

For the early encryption feature to function in the system, the DECT handset must also support early encryption. Handsets registered before enabling of the early encryption feature will also acquire support for this feature. For more information on early encryption, refer to *Mitel IP-DECT System, System Description, TD 92705EN*.



Activating early encryption will cause a restart of all RFPs.

1. Select **DECT → System**.



To access the System tab, the Master mode has to be activated, see [4.6.19 Select Master Mode, page 67](#).

2. To enable, select the **Early Encryption** check box.



To access the **Early Encryption** check box, the Pari Master mode has to be activated, see [4.6.21 Enable PARI Function, page 68](#).

3. Click **OK**.
4. When using IPBL and the early encryption feature is enabled: The RFPs will startup only if they support this feature.
5. In a system with several PARI Masters, it is recommended to repeat step 1 to 3 for all PARI Master. It is possible to have a system with different Pari domains where early encryption is enabled in some and disabled in other. However, all IPBSs must have software support for early encryption even though it is not enabled.
6. To enable the early encryption feature in a system with Mobility Master(s), connect the Mobility Master(s) to a Crypto Master, see [4.6.29 Connect Mobility Master to a Crypto Master, page 73](#).
7. To view a list of DECT handsets where early encryption is in use, select **Users → Users → Show**. DECT handsets where early encryption is in use are marked with a dot in the column EE (Early Encryption).

4.6.13 Disable ICE Support

ICE (Interactive Connectivity Establishment) is a protocol for finding and selecting a working network path between two media endpoints. The basic idea is that each endpoint discovers all its addresses that could be used to receive media. Those candidates are sent to the other endpoint. Then all combinations of local and remote candidates are tested. The best working combination is used for the actual media stream. If there is no working combination, the call will be disconnected.

ICE is default enabled. To be sure to not run into interoperability problems during media negotiation, ICE can be disabled, as follows:

1. Select **DECT → System**.
2. To disable, select the **Disable ICE** check box.

3. Click **OK**.

4.6.14 Wideband Audio



Wideband Audio media is supported by IPBS2 (software version 9.1.X or later) and IPBS3 only. The support for Wideband Audio is also dependent on what model of handset that is used and the type of PBX that is used in the system and if handsets from other manufacturers supports the same wideband coder. For more information, see the data sheet for the handset.

Wideband audio is high definition voice quality for telephony audio. It extends the frequency range of audio signals, resulting in higher quality speech. For more information about wideband audio, refer to the *Mitel IP-DECT System, System Description, TD 92705EN*.

To enable wideband audio, do as follows:

1. In the PARI Master, select **DECT → System**.



To access the System tab, the Master mode has to be activated, see [4.6.19 Select Master Mode, page 67](#).

2. In the Coder drop-down list, choose either the G722.2/G711A or G722.2/G711u coder. Depending on the support for wideband audio in the system (see the note text in the beginning of this section), then the G722.2 coder will be offered as the preferred choice which enables wideband audio. Otherwise, the G711A or G711u coder will be preferred instead. If it for some reason is necessary to disable the use of G722.2 coder in the system avoid these two coder options.
3. Enter the sample time in milliseconds in the Frame text field.



The sample time will be used only for the G711A or G711u coder.

4. Choose Exclusive enabled or disabled by selecting/clearing the Exclusive check box. The Exclusive check box will be used only for the G711A or G711u coder. If exclusive is selected for the coder the IPBS/IPBL is forced to use that coder.



When exclusive is enabled for a coder it might be impossible to make calls outside the IP-DECT system.

5. Choose Silence Compression enabled or disabled by selecting/clearing the **SC** check box. The Exclusive check box will be used only for the G711A or G711u coder. With Silence Compression enabled no information is sent during pauses in the conversation, this is used to save bandwidth.
6. Click **OK**.

4.6.15 Configure Coder

Select the preferred coder, and enter the desired frame length. If exclusive is selected for the coder the IPBS/IPBL is forced to use that coder. With Silence Compression enabled no information is sent during pauses in the conversation, this is used to save bandwidth.



When exclusive is enabled for a coder it might be impossible to make calls outside the IP-DECT system.

1. In the PARI Master, select **DECT → System**.



To access the System tab, the Master mode has to be activated, see [4.6.19 Select Master Mode, page 67](#).

2. Choose the applicable coder in the Coder drop-down list.
3. Enter the sample time in milliseconds in the Frame text field.
4. Choose Exclusive enabled or disabled by selecting/clearing the **Exclusive** check box.
5. Choose Silence Compression enabled or disabled by selecting/clearing the **SC** check box.
6. Click **OK**.

4.6.16 Secure RTP

This option makes it possible to encrypt media streams. The encryption is activated if the SRTP is also enabled in the IP-PBX. For additional privacy it is recommended to use the encrypted signaling protocol (SIPS) as well to hide the exchange of the SRTP keys when this is done through the signaling.



If SRTP is enabled one Radio can handle maximum 5 calls for each IPBS1, 20 calls for each IPBS2/ IPBS3 and 40 calls for each IPBL (including relayed calls) at the same time. For this reason and because of the high load on the CPU when SRTP is used, it is recommended to deactivate the **Radio** in the Master.

Two different key exchange methods for SRTP can be selected. SDES is inside the signaling which is encrypted hop-by-hop. DTLS-SRTP is inband and encrypted end-to-end. DTLS-SRTP is more secure but adds a small delay to the beginning of phone calls. In the text below here, "DTLS" means "DTLS-SRTP".



ICE should be enabled for DTLS to work.

1. Select **DECT → System**.



To access the System tab, the Master mode has to be activated, see [4.6.19 Select Master Mode, page 67](#).

2. Select in the Secure RTP Key Exchange drop-down list what key exchange method(s) are offered and what method is selected from received offers, as follows:
 - **SDES-DTLS** (Both SDES and DTLS are offered. SDES is selected, if possible.)
 - **DTLS-SDES** (Both are offered. DTLS is selected, if possible.)
 - **SDES** (Only SDES is offered. SDES is selected, if possible.)
 - **DTLS** (Only DTLS is offered. DTLS is selected, if possible.)
 - **No encryption** (Is set by default. No SRTP is offered. No SRTP is selected.)

3. Select in the Secure RTP Cipher drop-down list a cryptographic suite. The numbers in the list refer to key-length/sha1 hash-length.



The Secure RTP Cipher drop-down list will not be visible if **No encryption** has been selected in the Secure RTP Key Exchange drop-down list.

4. Click **OK**.

If a call is successfully encrypted a lock icon appears next to the ongoing call description in the **Traffic → Master Calls** section.

The maximum amount of media streams are as follows depending on if SRTP is enabled or not:

- IPBS1: 20 RTP
- IPBS1: 5 SRTP
- IPBS2: 20 RTP

- IPBS2: 20 SRTP
- IPBS3: 20 RTP
- IPBS3: 20 SRTP
- IPBL: 50 RTP
- IPBL: 40 SRTP

4.6.17 Unencrypted SRTCP

This option makes it possible to support unencrypted SRTCP when SRTP is used.



Unencrypted SRTCP is always supported. Enabling the option makes it the default behaviour.

To enable Unencrypted SRTCP, do as follows:

1. Select **DECT → System**.



To access the System tab, the Master mode has to be activated, see [4.6.19 Select Master Mode, page 67](#).

2. To enable, select the **Unencrypted SRTCP** check box.
3. Click **OK**.

4.6.18 Configure Supplementary Services

The supplementary services determine how to handle a call if for example busy or not answered by the user.

1. Select **DECT → Suppl. Serv..**



To access the Suppl. Serv. tab, the Master mode has to be activated, see [4.6.19 Select Master Mode, page 67](#).

2. Select the **Enable Supplementary Services** check box to activate the supplementary services below. The default Activate and Deactivate feature codes are preset.

Explanation of feature code syntax:

\$ – Placeholder for user provided digits, e.g. a phone number

\$# – Number of digits decided by end indicator #

\$(N) – Number of digits decided by N

Example: Default feature code for Logout User is #11*\$#



To disable a specific service, select the **Disable** check box to the right.

Feature	Description
Call Forwarding Unconditional	Forwards incoming calls to a given number in all cases
Call Forwarding Busy	Forwards incoming calls to a given number if the handset is busy
Call Forwarding No Reply	Forwards incoming calls to a given number if the call is not answered or there is no coverage

Do Not Disturb	Sets the handset in busy mode
Call Waiting	A second incoming call during a call is indicated with a call waiting tone
Call Completion	Notifies the caller when a busy number or no answering user becomes available and reinitiates the call.
Logout User	Logs out the user and the handset becomes anonymously subscribed.
Clear Local Settings	Clears all locally stored feature settings and all features are deactivated.
MWI Mode	<p>MWI (Message Waiting Indication) enables the receiving of a notification from an IP-PBX when, for example, a voice mail is available for listening.</p> <p>There are four modes that can be selected to enable MWI:</p> <ul style="list-style-type: none"> - Fixed interrogate and fixed notify number - User dependent interrogate number - User dependent notify number - Both numbers users dependent <p>"Fixed" means that a common call</p> <p>"User dependent" means that the user's own call number is used.</p>
MWI Interrogate Number	The number used by the handset when it checks with the IP-PBX if there are any message waiting indications to be notified about.
MWI Notify Number	A call number shown in the handset display when receiving a MWI notification. To receive the stored message the user dial the number.
Local Clear of MWI	If necessary, enter the number of the message center in this field to clear the message waiting indication locally when dialling the number.
External Idle Display	<p>Depending on type of IP-PBX, absence and call forwarding texts will be displayed on the handset when idle.</p> <p>Note: If call forwarding is handled by the IP-PBX, the following options must be disabled:</p> <ul style="list-style-type: none"> - Call Forwarding Unconditional - Call Forwarding Busy - Call Forwarding No Reply

3. Click **OK**.
4. Reset in order to make the changes take effect, see [4.24 Reset, page 116](#).

Figure 2. Supplementary services

System	Suppl. Serv.	Master	Mobility Master	Radio	Radio config	P
<input checked="" type="checkbox"/> Enable Supplementary Services						
		Activate	Deactivate			
Call Forwarding Unconditional		*21*\$#	#21#			
Call Forwarding Busy		*67*\$#	#67#			
Call Forwarding No Reply		*61*\$#	#61#			
Do Not Disturb		*42#	#42#			
Call Waiting		*43#	#43#			
Call Completion Busy Subscriber		5	#37#			
Logout User		#11*\$#				
Clear Local Setting		*00#				
MWI Mode		User dependent interrogate number				
MWI Notify Number		9598				
Local Clear of MWI		.				
		<input type="button" value="OK"/> <input type="button" value="Cancel"/>				

4.6.19 Select Master Mode

1. Select **DECT → Master**.
- 2.



The Master can be set to be inactive or active or for redundancy purposes, the Master can be set to act in two other ways: As Standby or Mirror. In case of Mirror, it is possible to share the functionality across different IP-DECT components as long as their limitations are taken into consideration. For example, it is not possible to share the full functionality between an IPBS and an IPVM because of the differences in capacity. For information about system capacity, see the system description for IP-DECT.

Select in the Mode drop-down list one of the following:

- "Off", if this device is not a Master.
- "Active", if this device is the Master.
- "Standby", if this device is the Standby Master.
- "Deployment" is used for coverage test only. The speech from the handset is looped back to the handset.



Deployment cannot be selected for IPVM.

- "Mirror", if this device is the Mirror. For information about Mirror devices, see the system description for IP-DECT.
3. If you have selected the **Standby** mode, enter the primary Master IP address in its text field.
 4. If you have selected the **Mirror** mode, do the following:
 - Configure NTP settings, see [4.1.9 Configure the NTP Settings, page 37](#).
 - Enter the IP address to the other Mirror Master in the Mirror Master IP address text field.

For the Master that initially shall be the active Mirror: Click on the text link **Activate mirror**. Any user and handset data in the inactive Mirror will be replaced with the user and handset data stored in the active Mirror.

To switch the active role between the Mirror Masters, click on the text link **Switch active mirror**.



This should be done within a maintenance window as all active calls will be lost.

5. Click **OK**.
6. Reset in order to make the changes take effect, see [4.24 Reset, page 116](#).

4.6.20 Set Master Id



This section does not apply to systems with IP-DECT Base Station v2 Compact.

1. Select **DECT → Master**.
2. Enter a Master id in the Master Id field. The id must be unique for each Master in a multiple Master system. The Standby Master must have the same id as the Master.
3. Reset in order to make the changes take effect, see [4.24 Reset, page 116](#).

4.6.21 Enable PARI Function

The PARI Master is responsible for assigning PARIs, being part of the same external handover domain, to the Radios associated. A Radio will always be given the same PARI, based on the PARI-mac-address-association.

1. Select **DECT → Master**.
2. If this is the Pari Master or standby Pari Master, select the **Enable Pari function** checkbox.
Only one Master per handover and sync domain (defines the Radios to which automatic synchronization is allowed) can have the Pari function enabled.
3. Reset in order to make the changes take effect, see [4.24 Reset, page 116](#).

4.6.22 Set Region Code



This section does not apply to systems with IP-DECT Base Station v2 Compact.

When placing calls from IP-DECT in a multiple site installation, the IP-PBX has no way of knowing in which site the user is located because the call is always sent from that user's Master. Knowing the location becomes especially important for emergency calls.

For more information on region codes, see about Call Localization in the *Mitel IP-DECT System, System Description, TD 92705EN*.

1. Select **DECT → Master**.
2. Enter a region code in the Region Code field. The region code can consist of numbers 0–9, * and #.

4.6.23 Configure Gatekeeper

The Master need to know the address to the system gatekeeper.

1. Select **DECT → Master**.

2. Select **H.323**, **H.323/TCP**, **H.323/TLS**, **SIP/UDP**, **SIP/TCP** or **SIP/TLS** protocol in the Protocol drop-down list.
If H.323, H.323/TCP, or H.323/TLS protocol is selected, continue with step 3 and 4. Otherwise, jump to step 5.

3. Enter the address to the gatekeeper in the Gatekeeper IP address text field.
4. Enter the address to the alternative gatekeeper in the Alt-Gatekeeper IP address text field.



As an alternative to the Gatekeeper IP Address, the Gatekeeper ID can be used.



Unless you have a fully qualified domain name (FQDN) in your certificate when using SIPS with an alternative gatekeeper, make sure that the parameter **No Server Certificate Subject Check For TLS Connections** under Advanced/SIP has been set to avoid connection problems with the PBX.

5.



Steps 5 to 7 apply to the SIP/UDP, SIP/TCP or SIP/TLS protocols.

Enter the IP address, domain name or host name and optionally port of proxy (e.g. `proxy1.example.com:5060`) to the SIP proxy (registrar) in the Proxy text field.

6. Depending on how many alternative SIP proxies that are used, do as follows:

- a. In the Alt. Proxy 1 text field: Enter the IP address, domain name or host name and optionally port of proxy (e.g. `proxy2.example.com:5060`) to the alternative SIP proxy (registrar).
- b. In the Alt. Proxy 2 text field: Enter the IP address or host name and optionally port of proxy (e.g. `proxy3.example.com:5060`) to the alternative SIP proxy (registrar).



The Alt. Proxy 2 text field cannot be used if the Proxy and the Alt. Proxy 1 text fields contain domain names.

- c. In the Alt. Proxy 3 text field: Enter the IP address or host name and optionally port of proxy (e.g. `proxy4.example.com:5060`) to the alternative SIP proxy (registrar).



The Alt. Proxy 3 text field cannot be used if the Proxy and the Alt. Proxy 1 text fields contain domain names.



Unless you have a fully qualified domain name (FQDN) in your certificate when using SIPS with an alternative gatekeeper, make sure that the parameter **No Server Certificate Subject Check For TLS Connections** under Advanced/SIP has been set to avoid connection problems with the PBX.

7. If used, enter the domain address in the Domain text field.
8. Enter the maximum internal number length in the Max. internal number length text field.
9. To handle calls of international format: Depending on the type of IP-PBX and handsets that are used in the IP-DECT system, it can be necessary to enter an international CPN prefix in the device. Do as follows:
 - a. Enter in the International CPN Prefix text field the international CPN prefix for the country in which the device is used.
 - b. Following will happen: When the IP-DECT system is receiving a call of international format, the device will convert the plus sign (+) to the international CPN prefix that has been entered in the

International CPN Prefix text field. The international CPN prefix will be shown in the handset display of the called party and when the called party calls back, the international CPN prefix will be used.

10. To use the system password for registration, select the Registration with system password check box. In a system with many users where the same password shall be used for all users, it is possible to use the system password for registration towards the gatekeeper. About how to set the system password, see [4.6.1 Change System Name and Password, page 58](#).



When changing the system password you also need to change the password in all Radios and all other Masters, Pari Masters including standby devices. After this you need to restart all the devices where you made changes (i.e. probably the whole system).

11. To enable Enbloc Dialing, select the **Enbloc Dialing** check box.
With this option enabled the keystrokes on the handsets are buffered in the device for a short period of time before sent to the IP-PBX (use this when the IP-PBX does not support overlap sending). If disabled the keystrokes are immediately sent to the IP-PBX.
12. To enable DTMF through RTP Channel, select the **DTMF through RTP channel** check box.
If enabled DTMF is negotiated according to RFC2833/4733, resulting in DTMF digits being sent as RTP payload directly to the other endpoint. If the other party does not support RFC2833/4733, there will be fallback to DTMF over the signaling channel (SIP INFO or H.245)
If disabled, the DTMF is always sent in the signaling channel.
13. To enable Short disconnect tone, select the **Short disconnect tone** check box.
With this option enabled, a short tone (i.e. busy tone) is received when the other party hangs up. If this option is not enabled, busy tones will be received for a longer period of time.
14. To determine how calls that are rejected by the user should be handled: Select **Busy, Rejected**, or **No user responding** in the Treat rejected calls as drop-down list.
15. If you in step 2 selected **SIP** protocol, enable or disable the following options in the SIP Interoperability Settings section:

- **Registration Time-To-Live**

This is the Expires-header in the REGISTER message. The default is 120 seconds. To enable this option, enter a value specified in seconds in the Registration Time-To-Live field.



Depending on the number of users, the entered value may have to be increased. For example, for 500 users it is recommended to enter 300 seconds and for 1000 users it is recommended to enter 600 seconds. The SIP proxy might respond to the REGISTER with a different value. Then the responded value will be used for REGISTER refresh.

When secondary SIP proxy is in use, for example when the primary SIP proxy is down, the configured time-to-live value is used to decide how often the Master will try to reconnect to the primary SIP proxy.

- **Subscription Time-To-Live**

This is the Expires-header in the SUBSCRIBE message. The default is 3600 seconds. To enable this option, enter a value specified in seconds in the Subscription Time-To-Live field.

- **STUN**

If the SIP server is outside the private network and a STUN server is used for NAT traversal, enter the STUN server address in one of the following formats:

- a DNS name (a domain or a fully qualified domain name (FQDN)) and an optional port (for example, `stun.example.com:1234`)
When a domain is used, a DNS SRV lookup is made to discover up to two STUN servers.
- an IP address and an optional port. If an IP address is used, an alternative address can be specified for each server, separated by a comma (for example, `172.16.13.1:1234, 172.16.13.2`)

- **Hold Signaling**

Some IP-PBXs require special way of hold signaling. In the "Hold Signaling" list field, select one of the following:

- **inactive**: No media stream is sent or received.
- **sendonly**: Media stream is sent only and not received.
- **sendonly with 0.0.0.0**: Special case of sendonly where also the media IP address is set to 0.0.0.0.

- **Hold before Transfer**

If this option is enabled, the consultation call is put on hold before transfer. Some IP-PBXs require this option so that both called parties are put on hold before the transfer is carried out.

To enable this option, select the **Hold before Transfer** check box.

- **Accept Inbound Calls not Routed via Home Proxy**

If this option is enabled it could be possible for inbound calls to bypass call restrictions configured in the IP-PBX. If it is disabled a 305 Use Proxy response will be sent.

To enable this option, select the **Accept inbound calls not routed via home proxy** check box.

- **Register with number**

If this option is enabled, number will be used for registrations towards the IP-PBX instead of name. Name will be used for authentication.

To enable this option, select the **Register with number** check box.

- **AOR as Line Identity**

If this option is enabled, the SIP address-of-record (AOR) is used as the line identity instead of Number.

- **KPML support**

If this option is enabled, the DTMF digits are sent with the SIP signaling using the Keypad Markup Language (KPML) method. With this method single DTMF digits can also be sent during call setup to add digits to the callend number (overlap sending). Enbloc dialing can then be unchecked. The IP-PBX must also support KPML.

To enable this option, select the **KPML support** check box.

Make sure that the **Allow DTMF through RTP** and the **Send inband DTMF** check boxes are cleared.

16. Click **OK**.

17. Reset in order to make the changes take effect, see [4.24 Reset, page 116](#).

If you selected in step 2 the **SIPS** protocol, the IPBS downloads a certificate from the IP-PBX to ensure a secure transaction. The IPBS does not initially trust the certificate so it must be added manually to the trust list of the IPBS. It is also possible that more than one certificate is downloaded creating a certificate chain. The root CA certificate is at the end of the chain which contains a self-signed signature and it is able to approve other certificate requests. It is recommended to add the root CA certificate to the IPBS trust list.



The connection to the IP-PBX will only be established after the certificate is acknowledged.

If the certificate expires, the ongoing connection is maintained but it will not be possible to start a new connection until the certificate is renewed.

To add a certificate to the trust list do the following:

1. Select **General → Certificates**.
2. In the Rejected certificates section select the check box of the certificate you want to trust.
3. Click **Trust**.

To ensure two-way authentication the IP-PBX also downloads a certificate from the IPBS. The trust list must also be manually updated with this certificate in the IP-PBX similarly to the IPBS.

For more information about certificate handling, see [4.1.10 Certificates, page 38](#).

4.6.24 Registration for Anonymous Devices

Handsets registered anonymously can make emergency calls through an extension reserved for anonymous users.



Call restrictions must be configured in the PBX to allow for emergency calls only.

This option also provides a solution for the case when the Master, running on an IPBS with local power or an IPBL, loses IP connectivity without the local host Radio losing its connection to the Master. The handsets locked to this Radio become isolated from the system without any notification.

1. Select **DECT → Master**.
2. Enter the registration name and number to the PBX in the Registration Name /Number text fields.
3. Select the **Deactivate Master if no connection** check box to make the Master deactivate itself if the anonymous registration to the PBX fails. As a result the local host Radio will fail to register to the Master, and handsets, depending on their type, can move to another Radio that is operable.



It is not recommended to use this option for a Master without a Standby Master.

4. Click **OK**.

A simpler and reliable way to handle this case is to deactivate the local host Radio on the Master.

4.6.25 Select Crypto Master Mode



This section does not apply to systems with IP-DECT Base Station v2 Compact.

In a system with Mobility Master(s), a Crypto Master must be configured to enable the early encryption feature.

1. Select **DECT → Crypto Master**.
2. Select **Active** in the Mode drop-down list.
3. Write a login name in the Name text field.
4. Enter a password in the Password text field.
5. Click **OK**.
6. Connect Mobility Master(s) to the Crypto Master, see [4.6.29 Connect Mobility Master to a Crypto Master, page 73](#).

4.6.26 Select Mobility Master Mode

In a system with two or more Masters (Multiple Master system), a Mobility Master must be configured. For more information on Multiple Master Systems, see *Mitel IP-DECT System, System Planning, TD 92683EN*.

1. Select **DECT → Mobility Master**.
2. Select in the Mode drop-down list:

- **Active**, if this device is the Mobility Master.
 - **Standby**, if this device is the Standby Mobility Master.
3. If you have selected the "Standby" mode: Enter the primary Mobility Master IP address in its text field.
 4. Write a login name in the Name text field.
 5. Enter a password in the Password text field.
 6. Click **OK**.

4.6.27 Connect Mobility Master to other Mobility Master(s)

1. Select **DECT → Mobility Master**.
2. In the Other Mobility Masters section: Enter a name in the Name text field.
3. Enter a password in the Password text field.
4. Enter the address to the other Mobility Master in the IP Address text field.
5. Enter the address to the Standby Mobility Master for the other Mobility Master in the Alt. IP Address text field.
6. Click **OK**.
7. Repeat the above steps to connect to additional Mobility Masters.

4.6.28 Disconnect Mobility Master from other Mobility Master(s)

1. Select **DECT → Mobility Master**.
2. Delete the name in the Name text field.
3. Delete the password in the Password text field.
4. Delete the address to the other Mobility Master in the IP Address text field.
5. Delete the address to the Standby Mobility Master for the other Mobility Master in the Alt. IP Address text field.
6. Click **OK**.
7. Repeat the above steps to disconnect from additional Mobility Masters.



When disconnecting from other Mobility Master(s) the password field might have to be reentered.

4.6.29 Connect Mobility Master to a Crypto Master

In a system with Mobility Master(s), all Mobility Master(s) must be connected to a Crypto Master to enable the early encryption feature. For information on how to configure a Crypto Master, see [4.6.25 Select Crypto Master Mode, page 72](#).

1. Select **DECT → Mobility Master**.
2. In the Crypto Master section: Enter the name for the Crypto Master in the Name text field.
3. Enter the password for the Crypto Master in the Password text field.
4. Enter the address to the Crypto Master in the IP Address text field.
5. Click **OK**.
6. Repeat the above steps to connect additional Mobility Masters to the Crypto Master.
7. To view a list of Mobility Masters connected to the Crypto Master:

- a. Select **Device Overview → Crypto Master**.
- b. The Mobility Masters sync status is shown in the list with a green, yellow or red dot in the column Sync.
Green dot means that the Mobility Master is connected to the Crypto Master.
Yellow dot means that the Mobility Master is disconnected from the Crypto Master.
Red dot means that the Mobility Master must connect to the Crypto Master before the Crypto Master is operable.

4.6.30 Connect Master to a Mobility Master

In a system with several Masters, all Masters must be connected to the Mobility Master.

1. Select **DECT → Master**.
2. Enter the name for the Mobility Master in the Name text field.
3. Enter the password for the Mobility Master in the Password text field.
4. Enter the address to the Mobility Master in the IP Address text field.
5. Enter the address to the Standby Mobility Master in the Alt. IP Address text field.
6. Click "OK".
7. Reset in order to make the changes take effect, see [4.24 Reset, page 116](#).

4.6.31 Enable/Disable the Radio



This section does not apply to IPVM.

If the IPBS/IPBL shall not be used as a radio, for example only be used as a PARI Master, it can be disabled by marking the **Disable** check box.

To assign a PARI Master, see [4.6.32 Enter IP Address to the PARI Master and the Standby PARI Master, page 74](#).

1. Select **DECT → Radio**.
2. Clear the **Disable** check box.

4.6.32 Enter IP Address to the PARI Master and the Standby PARI Master



This section does not apply to IPVM.

All IPBS/IPBL need to know the IP address of the PARI Master and the Standby PARI Master.

1. Select **DECT → Radio>**.
2. Enter the name for the PARI Master in the Name text field.
3. Enter the password for the PARI Master in the Password text field.
4. Enter the address to the PARI Master in the PARI Master IP Address text field. If this is the PARI Master, enter 127.0.0.1.



The PARI Master can be configured as Active or Mirror.

5. Enter the address to the Standby PARI Master in the Alt. PARI Master IP Address text field. If this is the Standby PARI Master, enter 127.0.0.1.



The Standby PARI Master can be configured as Standby or Mirror.

6. Click **OK**.
7. Reset in order to make the changes take effect, see [4.24 Reset, page 116](#).

4.6.33 Multiple Radio Configuration

The PARI Master can configure the same Radio settings for all Radios in the system. All settings configured in the Radio Config page replace the local Radio settings. This means that all settings in the Radio Config menu will have precedence over values configured locally or received via DHCP options.

1. Select **DECT → Radio Config**.



To access the Radio Config. tab, the PARI function has to be enabled, see [4.6.21 Enable PARI Function, page 68](#).

2. Configure alarm and event forwarding, see [Forward Alarms and Events, page 87](#).
3. Configure automatic firmware update, see [4.9.1 Configure Automatic Firmware Update, page 85](#).
4. Configure NTP settings, see [4.1.9 Configure the NTP Settings, page 37](#).
5. Configure IP settings, see [4.3.1 Configure IP4 Settings, page 48](#).
6. Click **OK**.

4.6.34 Assign PARI

The PARI is a part of the broadcast identity, which uniquely identifies a device. This PARI is automatically assigned to each device in the system. But if more than one Mitel IP-DECT system operates within the same coverage area, the systems need to have a unique system identity in the PARI assigned in order to differentiate the systems.

To see the occupied system IDs of other Mitel IP-DECT systems within the coverage area, perform an RFP scan, see [4.23.10 RFP Scan, page 116](#).

1. Select **DECT → PARI**.



To access the PARI tab, the PARI function has to be enabled, see [4.6.21 Enable PARI Function, page 68](#).

2. Select a number between 1 and 296, see below. If this is not done, the device will randomly select a number.



The number of system IDs will affect how many devices that can be used per PARI Master in an installation, as shown below:

In large systems with system ID 293 to 296, the Radio should be disabled in the PARI Master. Also, with the exception for the PARI Master role, no other roles (for example Crypto Master, Kerberos server, etc.) should be activated in the PARI Master.

System ID = 1 to 36:

Max. 1023 IPBS per PARI Master or max. 240 IPBL per PARI Master.

System ID = 37 to 292:

Max. 127 IPBS per PARI Master or max. 127 IPBL per PARI Master.

System ID = 293 to 296:

Max. 2047 IPBS per PARI Master or max. 240 IPBL per PARI Master.

For IPVVM: Max. 3968 IPBS per PARI Master or max. 240 IPBL per PARI Master.

3. Click **OK**.
4. Reset in order to make the changes take effect, see [4.24 Reset, page 116](#).



The RFPI, which the PARI is a part of, can be used for localization of a handset making a personal alarm. To ensure that RFPIs are system unique, use different System ID's for each PARI Master.

4.6.35 Enter SARI

The SARI is the broadcast identity, which uniquely identifies an IP-DECT system. The SARI is added in the PARI Master. It is possible to add more than one SARI (guest SARIs). This is necessary if you want to join two separate IP-DECT systems and allow handsets to roam into each other's system. The advantage is that the handsets in the two different IP-DECT systems need not be re-registered to a common SARI.



Up to 10 SARIs can be added in the PARI Master. It will take approx. 1 s to broadcast 2 SARIs and approx. 6 s to broadcast 10 SARIs. The impact this has on roaming areas will be more significant for a user moving fast.

1. Select **DECT → SARI**.



To access the SARI tab, the PARI function has to be enabled, see [4.6.21 Enable PARI Function, page 68](#).

2. Enter the SARI number in the SARI text field.
3. Click **OK**.
4. You can add optional guest SARI numbers in the empty field.
5. Click **OK**.
6. All RFPs are reinitialized to broadcast also the added guest SARI.

4.6.36 Configure Air Synchronization



This section only applies to the IPBS.

IPBS System

The IPBSs use the DECT air interface to synchronize to each other. For an individual IPBS it is not needed to configure which IPBS to synchronize to. It is needed to manually select one or several IPBS as synchronization master candidate. The PARI Master assigns one of these IPBS as an active sync master. The remaining candidates will act as sync slaves and can be new sync masters in case the active sync master will fail/break. When using one sync region it is recommended to configure at least two base stations in the middle of the building as synchronization masters.

All IPBSs in sync slave mode sends its list over received sync candidates to the PARI Master. The PARI Master informs the IPBS sync slaves which sync candidate it shall synchronize to.

Mixed System

All IPBLs are synchronization masters in region 0. Any IPBS in this region will receive its synchronization over the air from the RFPs, which are connected to the IPBL.

Sync Regions

Sync regions are used when, for example, several buildings are located in the same coverage area and all radios are using same PARI Master but where the synchronization coverage between buildings is not good enough for a stable synchronization.

A solution may be to use separate synchronization regions for the buildings and have reference synchronization between the regions. Each region has its own Sync Master but can take reference sync from another region and handover between the buildings is possible. If a region should lose the reference synchronization with another region, the internal synchronization in respective region will still work but there can be no handover between the regions.



For the synchronization to work, it is not allowed to configure reference sync in a ring.

Configure Sync Slave IPBS

All IPBSs in sync slave mode sends its list of sync candidates to the PARI Master. The PARI Masters informs the IPBS sync slave which sync candidate it shall synchronize to.

In addition to the above automatic synchronization procedure it is also possible to use static synchronization, that is, manually lock on to a specific RFPI. When specifying a specific RFPI, it must be within the same synchronization region.

Configure Sync Slave as follows:

1. Select **DECT → Air Sync**.
2. Select **Slave** in the Sync Mode drop-down list.
3. To lock the sync slave to a specific RFPI, enter the sync RFPI in the Sync RFPI text field. Enter an alternative sync RFPI in the Alternative Sync RFPI text field (optional).
4. Enter a region ID between 0 and 249 in the Sync Region text field.
5. Click **OK**.

Configure Restricted Slave IPBS

The restricted slave mode gives the possibility to disable air synchronization sources that are not reliable. IPBSs configured in restricted slave mode cannot be used as a synchronization source so they can only retrieve synchronization from other radios.

Configure restricted slave mode as follows:

1. Select **DECT → Air Sync**.
2. Select **Restricted Slave** in the Sync Mode drop-down list.
3. Follow the steps 3–5 described in [Configure Sync Slave IPBS, page 77](#).

Configure Sync Master IPBS

Radios configured as sync master will report to the PARI Master that it wants to be a sync master. The PARI Master will select one of them to be the active sync master.

When a sync master has been assigned to be active it searches for other IPBSs within the same region during 30 seconds. If any IPBS is found the values for slot, frame, multi frame and PSCN are received and applied to the Sync Master. After receiving all these values or after the time-out of 30 seconds the Sync Master enters the master state.

With this method it will be possible to restart only the Master in the region. The remaining slaves will be able to maintain synchronization for a few minutes during restart of the Master. The Master will adjust itself to the other IPBSs at startup. The slaves will notice that the Master is back and the synchronization will be received from the Master.

In master state the values are updated locally during all further operation of the Master IPBS and no synchronization to other IPBSs in the same region is done.

It is possible to configure the Sync Master to synchronize to a reference base station (another or same DECT system). In this case the Sync Master will try to synchronize to the reference system if the reference system is found but it will not require the reference system to be available. The Sync Master will operate even though the reference system is not available. During startup the Master will prefer to synchronize to a slave base in the same system before synchronizing to the reference base station.

Configure Sync Master as follows:

1. Select **DECT → Air Sync**.
2. Select **Master** in the Sync Mode drop-down list.
3. To synchronize the sync master to a reference base station, enter the reference base station in the Reference RFPI text field. Enter an alternative reference base station in the Alternative reference RFPI text field (optional).
4. Enter a region ID between 0 and 249 in the Sync Region text field.
5. Select type of resynchronization action to perform at reference sync failure, a manual or an automatic (scheduled) one.
6. Click **OK**.

4.7 Advanced

This section only applies if the SIP protocol is used in the system.

4.7.1 SIP

This section describes advanced SIP options.

4.7.1.1 Add Instance ID to the User Registration with the IP-PBX

Enable this option to simplify administration with certain IP-PBX systems.

1. Select **Advanced → SIP**.

2. For *Add Instance ID To The User Registration With The IP-PBX*, select the checkbox for the SIP protocol you are using.
3. Click **OK**.

4.7.1.2 IP-PBX Supports Redirection of Registration when Registered to Alternative Proxy

Enable this option so when the primary proxy is down and an alternative proxy is in use, the IP-PBX will redirect registration back to the primary proxy once it becomes available again. However, the IP-DECT system will not attempt to contact the primary proxy as long as the alternative proxy is available.

1. Select **Advanced → SIP**.
2. For *IP-PBX Supports Redirection Of Registration When Registered To Alternative Proxy*, select the checkbox for the SIP protocol you are using.
3. Click **OK**.

4.7.1.3 Use Local Contact Port as Source Port for TCP and TLS Connections

When this option is enabled, the phone's local contact port is used for persistent TCP/TLS connections instead of a dynamic/ephemeral source port. This is required by some IP-PBX systems.

1. Select **Advanced → SIP**.
2. For *Use Local Contact Port As Source Port For TCP/TLS Connections*, select the checkbox for the SIP protocol you are using.
3. Click **OK**.

4.7.1.4 Prefer P-Asserted-Identity as Calling Party Identity

When this option enabled, the `P-Asserted-Identity` header will be used instead of the `From` header as a calling party identity when received in the `INVITE` message.

1. Select **Advanced → SIP**.
2. For *Prefer P-Asserted-Identity As Calling Party Identity*, select the checkbox for the SIP protocol you are using.
3. Click **OK**.

4.7.1.5 Do Not Send Identity Header

When this option is enabled, no `P-Preferred-Identity` header will be included in outgoing SIP requests.

1. Select **Advanced → SIP**.
2. For *Do Not Send Identity Header*, select the checkbox for the SIP protocol you are using.
3. Click **OK**.

4.7.1.6 Use SBC for NAT Traversal

A Session Border Controller (SBC) handles NAT traversal between the IP-DECT and the IP-PBX. When this option enabled, the Contact address will not be updated with the external address if NAT is detected by the IP-DECT.

1. Select **Advanced → SIP**.
2. For *Use SBC For NAT Traversal*, select the checkbox for the SIP protocol you are using.
3. Click **OK**.

4.7.1.7 No Server Certificate Subject Check for TLS Connections

In TLS connections, both the Common Name (CN) and Subject Alternative Names (SAN) fields in the server certificate are verified against the configuration in IP-DECT. A mismatch will result in TLS connection failure. Enabling this option disables certificate validation.

1. Select **Advanced → SIP**.
2. For *No Server Certificate Subject Check For TLS Connections*, select the **TLS** checkbox.
3. Click **OK**.

4.7.1.8 Accept Hold Signaling Using Remote Media Address 0.0.0.0

When this option is enabled, a media re-negotiation returns a remote media address of 'c=IN IP4 0.0.0.0' to place the local handset on hold without media, but without using the media attribute 'a=inactive'.

1. Select **Advanced → SIP**.
2. For *Accept Hold Signaling Using Remote Media Address 0.0.0.0*, select the checkbox for the SIP protocol you are using.
3. Click **OK**.

4.7.1.9 Remove SRTP Lifetime in SDP

This option disables SRTP crypto key lifetime in Session Description Protocol (SDP). The purpose is to make the SRTP negotiation compatible with PBXs that does not support SRTP crypto key lifetime in SDP (e.g. Cisco UCM).

1. Select **Advanced → SIP**.
2. For *Remove SRTP Lifetime in SDP*, select the checkbox for the SIP protocol you are using.
3. Click **OK**.

4.7.1.10 Allow Multiple Codecs in Answer SDP

When an SDP answer contains multiple voice codec options, a re-negotiation is normally initiated to select the preferred codec and prevent potential asymmetric media issues. Enabling this option disables the re-negotiation process.

1. Select **Advanced → SIP**.
2. For *Allow Multiple Codecs in Answer SDP*, select the checkbox for the SIP protocol you are using.
3. Click **OK**.

4.7.1.11 Send Early Progress Response

When this option is enabled, IP-DECT will immediately respond with a 183 Session Progress message instead of waiting for a response from the handset. This prevents the caller (who sent the *INVITE*) from thinking the call is taking too long and potentially disconnecting.

1. Select **Advanced → SIP**.
2. For *Send Early Progress Response*, select the checkbox for the SIP protocol you are using.
3. Click **OK**.

4.7.1.12 Ignore Retry-After in Registration Responses

When this option is enabled, a failover to an alternative proxy is forced even if responses contain the *Retry-After* header.

1. Select **Advanced → SIP**.

2. For *Ignore Retry-After in Registration Responses*, select the checkbox for the SIP protocol you are using.
3. Click **OK**.

4.7.1.13 Use STUN for NAT Traversal with TCP/TLS

Enable this option if the proxy requires an external IP address in the `Contact` header. Only the IP address will be translated using STUN. The NAT must use the same external source IP address mapping for the STUN socket and the SIP TCP/TLS socket. It is also required that the NAT preserves the local TCP source port.

1. Select **Advanced → SIP**.
2. For *Use STUN for NAT traversal with TCP/TLS*, select the checkbox for the SIP protocol you are using.
3. Click **OK**.

4.7.1.14 No Validation of Request URI

When IP-DECT is behind a NAT and STUN is not used, the `REGISTER` message includes a private IP address in the `Contact` URI. If the proxy sends SIP requests to IP-DECT using an external IP address in the `Request-URI` that differs from the registered `Contact` URI, enable this option to ensure proper handling.

1. Select **Advanced → SIP**.
2. For *No Validation of Request URI*, select the checkbox for the SIP protocol you are using.
3. Click **OK**.

4.7.1.15 Use SIPS URI Scheme

Enable this option if SIPS URI scheme should be used in all SIP messages.

1. Select **Advanced → SIP**.
2. For *Use SIPS URI scheme*, select the **TLS** checkbox.
3. Click **OK**.

4.7.1.16 Single Media Descriptor in SDP

If SRTP is supported, enable this option to enforce encryption for outgoing calls. Only SRTP will be offered; if the remote party does not support it, the call will not be established. Incoming calls will be encrypted if the caller supports SRTP. If not, the call will proceed unencrypted.

1. Select **Advanced → SIP**.
2. For *Single Media Descriptor in SDP*, select the checkbox for the SIP protocol you are using.
3. Click **OK**.

4.7.1.17 Do Not Cache Digest Credentials

When enabled, this option causes IP-DECT to not include cached digest credentials in SIP `REGISTER` requests. Enable this option only if the IP-PBX sends a digest challenge with an unexpected stale-status when refreshing a registration, which may be incorrectly interpreted as a password mismatch.

1. Select **Advanced → SIP**.
2. For *Do Not Cache Digest Credentials*, select the checkbox for the SIP protocol you are using.
3. Click **OK**.

4.7.2 Certificates

4.7.2.1 Extended validation of certificate key usage

If this option is enabled, additional security is provided for certificate validation compared to what is stated in the standard.

The standard states that if a (Extended) Key Usage attribute is present, it must represent the purpose of the certificate. If the attribute is not present, basically the certificate is allowed for any purpose. For further details about key usage see standard RFC-5280.

Enabling this option will require the certificate to include (Extended) Key Usage attributes. The value must then include a specific key-usage for the actual usage scenario (e.g. server authentication or client authentication).

However this is only applied to CA signed certificates, not to self-signed certificates as these need to be explicitly added to the trust list by an administrator.

1. Select **Advanced → Certificates**.
2. To enable, select the "Extended validation of certificate key usage" check box
3. Click "OK".

4.7.3 SIP Responses

4.7.3.1 SIP Response Mappings

Temporary failure is a response that is sent when a handset is not reachable but registered to the Base Station and the PBX.

1. Select **Advanced → SIP Responses**.
2. Select one of the following:
 - *486 Busy Here*: This is normally used when an endpoint is busy in another call or busy for other reasons.
 - *480 Temporarily Unavailable*: This is normally used when an endpoint is not reachable.
 - *503 Service Unavailable*: This is normally used when there is a server problem.
3. Click "OK".

The values should only be changed when it is necessary for the PBX. Refer to RFC3261 for more information about SIP responses.

4.8 UNITE

4.8.1 Configure Messaging

If CPDM3/WSM3 is to be used in the IP-DECT system, enter the IP address following the steps below.

1. Select **UNITE → SMS**.



To access the SMS tab, the Master mode has to be activated, see [4.6.19 Select Master Mode, page 67](#).

2. Enter the address to the CPDM3/WSM3 in the IP Address text field.
3. Click **OK**.

Notes about Broadcast:

- The Broadcast feature must be enabled in the CPDM3/WSM3, refer to the *WSM3, Installation and Operation Manual, TD 92794EN*.

- To support Broadcast only BS3x0 and DB1 RFPs shall be used.

The communication between the Master and the CPDM3/WSM3 is encrypted by default. If the communication should not be encrypted, do as follows:

1. Select **UNITE → SMS**.



To access the SMS tab, the Master mode has to be activated, see [4.6.19 Select Master Mode, page 67](#).

2. Deselect the **Encryption** check box.



- When selecting or clearing the **Encryption** check box, it may take up to a couple of minutes until the CPDM3/WSM3 is fully operational.
- The CPDM3/WSM3 support for encryption is depending on the CPDM3/WSM3 software version.

3. Click **OK**.

4.8.2 Device Management

If a specific Device Manager is to be used in the IP-DECT system, enter the IP address to the Device Manager following the steps below. To set the device to search for an existing Device Manager on the network, go to [4.8.3 Service Discovery, page 84](#).

The PARI Master setting is distributed to all Radios automatically.

Portable Devices

For Portable Devices, do as follows:



To access the Device Management tab, the Master mode has to be activated, see [4.6.19 Select Master Mode, page 67](#).

1. Select **UNITE → Device Management**.
2. In the *Portable Devices* section: Enter the address to the Device Manager in the IP Address text field. The IP address for the Device Manager that the Master is currently connected to is shown under Active Settings.
3. Click **OK**.

IP-DECT Devices

For IP-DECT Devices, do as follows:

1. Select **UNITE → Device Management**.
2. In the *IP-DECT Devices* section: Enter the address to the Device Manager in the IP Address text field.



The IP-DECT Devices section is accessible only for PARI Master and for devices where the Radio is not activated.

The IP address for the Device Manager that the device is currently connected to is shown under Active Settings.

3. Enter the Resource Identity/Service in the Resource Identity text field. The default is IPDECT.
4. Click **OK**.

4.8.3 Service Discovery



In this section, the word "device" means both PARI Master and other devices where the Radio is not activated.

If no Device Manager has been selected to be used in the IP-DECT system, see [4.8.2 Device Management, page 83](#), then the device will automatically search for an existing Device Manager on the network. To set the device to search in a specific domain on the network or to stop the search, follow the steps below.

1. Select **UNITE → Service Discovery**.



The Service Discovery tab is accessible only for PARI Master and for devices where the Radio is not activated.

2. Do one of the following:
 - To stop the device to search for a Device Manager, select the **Disable** check box.
 - To set the device to search for a Device Manager in a specific domain on the network, enter the domain id in the Domain ID text field. The domain id must be the same as the one entered in the Device Manager.

3. Click **OK**.

When the device is connected to a Device Manager, the IP address for the Device Manager is shown in the Unite Address text field under **UNITE → Device Management**.

4.8.4 Send Status Log

It is possible to send alarm and event reports to the Unite system. They are sent to the UNA (Unite Node Assistant) which in turn forwards the alarm event according to distribution lists.

1. Select **UNITE → Status Log**.
2. Enter the address to the server where the Status Log should be sent in the Unite IP Address text field.

4.8.5 WebSocket

For more security when connecting to Unite system, it is recommended to use WebSocket connection over TLS. All communications with Unite system including messaging, device management, multicast messaging, error reporting will make use of the same WebSocket connection.

To enable it, perform the following steps:

1. Select **UNITE → WebSocket**.
2. Select Enable check box to establish and maintain a WebSocket connection.
3. Select Allow Untrusted check box to allow untrusted TLS connections to the server.



For security reasons, this should only be made temporarily if needed during deployment to enable provisioning of a trusted server certificate via a Device Manager.

4. Enter the IP or host address of the WebSocket server in the Server Address text field.
5. Enter the path of the URI in the Path text field. (Optional)
6. Enter the user name in the User text field.
7. Enter the password in the Password text field.
8. Click **OK**.

Information about WebSocket connection is displayed in Status:

- WebSocket URI.
- Mode - The connection can be established in one of the following modes:
 - *Persistent* - The connection is always maintained.
 - *Polled* - The connection is established when it is needed.
- State - There are four states:
 - *Inactive* - There is no WebSocket connection.
 - *Connecting* - The connection is being established.
 - *Connected* - The connection is successfully established.
 - *Failed* - The connection has failed.
 - *Disconnected* - The connection is disconnected. (Only visible in Polled mode)

If the WebSocket connection is enabled in a PARI Master, all connected Radio devices will use the same configuration.

Once the WebSocket connection is enabled, the address used in Server Address will be used in SMS and Device Management as a default.

4.8.6 Module Fault List

It is possible to change the severity level on alarms and events generated in the IP-DECT system.

1. Select **UNITE → Module Fault List**. A list of alarms and events generated in the IP-DECT system is shown with their fault codes (IP-DECT code and Unite code). Alarms are listed with a Yes and events are listed with a No in the column Persistent.
2. To change the severity level on an alarm/event: Select in the Seriousness drop-down list one of the following:
 - Disabled (The alarm/event will not be sent to the Unite system.)
 - Information
 - Warning
 - Error
 - Critical

3. Click **OK**.

Except for severity level Disabled, the alarm/event will be sent to the Unite system with changed severity level.

4.9 Services

4.9.1 Configure Automatic Firmware Update

The device can be configured to automatically update its firmware. A script file must be uploaded to a suitable directory on an internal web server. For information on the script file syntax, see Appendix A. How to Configure and Use the Update Server on page 220.

1. Select **Services → Update**.
2. Enter the URL of the script file in the URL text field.
3. Enter the poll interval, in minutes, in the Interval (min) text field
4. Click **OK**.

The Current Update Serials section shows the values of the variables set after the last execution of the associated command.

4.9.2 Configure Logging

There are four ways to collect logs, see the table below.

TCP	The syslog entries are transmitted using a TCP connection.
SYSLOG	The entries are reported to a "syslogd" server in the network, which is responsible for further evaluation or storage of the entries.
SYSLOG-TLS	The entries are reported to a "syslogd" server in the network using a TLS encrypted connection. The "syslogd" server is responsible for further evaluation or storage of the entries.
HTTP	The syslog entries are transferred to a web server where they can be further processed. Each individual syslog entry is transmitted as form data to the web server in HTTP GET format.
HTTPS	The syslog entries are transferred to a web server where they can be further processed. Each individual syslog entry is transmitted as form data to the web server in HTTPS GET format.

Store the Syslog Entries using a TCP Connection

1. Select **Services → Logging**.
2. Select "TCP" in the Type drop-down list.
3. Enter the "IP address" of the logging server in the Address text field.
4. Enter the "Port" of the logging server in the Port text field.
5. Click **OK**.

Store the Syslog Entries in a Syslogd

1. Select **Services → Logging**.
2. Select **SYSLOG** in the Type drop-down list.
3. Enter the IP address of the syslogd in the Address text field.
4. Enter the desired syslogd message class in the Class text field.
5. Click **OK**.

Store the Syslog-TLS Entries in a Syslogd

1. Select **Services → Logging**.
2. Select **SYSLOG-TLS** in the Type drop-down list.
3. Enter the **IP address** of the logging server in the Address text field.
4. Enter the **Port** of the logging server in the Port text field.
5. Click **OK**.



Select **Allow untrusted** check box to disable server certificate verification.

Store the Syslog Entries on a Web Server

1. Select **Services → Logging**.

2. Select **HTTP** or **HTTPS** in the Type drop-down list.
3. Enter the IP address in the IP Address text field.
4. Enter the port in the Port text field.
5. Enter the relative URL of the form program on your web server in the Path text field.
6. Click **OK**.



The device will make an HTTP GET request or HTTPS GET request to the web server on the registered URL followed by the URL-encoded log entry.

Example:

Enter the value `/cdr/cdrwrite.asp` in the URL-Path field if a page is on the web server with the name `"/cdr/cdrwrite.asp"` with a form that expects the log message in the `"msg"` parameter. In this example, the device will make a GET `/cdr/cdrwrite.asp?event=syslog&msg=logmsg` request to the server.

Forward Alarms and Events

It is possible to forward alarms and events to a HTTP server destination. Typically this can be a Master base station. This programming can be done in the PARIMaster (**DECT → Radio config**) or locally as described below.

1. Select **Services → Logging**.
2. If the HTTP server destination requires HTTPS then select **HTTPS** in the Type drop-down list.
3. Enter the IP Address of the device where you want to have an overview of all faults in the External HTTP Server Address text field.
4. Enter the HTTP server port in the External HTTP Server Port text field. The default value is 80.

4.9.3 Configure HTTP settings

Traditionally a device has been administered over the network via the http protocol (default port 80).

In a secure system (see the IP Security chapter) a device should be administered via the https protocol (default port 443). If for some reason port 443 is not to be used, you can use another port for the local https server and then access the device via this port.

Http and https traffic, respectively, would be disabled if their port values were to be set to zero (0). Therefore:

- To disable http traffic set **Port** to 0 (which is recommended in a secure system). Attempts to contact the device using the http protocol will result in an Unable to connect message.
- To disable https traffic set **HTTPS Port** to 0 (not recommended).

Any other port values would enable http and https traffic, respectively, for the port specified.

Figure 3. Configure HTTP Settings

IP-DECT Base Station

Configuration: **Update** **Logging** **HTTP** HTTP Client SNMP Phonebook ICP

General

LAN

IP

LDAP

DECT

VoIP

Unite

Services

Administration

Users

Device Overview

DECT Sync

Traffic

Gateway

Backup

Update

Diagnostics

Reset

Force HTTPS ☒

Disable HTTP basic authentication ☐

Password protect all HTTP pages ☐

Mutual TLS (MTLS) ☐

No Cache ☐

Port

HTTPS-Port

Allowed Stations

Address	Mask
<input type="text"/>	<input type="text"/>

Active HTTP sessions

From	Protocol	To	Uptime	Idle	Requests
172.20.13.201	HTTPS	/work.css	13	0	3
172.20.13.201	HTTPS	/UP1/asc_validate.js	13	0	14
172.20.13.201	HTTPS	/UP1/work.css	6	0	7
172.20.13.201	HTTPS	/HTTP0/mod_cmd.xml	6	0	8

OK Cancel

1. Select **Services** → **HTTP**.

- Select the **Force HTTPS** check box to allow only HTTPS sessions and all HTTP requests are redirected as HTTPS requests.
- Select the **Disable HTTP basic authentication** check box to require all administrative and programmatic clients to support HTTP digest authentication.
- Select the **Password protect all HTTP pages** check box to password protect all HTTP pages.
- Select the **Mutual TLS (MTLS)** check box to enable mutual TLS for client certificate authentication.

**Important**

A trusted client certificate with the associated private key must be installed in the web browser's certificate store. See [Appendix G Import Client Certificate in the Web Browser, page 158](#). The trusted client certificate or the CA certificate that signed the client certificate must also be added to the trust list in the device. See [4.1.10.1 Trust List, page 38](#). If the correct certificate is not available, and mutual TLS authentication is enabled, it is not possible to access the device in any other way.

- Select the **No Cache** check box to request the web browser not to store any data in the cache.
- Enter **Port number** in the Port text field. The device is by default administered over the network via the TCP port 80 (http). If port 80 is not to be used another port can be set up for access. Set this value to 0 to disable http traffic (recommended). Attempts to contact the device using the http protocol will result in an Unable to connect message.
- Enter **HTTPS Port** in the HTTPS Port text field. To access the device securely, use the TCP port 443 (https). Set this value to anything except zero (0) to enable https traffic. The default value is 443. The value zero (0) disables https traffic which is not recommended.
- Enter Network Base Address/ Network Base Mask in the Allowed stations text fields to only allow access only from matching network, for example: 172.16.0.0/255.255.0.0
- In the Active HTTP sessions field all ongoing HTTP traffic is displayed.

2. Click **OK**.

4.9.4 Configure HTTP Client settings

4.9.4.1 Settings

Check certificate

As a default, TLS certificates are validated for HTTPS connections. To disable the setting, do as follows:

1. Select **Services → HTTP Client**.
2. Clear Check certificate check box.
3. Click **OK**.

4.9.4.2 Authenticated URLs

A list of URL that require authentication can be specified.

1. Select **Services → HTTP Client**.
2. Enter the **URL** in the URL text field.
3. Enter User name and Password in the User and Password text fields.
4. Click **OK**.

A new row will be shown and more URLs can be added.

4.9.5 SNMP

Faults can be reported in the IP-DECT system via the Simple Network Management Protocol (SNMP). The SNMP framework has three parts:

- An SNMP manager: the system used to control and monitor the activities of network hosts using SNMP.
- An SNMP agent: the software component within the managed device that maintains data for the device and reports data, as needed, to managing systems.
- An MIB: The Management Information Base (MIB) is a virtual information storage area for network management information.

The agent and MIB reside on a network device (for example, router, access server, or switch). To enable the SNMP agent on the device, the relationship between the manager and the agent must be defined. SNMP is disabled by default.

SNMPv1

1. Select **Services → SNMP**.
2. Ensure SNMP is enabled.
3. Enter a name in the Community field if you are not using the standard community name (public). The community text string acts like a password to regulate access to the agent on the Base Station.
4. Enter a device name in the Device Name field. This field is optional and serves only informational purposes.
5. Enter the name and phone number of the contact person in the Contact field. This field is optional and serves only informational purposes.
6. Enter a location in the Location field. This field is optional and serves only informational purposes.
7. Select the **Authentication Trap** check box to enable the sending of authentication traps. Access via SNMP is only possible if the correct Community Name is entered. If enabled a trap will be generated in the event of access with an incorrect Community Name.

8. Enter the IP address of the desired trap destinations in the Trap Destinations field. SNMP traps will be sent to all destinations.
9. Enter the IP address and mask of the networks that are allowed to send SNMP requests. All networks are allowed if the field is empty.
10. Click **OK**.

SNMPv3

Credentials are required when specifying authentication and encryption settings. Both authentication and encryption are optional, i.e. can be set to NONE.

To configure authentication, select an algorithm from the Authentication drop-down menu and then set the User and Password (Auth). These are the authentication algorithm and credentials used by the SNMP manager when it communicates with the IP-DECT device.

To configure encryption, select an algorithm from the Encryption drop-down menu and then set the Password (Crypt). These are the encryption/privacy algorithm and password used by the SNMP manager when it communicates with the IP-DECT device. If encryption is enabled, then authentication must be enabled as well.

4.9.6 Phonebook

This section describes how to import entries to the central phonebook, how to export the central phonebook to csv file, and how to configure LDAP directories.

Central phonebook is a feature that when enabled in the Master allow DECT handset users to search for telephone numbers in a database stored locally on a Master.

If the phonebook functionality in the device is enabled, then the SMS feature in the CPDM3/WSM3 is disabled. If the CPDM3/WSM3 is connected, the central phonebook should be located in the CPDM3/WSM3 instead.

Import Entries to the Central Phonebook

There are several ways to import entries to the central phonebook:

- from an .xml file;
- from a .csv file;
- by replication from other Master.

Import Entries to the Central Phonebook from a csv file

A .csv file can contain max 1000 users. The .csv file to be imported to the phonebook shall have the following format:

First name 1;Last name 1;Telephone number 1

First name 2;Last name 2;Telephone number 2

or

First name 1,Last name 1,Telephone number 1

First name 2,Last name 2,Telephone number 2



When importing a central phonebook file in the .csv format, existing entries are deleted.

1. Select **Services → Phonebook**.
2. Select **Local** in the *Current view* list.
3. Select the **Enable** checkbox.
4. Select **File upload** in the *Data Source* list.
5. Select file type for the .csv file in the *File Type* list.
6. If so needed, select separator for the .csv file in the *Delimiter* list.
7. Click **OK**. The options Import and Export are displayed.
8. Select **Import → Choose File**.
9. Locate the .csv file in the system and select **Open → Next**. Make sure the correct number of entries are correct.
10. Select **Close**.

Import Entries to the Central Phonebook by Replication from other Master

An LDAP server and LDAP replicator(s) must first be configured, see [4.5 LDAP, page 51](#).

1. Select **Services → Phonebook**.
2. Select **Local** in the *Current view* list.
3. Select the **Enable** checkbox.
4. Select **Replication from other Master** in the *Data Source* list.
5. Enter the IP address to the LDAP server in the *Master IP Address* text field.
6. Enter the LDAP user name and password in the *Name* and *Password* text fields.
7. Select **OK**.

To check the replicator status, select **LDAP → Replicator-Status**. See also [4.5.4 Check LDAP Replicator Status, page 57](#).

Export the Central Phonebook to a csv file

The complete phonebook can be exported to a .csv file for example for editing or backup reasons.

1. Select **Services → Phonebook**.
2. Select **Export**.
3. Select **Download file** in the window that appears.
4. Select **Save** in the dialog window that appears.
5. Enter a name of the file and select in which folder the file should be saved.
6. Select **Save**.

Configure the Central Phonebook in the PBX

DECT handset users can search the central phonebook through an Innovaphone PBX LDAP directory.

1. Select **Services → Phonebook**.
2. Select **LDAP** in the *Current view* list.
3. Select the **Enable** checkbox under *PBX*.

4. Enter the IP address and port number of the LDAP server in the following format: "IP address:port", for example: 176.14.12.1:1234.
5. Select the **Use TLS** checkbox to use a secure LDAP connection through port 636.
6. Enter the user name for the LDAP server authentication in the *User* field.
7. Enter the password for the LDAP server authentication in the *Password* field.
8. Select **OK**.

Configure the Central Phonebook in the External LDAP Server

DECT handset users can search the central phonebook through an external LDAP server.

1. Select **Services → Phonebook**.
2. Select **LDAP** in the *Current view* list.
3. Select the **Enable** checkbox under *External LDAP Server*.
4. Enter the IP address and port number of the LDAP server in the following format: "IP address:port", for example: 176.14.12.1:1234.
5. Select the **Use TLS** checkbox to use a secure LDAP connection through port 636.
6. Enter the user name for the LDAP server authentication in the *User* field.
7. Enter the password for the LDAP server authentication in the *Password* field.
8. Enter the search root for the LDAP search in the *Search Base* field.
For example, if an Active Directory (AD) is used, the search base can be CN=Users, DC=DomainName where DomainName is the name of the domain on the AD server.
9. Enter an LDAP filter in the *Search Filter* field if you want to retrieve only certain LDAP objects. This field can usually be left blank for searching in the phonebook.
10. Enter the attributes to search for in the *Search Attributes* field. For example, cn.
11. Enter the requested LDAP number attributes in the *Number Attributes* field. Each attribute name can be followed by a tag used to identify the type of number: ", ipphone:office, homephone:home."
12. Enter the attribute used to sort the search result in the *Display/Sort Attributes* field. For example, cn.
13. Select **OK**.

Configure Dialing Location

If the telephone numbers are stored in an international format in the directory, the prefixes can be configured to convert the phone number into the correct format.

1. Select **Services → Phonebook**.
2. Select **LDAP** in the *Current view* list.
3. Enter the required prefixes under *Dialing Location*.
The following prefixes can be configured:

Country code	The country code used to convert a phone number to an international number, for example 46.
Area code	The area code used to convert a phone number to a national number, for example 30.
National prefix	The national trunk prefix used to mark a number as national, for example 0.

International prefix	The international trunk prefix used to mark a number as international, for example 00.
External line	The prefix needed to access a trunk line. Usually 0 in most PBX configurations.
Subscriber numbers	The prefix used to convert an extension to a subscriber number, for example 4322.

4. Select **OK**.

4.10 Users

This section describes the Users sub menu and how to do the following:

- Show all registered users in the IP-DECT system.
- Search for user information.
- Add a user.
- Add a user administrator.
- Import a csv file with user information.
- Export a csv file with user information.
- Show all anonymous registered handsets in the IP-DECT system.
- Add an anonymous handset.
- Import a csv file with IPEI numbers for anonymous handsets.
- Export a csv file with IPEI numbers for anonymous handsets.

4.10.1 Show all Registered Users in the IP-DECT System

Shows both User Administrator and Users.

1. Select **Users → Users**.
2. Click **show**.

It is possible to change the order of the list by clicking on the headings.

4.10.2 Search for User Information

It is possible to search for users registered in the system by name or extension number. Search for a user following the steps below:

1. Select **Users → Users**.
2. Enter the long name to search for in the text field, either by entering the whole long name or by entering the beginning of the long name.
3. Click **show**.

4.10.3 Add a User

For information on how to add users to the IP-DECT system, see [3.14 Add Users, page 20](#).

Add a User to Another IP-DECT System

To allow handsets to identify the system to which the subscription shall be directed (e.g. the same physical area may be covered by different systems), it may be necessary to enter an initial PARK into a handset.

To view the PARK and the PARK 3rd pty code:

1. Select **Users → Users**.

PARK: Must be used for Mitel handsets. Can also be used for other handsets if they support a PARK that matches the SARI.

PARK 3rd pty: Must be used for handsets that do not support a PARK that matches the SARI.

For information on how to subscribe the user's handset to the other IP-DECT system, see the reference guide for the handset.

4.10.4 Add a User Administrator

For information on how to add user administrator to the IP-DECT system, see [3.4.5.4 Managing User Administrators, page 14](#).

4.10.5 Import Users from a CSV File

For information on how to add users with import a csv file to the IP-DECT system, see [3.14.3 Easy Registration, page 23](#).

4.10.6 Export the Users to a csv file

The Users can be exported to a csv file, for example for editing or backup reasons.

1. Click **Export**.
2. Click **Save** in the dialog window that appears.
3. Enter a name of the file and select in which folder the file should be saved.
4. Click **Save**.



For safety reasons, the Auth. Code and Password will not be included in the csv file.

4.10.7 Show all Anonymous Registered Handsets

The IPEI / IPDI number is displayed on anonymous registered handsets.

Select **Users → Anonymous**.

4.10.8 Add an Anonymous Handset

1. Select **Users → Anonymous**.
2. Click **new**.
3. Enter the IPEI for the anonymous handset.
4. Click **OK**.

For information on how to assign the anonymous handset to a user, see [3.14.1 Anonymous Registration, page 20](#).

4.10.9 Import Anonymous Handsets from a csv file

The anonymous handsets IPEI can be imported from a csv file.

The csv file may have the following format with one IPEI per line:

IPEI

IPEI

IPEI

IPEI

1. Select **Users → Anonymous**.
2. Click **import**.
3. Click **Browse** to locate the csv file.
4. Click **Open → Next**. Make sure the correct number of entries are correct.
5. Click **Next**.

Limitations

- Maximum 1000 rows in the csv file.
- The maximum file size is 128 Kb. If the file is too large, divide the file into several files.
- Only the new IPEIs are imported. The old IPEIs are not deleted.
- Existing IPEIs cannot be updated.

4.10.10 Export Anonymous Handsets to a csv file

The anonymous registered handsets IPEI can be exported to a csv file, for example for editing or backup reasons.

1. Select **Users → Anonymous**.
2. Click **Export**.
3. Click **Save** in the dialog window that appears.
4. Enter a name of the file and select in which folder the file should be saved.
5. Click **Save**.

4.11 Device Overview

4.11.1 Radios

Information about the devices in the IP-DECT system.

1. Select **Device Overview → Radios**.

Mobility Masters	Standby Mobility Masters	Masters	Standby Masters	Radios	
Static Registrations					
Name ↑	RFPI	IP Address	Sync	Region	Device Name
IPBS-00-a9-23	9014E49010	172.20.13.51	Slave	OK 2	HouseC, Fl.3, room 935-S
IPBS-00-ac-d5	9014E4600D	172.20.15.149	Standby	OK 2	HouseC, Fl.2, Halley-SM1
IPBS-00-ac-ed	9014E41008	172.20.10.59	Master	OK 0	HouseA, Fl.1, (Britt St.) - F
IPBS-00-ac-f1	9014E4800F	172.20.13.155	Slave	OK 0	HouseB, Fl.1, Beyond Lab
IPBS-00-ac-f5	9014E4400B	172.20.14.229	Slave	OK 0	HouseA, Fl.2, Berzelius -M
IPBS-00-ad-13	9014E42009	172.20.14.69	Slave	OK 0	HouseA, Fl.1, Staircase-M
IPBS-00-ad-15	9014E4700E	172.20.13.154	Slave	OK 0	HouseB, Fl.1, Cloakroom
IPBS-00-ad-17	9014E4500C	172.20.15.81	Slave	OK 0	HouseA, Fl.2, Café [3.0.26
IPBS-00-ad-ee	9014E4A011	172.20.15.49	Slave	OK 0	HouseB, Fl.2, Training Lab
IPBS-00-ad-ef	9014E4300A	172.20.13.9	Slave	OK 0	HouseA, Fl.1, Storage [3.0
IPBS-00-b0-a3	9014E4B012	172.20.152.98	Master	OK 1	Alphen [3.0.26/3.4.8/2009
IPBS-00-b4-90 (Standby)		172.20.14.1			HouseC, Fl.1, Entrance-Sf
IPBS-00-b4-90	9014E4D014	172.20.14.1	Slave	OK 2	HouseC, Fl.1, Entrance-Sf
IPBS-00-b4-92	9014E4F016	172.20.13.49	Slave	OK 2	HouseC, Fl.3, room 915 [3
IPBS-00-b4-93	9014E4C013	172.20.13.109	Slave	OK 2	HouseC, Fl.1, Cafe [3.0.26
IPBS-00-b4-94	9014E4E015	172.20.14.159	Master	OK 2	HouseC, Fl.2, AnW [3.0.26
IPBS-00-b4-95	9014E50017	172.20.13.244	Slave	OK 2	HouseC, Fl.2, room 805 [3
IPBS-01-58-f2	9014E51018	172.20.15.36	Slave	OK 0	HouseB, Fl.2, Cloakroom

Name	The unique identification name. The name syntax is ipbs-xx-xx-xx (IPBS1), ipbs2-xx-xx-xx (IPBS2), ipbs3-xx-xx-xx (IPBS3), or ipbl-xx-xx-xx (IPBL), where xx-xx-xx should be replaced with the last 6 hexadecimal digits of the MAC address.
RFPI	Radio Fixed Part Identity.
IP Address	The IP address, click on the IP address to access the configuration GUI of that IPBS/IPBL.
Sync	The current synchronization status. Should be "Master OK", "Slave OK", or "Standby OK" if synchronized. "Standby" is a Radio configured as a Sync Master but it is active.
Region	The sync region which the Radio belongs to.
Device Name	The name entered in the general menu.
Version	The current software version.
Connected Time	The elapsed time since connected to the Master.

Add Radios

In the Uninitialized Registrations section, uninitialized Radios not registered to a PARI Master are shown.

1. Select **Device Overview → Radios**.
2. Click **Add** to add the Radio to the Master.
3. In the Add Radio window enter a name for the device. You can also add a Standby Master IP Address and a Sync Region.

4. Click **OK**.
5. The Radio restarts and it establishes a connection to the PARI Master only.

Delete Radios

In the Static Registrations section, initialized Radios no longer registered to the PARI Master are shown.

1. Select **Device Overview → Radios**.
2. In the Static Registrations section, click **Delete** to delete the Radio.

The Radio's RFPI is now released and can be reused. All other RFPIs in use are not affected.

Move RFPIs

In the Static Registrations section, initialized Radios no longer registered to the PARI Master are shown. If it is vital that the new device keeps the RFPI for the broken device e.g. alarm localization purposes, move the RFPI for the broken device to the new device registered to the PARI Master.

1. Connect the replacing device.
2. Add the Radio to the PARI Master, see [Add Radios, page 96](#).
3. Select **Device Overview → Radios**.
4. In the Static Registrations section, click **Move** for the Radio that is broken.
5. In the Move RFPI window, select in the Destination section the new Radio that you want to move the broken Radio's RFPI to.
6. Click **Move**.

Existing RFPI on the new Radio is replaced by the broken Radio's RFPI. The new Radio's RFPI is now released and can be reused. All other RFPIs in use are not affected. The broken Radio will be deleted from the Static Registrations section.

Emergency Location Info

If configured, it is possible to determine from which IP-DECT device a call was made. This is used for emergency calls to help response teams to automatically locate from where the person is calling.

A Location ID can be configured for each RFP. This ID is sent to the PBX when the call is initiated.

1. Select **Device Overview → Radios**.
2. Under **Name**, click on the Radio name.
3. Enter a Location ID under **Location ID**.
4. Enter a description under **Description**. This is optional and only to help the administrator.
5. Click **Apply**.

Emergency location info can also be imported using a csv file. For IPBS, the file has the following format:

Radio Name, Location ID, Description

For example: IPBS3-25-ec-3d,123456789,Reception

For IPBL, the file has the following format:

Radio Name, RFP Port, Location ID, Description

For example: IPBL-30-00-20,16,ABCD,Conference Room 1

4.11.2 RFPs

This section only applies to the IPBL.

Information about the DECT devices connected to the IPBL. For explanation on the information, see the table below.

1. Select **Device Overview → RFPs**.
2. Click the applicable port to open the RFP details pop-up window.

Port	The port used in the IPBL.
Status	Current status of the IPBS connected to the IPBL.
Description	A short description to help identify the IPBS.
Trace file	A blue text link for retrieval of a DB1 log. About retrieving a DB1 log, see RFP Logging.
RFPI	Identity number.
SW Version	The current software version.
Hardware	The hardware version.
Boot	RFP boot version.
Connected Time	The elapsed time since the RFP connected to the IPBL.
Cable Delay	The delay caused by the cable.
Tx Error	The number of required retransmissions. The counters "Tx Error" and "Rx Error" are indicators of how many packets that did not receive an acknowledge and had to be retransmitted. If the number of errors exceeds 1% of the total number of sent frames, it might be an indication of a communication problem between IPBL and RFP. A remark is also that these counters are only valid for the signaling to the RFP and not for the voice stream itself.
Rx Error	See the explanation for Tx Error.

3. The following actions are available:
 - Click **OK** to save your settings and close the pop-up window.
 - Click **Cancel** to close the pop-up window.
 - Click **Refresh** to update the information.
 - Click **Reset** to reset the RFP.

RFP Logging

An IPBL can retrieve logs from connected DB1s. A DB1 continuously produce logs by default, but during normal operation there will be few logs. Detailed logs will be produced if the DB1 experience a major event, such as an unexpected restart.

Retrieving an RFP Log

To retrieve a log, do as follows:

1. Select **Device Overview** → **RFPs**.
2. Click the applicable port (blue text link) to open the RFP details pop-up window.
3. Click on the blue retrieval text link **No file available (retrieve from RFP)** (see [Figure 4. No file available, page 99](#)). The log is being prepared for download which may take up to 3 to 4 minutes ([Figure 5. The log is to be prepared for download, page 99](#)). The retrieval link will thereafter turn into the blue text link **Download** ([Figure 6. The file is ready for downloaded, page 100](#)).
4. Click on the blue text link **Download** and open or save the log.



The log can only be downloaded once. It is removed from the RFP after download. Logs are stored in the volatile memory and will be lost if the RFP loses power for whatever reason.

Figure 4. No file available

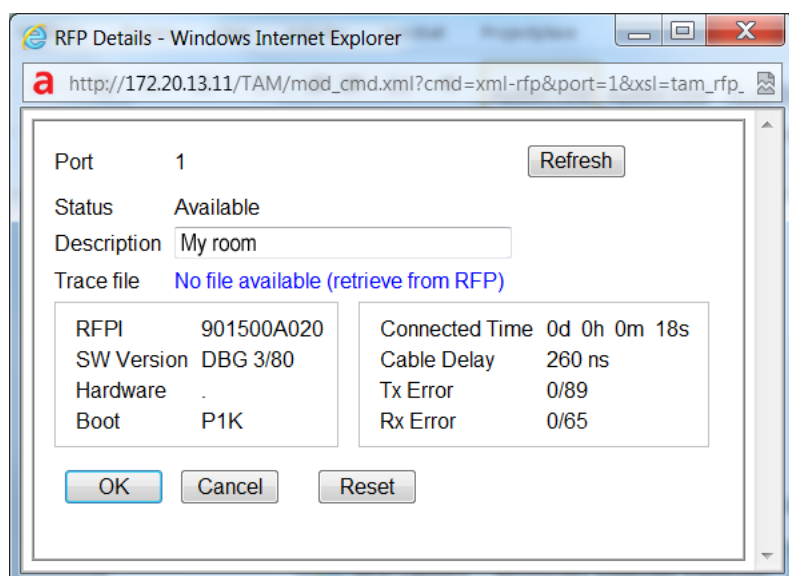


Figure 5. The log is to be prepared for download

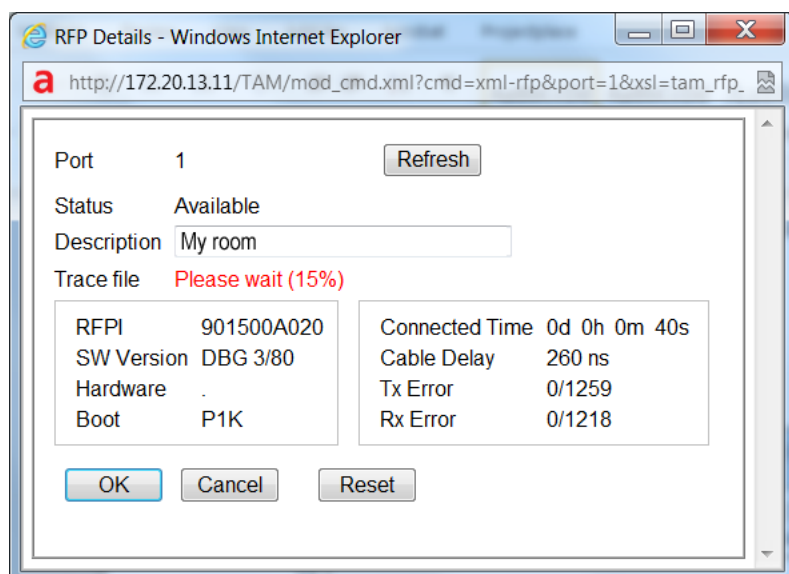
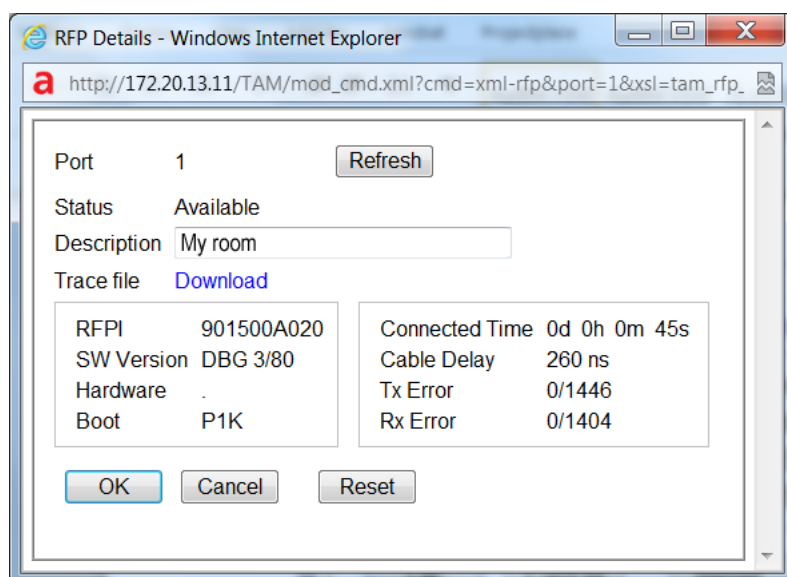


Figure 6. The file is ready for downloaded

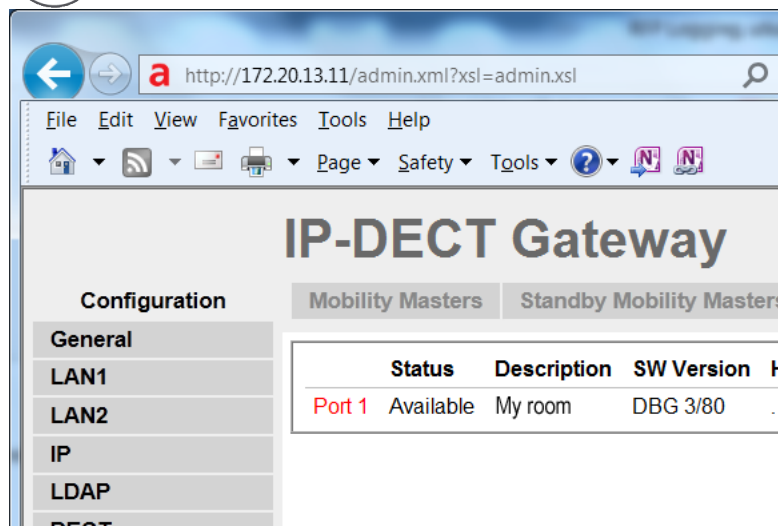


Halted Logs

At certain major events, such as an unexpected restart, the logging will be halted so that the major event can be investigated. When the logging has been halted, the blue RFP link on the RFP overview (**Device Overview → RFPs**) will turn red, see the image below. The logging will be restarted after the log has been downloaded.



An unexpected RFP restart will be indicated by the fault code 0x000e000a under **Diagnostics → Events**.



4.11.3 Sync Ring

This section only applies to the IPBL.

A wire map of the synchronization ring is available in the GUI. The identities (IPBL-xx-xx-xx) of the IPBLs and the position in the ring is displayed. If the ring is broken it is possible to locate where. Click the IP address to access another IPBL.

1. Select DECT Sync > Sync Ring.

4.11.4 Sync Ports

This section only applies to the IPBL.

Displays the current status of the synchronization ports.

1. Select **DECT Sync → Sync Ports**.

Status	The current status of the port.
Sync Offset	The synchronization offset for the IPBL.
Cable Delay	The delay caused by the cable.
Sync Lost Counter	The number of times synchronization lost.
Communication	The present status of communication.
Connected to	The IP address of the IPBL connected.
Tx Error	The number of transmitting errors.
Rx Error	The number of receiving errors.

4.11.5 Sync Lost Counter in IPBS

This section will describe briefly the different situations when the “sync lost counter” is incremented and what impact it has for the users.

Sync Lost Counter

When an IPBS increments the sync lost counter it means that the IPBS stops to handle all radio traffic for a while and after that restarts the synchronization procedure. The radio part is not really restarted but out of service for a short time period. The IP-part of the IPBS is not affected by this but is in service all the time.

There are five reasons for when the sync lost counter is incremented:

- The IPBS has not been able to find a synchronization source within 9 minutes.
- The PSCN value is changed.
- The value for frame number is changed.
- The value for multi frame number is changed.
- The number of enabled carriers is changed.

If the PSCN, frame number, multi frame number and/or the number of enabled carriers is changed, then the radio stops to handle traffic immediately.

Impact for the Users

During speech

If the radio stops to handle traffic as described at the beginning of the current chapter, it does not necessarily mean a disconnected call. In a system with good overlapping coverage it might be possible to make a handover to another IPBS without disconnecting the call. If the handset does not quickly find any other IPBS the call will be disconnected and the handset will indicate *No System*. As soon as the IPBS is synchronized it is available again for handset communication. The handset will then connect to the system in the same way as for a normal power on.

In idle mode

In idle mode the user will most likely not discover any problem. Since the handsets have a short delay before showing `No System` the handset has time to roam to another IPBS. This requires a good overlap between radio cells to make it possible for the handset to roam to another IPBS. If no other IPBS is available the handset(s) will indicate `No System`. As soon as the IPBS is synchronized it is available again for handset communication. The handset will then connect to the system in the same way as for a normal power on.

4.12 DECT Sync

4.12.1 Air Sync Overview

This section only applies to the PARI Master.

To see a graphic presentation of the air synchronization in a system, select **DECT Sync → Air Sync Overview**.

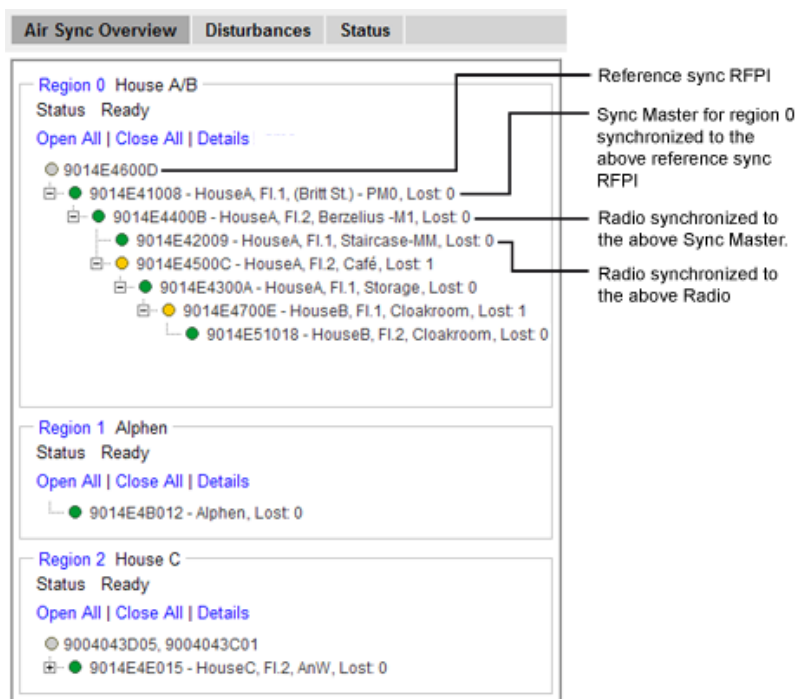
The internal synchronization for each region is shown separately by an expandable tree view, see [Figure 7. The sync trees for region 0, 1 and 2 where region 0 is fully expanded., page 102](#). The green, yellow and red dots in the sync tree show the following sync status for the Radios:

- **Green:** Synchronized
- **Yellow:** Synchronized but poor received signal strength (RSSI < -83 dBm or FER > 15)
- **Red:** Unsynchronized

The grey dot at top in the sync tree shows that it is a reference sync RFPI.

The Frame Error Rate (FER) value in the Sync tree is a long term calculation based on the active sync bearer.

Figure 7. The sync trees for region 0, 1 and 2 where region 0 is fully expanded.



Region Details

1. Select **DECT Sync → Air Sync Overview**.
2. Click on the region ID text at top above the sync tree.

3. If this has not already been done: In the Region Details window, enter a name for the region.
4. In section Statistics, there are three counters:
 - **Calculations:** Is incremented each time the sync tree is calculated.
 - **Configurations:** Is incremented when an IPBS has received a new sync instruction.
 - **Sync Lost:** Is incremented when an IPBS stops to handle radio traffic for a while and after that restarts the synchronization procedure.

To clear the counters, click **Clear**.

Reference Synchronization

To get the Sync Master to resynchronize to the reference sync, do as follows:

1. Select **DECT Sync → Air Sync Overview**.
2. Click on the region ID text at top above the sync tree.
3. In the Region Details window, click **Start**. When resynchronizing, all ongoing calls in the region will be disconnected.

IPBS Details

1. Select **DECT Sync → Air Sync Overview**.
2. Click on the **Details** text link above the sync tree. The sync tree will now display name and sync lost counter for the IPBSs in the region. The sync lost counter is a counter that is incremented when the IPBS stops to handle radio traffic for a while and after that restarts the synchronization procedure.
3. Hover over an IPBS with the mouse pointer for the pop-up mouse-over window. The pop-up window shows a list of sync candidates with corresponding RSSI and FER values.
The FER value in the pop-up window is a long term calculation based on the average of all the alternative sync bearers of the candidate.

4.12.2 Disturbances

This section only applies to the PARI Master.

1. Select **DECT Sync → Disturbances**.
2. Click **Start**.

A list of potential disturbances is shown, that is, alien DECT systems that have a higher signal strength than the current sync signal.

4.12.3 Status

Air Sync status is displayed in the **DECT Sync → Status menu**. For explanation on the information shown for the active and the alternative sync bearers, see the table below.

State	Displays Master/Slave and synchronized/unsynchronized.
Sync offset	Adjustment of frequency in progress performed by the current IPBS so it can be in synchronization with the sync source.
Drift	The time difference between the current IPBS and its sync source.

Sync lost counter	A counter that is incremented when the IPBS stops to handle radio traffic for a while and after that restarts the synchronization procedure.
RFPI	Radio Fixed Part Identity is the Id number of the sync bearer.
Carrier	The carrier used for air synchronization
Slot	The slot used for air synchronization
RSSI	Received Signal Strength Indication
FER	Frame Error Rate, a value between 0 and 100%. For a good synchronization the FER should be 0. It is OK to occasionally have a high FER, but only for short periods (up to one minute). This FER value is a short term calculation based on either the active sync bearer or one of the alternative sync bearers of the candidate.

4.13 Traffic

Traffic information is displayed in the Traffic sub menu. For the Master the traffic information for the IP-DECT system is displayed as well as traffic information for the Radio itself (if this Radio is enabled).

4.13.1 Display All Ongoing Calls in the System

All ongoing calls in the IP-DECT system can be displayed by selecting **Traffic → Master Calls in the Master**. See the table below for information about the different statistics fields.

Master	Description
Calls In	The total number of incoming calls to the Master.
Calls In Delivered	The number of connected incoming calls in the Master.
Calls Out	The number of outgoing calls from the Master.
Handover	The number of handovers in the Master.
Handover Cancelled	The number of cancelled handovers in the Master. Occurs when the handset decides to stay on the original Base Station.
Abnormal Call Release	The number of abnormal call terminations. A call release can occur if for example the user leaves the system's coverage area. To analyze the events, select Diagnostics → Events . To analyze how calls are connected and disconnected, select Diagnostics → Logging and select the DECT Master check box.

Busy Hour Call Attempts	The number of calls under the busiest hour counting from when pressing the Clear button.
Busiest hour start time	The start time of the busiest hour counter which was started when pressing the Clear button.

4.13.2 Display Calls



This section does not apply to IPVM.

All calls on an IPBS/IPBL can be displayed by selecting **Traffic → Radio Calls**. See the table below for information about the different statistics fields.

Radio	Description
Calls In	The number of incoming calls to the Radio.
Calls Out	The number of outgoing calls from the Radio.
Handover	The number of handovers in the Radio.
Handover Cancelled	The number of failed handovers in the Radio. Note: There can be several reasons for uncompleted handovers occurring. This will in most cases not cause dropped or disconnected calls.

4.13.3 Handover



This section does not apply to IPVM.

During call, all ongoing handovers in the IP-DECT system can be displayed by selecting **Traffic → Handover in the Master**.

4.14 Backup

The device configuration can be downloaded and saved to a disk or a server.

1. Select **Backup → Config**.
2. Select one of the following options:
 - **download** to save the configuration file using the admin username and password.
 - **download with standard password** to save the configuration file with the default admin username and the password set to the device's unique identification name, see [4.11.1 Radios, page 95](#).
3. Click **Save**.

For information on how to load a saved configuration on the IPBS/IPBL, see [4.18.1 Update Configuration, page 107](#).

4.15 Software Upgrade

The RFP version information is not displayed in the IPBS2 and IPBS3 GUI. RFP software is more integrated now and this information becomes obsolete. In IPBS1 the RFP software has a separate flash memory, but this is not the case for IPBS2 and IPBS3. On the IPBS1 the RFP version is still displayed.

4.15.1 Before Upgrading

1. For safety, take a backup of the configuration parameters for the Master and Standby Master.
2. Make a note of the Master and Standby Master IP address.

4.15.2 Upgrading Sequence

1. Upgrade firmware and boot file of Standby Mobility Master, see [4.15.3 Software Upgrade, page 106](#).
2. Upgrade firmware and boot file of Mobility Master, see [4.15.3 Software Upgrade, page 106](#).
3. Upgrade firmware and boot file of Radios, see [4.15.3 Software Upgrade, page 106](#).
4. Upgrade firmware and boot file of Standby Master, see [4.15.3 Software Upgrade, page 106](#).
5. Upgrade firmware and boot file of Master, see [4.15.3 Software Upgrade, page 106](#).

4.15.3 Software Upgrade

1. Update the firmware to the latest. See [4.18.2 Update Firmware, page 108](#) for more information on how to update the firmware.
2. Update the boot file to the latest. See [4.18.3 Update the Boot File, page 108](#) for more information on how to update the boot file.
3. Reset in order to make the changes take effect, see [4.24 Reset, page 116](#).
4. To update the IPBS Web GUI, press **CTRL+F5** on the keyboard or close the IPBS Web GUI and start it again in order to update the GUI.

4.16 System Upgrade from Software Version 7.0.X or earlier to 7.1.X or later

When upgrading an IP-DECT base station that have no LLDP (Link Layer Discovery Protocol) support to a version with LLDP support, extra care has to be taken in an IP network which sends VLAN configuration through LLDP. A base station which is upgraded to a version with an active LLDP support will change its VLAN configuration upon upgrade and might become unreachable.

LLDP functionality has been gradually introduced for certain hardware in IP-DECT 6.1.X to 7.0.X and has been activated for all hardware combinations in 7.1.X. To see if a Base Station have LLDP support, search for “LLDP” under **Diagnostics → Config show**. If “LLDP” is found, then there is LLDP support. To see if LLDP is activated or not, look for the “/disable” flag on this configuration line.

Upgrading to 7.X.X

1. Disable VLAN configuration over LLDP for the network or move the base station to a network without VLAN configuration over LLDP.
2. Upgrade the base station.
3. Disable LLDP for the base station with these HTTP commands:

```
!config add LLDP0 /disable
!config write
!reset
```

4. Enable VLAN configuration on the network again or move the base station back.

If there is a need to activate LLDP for the base station again, use the following HTTP command: `!config
rem LLDP0 /disable`

Upgrading to 8.0.X or later

1. Disable VLAN configuration over LLDP for the network or move the base station to a network without VLAN configuration over LLDP.
2. Upgrade the base station.
3. Select **LAN → LLDP**.
4. Select the **Disable** checkbox.
5. Click **OK**.
6. Enable VLAN configuration on the network again or move the base station back.

If there is a need to activate LLDP for the base station again, clear the **Disable** checkbox.

4.17 System Downgrade for IPBS2 and DB1

Certain HW revisions are not backwards compatible with all SW versions. The article numbers can be found on the label at the back of the device.

- IPBS2-**A and later supports version 7.2.11 and later.
- DB1-**A supports version R3E and later.
- DB1-**A/3A and later supports version R4A and later.

4.18 Update

This section describes how to do the following configurations and settings.

- Update Configuration
- Update Firmware
- Update the Boot File

4.18.1 Update Configuration

A previously saved configuration can be loaded and activated on the device. See [4.14 Backup, page 105](#) for information on how to save a configuration.



The admin username and password used for the saved configuration must match the current admin username and password of the device. If they do not match, an error message is displayed. To update the configuration, the device username and password need to be changed to match the credentials of the saved configuration.

1. Select **Update → Config..**
2. Click **Browse...** and browse to the saved configuration.
3. Click **Upload**.
4. Reset in order to make the changes take effect, see [4.24 Reset, page 116](#).

Considerations when updating of configuration

Configuration files are only fully compatible if the backup and restore are done on products that have CPUs with the same endianness.

IPBS1 has "big-endian" CPUs compared to IPBS2 and IPBS3 which have "little-endian" CPU. Hence, IPBS2 and IPBS3 are compatible.

If a device (e.g. IPBS2) is configured and the configuration is taken from another type of device (e.g. IPBS1), some lines in the configuration will be skipped by the configured device (IPBS2). This is because devices of different types do not have the same hardware and some configuration lines are therefore not applicable in the configured device (IPBS2)

When upgrading an IP-DECT system where IPBS1(s) is replaced with IPBS2s/IPBS3s and the backup file of the IPBS1(s) configuration is installed on the IPBS2s/IPBS3s, the severity level on alarms and events listed in the configuration file will be changed in the IPBS2s/IPBS3s. For information on how to change the severity level on alarms and events, see [4.8.6 Module Fault List, page 85](#).

4.18.2 Update Firmware

Updated software files are distributed by your supplier.

There are three ways to update the firmware:

- Using an update server, see [Appendix A How to Configure and Use the Update Server, page 133](#).
- Using a Device Manager.
To setup a connection to a Device Manager, see [4.8.2 Device Management, page 83](#).
To update the firmware using a Device Manager, see the *WSM3, Installation and Operation Manual, TD 92794EN*.
- Manual update, see below.

To update manually:

1. Select **Update → Firmware**.
2. Click **Browse...** and browse to the firmware file.
3. Click **Upload**.
4. Reset in order to make the changes take effect, see [4.24 Reset, page 116](#).

4.18.3 Update the Boot File



This section does not apply to IPVM.

Updated software files are distributed by your supplier.

There are three ways to update the boot file:

- Using an update server, see [Appendix A How to Configure and Use the Update Server, page 133](#).
- Using a Device Manager.
To setup a connection to a Device Manager, see [4.8.2 Device Management, page 83](#).
To update the firmware using a Device Manager, see the *WSM3, Installation and Operation Manual, TD 92794EN*.
- Manual update, see below.

To update manually:

1. Select **Update → Boot**.
2. Click **Browse...** and browse to the boot file.
3. Click **Upload**.

4. Reset in order to make the changes take effect, see [4.24 Reset, page 116](#).

4.18.4 Update the RFPs



This section only applies to the IPBL.

Updated software files are distributed by your supplier.

There are two ways to update the RFPs:

- Using an update server, see [Appendix A How to Configure and Use the Update Server, page 133](#).
- Manual update, see below.

To update manually:

In the RFP status list, information on connected RFPs are displayed.

1. Select **Update → RFPs**.
2. Click **Browse...** and browse to the RFP update file.
3. Click **Upload**.

Figure 8. Upgrade the RFP

Upgrade RFP Software

Firmware File: \\seprjaw\klas\sw\rfp\Worf4_GAP_R4H.S2

Update start time: ☒ Immediate ☐ Scheduled

Month: April Day: 6 Hour (0-23): 0 Minute (0-59): 0

In sequence: ☐ When idle: ☐

Port	Status	Description	SW version	Upgrade
1	Available		R4H 3/40	<input type="checkbox"/>
2	Available	E81009	R4H 3/40	<input type="checkbox"/>
3	Available	E8403A	R4H 3/40	<input type="checkbox"/>
4	Disconnected	9014E8302B		<input type="checkbox"/>
5	Disconnected			<input type="checkbox"/>
6	Disconnected			<input type="checkbox"/>
7	Disconnected			<input type="checkbox"/>
8	Disconnected			<input type="checkbox"/>

Start Cancel

4. Select **Immediate** or **Scheduled** update.
5. Select **In sequence** check box to update the selected RFPs one by one.
6. Select **When idle** check box to start the update when the RFP is idle.
7. Mark the applicable RFPs to be updated.
8. Click **Start** to upgrade the selected RFPs.

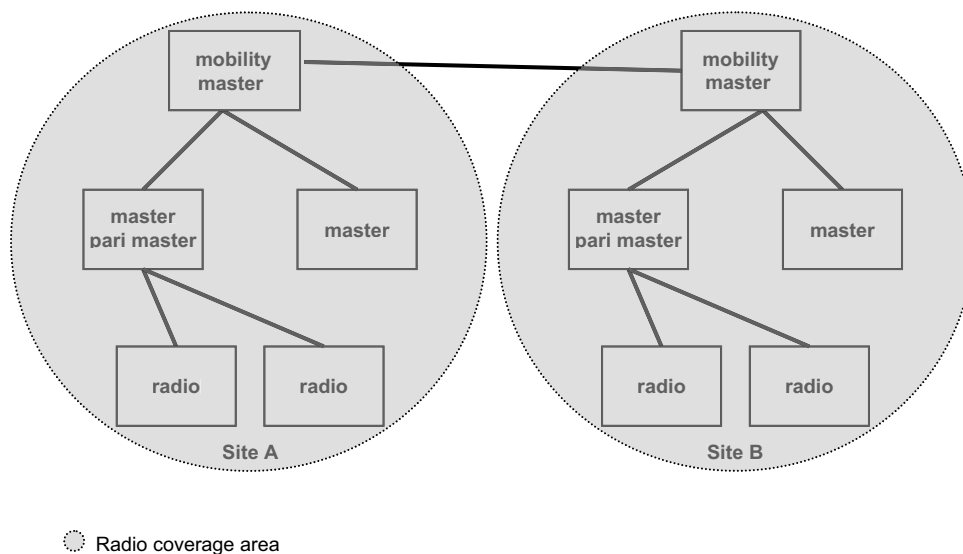
The RFP restarts after the upload is finished.

4.19 System Upgrade in System with Mobility Masters

Upgrade in the following order:

1. Upgrade all Standby Mobility Masters.
2. Upgrade all Mobility Masters.
3. Upgrade all of the remaining devices for each site by following the upgrade sequence under [4.15.2 Upgrading Sequence, page 106](#).

Figure 9. System with several Mobility Masters



Roaming between sites is only possible when the sites have the same software version.

4.20 Replacing Master Hardware in Multiple Master System

If a faulty Master IPBS shall be replaced with a new one, perform the following steps otherwise all the subscription data will be lost when connecting the new Master:

1. Disconnect the faulty Master.
2. Wait at least 2 minutes.
3. On the **Mobility Master**, select **Device Overview → Masters** and delete the faulty Master.
4. Connect the new Master and upload the configuration from the faulty Master. For information on how to upload a configuration on the new Master, see [4.18.1 Update Configuration, page 107](#).

4.21 Replacing Master Hardware in a System with a Crypto Master Active

If a faulty Master is replaced with a new one, then the faulty Master must be deleted in the Mobility Master. The reason for deleting the replaced Master is that the Crypto Master is operable only if all Masters, part of the Crypto Master hierarchy, are connected.

4.22 Replacing Mobility Master Hardware in a System with a Crypto Master Active

If a faulty Mobility Master is replaced with a new one, then the faulty Mobility Master must be deleted in the Crypto Master. The reason for deleting the replaced Mobility Master is that the Crypto Master is operable only if all Mobility Masters, part of the Crypto Master hierarchy, are connected.

4.23 Diagnostics

4.23.1 Logging

4.23.1.1 Syslog

The IPBS/IPBL can generate a number of logs which can be useful when supervising and troubleshooting the IP-DECT system. For information on how to collect the log files, see [4.9.2 Configure Logging, page 86](#). For a description of each log, see the table below.

Setting	Description
TCP	Logs generated upon TCP connection set-ups in the H.225 / H.245 protocol.
Gateway Calls	Logs generated by calls that go through the gateway interface.
Gateway Routing	Logs generated by calls that are routed through the gateway interface.
H.323 Registrations	Logs generated upon RAS registration.
H.323/TCP Registrations	Logs generated upon RAS registration.
H.323/TLS Registrations	Logs generated upon RAS registration.
SIP/UDP Registrations	Logs generated upon SIP registration.
SIP/TCP Registrations	Logs generated upon SIP registration.
SIP/TLS Registrations	Logs generated upon SIP registration.
DECT Master	Logs generated by the Master software component in the device.
DECT Radio Note: This setting does not apply to IPVM.	Logs generated by the Radio software component in the IPBS/IPBL.
DECT Stack Note: This setting does not apply to IPVM.	A low level DECT log, intended for support departments.
Config Changes	Logs generated upon configuration changes in the device or the IP-DECT system.
Radio is busy for speech Note: This setting does not apply to IPVM.	Enable if a fault event should be sent when all speech resources are busy.

1. Select **Diagnostics → Logging**.
2. Select which logs to generate by selecting the check box next to the log name.
3. Click **OK**.

4. View the logs by clicking the **syslog** link. The logs are updated in real-time.

Some IPBS/IPBL settings are logged automatically to track changes in the system. The main settings include:

- Local admin username and password
- Kerberos login and password
- Kerberos users
- Certificate Trust List
- Device Certificates
- IP address
- Hostname
- LDAP users
- DECT system name and password
- Mobility Master password
- Crypto Master password
- SNMP community
- Config restore

4.23.1.2 Informative Events

Radio is Busy For Speech

When IP-DECT base station reaches the maximum number of concurrent calls, the radio is unable to allow more calls. The system administrator can receive a notification by selecting *Radio is Busy For Speech* check-box.

Rejected certificates

For troubleshooting, select *Rejected certificates* check-box to log each rejected certificate during TLS handshake with specific reason to the event log.

An alarm will always be active as long as any rejected certificates exist.

4.23.2 Tracing

The information gathered from the trace functionality is mainly used for troubleshooting in case of failure in the system. The trace information is intended for the support departments.

It is possible to trace traffic information on the LAN for troubleshooting purposes.

1. Select **Diagnostics → Tracing**.
2. Select the **Enable** check box in the Remote PCAP section to enable remote logging.
The **Trace** check box in the Remote PCAP section is mainly used by the R&D department to follow the desired network attributes.
3. Select the **TCP/UDP Traffic** check box in the IP section to capture traffic information.
4. Click **OK**.

4.23.3 Alarms

Under **Diagnostics → Alarms** are all active alarms displayed.

An alarm is a fault that affects the normal service of the IP-DECT system and may require action from personnel to correct it. An IP-DECT Master can collect alarms from Radios and it can display all active alarms in the system. If an object is removed from the system, object-related alarms are automatically cleared after a timeout period of 30 minutes. Active alarms are also cleared if the related object is restarted.

For a description of the attributes, see the table below.

Attribute	Description
Time	The date and time when the alarm is issued.
Code	A unique number that identifies the alarm. Click the code to get more detailed information about the alarm. For a list of possible codes and their descriptions, see 6.2 Fault Code Descriptions, page 121 .
Severity	It has three possible states: <ul style="list-style-type: none"> - Critical: Immediate action is required. It is displayed, for example, if a managed object goes out of service. - Major: Urgent action is required. It is displayed, for example, if the capability of the managed object is severely degraded. - Indeterminate: Level of severity cannot be determined
Remote	The IP Address of the object that reported the alarm. Click the IP address to access the object.
Source	The software module that reported the alarm. Together with the code it uniquely identifies an alarm.
Description	A textual description of the alarm.

4.23.4 Events

Under **Diagnostics → Events** is history of alarms and errors displayed including active alarms. Click **Clear** in the top-right corner to clear the list of alarms and errors.

For a description of the attributes, see the table below.

Attribute	Description
Time	The date and time when the alarm, error is issued or cleared.
Type	The status of the fault. It has four possible states: <ul style="list-style-type: none"> - Alarm: Alarms displayed in red are active alarms - Alarm cleared: The alarm is already cleared - Alarm timeout: The alarm exceeded the timeout period - Error: Refers to faults that are not active for a specific time.
Code	A unique number that identifies the alarm. Click the code to get more detailed information about the alarm. For a list of possible codes and their descriptions, see 6.2 Fault Code Descriptions, page 121 .

Severity	It has three possible states: - Critical: Immediate action is required. It is displayed, for example, if a managed object goes out of service. - Major: Urgent action is required. It is displayed, for example, if the capability of the managed object is severely degraded. - Indeterminate – Level of severity cannot be determined
Remote	The IP Address of the object that reported the alarm. Click the IP address to access the object.
Source	The software module that reported the alarm. Together with the code it uniquely identifies an alarm.
Description	A textual description of the alarm.

4.23.5 Performance

It is possible to check different performance parameters. For a description of the parameters, see the table below.

Parameter	Description
CPU	Shows CPU utilization. To have a 100% utilization for a longer time is not good but occasional peaks are acceptable. Reason for high utilization may be caused by running SRTP. Another reason may be that there are a lot of users registered on the Master.
CPU-R	Shows utilization of CPU resources allocated by different tasks. If the CPU resources are fully utilized it will prevent connection of more calls. One solution in that case can be to install an additional Base Station in the same coverage area.
MEM	Shows utilization of the RAM memory. If the utilization is continuously and significantly increasing then it can be due to memory leakage. It can also be due to a large number of simultaneous ongoing events. Another reason can be that a Base Station has too much to handle and a solution can be to divide the roles of Pari Master, Radio etc. on several Base Stations. The displayed utilization curve will never decrease as it shows the amount of memory that has been dedicated to a specific memory pool. Within each memory pool it can still be reused.
ETH0	Shows the traffic on the Base Station's ethernet interface.
Concurrent calls	Shows the number of simultaneous ongoing calls on the Base Station's air interface. If the number of concurrent calls has reached its peak for what can be handled by the Base Station (8) and it stays like that for a longer time, a solution could be to add an additional Base Station to the system.

1. Select **Diagnostics → Performance**.
2. Select the check box(es) for the desired performance statistics.
3. Click **OK**.
4. One window shows statistics for the last 24 hours. The maximum possible value is displayed in the top-left corner. Click the left or right arrow buttons to see different time frames.

4.23.6 Config Show

Under **Diagnostics → Config Show**, the configuration is displayed as a text output.

4.23.7 Ping

The ping function is used to determine the response time from the device to a certain IP address. It can be used to analyse the connection between the IP-DECT system components.

There are two ways to activate a ping function:

Automatic pings (one or two IP addresses with individual time intervals)

1. Select **Diagnostics → Ping**.
2. Enter the IP addresses in the text fields under **Destination**.
3. Enter the time intervals in the text fields under **Interval (secs)**.
4. Click **OK**.
5. To view the result, click Performance in the top menu and select PING1 and PING2.

Ping (a ping is immediately sent to an IP address)

1. Select **Diagnostics → Ping**.
2. Enter an IP address in the **IP address** text field.
3. Click **Start**.

4.23.8 Traceroute

The traceroute function displays how packets travel from the device to a certain IP address. The result is an ordered list of IP addresses with the measured round trip time.

1. Select **Diagnostics → Traceroute**.
2. Enter an IP address in the IP Address text field.
3. Press **Enter** on the keyboard.

4.23.9 Environment

This section only applies to the IPBL.

The environment tab gives information power supply and consumption. It also display temperature and fan status.

1. Select **Diagnostics → Environment**.
2. The following information is available in the Power section:
 - Power supply – AC or DC power port.
 - Voltage – input voltage.
 - Current consumption – total consumption for the IPBL and the connected RFPs.
 - Max current consumption is 1,9/0,9 A when supplied with 110/230 VAC.
 - Max current consumption is 5,2 A when supplied with 48 VDC.
3. The following information is available in the Environment section:
 - Temperature – °C
 - Fan status – OK, not OK

4.23.10 RFP Scan



This section only applies to the IPBS.

To scan for occupied system IDs of other IP-DECT systems within the coverage area, perform an RFP scan following the steps below.



Executing an RFP scan will terminate all calls on the IPBS.

1. Select **Diagnostics → RFP Scan**.
2. Click **Start Scanning**.

4.23.11 Service Report

To download a service report do the following:

1. Select **Diagnostics → Service Report**.
2. Click **download**.
3. Click **Save** and browse where to save the service report.

4.23.12 WebDAV PCAP

Under this tab, it is possible to configure a WebDAV directory URL. PCAP files containing trace information are written to this directory. A new PCAP file is written every 20MB or when the WebDAV directory URL is changed.

In case WebDAV server requires authentication, a user and a password can be specified.

To enable WebDAV PCAP do the following:

1. Select **Diagnostics → WebDAV PCAP**.
2. Enter a WebDAV URL in the text field.
3. If authentication is required, enter a WebDAV User and Password.
4. Click **OK**.

After clicking **OK**, the connection status can be checked:

- *Connecting*: Attempting to establish the connection with WebDAV server.
- *Connected*: The connection is established.
- *Connection error*: The connection could not be established because of an error. For example, the authentication credentials are missing or incorrect.



If the device reboots after a crash, the trace before the crash is written to the file.

4.24 Reset

Some configuration changes requires a reset in order to take effect. A reset reboots the software. There are two ways to perform a reset:

- Idle reset – waits until there are no active calls in the device.
- Immediate reset – clears all calls and resets the device.

4.24.1 Idle Reset

1. Select **Reset → Idle Reset**.
2. Click **OK**.
3. The device will reset when there are no active calls.

4.24.2 Immediate Reset

1. Select **Reset → Reset**.
2. Click **OK**.
3. The device will terminate all active calls and reset.

4.24.3 TFTP Mode



This section does not apply to IPVM.



When the IPBS/IPBL is in TFTP mode it can only be reached using the gwload utility. This mode should not be used during normal operation.

4.24.4 Boot



This section does not apply to IPVM.

When the IPBS/IPBL is in Boot mode it uses a small version of the firmware (minifirmware) which contains only the IP stack and the web interface.

1. Select **Reset → Boot**.
2. Click **OK**.

4.25 Reset Using the Reset Button



This section does not apply to IPVM.

It is possible to do a hardware reset of the IPBS and IPBL by pressing the reset button. The button is accessed through a hole in the back of the IPBS and on the front of the IPBL. See the applicable Installation Guide for the IPBS and IPBL.



Use a pointed object in a non conducting material to perform a reset.

Short press < 1 sec	Restart
Medium press ~3 sec. For IPBS2/IPBS3:	Restart in TFTP mode. In TFTP mode the IPBS and IPBL can be accessed only through the gwload application. This mode is intended for support and development departments.
Long press ~ 10 sec. For IPBS2/IPBS3: When 10 sec. has gone, the LED on IPBS2/IPBS3 will start to flash in blue, indicating the start of the factory reset process. Hence the reset button can then be released. When the LED (LED 1 for IPBS1) is steady amber/yellow, the factory reset process is complete. The device can now be restarted by disconnecting the supply voltage.	Factory reset – all configuration parameters will be set to default values.

5 Commissioning

This section describes the visual inspection and tests that must be executed after completing the installation and initialization of the IP-DECT system. The purpose of the visual inspection and tests is to verify that all installation activities have resulted in a correctly functioning system. If it appears that a part is malfunctioning while the system is installed correctly (that is, no cabling faults, no configuration faults), the technician must consult the maintenance section included in this manual for fault finding.

5.1 Radio coverage verification tests

The radio coverage verification consists of two tests:

- Base station operation test
- Coverage area test



Be sure that all batteries in the handset are charged before executing the tests.

5.1.1 Base Station Operation Test

The purpose of this test is to check if all base stations are operational.

1. Put a handset in the service display mode (DCA mode), see applicable User Manual for the handset.
2. Use the base station plan, see the *Mitel IP-DECT System, System Planning, TD 92683EN*.
3. Move close to each base station and check that the handset locks to it (the service display should display the correct number).

After having checked that all base stations are operational proceed with the coverage area test.

5.1.2 Coverage Area Test

The purpose of this test is to verify that there is satisfactory field strength to enable good speech quality everywhere within the covered area (rooms, lift shafts, staircases). This test is executed with two handsets and requires two persons.

1. Place the handset in the service display mode (DCA mode) and call the other handset. One user of the handset should now start moving around the covered area. Both users must check that a good speech quality is maintained everywhere. Special attention should be paid to areas such as edges of the building and areas behind metal structures where there is a possibility of reduced speech quality.
2. Mark areas where cracking sounds or mutes are heard.

5.1.3 Evaluation

After having performed the coverage area test, the results should be evaluated. If the coverage is not sufficient you should review the planning and move or add equipment.

5.2 Cordless Extension Number Test

This test checks for each handset the complete connection from the IP-DECT system to the PBX. Furthermore it checks that the handsets' numbers have been correctly programmed. The test is performed by calling all handset from one specific handset.

1. Put all handset together in order of extension number on a table.
2. Go off-hook with each handset and check that the dial tone is heard.

3. Call with a handset (handset A) all other handsets sequentially and check that the handset with the corresponding number on its display rings when called.
4. Call handset A and check if it rings.

6 Troubleshooting

6.1 Load Firmware Using the Gwload Tool



This section does not apply to IPVM.

If the firmware is corrupt, for example if firmware download is interrupted the IPBS/IPBL could become unreachable by the web GUI. It will not be possible to load new firmware or to start correctly. If this occurs, the IPBS/IPBL runs on the bootcode and the Gwload tool (a tftp-style client used to repair a broken firmware) can be used to upload firmware.

1. Download the Gwload software from the IP-DECT system provider.
2. Set the IPBS/IPBL in TFTP-mode by performing a medium (~3 sec) hardware reset, see [4.25 Reset Using the Reset Button, page 117](#).
3. Start a command window.
To update with new firmware, execute the following command from the folder where the gwload.exe file is located:
 - For IPBS1:
`gwload /setip /i <ipaddress> /gwtype 1201 /prot <path/firmwarefilename> /go`
 - For IPBS2:
`gwload /setip /i <ipaddress> /gwtype 1202 /prot <path/firmwarefilename> /go`
 - For IPBS3:
`gwload /setip /i <ipaddress> /gwtype 1203 /prot <path/firmwarefilename> /go`
 - For IPBL:
`gwload /setip /i <ipaddress> /gwtype 4001 /prot <path/firmwarefilename> /go`
4. If there is more than one IPBS/IPBL in TFTP mode, select the unit to update and press enter.

6.2 Fault Code Descriptions

This section lists the possible fault codes, their description and severity level.

Explanation of the table columns **C**, **M** and **I**:

C = Critical (IP-DECT) / Critical (Unite)

M = Major (IP-DECT) / Error (Unite)

I = Indeterminate (IP-DECT) / Warning (Unite)

Description	Code	Device	C	M	I
Interface down (Gateway) This is an alarm which is generated, if a physical interface which is configured to be up gets down.	0x00010001	IPBS/IPBL/IPVM		X	
Registration down (Gateway) This is an alarm which is generated if a configured outgoing registration is down.	0x00010002	IPBS/IPBL/IPVM		X	

Protocol error (Gateway) The gateway process receive a call clearing with cause code 'Protocol Error'. This can be an indication for an interop problem with some other equipment.	0x00010003	IPBS/IPBL/IPVM		X	
The LDAP replicator is not connected (Users)	0x00030001	IPBS/IPBL/IPVM		X	
CPU resources are not available (Radio)	0x00030101	IPBS/IPBL			X
Standby master active (Master)	0x00030201	IPBS/IPBL/IPVM		X	
User registration failure (Master)	0x00030202	IPBS/IPBL/IPVM		X	
Emergency registration down (Master)	0x00030203	IPBS/IPBL/IPVM		X	
Connection to Radio lost (Master)	0x00030204	IPBS/IPBL/IPVM		X	
Primary/redundant trunk is down (Master)	0x00030205	IPBS/IPBL/IPVM		X	
Master active (Master) This event is generated when the Mirror becomes active.	0x00030206	IPBS/IPBL/IPVM			X
Master inactive (Master) This event is generated when the Mirror becomes inactive.	0x00030207	IPBS/IPBL/IPVM			X
Limit of static radios is reached (Master) This is an alarm which is generated when the number of radios in the radios list (Device Overview > Radios) is reaching 2100 (for IPBS/IPBL) or 4000 (for IPVM). The alarm is cleared once the number of radios goes below 2100 (for IPBS/IPBL) or 4000 (for IPVM).	0x00030208	IPBS/IPBL/IPVM		X	
Abnormal call release (Master) This event is generated when a call is released abnormally.	0x00030210	IPBS/IPBL/IPVM			X

Maximum number of licenses exceeded (Master) This event is generated when there are no Microsoft Teams licenses left for a device trying to acquire a license.	0x00030211	IPBS/IPBL/IPVM		X	
Connection to Mobility Master lost (Mobility Master)	0x00030301	IPBS/IPBL/IPVM		X	
Cannot establish connection to Mobility Master (Mobility Master)	0x00030302	IPBS/IPBL/IPVM		X	
Connection to Master lost (Mobility Master)	0x00030303	IPBS/IPBL/IPVM		X	
Standby Mobility Master is active (Mobility Master)	0x00030304	IPBS/IPBL/IPVM		X	
Connection to Mobility Master lost (Crypto Master)	0x00030401	IPBS/IPBL/IPVM		X	
No Media data received (RTP) No RTP packets from remote side were received on a connected call. This points to either a NAT problem (private RTP address was given to remote side) or a general signaling problem (media negotiation).	0x00050001	IPBS/IPBL		X	
Excessive loss of data (RTP) This event is generated if in a period of 10s more than 3% received RTP packets were lost. This is an indication of a network problem and it is recommended to check the involved media IP addresses and what kind of device that is involved.	0x00050002	IPBS/IPBL		X	
Wrong payload type received (RTP) Caused by signaling/negotiation problems (interoperability). An endpoint sends RTP packets with a payload type other than negotiated. Wrong Payload Type is a message if there is a Media Problem with a another PBX.	0x00050003	IPBS/IPBL		X	
Stun failed (RTP)	0x00050004	IPBS/IPBL		X	
SRTP authentication failed (RTP)	0x00050005	IPBS/IPBL		X	

SRTCP authentication failed (RTP)	0x00050006	IPBS/IPBL		X	
ICE failed (RTP)	0x00050008	IPBS/IPBL/IPVM		X	
DTLS failed (RTP)	0x00050009	IPBS/IPBL/IPVM		X	
Unexpected message (H323) A message was received, which was not expected by the protocol in this state. This could be caused by network problems or by incompatible equipment.	0x00060001	IPBS/IPBL/IPVM		X	
Status inquiry (H323)	0x00060002	IPBS/IPBL/IPVM		X	
Signaling TCP failed (H323) The signaling transport connection could not be established. This usually means, the destination (IP) is not reachable. Check network connectivity.	0x00060003	IPBS/IPBL/IPVM		X	
Signaling timeout (H323) A signaling timer expired. The reason for this could be a network problem or an interop problem.	0x00060004	IPBS/IPBL/IPVM		X	
SRTP key mismatch (H 323) The call signaling was aborted due to a mismatch of the SRTP key format.	0x00060005	IPBS/IPBL/IPVM		X	
Media incompatible (H 323)	0x00060006	IPBS/IPBL/IPVM		X	
NAT discovery failed (SIP)	0x00070001	IPBS/IPBL/IPVM		X	
Overload (SIP) The SIP protocol stack reached its build-in memory allocation limit. The total number message allocations is limited to be safe against denial-of-service attacks. Under normal working conditions the limit should not be reached.	0x00070003	IPBS/IPBL/IPVM		X	
Coder selection failed (SIP)	0x00070004	IPBS/IPBL/IPVM		X	
Media configuration failed (SIP)	0x00070005	IPBS/IPBL/IPVM		X	
DNS failed (SIP)	0x00070006	IPBS/IPBL/IPVM		X	

Internal error on media negotiation (SIP) Media negotiation failed which probably results in one-way audio.	0x00070007	IPBS/IPBL/IPVM		X	
DNS not working (SIP)	0x0007000b	IPBS/IPBL/IPVM		X	
Invalid URL (WebMedia)	0x00080001	IPBS/IPBL/IPVM		X	
Coder missing in URL (WebMedia)	0x00080002	IPBS/IPBL/IPVM		X	
Unexpected restart (watchdog/reset/power on) (Cmd) The system was restarted because of watchdog, trap or by pressing the reset button. This event is generated 60s after the restart.	0x000b0001	IPBS/IPBL/IPVM		X	
Unexpected message (TLS)	0x000c010a	IPBS/IPBL/IPVM			X
Unexpected message (TLS)	0x000c020a	IPBS/IPBL/IPVM			X
Bad MAC (TLS)	0x000c0114	IPBS/IPBL/IPVM			X
Bad MAC (TLS)	0x000c0214	IPBS/IPBL/IPVM			X
Decryption failed (TLS)	0x000c0115	IPBS/IPBL/IPVM			X
Decryption failed (TLS)	0x000c0215	IPBS/IPBL/IPVM			X
Record overflow (TLS)	0x000c0116	IPBS/IPBL/IPVM			X
Record overflow (TLS)	0x000c0216	IPBS/IPBL/IPVM			X
Decompression failure (TLS)	0x000c011e	IPBS/IPBL/IPVM			X
Decompression failure (TLS)	0x000c021e	IPBS/IPBL/IPVM			X
Handshake failure (TLS)	0x000c0128	IPBS/IPBL/IPVM			X
Handshake failure (TLS)	0x000c0228	IPBS/IPBL/IPVM			X
No certificate (TLS)	0x000c0129	IPBS/IPBL/IPVM			X
No certificate (TLS)	0x000c0229	IPBS/IPBL/IPVM			X
Bad certificate (TLS)	0x000c012a	IPBS/IPBL/IPVM			X
Bad certificate (TLS)	0x000c022a	IPBS/IPBL/IPVM			X
Unsupported certificate (TLS)	0x000c012b	IPBS/IPBL/IPVM			X
Unsupported certificate (TLS)	0x000c022b	IPBS/IPBL/IPVM			X
Revoked certificate (TLS)	0x000c012c	IPBS/IPBL/IPVM			X
Revoked certificate (TLS)	0x000c022c	IPBS/IPBL/IPVM			X

Expired certificate (TLS)	0x000c012d	IPBS/IPBL/IPVM			X
Expired certificate (TLS)	0x000c022d	IPBS/IPBL/IPVM			X
Unknown certificate (TLS)	0x000c012e	IPBS/IPBL/IPVM			X
Unknown certificate (TLS)	0x000c022e	IPBS/IPBL/IPVM			X
Illegal parameter (TLS)	0x000c012f	IPBS/IPBL/IPVM			X
Illegal parameter (TLS)	0x000c012f	IPBS/IPBL/IPVM			X
Illegal parameter (TLS)	0x000c022f	IPBS/IPBL/IPVM			X
Unknown CA (TLS) A TLS connection could not be established because the CA of the remote certificate is not trusted. Check the rejected certificates for details.	0x000c0130	IPBS/IPBL/IPVM			X
Unknown CA (TLS) A TLS connection could not be established because the remote party does not trust the CA of the certificate of this device.	0x000c0230	IPBS/IPBL/IPVM			X
Access denied (TLS)	0x000c0131	IPBS/IPBL/IPVM			X
Access denied (TLS)	0x000c0231	IPBS/IPBL/IPVM			X
Decode error (TLS)	0x000c0132	IPBS/IPBL/IPVM			X
Decode error (TLS)	0x000c0232	IPBS/IPBL/IPVM			X
Decryption error (TLS)	0x000c0133	IPBS/IPBL/IPVM			X
Decryption error (TLS)	0x000c0233	IPBS/IPBL/IPVM			X
Export restriction (TLS)	0x000c013c	IPBS/IPBL/IPVM			X
Export restriction (TLS)	0x000c023c	IPBS/IPBL/IPVM			X
Protocol version (TLS)	0x000c0146	IPBS/IPBL/IPVM			X
Protocol version (TLS)	0x000c0246	IPBS/IPBL/IPVM			X
Insufficient security (TLS)	0x000c0147	IPBS/IPBL/IPVM			X
Insufficient security (TLS)	0x000c0247	IPBS/IPBL/IPVM			X
Internal error (TLS)	0x000c0150	IPBS/IPBL/IPVM			X
Internal error (TLS)	0x000c0250	IPBS/IPBL/IPVM			X
User cancelled (TLS)	0x000c015a	IPBS/IPBL/IPVM			X
User cancelled (TLS)	0x000c025a	IPBS/IPBL/IPVM			X

No renegotiation (TLS)	0x000c0164	IPBS/IPBL/IPVM			X
No renegotiation (TLS)	0x000c0264	IPBS/IPBL/IPVM			X
Service not found (Kerb client) The host account of the device has been deleted on the Kerberos server. Join the Kerberos realm again.	0x000c0403	IPBS/IPBL/IPVM		X	
Kerberos server unreachable (Kerb client) The device did not get a response from the Kerberos server. Make sure that the Kerberos server is up and its address is well configured on the devices.	0x000c0406	IPBS/IPBL/IPVM		X	
Kerberos cross realm failure (Kerb client) <i>Kerberos: Cross-realm trust not configured:</i> The user tried to log-in with a user account from a Kerberos realm that does not trust or is not trusted by the realm of the device. <i>Kerberos: Cross-realm password mismatch:</i> The password for the cross-realm trust is not the same on both of the Kerberos servers.	0x000c0407	IPBS/IPBL/IPVM		X	
Certificate validation is disabled until system time is set (X509) System time is not set but the current date is needed to validate if cryptographic certificates are valid. Therefore encrypted TLS connections will fail. Configure a NTP server or set the system time manually.	0x000c1000	IPBS/IPBL/IPVM			X

Certificate expired/Will expire soon (X509) The device certificate or one of the trusted certificates has already expired or will expire during the next 30 days. After the certificate has expired TLS connections using this certificate will fail. Replace the certificate with a new one.	0x000c1001	IPBS/IPBL/IPVM			X
RFP disconnected (TAM)	0x000e0001	IPBL		X	
RFP malfunctioning (TAM)	0x000e0002	IPBL		X	
RFP disabled (TAM)	0x000e0003	IPBL		X	
RFP software download (Dwl)	0x000e0004	IPBL		X	
RFP unsynchronized (RFPIinit) Four common reasons: 1. The IPBS has lost contact for nine minutes with the RFPI used as synchronization source. 2. The IPBS is not PSCN synchronized (Primary Receiver Scan Carrier Number). 3. The IPBS is not MFN synchronized (Multiframe Number). 4. The IPBS is not slot number synchronized.	0x000e0005	IPBS		X	
Synchronization to reference system lost (RFPIinit) Get the Sync Master to resynchronize to the reference sync either manually or automatically (scheduled). To select type of resynchronization action, see Configure Sync Master IPBS on page 111. To resynchronize manually, see Reference Synchronization on page 141.	0x000e0006	IPBS		X	
Other DECT system with same sysid detected (RFPIinit)	0x000e0008	IPBS		X	

Sync master failed to resynchronize to reference (RFPInit)	0x000e0009	IPBS		X	
RFP restarted Burst mode controller of the IPBS restarted.	0x000e000a	IPBS		X	
High temperature (TAM)	0x000f0001	IPBL	X		
High power consumption (TAM)	0x000f0002	IPBL	X		
Supply voltage low (TAM)	0x000f0004	IPBL	X		
Supply Voltage High (TAM)	0x000f0008	IPBL	X		
Fan failure (TAM)	0x000f0010	IPBL		X	
Synchronization ring broken (Sync)	0x00100001	IPBL		X	
Reference synchronization signal lost (Sync)	0x00100002	IPBL		X	
Synchronization lost (Sync)	0x00100004	IPBL		X	
Unsynchronized to reference (Sync)	0x00100008	IPBL		X	
Interface down (ipproc)	0x00110000	IPBS/IPBL/IPVM		X	
Interface not configured (ipproc)	0x00110001	IPBS/IPBL/IPVM			X
DHCP server not responding (ipproc)	0x00110002	IPBS/IPBL/IPVM		X	
Invalid UDP-RTP port base/range (ipproc)	0x00110019	IPBS/IPBL/IPVM		X	
Invalid UDP-NAT port base/range (ipproc)	0x0011001a	IPBS/IPBL/IPVM		X	
Invalid NAT port base/range (ipproc)	0x0011001b	IPBS/IPBL/IPVM		X	
Route to non-existent interface or no interface to gateway (ipproc)	0x0011001c	IPBS/IPBL/IPVM		X	
Route to non-existent interface or no interface to gateway (ipproc)	0x0011001d	IPBS/IPBL/IPVM		X	
Route to non-existent interface or no interface to gateway (ipproc)	0x0011001e	IPBS/IPBL/IPVM		X	
Route to non-existent interface or no interface to gateway (ipproc)	0x0011001f	IPBS/IPBL/IPVM		X	
ARP poisoning detected (ipproc)	0x00110041	IPBS/IPBL/IPVM		X	

Out of TCP/NAT ports (ipproc)	0x00110046	IPBS/IPBL/IPVM		X	
Out of TCP ports (ipproc)	0x00110047	IPBS/IPBL/IPVM		X	
TCP bind error (ipproc) Local error. TCP socket was trying to bind itself to a specific local port number. The port number was found to be in use by some other socket.	0x00110049	IPBS/IPBL/IPVM		X	
Out of UDP/RTP ports (ipproc)	0x00110050	IPBS/IPBL/IPVM		X	
Out of UDP ports (ipproc)	0x00110051	IPBS/IPBL/IPVM		X	
UDP bind error (ipproc) Local error. UDP socket was trying to bind itself to a specific local port number. The port number was found to be in use by some other socket.	0x00110053	IPBS/IPBL/IPVM		X	
No route to destination (ipproc)	0x0011005a	IPBS/IPBL/IPVM		X	
No route to destination, if down (ipproc) The IP routing process failed to deliver a packet explicitly directed to a specific network interface. The network interface was either down or disabled. Packets directed to a specific network interface are used for example by DHCP (UDP) and by PPTP Tunnels (TCP/GRE). If this error is reported for UDP broadcast packets rather often it usually indicates that DHCP client mode is configured for the interface but the interface is not connected to a network or disabled. In this case the DHCP mode should be changed to disabled.	0x0011005b	IPBS/IPBL/IPVM		X	
No route to destination, if unknown (ipproc)	0x0011005c	IPBS/IPBL/IPVM		X	
No route to destination, if unconfigured (ipproc)	0x0011005d	IPBS/IPBL/IPVM		X	

No route to destination, no gateway (ipproc)	0x0011005e	IPBS/IPBL/IPVM		X	
No route to destination, loop (ipproc)	0x0011005f	IPBS/IPBL/IPVM		X	
Memory Usage above 85% (box)	0x00120001	IPBS/IPBL/IPVM	X		
Radio busy for speech (Dect)	0x00140001	IPBS			X
Default encryption key timeout (Dect) Too long delay in the LAN/WAN network for early encryption to work. The problem can be solved by configuring a local Mobility Master. Even though a local Mobility Master is configured, the fault message will not disappear, i.e. it will be shown at first location registration attempt when the home Master must be reached. At the next location registration attempt, the key will be in the local Mobility Master and early encryption will work.	0x00140065	IPBS/IPBL			X
Cipher timeout (Dect) This indicates that a call has been forcefully disconnected since the cipher option has been disabled in the radio.	0x00140066	IPBS/IPBL		X	
Master connection timeout (Dect) A signaling timer expired. The reason for this could be a network problem between Radio and Master.	0x00140067	IPBS/IPBL		X	
RFPI Collision (Dect) This is generated when a PARI-master is restarted and there are duplicate radios defined with the same RFPI.	0x00140068	IPBS/IPBL/IPVM	X		
Busy for speech (CLU)	0x00150001	IPBL			X
Failed to transfer Unite communication block (Unite) Check that the Unite address is correct.	0x001a0001	IPBS/IPBL/IPVM			X

UNITE WebSocket connection down (Unite)	0x001a0002	IPBS/IPBL/IPVM		X	
Incompatible heartbeat (Unite)	0x001a0003	IPBS/IPBL/IPVM			X
Failed to transfer Compact Unite communication block (CUnite)	0x001a0100	IPBS/IPBL/IPVM			X
Read update script Failed to read script from update server.	0x00210001	IPBS/IPBL/IPVM		X	
Upload bootcode Failed to get the bootcode from update server.	0x00210002	IPBS/IPBL/IPVM		X	
Upload firmware Failed to get the firmware from update server.	0x00210003	IPBS/IPBL/IPVM		X	
Upload config Failed to get the config from update server.	0x00210004	IPBS/IPBL/IPVM		X	
Download config Failed to send the config to update server.	0x00210006	IPBS/IPBL/IPVM		X	

Appendix A How to Configure and Use the Update Server

A.1 Summary

Automatic update is based on configuration and firmware information stored on a standard web server and retrieved by the devices on a regular basis.

There are 2 modules in the device which work in tandem. The first is known as "UP0" and actually executes the upload and download of configuration information as well as the download of updated firmware. UP0 is controlled by commands as described below.

The second module is known as "UP1". It serves to poll a given website for changed configuration information. If certain conditions are met, UP1 will issue commands to UP0 to perform the requested updates.

UP0 can also receive commands from the "Update clients" page of the PBX Administration user interface.

A.1.1 System Requirements

One or more regular Web Server that can be accessed by all devices are required. This has been tested with Microsoft IIS and Apache, but any regular Web Server should do.

For best results, the Web Server should be able to maintain a large number of HTTP sessions simultaneously, since potentially all devices may attempt a configuration update at the same time. For example, Microsoft's Personal Web Server is not adequate, since it only support 10 simultaneous sessions.

Following URLs are supported: HTTP, HTTPS and TFTP.

A.1.2 Configuration in IP-DECT

See [4.9.1 Configure Automatic Firmware Update, page 85](#) on how to configure the IPBS /IPBLs for automatic update. The URL parameter must point to the site where the file containing the commands is stored.



In this URL, no host names are supported. The web servers IP address must be used.

A.1.3 Setting the UP1 Parameters

If the URL ends with a '/' then a default filename is used based upon the product in question. If for example the URL for an IPBS1 is `http://1.2.3.4/configs/`, it is expanded to `http://1.2.3.4/configs/update-IPBS.htm`.

	Command filename
IPBS1	update-IPBS.htm
IPBS2	update-IPBS2.htm
IPBS3	update-IPBS3.htm
IPBL	update-IPBL.htm
IPVM	update-IPVM.htm

The product type name used is the one used in the Version line on the devices Info page.



The extension is irrelevant, htm or .txt or no extension at all may be used. On some Web servers, URLs are case sensitive.

The command file is retrieved initially after the configured poll interval (in minutes) is expired after boot. Short poll intervals can create substantial load on a big network. A value less than 15 minutes (which is the default) is therefore not recommended.

However, for new devices (that is, devices which have been reset to factory settings and never had a successful download of a command file), the command file is retrieved every minute (for up to 30 minutes). This is done so that a fresh device can quickly retrieve a site depending standard configuration when it is installed.

When the command file is retrieved, the commands found in the file are executed in sequence. Theoretically, all commands which can be typed in to a telnet session to the device or which appear in a config file can be used in the command file. However, in most cases, you will use config change commands and commands to the UP0/UP1 modules.

The command file is executed every time it is retrieved (depending on the poll interval). However, in most cases, you don't want it to be executed each time, but only once. For example, if you are about to deploy a certain configuration change to all IPBSs, then you want this change to be done once per IPBS only. This can be achieved by the check command:

```
mod cmd UP1 check <final-command> <serial>
```

The devices maintain an internal variable UPDATE/CHECK which is initially (or when the device is reset to factory settings) empty. The check command will compare the <serial> parameter with the UPDATE/CHECK variable. If it is equal, any further processing of the command file is cancelled.

If it differs, the remainder of the file will be processed and, after the last command is executed, the UPDATE/CHECK variable will be set to <serial> and the <final-command> will be executed. The following commands are useful values for <final-command>:

ireset	resets the device as soon it is idle
reset	resets the device immediately
iresetn	resets the device as soon it is idle, only if a reset is required
resetn	resets the device immediately, only if a reset is required
ser	this is a no-op

Often, configuration changes shall be made only during certain times (e.g. non-working hours). This can be achieved using the times command:

```
mod cmd UP1 times [/allow <hours>] [/initial <minutes>]
```

The times command will check the current time against <hours>. If it does not match this restriction, any further processing of the command file is cancelled. <hours> is a comma separated list of hours. Only those hours listed are considered valid times for execution of the command file.

```
mod cmd UP1 times /allow 12,23,0,1,2,3,4
```

The command above allows command executions only between 12:00 and 12:59 and 23:00 and 4:59 local time (on a 24h clock). Note that if the device has no time set, all command executions will be cancelled.

If the /initial parameter is set, the no commands will be executed within the first <minutes> minutes after the device has been booted. This is done to avoid firmware download and flashing when installing devices.

```
mod cmd UP1 times /allow 12,23,1,2,3,4 /initial 6
```

The command above suppresses any command file processing within the first six minutes after each boot of the device. If /initial is set, new devices (or those that have been reset to factory settings), the command file will be retrieved even if it normally would be suppressed by the /allow parameter. This allows new devices to retrieve a site specific standard configuration quickly.

A.1.4 Setting the UP0 Parameters

To perform a firmware update, use the following command:

```
mod cmd UP0 prot <url> <final-command> <build-serial>
```

The command above downloads the new firmware from <url> and flash it to the device, then <final-command> is executed.

The IPBSs maintain an internal variable UPDATE/PROT which is initially (or when the device is reset to factory settings) empty. The prot command will compare the <build-serial> parameter with the UPDATE/PROT variable. If it is equal, no firmware will be loaded or flashed. If there is no UPDATE/PROT yet (like for a new device), <build-serial> is compared against the build number of the current firmware. After a successful download, UPDATE/PROT is set to <build-serial>. Note that <build-serial> is not checked against the firmware version actually loaded. It is your responsibility to keep this consistent.

If <url> ends with a slash (/), then a default firmware filename is added to the URL depending on the type of the device.

	Firmware filename
IPBS1	ipbs.bin
IPBS2	ipbs2.bin
IPBS3	ipbs3.bin
IPBL	ipbl.bin
IPVM	ipvm.bin

```
mod cmd UP0 prot http://192.168.0.10/firm/ ireset 5.0.0
```

The command above determines if firmware 5.0.0 is already installed. If not, new firmware will be downloaded from the following location depending on type of device:

IPBS1: http://192.168.0.10/firm/ipbs.bin

IPBS2: http://192.168.0.10/firm/ipbs2.bin

IPBS3: http://192.168.0.10/firm/ipbs3.bin

IPBL: http://192.168.0.10/firm/ipbl.bin

IPVM: http://192.168.0.10/firm/ipvm.bin

The UPDATE/PROT variable will be set to 5.0.0 and the device will be reset as soon as it is idle.

Similar to the prot command, the boot command will update the boot code.



The boot command does not apply to IPVM.

	Boot filename
IPBS1	boot_ipbs.bin
IPBS2	boot_ipbs2.bin
IPBS3	boot_ipbs3.bin
IPBL	boot_ipbl.bin

```
mod cmd UP0 boot http://192.168.0.10/firm ireset 5.0.0
```

The command above determines if boot code 5.0.0 is already installed. If not, new boot code will be downloaded from the following location depending on type of device:

IPBS1: `http://192.168.0.10/firm/boot_ipbs.bin`

IPBS2: `http://192.168.0.10/firm/boot_ipbs2.bin`

IPBS3: `http://192.168.0.10/firm/boot_ipbs3.bin`

IPBL: `http://192.168.0.10/firm/boot_ipbl.bin`

The UPDATE/BOOT variable will be set to 5.0.0 and the device will be reset as soon as it is idle.

Using UP0, device configurations can be saved to a web server.

```
mod cmd UP0 scfg <url>
```

This will cause the device to upload its current config to url This will be done using an HTTP PUT command. url must be writable thus. With url, some meta character strings are replaces as follows:

Sequence	Replacement	Example
#d	Current date and time	20040319-162544
#m	Device mac address	00-90-33-03-0d-f0
#h	Device hardware ID	ipbs-03-0d-f0
#b	Rolling backup index loops over 0 .. n-1 for each backup	5

A.1.5 Configuration File Backup

To make a backup of the configuration file, use the following command:

```
mod cmd UP0 scfg <url> [<final-command> <save-serial> [ /force <hours>]]
```

The scfg command uploads the current configuration file to the specified <url>.

Example

```
mod cmd UP0 scfg http://192.168.0.10/configs/saved/#h#b5.txt no-op WEEKLY /force  
168
```

The command above saves the device configuration file once a week with a backlog of 5 weeks.

A.1.6 Download Configuration File

To load a configuration file on the IP-DECT device use the following command:

```
mod cmd UP0 cfg <url> <final-command> <serial>
```

The command loads the configuration file, and all commands in it are executed.

A.1.7 Setting the RFP_UPDATE0 Parameter



This section only applies to the IPBL.

To perform a RFP firmware update, use the following commands:

- `mod cmd RFP_UPDATE0 firmware http://192.168.0.10/DB1R4C.s2`
The command above specifies the url to the RFP firmware to use.
- `mod cmd RFP_UPDATE0 select 0x2753`
Specifies which RFPs to update using a hex-encoded bit-mask. Each bit represents an RFP port starting with port 1 at the LSB (0x0001) up to port 16 (0x8000).
0x2753 specifies RFP "1,2,5,7,9,10,11,14" to be updated.
- `mod cmd RFP_UPDATE0 schedule DD.MM.YYYY-HH:MM`
Specifies when the update shall start. If no date is provided, the update will be immediate when the start command is issued.
- `mod cmd RFP_UPDATE0 start /idle`
Starts the update or activates the schedule. Normally the /idle command is selected and an update starts only if the RFP is idle.
If multiple RFPs are selected for update, they will be updated one at a time If /sequence command is used.

Example Update RFP Firmware

This example shows an "update file" for the IPBL.

```
mod cmd UP1 check ser 20250612-1  
  
mod cmd RFP_UPDATE0 firmware http://172.20.8.125/rfp/DB1R4C.s2  
  
mod cmd RFP_UPDATE0 select 0xffff  
  
mod cmd RFP_UPDATE0 start /idle
```

A.1.8 Configure Microsoft IIS as an Update Server

To be able to upload (save) device configuration information on the web server, it must allow HTTP PUT requests. All other functions require HTTP GET permissions only.

You may want to restrict access to that site to certain network address ranges.

To avoid entering authentication data in every device, it is recommended to allow anonymous read access. For write access (http PUT), authentication is needed with IIS ver. 6 and later. Authentication data needs to be configured in the devices that need to be backed up, e.g. the PARI Master, Master and Mobility Master.

Requirements for IP-DECT

- Version 5.1.X and later supports the authentication algorithm "md5-sess"

Requirements for Microsoft IIS:

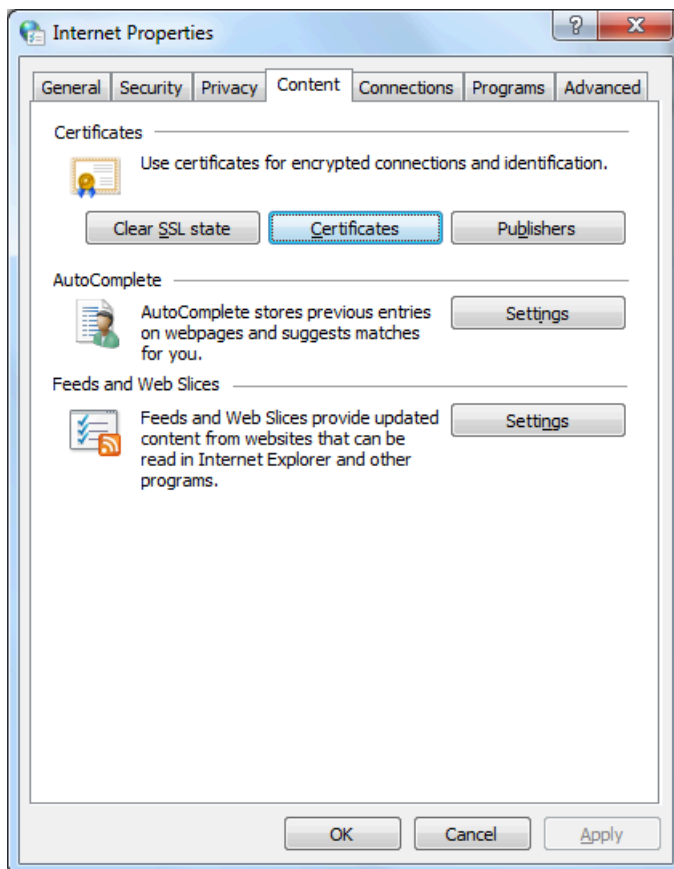
One of the following is needed:

- Windows 2008 R2 server containing Microsoft IIS ver. 7.5.
- Windows 2012 server containing Microsoft IIS ver. 8.

Configure Microsoft IIS as an Update Server

The steps that are involved are shown in the figure below. The steps are described in more detail below the figure.

Figure 10. Configure Microsoft IIS as an Update Server



Step 1. Install server role and role services on the Web server

Windows 2008

1. Connect to the Windows 2008 R2 server.
2. In Server Manager: Right-click on **Roles** and select **Add Roles** (menu item). The "Add Roles" wizard starts.

3. Click **Next**.
4. Select the server role **Web Server (II)** check box.
5. Click **Next**.
6. Click **Next**.
7. Make sure that the following role services check boxes are selected and leave the rest unchecked:
 - Directory Browsing
 - WebDAV Publishing
 - Digest Authentication
8. Click **Next**.
9. Click **Install**.

Windows 2012

1. Connect to the Windows 2012 R2 server.
2. In Server Manager: Click on **Manage** and select **Add Roles and Features** (menu item). The "Add Roles and Features" wizard starts.
3. Click **Next**.
4. Select **Role-based or feature-based installation**.
5. Click **Next**.
6. Select a server on which to install roles and features.
7. Click **Next**.
Make sure that the following role services check boxes are selected and leave the rest unchecked:
 - Directory Browsing
 - WebDAV Publishing
 - Digest Authentication
8. Click **Next**.
9. Click **Next**.
10. Click **Install**.

Step 2. Add a virtual directory on the Web server

1. In Internet Information Services (IIS) Manager: Double-click on the server name and double-click **Sites**.
2. Right-click on **Default Web Site** and select **Add Virtual Directory...** (menu item). The "Add Virtual Directory" window is shown.
3. In the Alias text field, enter a name for the virtual directory.
4. In the Physical path field, click on the ... button to the right of the field and browse to the location where the virtual directory shall be stored. Create a new virtual directory and name it.
5. Close the **Add Virtual Directory** window, click **OK**.

Step 3. Enable WebDAV and set authoring rules for WebDAV

1. In Internet Information Services (IIS) Manager: Left-click on **Default Web Site**.
2. Left-double click on **WebDAV Authoring Rules**.
3. Left-click on **Enable WebDAV** in the Actions pane.
4. Left-click on **Add Authoring Rule...** in the Actions pane. The "Add Authoring Rule" window is shown.

5. In section Allow access to this content to:, select the **All users** option.
6. In section Permissions, select the **Read**, **Source** and **Write** check boxes.
7. Click **OK**.

Step 4. Enable Digest Authentication



Digest Authentication requires that the Web server is joined to a domain.

1. Left-click on the virtual directory.
2. Left-double click on **Authenticaton**.
3. Select **Digest Authentication** and left-click on **Enable** in the Actions pane.

Step 5. Enable Directory Browsing

1. Left-click on the virtual directory.
2. Left-double click on **Directory Browsing** and left-click on **Enable** in the Actions pane.

Step 6. Add an AD user and give the user write access to the directory



This section requires an existing Active Directory (AD) user.

1. Right-click on the virtual directory and left-click on **Edit Permissions...**(menu item). The Properties window for the virtual directory is shown.
2. Click on the **Security** tab.
3. Click on **Edit...** (button). The "Permissions for virtual directory name" window is shown.
4. Click on **Add** (button). The "Select Users, Computers, Service Accounts, or Groups" window is shown.
5. In the Enter the object names to select (examples): text field, enter the name of an AD user. Click on **Check Names** (button) to the right of the text field.
6. Click **OK**.
7. In the Permissions for virtual directory name window: Allow modify permission for the AD user by selecting the **Allow** check box for the Modify permission.
8. Click **OK**.
9. Click **OK**.

Step 7. Add a command file to the directory referred by the virtual directory

Add a command file to the directory referred by the virtual directory. For information on the command file syntax, see [A.1.7 Setting the RFP_UPDATE0 Parameter, page 137](#).

Step 8. In the IP-DECT device (IPBS/IPBL), enter the URL to the command file

See [4.9.1 Configure Automatic Firmware Update, page 85](#) on how to configure the IPBS/IPBLs for automatic update.

Step 9. In the IP-DECT device (IPBS/IPBL), enter the URL to the directory where the command file is located

1. Select **Services → HTTP Client**.
2. In section Authenticated URLs, enter in the URL text field the URL to the directory.

3. In the User text field, enter the user name of the AD user that was given write access, see [Step 6. Add an AD user and give the user write access to the directory, page 140](#).
4. In the Password text field, enter the password.

Step 10. Test to upload configurations on the Web server

1. During the test period, set the poll interval to 1 minute.
2. When the command file has been run, check that the label data in the IPBS/IPBLs (select **Services → Update**) is the same as in the command file.
3. Check that the configuration file is located in the directory.

Appendix B Local R-Key Handling

Local R-key handling assume that the check box for local R-key handling is selected, see [4.6.8 Enable/Disable Local R-Key Handling, page 60](#).

The following R-key functions are available during a call.

Key	Description
R	Put the ongoing call on hold and get a new line. (Dial the number to the second call.)
R0	Reject the incoming call.
R1	Terminate the ongoing call and switch to call on hold/incoming call.
R2	Switch between ongoing call and call on hold/incoming call.
R3	This function is normally used for initiate a conference call.
R4	Transfer call on hold to ongoing call and disconnect.

Appendix C Database Maintenance

This section describes how IP-DECT user configuration can be moved from one system to another. By moving users, one IP-DECT system can be split into many systems or several IP-DECT systems can be merged to one single system.

Before database merge you should consider if the IP-DECT R3 Multi Master concept can be used instead and whether it is possible to have several Masters on one site.

C.1 Prerequisites

For all systems involved in the database maintenance procedure:

- It is highly recommended to have the same software version running on all systems.
- If a user is moved to a system with a different SARI, the target system must be configured with multiple SARIs containing the SARI number of the originating system as well as its existing SARI. For more information, see [4.6.35 Enter SARI, page 76](#).
- The systems must have the same DECT system name and the same DECT system password (configured under **DECT → System**) as well as the same device password (**General → Admin**).
- LDAP replication must not be activated.

C.2 Database Maintenance Procedure

1. Make sure the handsets that correspond to the moved user data have no contact with the system. Turn off the handsets or switch off the Radio(s) in the area where the handsets are located. Handsets should show "No system". Handsets may be unsubscribed if they have connection to the system during database maintenance.
2. Save a configuration file from each Master involved. See [4.14 Backup, page 105](#).
3. Identify user records in the saved configuration files and modify them according to the desired plan. User records are located at the end of the file beginning after the row:
`mod cmd FLASHDIR0 add-view 101 cn=PBX0`
4. To remove a user, remove the corresponding line.
To add a user (from another file), insert a line that has been removed from another file. Remove the following attributes:
`(guid;bin=###)`
`(usn=###)`
where ### denotes an arbitrary value.
5. Save modifications to the configuration files.
6. Make sure that step 1 is met, and upload configuration files to the corresponding entities. See [4.18.1 Update Configuration, page 107](#).
7. Reset in order to make the changes take effect, see [4.24 Reset, page 116](#).

Removing a User Example

This example shows part of the configuration file. There may also be other attributes in the used system.

Before Removal:


```
mod cmd FLASHDIR0 add-view 101 cn=PBX0
```

```
mod cmd FLASHDIR0 add-item 101 (cn=1950)(guid;bin=80319FC0E909D311905C00013E00EFC8)(dn=1950)(h323=1950)(e164=1950)(pbx=<user admin="no"/>)(pbx=<gw name="DECT_CEG" ipei="002020173394" subs="977e9bfc568c8223197e4195bec9ec28"/>)(usn=14)
```

```
mod cmd FLASHDIR0 add-item 101 (cn=1951)(guid;bin=7B7C9D01E909D311905C00013E00EFC8)(dn=1951)(h323=1951)(e164=1951)(pbx=<user admin="no"/>)(pbx=<gw name="DECT_CEG" ipei="002020173479" subs="90bd79116daec066105610822cabc1e7"/>)(usn=15)
```

After Removal:

```
mod cmd FLASHDIR0 add-view 101 cn=PBX0
```

```
mod cmd FLASHDIR0 add-item 101 (cn=1950)(guid;bin=80319FC0E909D311905C00013E00EFC8)(dn=1950)(h323=1950)(e164=1950)(pbx=<user admin="no"/>)(pbx=<gw name="DECT_CEG" ipei="002020173394" subs="977e9bfc568c8223197e4195bec9ec28"/>)(usn=14)
```

Adding a User Example

This example shows part of the configuration file. There may also be other attributes in the used system.

Before Removal:

```
mod cmd FLASHDIR0 add-view 101 cn=PBX0
```

```
mod cmd FLASHDIR0 add-item 101 (cn=1950)(guid;bin=80319FC0E909D311905C00013E00EFC8)(dn=1950)(h323=1950)(e164=1950)(pbx=<user admin="no"/>)(pbx=<gw name="DECT_CEG" ipei="002020173394" subs="977e9bfc568c8223197e4195bec9ec28"/>)(usn=14)
```

After Removal:

```
mod cmd FLASHDIR0 add-view 101 cn=PBX0
```

```
mod cmd FLASHDIR0 add-item 101 (cn=1950)(guid;bin=80319FC0E909D311905C00013E00EFC8)(dn=1950)(h323=1950)(e164=1950)(pbx=<user admin="no"/>)(pbx=<gw name="DECT_CEG" ipei="002020173394" subs="977e9bfc568c8223197e4195bec9ec28"/>)(usn=14)
```

```
mod cmd FLASHDIR0 add-item 101
```

```
(cn=1951) (dn=1951)(h323=1951)(e164=1951)(pbx=<user admin="no"/>)(pbx=<gw name="DECT_CEG" ipei="002020173479" subs="90bd79116daec066105610822cabc1e7"/>)
```

The `guid;bin` and `usn` attributes are not insterted. The system will create these attributes when the file is uploaded to the device.

Appendix D Load Balancing

Load balancing can be used in an IP-DECT system when the number of handsets exceeds what an IP-PBX is able to register.

When load balancing the traffic is distributed over several IP-PBXs which can be done in two ways using:

- fixed connections for users on each Master towards multiple IP-PBXs.
- dynamic connection for users on each Master towards IP-PBX network using DNS services.

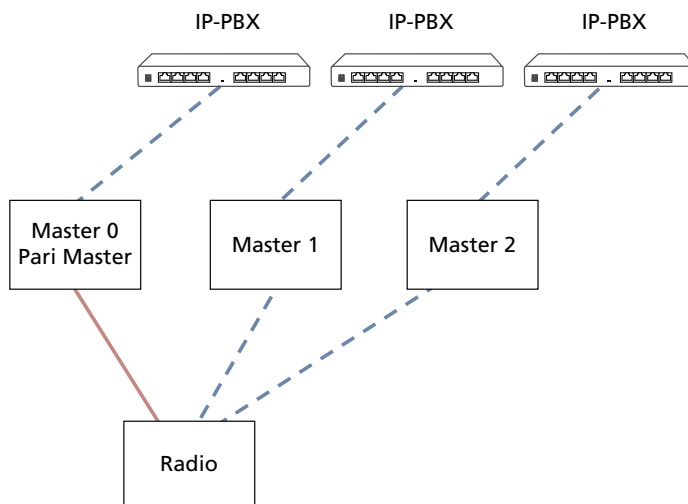
D.1 Load Balancing Using Fixed Connection Towards IP-PBXs

When the number of users exceeds what an IP-PBX is able to register, you can load balance using several IP-PBXs where each Master in the IP-DECT system is connected to a fixed IP-PBX.



For redundancy, an alternative gatekeeper/proxy should always be used.

Figure 11. Load balancing using fixed connection towards IP-PBXs



1. Select **DECT → Master**.
2. In the drop-down list, select **SIP/UDP**, **SIP/TCP** or **SIP/TLS** protocol.
3. Enter the IP address, domain name or host name and optionally port of proxy (e.g. proxy1.company.com:5060) to the SIP proxy (registrar) in the Proxy text field.
4. To get redundancy: Depending on how many alternative SIP proxies that are used, do as follows:
 - a. In the Alt. Proxy 1 text field: Enter the IP address, domain name or host name and optionally port of proxy (e.g. proxy2.company.com:5060) to the alternative SIP proxy (registrar).
 - b. In the Alt. Proxy 2 text field: Enter the IP address or host name and optionally port of proxy (e.g. proxy3.company.com:5060) to the alternative SIP proxy (registrar).



The Alt. Proxy 2 text field cannot be used if the Proxy and the Alt. Proxy 1 text fields contain domain names.

- c. In the Alt. Proxy 3 text field: Enter the IP address or host name and optionally port of proxy (e.g. proxy4.company.com:5060) to the alternative SIP proxy (registrar).



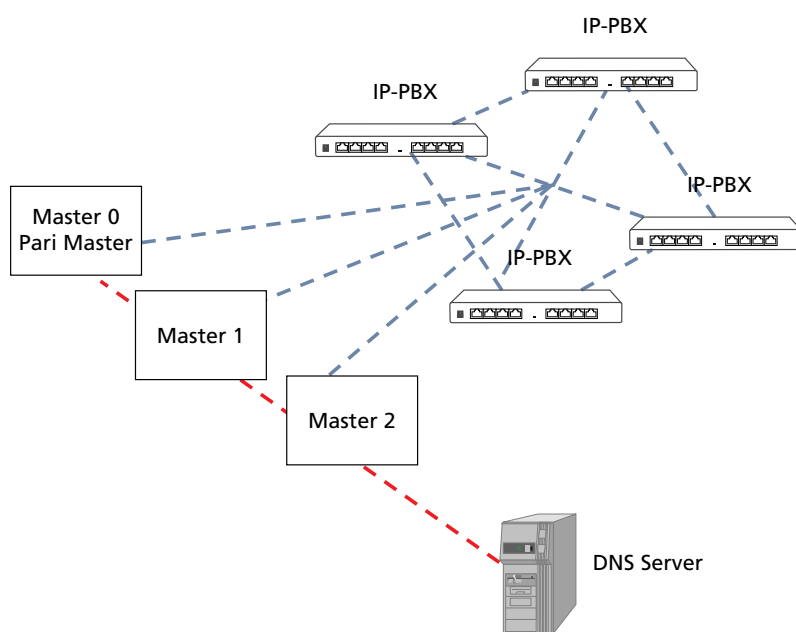
The Alt. Proxy 3 text field cannot be used if the Proxy and the Alt. Proxy 1 text fields contain domain names.

5. Reset in order to make the changes take effect, see [4.24 Reset, page 116](#).

D.2 Load Balancing Using Dynamic Connection Towards IP-PBX Network

When the number of users exceeds what an IP-PBX is able to register, you can use load balancing towards an IP-PBX network. Using DNS services, users on each Master are dynamically connected towards the IP-PBX network. In addition to the load balancing of the traffic, redundancy is also achieved.

Figure 12. Load balancing using dynamic connection towards IP-PBX network



D.2.1 How the Load Balancing Works

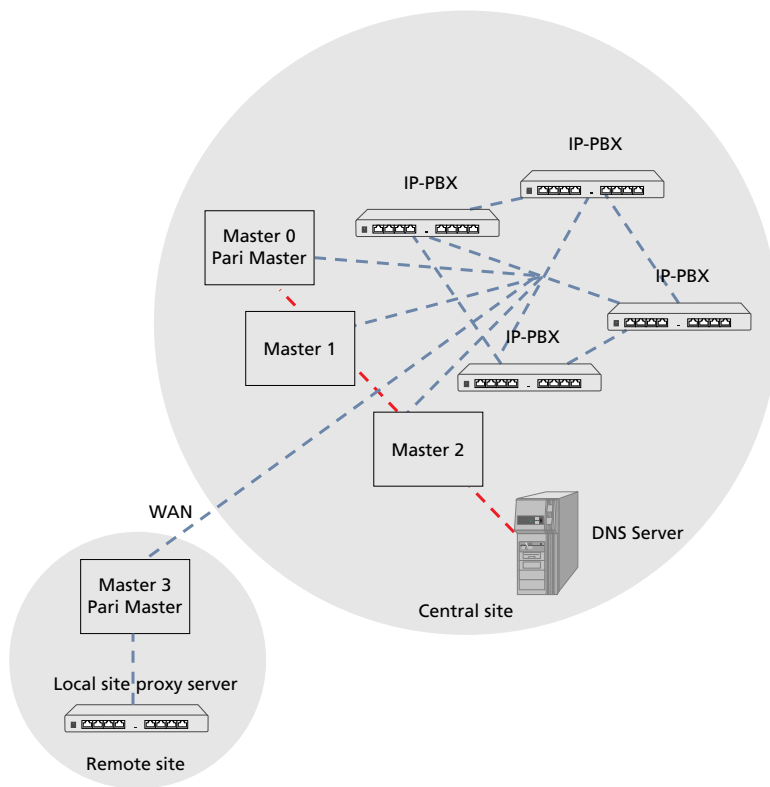
When you register a handset, a SRV-type query is sent to the DNS server asking for existing SIP proxys (IP-PBXs) in the domain defined in the Master. The DNS server will reply with a list of SRV (Service) records, one for each IP-PBX. Each SRV record contains a priority and a weight value. Lower priority value means more preferred. When there are two or more records with the same priority, then the weight value determines which IP-PBX the user should be dynamically connected to.

A DNS server assign each user a primary and a secondary proxy address using DNS-SRV service mechanism.

D.2.2 Local Site Redundancy

If redundancy is wanted in a remote site, that is you want to be able to make emergency phone call if the WAN connection to the central site goes down, a local site proxy server can be used in the remote site, see [Figure 13. Redundancy in the remote site using a local site proxy server, page 147](#).

Figure 13. Redundancy in the remote site using a local site proxy server



D.2.3 About SRV Records

Record format

An SRV record has the form:

```
_Service._Proto.Name TTL Class SRV Priority Weight Port Target
```

- **Service:** the symbolic name of the desired service.
- **Proto:** the protocol of the desired service; this is usually either TCP or UDP.
- **Name:** the domain name for which this record is valid.
- **TTL:** standard DNS time to live field.
- **Class:** standard DNS class field (this is always IN).
- **Priority:** the priority of the target host, lower value means more preferred.
- **Weight:** A relative weight for records with the same priority.
- **Port:** the TCP or UDP port on which the service is to be found.
- **Target:** the hostname of the machine providing the service.

An example of an SRV record might look like this:

```
_sip._udp.company.com. 86400 IN SRV 0 5 5060 sipserver.company.com.
```

This points to a server named sipserver.

company.com listening on TCP port 5060 for SIP protocol connections. The priority given here is 0, and the weight is 5.

SRV records must contain the fully qualified domain name (FQDN) of the host.

How to set priority and weight

SIP clients always use the SRV record with the lowest-numbered priority value first, and only fall back to other records if the connection with this record's host fails. Thus a service may have a designated "fallback" server, which will only be used if the primary server fails. Only another SRV record, with a priority field value higher than the primary server's record, is needed.

If a service has multiple SRV records with the same priority value, clients use the weight field to determine which host to use. The weight value is relevant only in relation to other weight values for the service, and only among records with the same priority value.

In the following example showing five records, both the priority and weight fields are used to provide a combination of load balancing and backup service

```
_sip._udp.company.com. 86400 IN SRV 10 60 5060 bigbox.company.com.  
_sip._udp.company.com. 86400 IN SRV 10 20 5060 smallbox1.company.com.  
_sip._udp.company.com. 86400 IN SRV 10 20 5060 smallbox2.company.com.  
_sip._udp.company.com. 86400 IN SRV 20 50 5060 backupbox1.company.com.  
_sip._udp.company.com. 86400 IN SRV 20 50 5060 backupbox2.company.com.
```

The first three records with priority 10 are primary servers and the last two records with priority 20 are secondary servers.

For each client, a primary server is selected at random with the help of the weight values 60, 20 and 20. This will distribute all clients on the primary servers according to the weight values.

If a client's primary server goes down, the client will use the secondary server instead, i.e. backupbox1.company.com and backupbox2.company.com.

D.2.4 Load Balancing Using Dynamic Connection: Master Settings

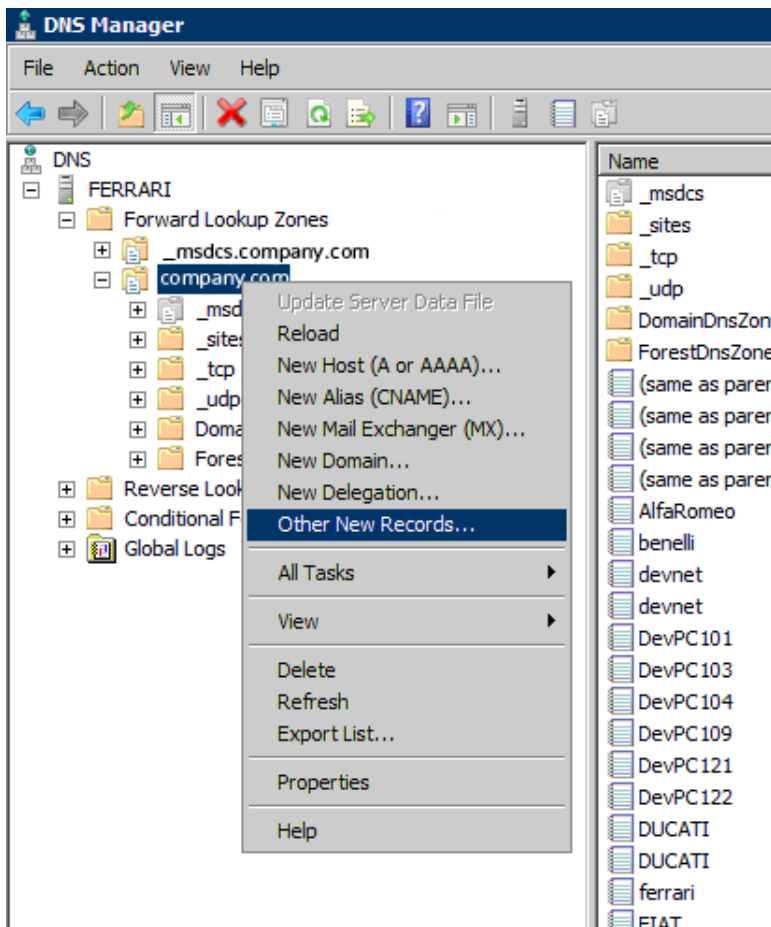
1. Select **DECT → Master**.
2. In the drop-down list, select **SIP/UDP**, **SIP/TCP** or **SIP/TLS** protocol.
3. Enter the SIP server's domain address in the Proxy text field.
4. A local site proxy server (IP-PBX) can be used to make emergency phone call in case that the WAN connection goes down, see [D.2.2 Local Site Redundancy, page 146](#).
Enter the IP address or host name and optionally port of proxy (e.g. proxy2.company.com:5060) to the local site proxy server in the Alt. Proxy text field.
5. Reset in order to make the changes take effect, see [4.24 Reset, page 116](#).
6. Repeat step 1 to 5 for all existing Masters.

D.2.5 Load Balancing Using Dynamic Connection: DNS Server Settings

The example below shows the settings in Microsoft Windows Server where the DNS server is installed.

1. From a Microsoft Windows Server with the DNS server installed, open the DNS management tool.
2. Right click the domain (or subdomain) you are assigning this service to and select **Other New Records...**

Figure 14. Select "Other New Records..."



3. Scroll down to Service Location (SRV) in the list.
4. In the *New Resource Record* window, see [Figure 15. New resource record settings, page 150](#), do as follows:
 - a. Enter `_sip` in the **Service** field.
 - b. Enter `_udp` in the **Protocol** field.
 - c. Assign a priority and weight. For information on how to set priority and weight, see [D.2.3 About SRV Records, page 147](#).
 - d. Enter 5060 as the port number.
 - e. Enter the host name of your SIP server (IP-PBX). Note: The host name must be a fully qualified domain name (FQDN).
 - f. Click **OK**.

Figure 15. New resource record settings

New Resource Record

Service Location (SRV)

Domain: company.com

Service: _sip

Protocol: _udp

Priority: 10

Weight: 60

Port number: 5060

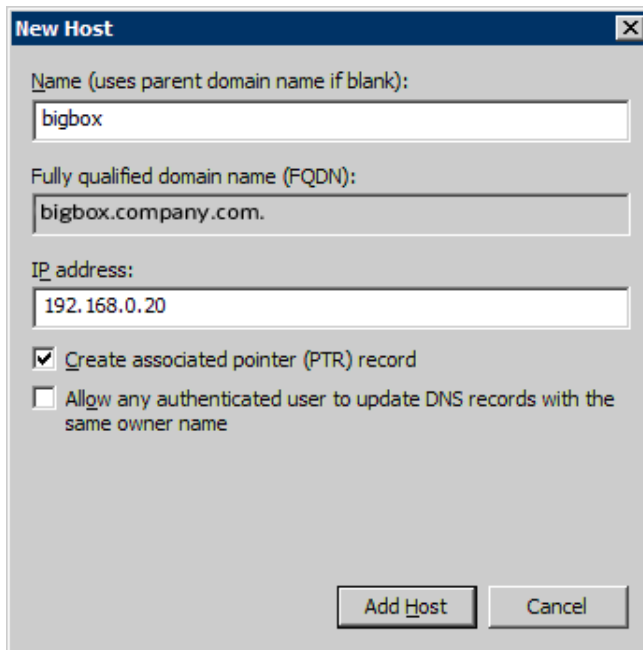
Host offering this service: bigbox.company.com

☐ Allow any authenticated user to update all DNS records with the same name. This setting applies only to DNS records for a new name.

OK Cancel Help

5. You can view your new SRV record by clicking on the _udp item under your domain.
6. Right click the domain (or subdomain) where the new SRV record is located and select **New Host (A)...**
7. In the *New Host* window, see [Figure 16. New host settings, page 151](#), do as follows:
 - a. Enter in the **Name** field the host name of your SIP server (IP-PBX).
 - b. Verify that the fully qualified domain name (FQDN) is the correct one.
 - c. Enter the IP address of your SIP server.
 - d. Click **Add Host**.

Figure 16. New host settings



The image shows a 'New Host' dialog box with the following fields and options:

- Name (uses parent domain name if blank):** bigbox
- Fully qualified domain name (FQDN):** bigbox.company.com.
- IP address:** 192.168.0.20
- ☒ Create associated pointer (PTR) record
- ☐ Allow any authenticated user to update DNS records with the same owner name
- Buttons:** Add Host, Cancel

8. Repeat step 1 to 7 for all existing IP-PBXs.

Appendix E Update Script for Configuration of Kerberos Clients

The update script is as follows:

```
mod cmd UP1 check resetn serial002

config add NTP0 /addr 192.168.42.136

config write

config activate

vars create CMD0/KCMD p <join+realm="negrealm1"+user="neguser1"+
password="negpwd1"+force="true"+disable-local="true"+kerberos-rc4=
"true"><server+realm="negrealm1"+address="192.168.42.34"><server+
realm="negrealm2"+addres="192.168.42.99"/></join>
```

Description of the update script:

Command line 1: `mod cmd UP1 check resetn serial002`

By inserting this into the update script file the update server will check the variable “check” and if the value (serial002) is different from the value in the update server this script will be executed and the box will be rebooted afterwards.

Command line 2: `config add NTP0 /addr 192.168.42.136`

By inserting this into the update script the local Time server is configured with IP address to valid time server and active time can be retrieved. Correct time is very important in Kerberos for joining of realm and for login purpose.

Command line 3: `vars create CMD0/KCMD p`

The format of this line is very important. It is very important to only modify the data surrounded with double quote (“”). This script describes the mandatory data, the other data is set to default values. All parameters set by the Add-tab (see section 1) is possible to set with this script.

The XML format is as follows:

```
<join realm="..." host="..." user="..." password="..." disable-local="..." force=
"..."><server realm="..." address="..." port="..." secondary-address="..."
secondary-port="..."></join realm>
```

realm: The realm to join

host: The host name for the box (optional, otherwise the hardware id will be used)

user: Admin user name from the Kerberos server

password: Admin password from the Kerberos server

disable-local: the config flag will be set accordingly (true or false, optional, defaulting to false)

force: tells if an existing realm membership shall be discarded (true or false, optional, defaulting to false)

server: multiple servers may be given

In the above example two servers are configured one for the Kerberos server and one if using an Active Directory or Standby Kerberos server.

Appendix F Import Server Certificate in the Web Browser

To access the GUI for a device using secure web access (https), the certificate for the device can be installed in the web browser to avoid getting certificate error messages.

To install the certificate, perform the following two steps:

Step 1. Create a certificate. See [F.1 Create a Certificate, page 154](#).

Step 2. Install the certificate in the web browser. See [F.2 Import the Certificate, page 154](#).

F.1 Create a Certificate



Make sure the name you use to access the device is in the "Common Name" of the certificate (e.g. IP-address) or if the name is an FQDN, in the "DNS Name". The Web Browser will require a match when validating the certificate information.

Create a certificate by selecting one of the following two types of certificate handling options:

- Self-signed certificate
This option is for customers not planning on having their certificates signed by public or private CAs. Self-signed certificates provide encryption but do in most cases not provide authentication. For more information see [4.1.10.4.2 Self-signed Certificates, page 40](#).
- Certificates signed by a Certificate Authority (CA)
Two options are possible:
A — Certificates signed by the customer's own CA. Customers possessing the knowledge and infrastructure to house their own CA could build an internal enterprise CA, enabling them to sign (approve) their own certificate requests. This would make the customer a private CA.
B — Certificates signed by a trusted public third party entity/organization. There are only about a dozen issuers who have the authority to sign certificates for servers worldwide. An example is VeriSign. To use a public CA for certificate approvals the IP-DECT system would in most cases need to be connected to the Internet and hold a fully qualified domain name. For more information see [4.1.10.4.3 Certificate Signing Request \(CSR\), page 41](#).

F.2 Import the Certificate

The certificate importation process may vary depending on the web browser used, but generally you have to enter the security settings for the browser to find where to manage certificates. The most common web browsers use the Windows Certificate Import Wizard which guides you through the process.

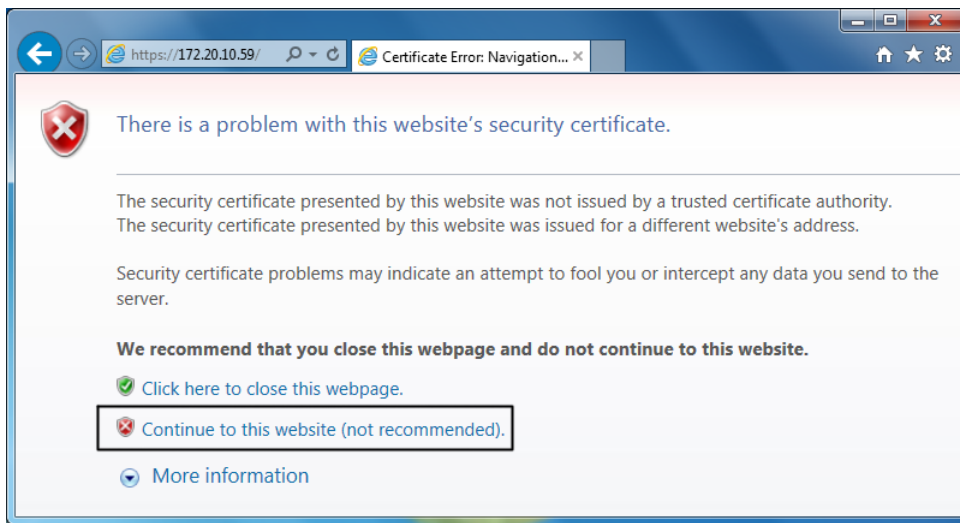
The steps below are typically what you are expected to do.



For details, consult the respective web browser's help and support functions.

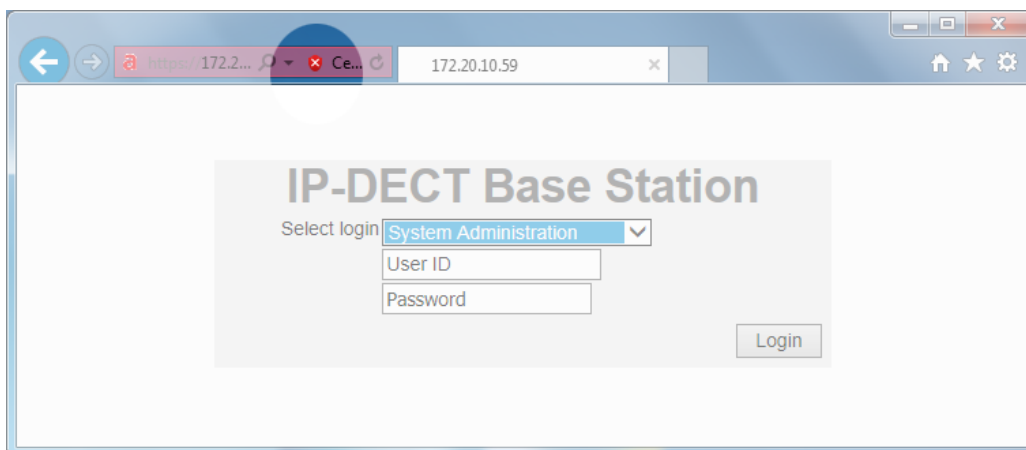
1. Access the GUI for a device. A security warning window will appear when using secure web access (https) to access the GUI.

Figure 17. Security warning window.



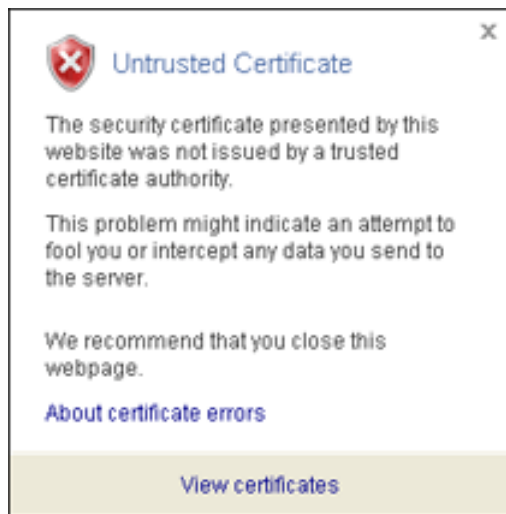
2. In the security warning window, click on the text link **Continue to this website (not recommended)**. The login window for the device will appear.
3. Click on the **Certificate Error** notification in the Security Status bar (next to the web address bar), see [Figure 18. Screen shot of the login window, with the "Security Status" bar highlighted., page 155.](#)

Figure 18. Screen shot of the login window, with the "Security Status" bar highlighted.



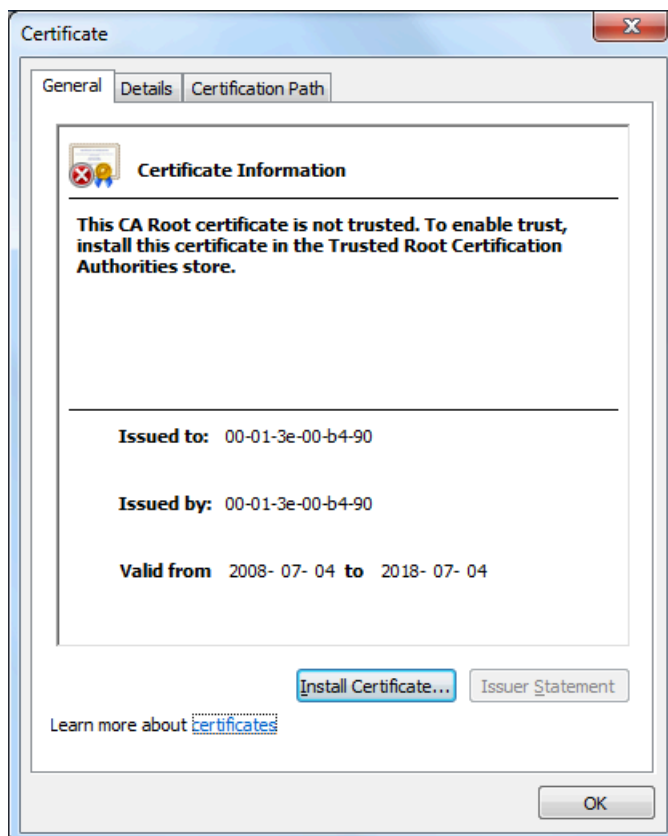
The "Security Report" window will appear, see [Figure 19. The Security Report window., page 156.](#)

Figure 19. The Security Report window.



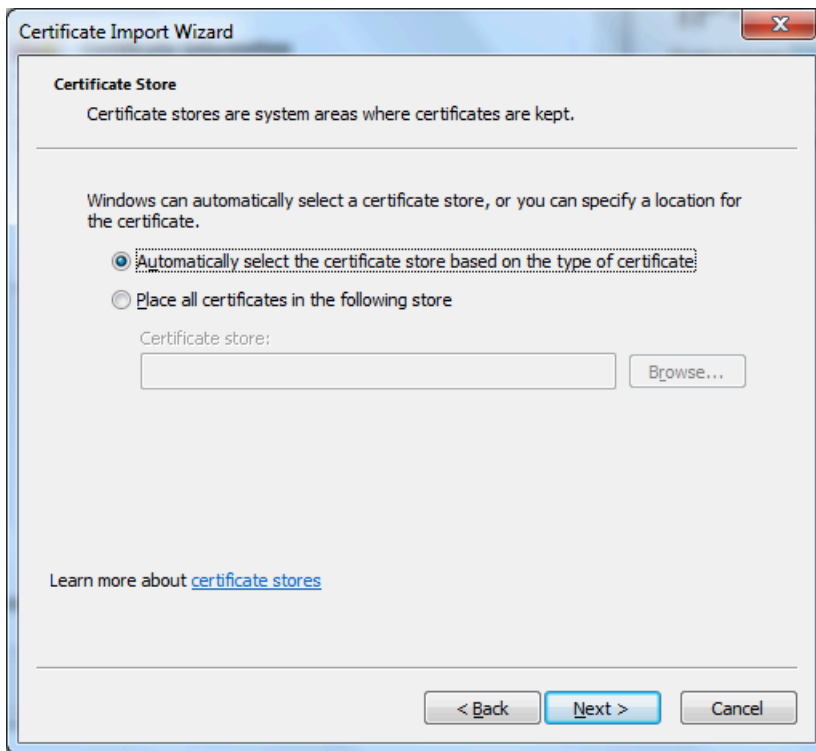
4. In the Security Report window, click **View certificates**. The Certificate window will appear.

Figure 20. The Certificate window.



5. In the Certificate window, click **Install Certificate....** The Certificate Import wizard is started.
6. Click **Next**.
7. Make sure that option **Automatically select the certificate store based on the type of certificate** is selected, see [Figure 21. The Certificate Import wizard, page 157](#). Click **Next**.

Figure 21. The Certificate Import wizard



8. Click **Finish** to complete the Certificate Import wizard. The Security Warning window will appear.
9. Click **Yes** to install the certificate.

Appendix G Import Client Certificate in the Web Browser

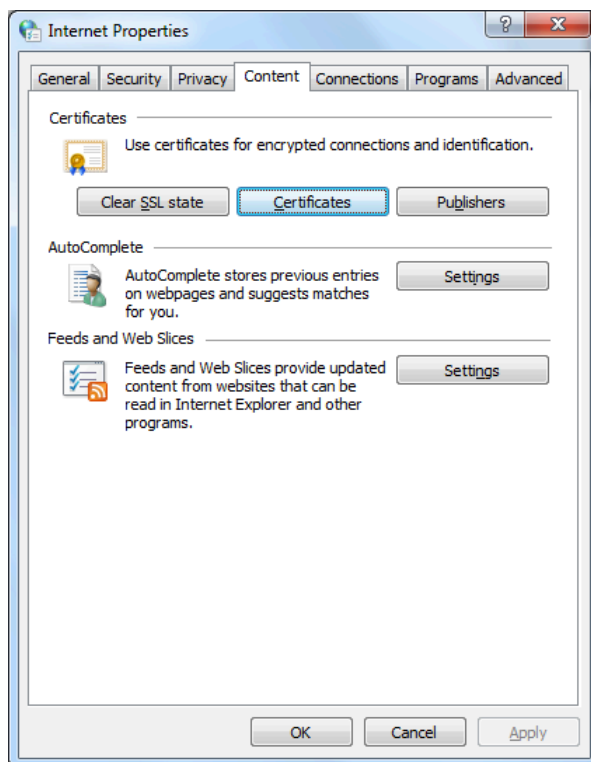
If mutual TLS authentication is used, a trusted client certificate with the associated private key must be available in the web browser's certificate store. IP-DECT uses the Subject Alternative Name (SAN) certificate extension to map a client certificate to a user account. The entity that issues the client certificate must use one of the following SAN formats when including the user id:

- **rfc822Name** - The user id is based on the e-mail format defined in the RFC 822 standard.
- **otherName, Microsoft, User Principal Name (UPN)** - The user id is based on the UPN format, used in Microsoft Windows system.

Perform the following steps to import the client certificate provided by your IT department in the web browser. The instructions below apply for Internet Explorer version 11 and may differ for later versions.

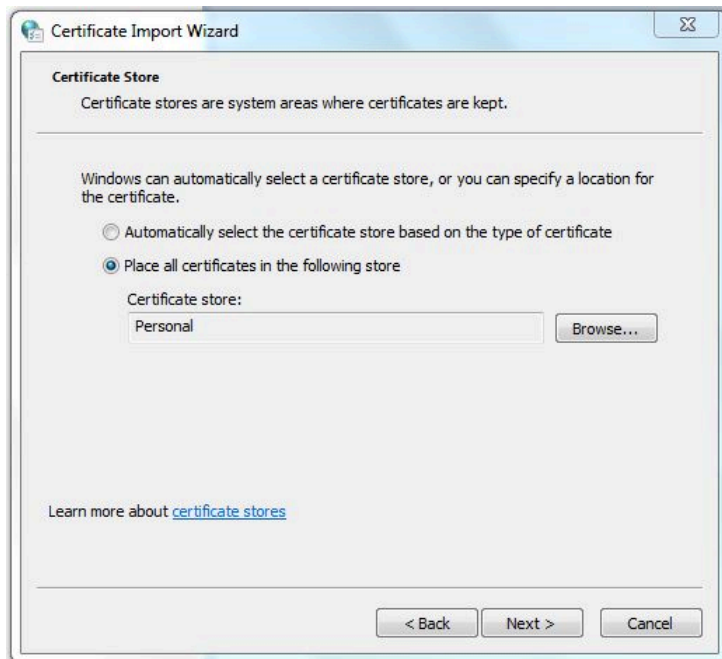
1. In the Windows Start menu, go to the Control Panel and select **Network and Internet** → **Internet Options**.
2. Click the **Content** tab and click **Certificates**.

Figure 22. The Internet Properties window.



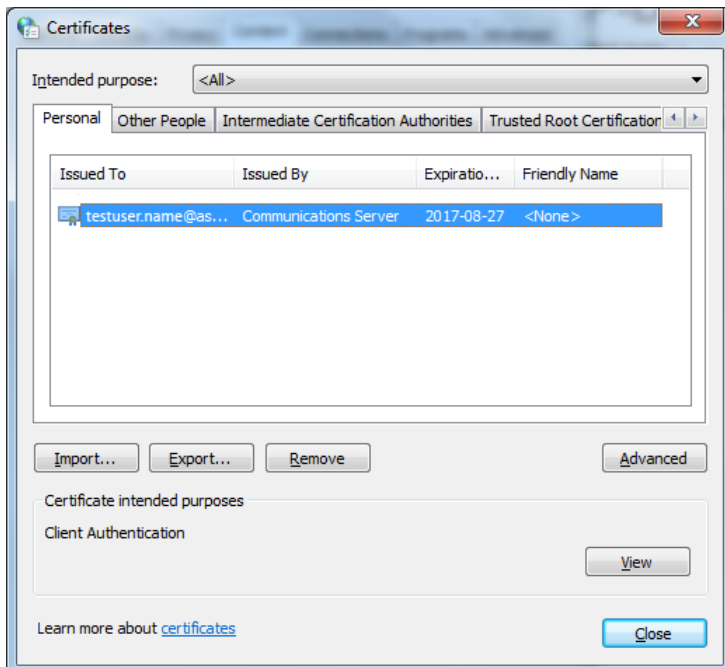
3. Click **Import...** The Certificate Import Wizard opens.
4. Click **Next**.
5. Click **Browse...** and find your client certificate provided by your IT department.
6. Click **Next**.
7. Select **Place all certificates in the following store** and make sure that the Personal certificate store is selected.

Figure 23. The Certificate Import Wizard.



8. Click **Next** and click **Finish**.
9. Select the imported certificate in the Certificates window and make sure that **Client Authentication** is mentioned under Certificate intended purposes.

Figure 24. The Certificates window.



10. Click **Close**.

Appendix H Used IP Ports

Destination	Source	Protocol	To	From	Description
53	Dynamic ¹	UDP DNS	DNS server	IPBL/IPBS/IPVM	
67	68	UDP DHCP	DHCP server	IPBL/IPBS/IPVM	
69, Dynamic	Dynamic ¹	UDP TFTP	TFTP server	IPBL/IPBS/IPVM	Update firmware.
80	Dynamic ¹	TCP HTTP	IPBL/IPBS/ IPVM	Client PC	Web configuration over HTTP.
80	Dynamic ¹	TCP HTTP	PARI Master	IPBL/IPBS/IPVM	Event & Alarm forwarding.
88	Dynamic ¹	UDP KERBEROS	Kerberos server	IPBL/IPBS/IPVM	Login with Kerberos server accounts.
123	Dynamic ¹	UDP NTP	NTP server	IPBL/IPBS/IPVM	
123 ²	Dynamic ¹	UDP NTP	IPBL/IPBS/ IPVM	NTP client	NTP service.
137	Dynamic ¹	UDP NETBIOS	WINS server	IPBL/IPBS/IPVM	
161	Dynamic ¹	UDP SNMP	IPBL/IPBS/ IPVM	SNMP manager	
389	Dynamic ¹	TCP LDAP	Kerberos server	Alternative Kerberos server	
389 ²	Dynamic ¹	TCP LDAP	Master	Standby Master	
443 ²	Dynamic ¹	TCP HTTPS	IPBL/IPBS/ IPVM	Client PC	Web configuration over HTTPS.
443 ²	Dynamic ¹	TCP HTTPS	PARI Master	IPBL/IPBS/IPVM	Event & Alarm forwarding.
464	Dynamic ¹	UDP KERBEROS	Kerberos server	IPBL/IPBS/IPVM	Join Kerberos realm.
514	Dynamic ¹	UDP SYSLOG	Syslog server	IPBL/IPBS/IPVM	Logging.
547	546	UDP DHCPv6	DHCPv6 server	IPBL/IPBS/IPVM	

636	Dynamic ¹	TCP LDAPS	Kerberos server	Standby Master alternative	
636 ²	Dynamic ¹	TCP LDAPS	Master	Standby/Mirror Master	
1716–1717	Dynamic ¹	TCP H.323	Master	Radio	
1718–1719	Dynamic ¹	TCP H.323	Radio	PARI Master	
1718–1719	Dynamic ¹	UDP H.225	Master	Radio	UDP session timer minimum 120 s.
1718–1719	Dynamic ¹	UDP H.225	Mobility Master	Master	UDP session timer minimum 120 s.
1718–1719	Dynamic ¹	UDP H.225	Mobility Master	Mobility Master	UDP session timer minimum 120 s.
1718–1719	Dynamic ¹	UDP H.225	Crypto Master	Mobility Master	UDP session timer minimum 120 s.
1718–1719	Dynamic ¹	UDP H.225	Radio	Radio	Multicast and broadcast messaging (load balancing) UDP session timer minimum 120 s.
1718–1719	Dynamic ¹	UDP H.225	Master	Standby/Mirror Master	UDP session timer minimum 120 s.
1722–1723	Dynamic ¹	TCP H.323	PARI Master	Radio	
1724–1725	Dynamic ¹	TCP H.323	Radio	PARI Master	
726–1727	Dynamic ¹	TCP H.323	Radio	Radio	Multicast and broadcast messaging (load balancing).
1728–xxxx (depending on the number of masters)	Dynamic ¹	TCP H.323	Radio	Non-PARI Master	See system description for details.
1814, 1816	Dynamic ¹	TCP UNITE	Master	Unite	Messaging.

Used IP Ports

1815, 1817	Dynamic ¹	TCP UNITE	Unite	Master	Messaging.
3217 ²	3217	UDP UNITE	IPBL/IPBS/ IPVM	Unite	IP-DECT Device Management, Fault Reporting, Service Discovery No UDP session timeout allowed.
			Unite	IPBL/IPBS/IPVM	IP-DECT Device Management, Fault Reporting, Service Discovery No UDP session timeout allowed.
			IPBL/IPBS/ IPVM	IPBL/IPBS/IPVM	IP-DECT Device Management, Fault Reporting, Service Discovery No UDP session timeout allowed.
3478	Dynamic ¹	UDP STUN	STUN server	Master	SIP NAT support.
3478	Dynamic ¹	UDP STUN/ TURN	STUN/TURN server	Radio	ICE, Media NAT support.
5060	Dynamic ¹	UDP/TCP SIP	Proxy	Master	
5061	Dynamic ¹	TCP SIP over TLS	Proxy	Master	
8080	Dynamic ¹	TCP	Unite Device Manager	IPBL/IPBS/IPVM	For download of SW.
10147	Dynamic ¹	TCP	Unite Device Manager	Master	Device management for handset.
10217	Dynamic ¹	TCP	Unite Device Manager	Master	Myco data channel.
12346 ²	Dynamic ¹	TCP UNITE	Master	Device Manager	Device management for handset.
16384– 65535	Dynamic within that range ¹	UDP RTP	Radio	Media Port range is configurable.	No UDP session timeout.

1. The source port used is a random port between 2048–65535. Each extension will use its unique source port.
2. Service is enabled by default.

Appendix I Configure DHCP Options

The device includes a DHCP client which allows the IP interface to be configured from a DHCP server. In addition to that, the device also allow configuring a number of settings via special DHCP vendor options.

I.1 System Requirements

To use vendor specific DHCP options, a DHCP server that supports such options is required. Most popular DHCP server implementations such as the Microsoft Windows DHCP service and the Linux dhcpd do so.

I.2 Configuration

For the DHCP server to support vendor specific options, the options must be made known to the server. Consult the accompanying documentation which comes with your DHCP server implementation how to do this.

I.3 Supported Options

Name	Data type	Array	Code	Meaning	How to code
H323 gatekeeper	IP address	Yes	200	Defines the IP address of both the primary and the alternate gatekeeper for the device. This is only required, if gatekeeper discovery is not feasible.	This is an array of IP addresses. Put the primary gatekeepers IP into the first entry, the alternate gatekeepers IP into the second entry. Further entries are ignored.
H323 gatekeeper id	String	No	201	The gatekeeper id of the gatekeeper the device likes to register with. Usually required only if several gatekeepers are running and a particular one must be chosen during gatekeeper discovery.	Type the gatekeeper id as configured in the gateway or PBX configuration into the string field.

POSIX TZ	String	No	202	Defines both the time zone and the daylight saving time information.	This option is in fact identical to the standard DHCP option number 88 (TZ). However, various DHCP servers do not support this option, so it is provided as a redundant vendor specific option. If your DHCP server supports option 88, the vendor specific option is not needed.
Default coder	String	No	203	Defines the preferred coders for H.245 coder negotiation, as well as the packet size when sending RTP packets and the use of CNG and VAD.	This string option must contain the value of the "/coder" option in the configuration file, e.g. G711A,40,esx . Additional options are: e - Exclusive, s - Silence Compression, x - Enable Secure RTP (SRTP), n - No DTMF Detection.
VLAN ID	Word (16bit)	No	206	The 802.1q VLAN ID for traffic sent and received by the device.	Enter the numerical ID into the 16bit edit field.
VLAN Priority	Byte (8bit)	No	207	The 802.1p VLAN priority for traffic sent by the device.	Enter the numerical priority into the 8bit edit field.

TOS Bits	String	No	208	The values for the IP TOS/DSCP field in the IP header of UDP-RTP and TCP-signaling packets sent by the device (Bit 0..2 'precedence', bit 3..6 'type of service')	Enter the comma separated numerical priorities into the string field. You may prefix with 0x to specify hexadecimal numbers (or 0 to specify octal numbers). The default for RTP packets is 0xb8 (RFC 3246 - Expedited Forwarding), for signaling packets it is 0x68 (RFC 3246 - Assured Forwarding). 0xb8,0x68 for example defines the default values.
Enbloc dialling	Byte (8bit)	No	209	The number of seconds dialled digits are kept in IP-DECT before they are sent en-bloc to the gatekeeper.	Enter the number of seconds into the 8bit edit field. A value of 0 indicates that en-bloc dialling is turned off and digits are sent to the gatekeeper as they are dialled.

Dialtone type	Byte (8bit)	No	210	The type of dialtone to generate locally.	Enter the numeric dialtone type (0 - EUROPE-PBX, 1 - EUROPE-PUBLIC, 2 - US, 3 - UK, 4 - ITALY-PUBLIC, 5 - CZECH-PBX, 6 - CZECH-PUBLIC, 7 - SWEDEN, 8 - FRANCE, 9 - SWISS, 10 - ITALY-PBX, 11 - BELGIUM, 12 - NETHERLANDS, 13 - NORWAY, 14 - DENMARK, 15 - GERMANY, 16 - SPAIN, 17 - FINLAND, 18 - AUSTRIA, 19 - IRELAND, 20 - AUSTRALIA, 21 - NEWZEALAND, 22 - MALAYSIA, 23 - TURKEY, 24 - RUSSIA, 25 - SOUTH AFRICA, 26 - BRAZIL)
Faststart	Byte (8bit)	No	211	Disable/Enable the H245 faststart procedure.	To disable enter 0 , otherwise enter 1 into the 8bit edit field.
H245-Tunnelling	Byte (8bit)	No	212	Disable/Enable H245 tunneling.	To disable enter 0 , otherwise enter 1 into the 8bit edit field.
Update URL	String	No	215	URL to retrieve update commands from. This is identical to the /url option parameter of the UP1 module.	Complete URL as in http://192.168.0.10/file.txt . No symbolic host names are supported.
Update Poll Interval	Word (16bit)	No	216	Standard poll interval in minutes. This is identical to the /poll option parameter of the UP1 module.	Interval in minutes.

I.4 Disabling the DHCP Client

In certain circumstances, it is convenient to partly disable the DHCP client. This way, the device still gets its IP address from the DHCP server, however, additional settings possibly supplied by the DHCP server are ignored. This is especially useful if in a given setup, some devices are to be configured differently but the majority is still configured by DHCP.

This can be achieved using the following config file options:

config change UP1 /no-dhcp	The update server uses the config files configuration even though there is a configuration supplied from DHCP (innovaphone vendor options "Update URL [215]" and "Update Poll Interval [216]" are ignored).
config change DHCPn /no-vlan	The VLAN settings use the config files configuration even though there is a configuration supplied from DHCP (innovaphone vendor options "VLAN ID [206]" and "VLAN Priority [207]" are ignored).
config change DHCPn /no-vendor	All vendor options are ignored.

I.5 Known Problems with Lengthy Options

The minimum space available for options in a BOOTP/DHCP record is 312 byte. There are some extension mechanisms but only a few DHCP servers support it. The Windows 2000 DHCP server for example does not, but silently truncates options not fitting in this 312 byte space.

I.6 Known Problems with VLAN Configurations

The handling of the 802.1q VLAN ID is a bit tricky. If not hard configured otherwise, the device will request a DHCP lease using the Ethernet switch ports default VLAN ID (that is, it will not send any VLAN header). It will thus receive a DHCP offer dedicated to devices on that VLAN. If this offer includes a VLAN ID option, the device will not accept the offered lease, set the VLAN ID to the value received in the otherwise disregarded offer and start the DHCP process all over again. Now, the DHCP request will be issued on a new VLAN ID. Therefore, the DHCP server will now send an offer dedicated for devices on that new VLAN. This will most probably be a different DHCP scope.

As a consequence, DHCP options on a non-default VLAN must be configured twice. The VLAN ID option itself must be configured in the default VLANs DHCP scope. All other options must be configured in the new VLANs DHCP scope.

Be sure to configure the VLAN in both scopes identically. If not, the DHCP client process will never terminate, since it will always detect a changed VLAN ID, set the VLAN ID and restart the DHCP process.

Here is how DHCP leases are handled in detail:

First boot

The client will broadcast a DHCP DISCOVER, expecting an OFFER from the server including all requested parameters. If the client intends to use the offered lease, it will issue a request for the offered lease. Once it receives an ACK for the lease requested, it will configure itself accordingly. All lease information is stored in the devices config file using the /laddr option (unless suppressed using /no-keep).

Re-boot

If there is lease information (in the /laddr config file option), the client will broadcast requests for the same lease again. If there is no answer within 30 seconds, the device will configure itself using the parameters in /laddr. It will nevertheless continue to request this lease from the DHCP server again (every 30 seconds, a broadcast will be sent).

If the server acknowledges the old lease, the client will check for changes in the DHCP options and re-configure itself accordingly. Changed options will be saved in the config file.

If the server rejects the lease using a NAK, the client will forget about the lease and continue to operate like it does for the first boot.

First boot with VLAN ID option received

If an offered lease includes the VLAN-ID option and the ID proposed differs from the VLAN ID the device currently operates with (that is, from the ID configured in the device's configuration), the device will change its VLAN ID to the one received in the VLAN-ID option. It will not request the lease though. Instead, it will continue to send DISCOVER requests on the new VLAN ID. If a lease is obtained there, all lease information is stored in the config file as usual.

You can disable the VLAN-ID processing using the `/no-vlan` option.

Reboot with VLAN ID

If the device finds lease information in the config file at boot time and if there is a VLAN ID different from the device's current VLAN-ID, it will re-configure itself to the new VLAN ID and try to request the saved lease as usual. If the lease is rejected with a NAK by the server, the device will re-configure itself to the pre-configured VLAN ID and try to DISCOVER a new lease as usual.

1.7 VLAN set with LLDP

From version 7.1.X, VLAN is also set with LLDP if provided by the switch. See [4.2.9 Configure VLAN, page 46](#).

1.8 Changing Configuration Options set by DHCP Options

If a device has been configured by DHCP, those parameters cannot be changed. Any attempt to do so will issue a "Reset required" message.

Appendix J IP-DECT Virtual Appliance (IPVM)

This appendix describes how to setup an IP-DECT T Virtual Appliance (IPVM) on a server hardware with VMware ESXi hypervisor.

The IPVM is a virtual appliance that is compatible with VMware ESXi hypervisor. The IPVM offers the same functionality as the other IP-DECT devices except it does not have a Radio module. This means that the IPVM can work as a PARI Master, Mobility Master, Crypto Master, Kerberos Server, and so on. There are some functionality benefits by using VMware. Compared to IPBS and IPBL, the IPVM runs on a server hardware (host) which means there are more performance and memory available which allows for up to 4000 users on one IPVM .

VMware also comes with built in redundancy solutions like VMware High Availability which provides high availability for virtual machines by pooling them and the hosts they reside on into a cluster. Hosts in the cluster are monitored and in the event of a failure, the virtual machines on a failed host are restarted on alternate hosts.

J.1 Setup and Configuration of IPVM

Prerequisites:

- Server hardware with VMware ESXi hypervisor 6.5, 6.7, 7.0, or 8.0 (VMware vSphere)
- OVA file for the IPVM to be imported into VMware vSphere
- Serial number file and license key for the IPVM

To setup and configure an IPVM, do as follows:

1. On the server running VMware vSphere, import the OVA file for the IPVM and start the IPVM .
2. Go to the Summary tab and click on the **Console** window. In the Console window, copy the IP address for the IPVM GUI.
3. Open a new browser window and enter the copied IP address.
4. A configuration wizard for IPVM will start automatically. Follow the instructions in [3.3 Configuration Wizard, page 8](#).

J.2 IPVM Console

J.2.1 Set a static IP address

To set a static IP address for an IPVM from the console, do as follows:

1. Open the console window and press *Enter*.
2. Enter the user name and password.
Default user name is: *admin*
Default password is: *changeme*
3. Enter the following commands (*ok* is shown after each execution):

```
config add IP0 ETH0 /addr <IP address> /mask <Subnetmask> /dns <DNS IP address>
/dns2 <Alt DNS IP address>
config add IP0 RT0 /gateway <Default gateway IP address>
config add DHCP0 /mode off
config write
reset
```

Appendix K TLS Versions and Ciphers

The cipher suits that can be configured with the different TLS versions are listed below.

TLS profile	TLS versions	Ciphers (in priority order)
Normal	TLS 1.0	TLS_AES_256_GCM_SHA384,
	TLS 1.1	TLS_AES_128_GCM_SHA256,
	TLS 1.2	TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384,
	TLS 1.3	TLS_ECDHE_RSA_WITH_AES_128_GCM_SHA256,
		TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384,
		TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA256,
		TLS_RSA_WITH_AES_256_GCM_SHA384,
		TLS_RSA_WITH_AES_128_GCM_SHA256,
		TLS_RSA_WITH_AES_256_CBC_SHA256,
		TLS_RSA_WITH_AES_128_CBC_SHA256,
		TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA,
		TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA,
		TLS_RSA_WITH_AES_256_CBC_SHA,
		TLS_RSA_WITH_AES_128_CBC_SHA,
		TLS_DHE_RSA_WITH_AES_256_GCM_SHA384,
		TLS_DHE_RSA_WITH_AES_128_GCM_SHA256,
		TLS_DHE_RSA_WITH_AES_256_CBC_SHA256,
		TLS_DHE_RSA_WITH_AES_128_CBC_SHA256,
		TLS_DHE_RSA_WITH_AES_256_CBC_SHA,
		TLS_DHE_RSA_WITH_AES_128_CBC_SHA.

Fast	TLS 1.0 TLS 1.1 TLS 1.2 TLS 1.3	TLS_AES_256_GCM_SHA384, TLS_AES_128_GCM_SHA256, TLS_RSA_WITH_AES_128_CBC_SHA, TLS_RSA_WITH_AES_256_CBC_SHA, TLS_RSA_WITH_AES_128_CBC_SHA256, TLS_RSA_WITH_AES_256_CBC_SHA256, TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA, TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA, TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA256, TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384, TLS_RSA_WITH_AES_128_GCM_SHA256, TLS_RSA_WITH_AES_256_GCM_SHA384, TLS_ECDHE_RSA_WITH_AES_128_GCM_SHA256, TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384, TLS_DHE_RSA_WITH_AES_128_CBC_SHA, TLS_DHE_RSA_WITH_AES_256_CBC_SHA, TLS_DHE_RSA_WITH_AES_128_CBC_SHA256, TLS_DHE_RSA_WITH_AES_256_CBC_SHA256, TLS_DHE_RSA_WITH_AES_128_GCM_SHA256, TLS_DHE_RSA_WITH_AES_256_GCM_SHA384.
Secure	TLS 1.2 TLS 1.3	TLS_AES_256_GCM_SHA384, TLS_AES_128_GCM_SHA256, TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384, TLS_ECDHE_RSA_WITH_AES_128_GCM_SHA256, TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384, TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA256, TLS_DHE_RSA_WITH_AES_256_GCM_SHA384, TLS_DHE_RSA_WITH_AES_128_GCM_SHA256, TLS_DHE_RSA_WITH_AES_256_CBC_SHA256, TLS_DHE_RSA_WITH_AES_128_CBC_SHA256.
Strict	TLS 1.2 TLS 1.3	TLS_AES_256_GCM_SHA384, TLS_AES_128_GCM_SHA256, TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384, TLS_ECDHE_RSA_WITH_AES_128_GCM_SHA256.

Appendix L Related Documents

Mitel IP-DECT System, System Description, TD 92705EN

Mitel IP-DECT System, System Planning, TD 92683EN

WSM3, Installation and Operation Manual, TD 92794EN

Appendix M Document History

Version	Date	Description
AG	12 June 2025	<p>2.1.1 TLS (former SSL), page 2: Updated TLS version information.</p> <p>3.3 Configuration Wizard, page 8: Added the “Admin” step.</p> <p>3.3.1 Admin, page 8: New chapter.</p> <p>4.1.8.3 Configure the Device as a client in a small existing system (few clients), page 28: Removed obsolete instructions to enable AES and RC4 encryption types.</p> <p>4.1.8.6 Configure the Device as a client in a new system, page 30: Removed obsolete instructions to enable AES and RC4 encryption types.</p> <p>4.1.8.9 Configure cross-realm authentication, page 31: Removed obsolete instructions to enable AES and RC4 encryption types.</p> <p>4.2.10 Set 802.1X, page 46: Described a new “Desired protocol” option.</p> <p>4.7.1.5 Do Not Send Identity Header, page 79: New chapter.</p> <p>4.7.1.16 Single Media Descriptor in SDP, page 81: New chapter.</p> <p>4.7.1.17 Do Not Cache Digest Credentials, page 81: New chapter.</p> <p>4.8.1 Configure Messaging, page 82: Removed reference to KRCNB base station that is no longer supported.</p> <p>4.14 Backup, page 105: Added clarification regarding downloading of a backup configuration file with standard password.</p> <p>A.1.7 Setting the RFP_UPDATE0 Parameter, page 137: Updated example for RFP firmware update.</p> <p>Appendix H Used IP Ports, page 160: Placed a footnote for all exposed network interfaces and services.</p> <p>I.3 Supported Options, page 164: Updated example for parameter “Default coder”.</p> <p>J.1 Setup and Configuration of IPVM, page 170: Updated VMware ESXi hypervisor version information.</p> <p>J.2.1 Set a static IP address, page 170: Updated code to include default gateway and DNS settings.</p>
AF	03 September 2024	<p>4.3.3 TLS, page 49: Updated TLS version (TLS 1.3).</p> <p>4.4.2 TLS, page 51: Updated TLS version (TLS 1.3).</p> <p>5.6.12 Enable/Disable Early Encryption, page 63: Updated information regarding acquired support for early encryption.</p> <p>Appendix H Used IP Ports, page 160: Added clarifying footnote regarding range of random ports.</p> <p>Appendix K TLS Versions and Ciphers, page 170: Updated TLS version (TLS 1.3).</p> <p>Added IPBL and IPVM information throughout the document.</p>

AE	16 May 2023	3.14.3.2 Assign Handset to Users, page 25: Clarifying how to show users' IPEI/IPDI. 4.9.5 SNMP, page 89: Updated information on where to download MIB files. 5.6.17 Configure Supplementary Services, page 66: Added updated table and screenshot with Call Completion service. 6.2 Fault Code Descriptions, page 121: Added fault code regarding exceeded maximum number of Microsoft Teams licenses. F.2 Import the Certificate, page 172: Updated information about web browsers.
AD	02 November 2022	4.17 System Downgrade for IPBS2 and DB1, page 100: New non-backwards compatible DB1 revisions with the corresponding SW added. 6.1 Load Firmware Using the Gwload Tool, page 113: Added information about IPBS2 and IPBS3.
AB — AC		Not released.

AA	07 February 2022	<p>Changed "VoIP" Tab name to "Advanced" where it is applicable.</p> <p>Added information about Extended Certificate Validation in 4.7.2 Certificates, page 78.</p> <p>Added information about SNMPv3 configuration in 4.9.5 SNMP, page 86.</p> <p>Updated 4.3.3 TLS, page 46 and 4.4.2 TLS, page 48 with new Strict TLS profile.</p> <p>Added TLS Syslog encryption in 4.9.2 Configure Logging, page 82.</p> <p>Added a list of automatically logged settings in 4.23.1 Logging, page 104.</p> <p>Added information about rejected certificates in 4.23.1 Logging, page 104.</p> <p>Added information about secure connection to Unite system in 4.8.5 WebSocket, page 81.</p> <p>Added information about TLS Certificate check in 4.9.4 Configure HTTP Client settings, page 86.</p> <p>Added a note about LLDP precedence in 4.2.9 Configure VLAN, page 45.</p> <p>Added 4.7.3 SIP Responses, page 79.</p> <p>Added information about Subscription Time-To-Live in 4.6.23 Configure Gatekeeper, page 66.</p> <p>Updated the information about adding users in the tables 3.14.1.1 Add users in the IP-DECT System, page 19, 3.14.2 Individual Registration, page 21 and 3.14.3.1 Add users in the IP-DECT System, page 22.</p> <p>Added information about Incompatible heartbeat alarm and WebSocket alarm in 6.2 Fault Code Descriptions, page 113.</p> <p>Added information about maximum number and permitted characters for passwords in 3.4.5.2 The Default System Administrator Account, page 12, 3.4.5.4 Managing User Administrators, page 13 and 4.6.1 Change System Name and Password, page 56.</p> <p>Added information about credentials when downloading and uploading configuration files in 4.14 Backup, page 99 and 4.18.1 Update Configuration, page 101.</p> <p>Updated information in 4.7.2.1 Extended validation of certificate key usage, page 78.</p> <p>Added 4.3.4 STUN, page 47.</p> <p>Added 3.14.3 Easy Registration, page 22.</p> <p>Unencrypted RTCP option renamed to Unencrypted SRTCP in 4.6.17 Unencrypted SRTCP, page 62.</p> <p>Added information about TLS profiles and ciphers in Appendix J TLS Versions and Ciphers, page 160.</p> <p>Added information about Emergency Location Info in 4.11.1 Radios, page 92.</p> <p>Added information about credentials when downloading and uploading configuration files in 4.14 Backup, page 99 and 4.18.1 Update Configuration, page 101.</p>
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J-Z		Not released.
I	10 April 2020	<p>Added IPBS3 in 3.2 Access the GUI on page 6 and 4.6.14 Wideband Audio on page 60 and 4.6.16 Secure RTP on page 62 and 4.11.1 Radios on page 90 and 4.15 Software Upgrade on page 96 and 4.23.1 Update Configuration on page 101 and 4.30 Reset Using the Reset Button on page 108 and A.1.3 Setting the UP1 Parameters on page 129 and A.1.4 Setting the UP0 Parameters on page 130.</p> <p>Added new codes in 6.2 Fault Code Descriptions on page 112.</p> <p>Added a note about enabling SNMP in 4.9.5 SNMP on page 84.</p> <p>Added a note about ICE enabling in 4.6.16 Secure RTP on page 62.</p> <p>Removed Unite Resource Identity setting in 4.8.4 Send Status Log on page 80.</p> <p>Added a note about certificate handling from Unite device manager in 4.1.10 Certificates on page 37.</p> <p>Added support of trusted certificates in PKCS #12 format in 4.1.10 Certificates on page 37.</p> <p>Added new section 4.7.12 Use STUN for NAT Traversal with TCP/TLS on page 78.</p> <p>Added 4.7.13 No Validation of Request URI on page 78.</p> <p>Added 4.28.11 WebDAV PCAP on page 107.</p> <p>Added a note about IPDECT mirror functionality in 4.6.19 Select Master Mode on page 65.</p> <p>Added 4.6.17 Unencrypted RTCP on page 63.</p> <p>Updated 3.3 Configuration Wizard on page 9 with information regarding Trust Certificate upload.</p>

H	22 January 2019	<p>Have updated section 5.6.6 Set Frequency Band on page 83.</p> <p>Have updated section 5.6.7 Enable/Disable Carriers on page 84 regarding that carriers 18, 19, 20 and 21 shall be enabled for Brazil.</p> <p>Have updated section 5.9.1 Configure Messaging on page 115 that SMS Encryption is now enabled by default.</p> <p>Have updated sections 2. Certificate Handling Options with Device Certificates on page 11, Device Certificate on page 59 and Import of Certificate Including Private Key (PKCS #12 file) on page 62 about a new certificate handling option which import certificate including private key.</p> <p>Have updated sections 5.9.3 Device Management on page 117 and 5.9.4 Service Discovery on page 118.</p> <p>Have updated section 5.6.17 Secure RTP on page 88. Two different key exchange methods for SRTP can now be selected, SDDES and DTLS-SRTP.</p> <p>Have added section 5.7.4 Prefer P-Asserted-Identity as Calling Party Identity on page 112 about the option "Prefer P-Asserted-Identity As Calling Party Identity".</p> <p>Have added section 5.7.6 No Server Certificate Subject Check for TLS Connections on page 113 about the option "No Server Certificate Subject Check For TLS Connections".</p> <p>Have added section 5.7.7 Accept Hold Signaling Using Remote Media Address 0.0.0.0 on page 113 about the option "Accept Hold Signaling Using Remote Media Address 0.0.0.0".</p> <p>Have updated the table in section Appendix G: Used IP Ports on page 217 with ports 5060 and 5061.</p> <p>Have added section 5.7.8 Remove SRTP Lifetime in SDP on page 113. A new check box has been added to disable SRTP crypto key lifetime in SDP.</p> <p>Have updated sections 5.11 Users on page 127 and 5.11.8 Show all Anonymous Registered Handsets on page 130.</p> <p>Have added sections 5.11.6 Import Users from a csv file on page 130, 5.11.9 Add an Anonymous Handset on page 130, 5.11.10 Import Anonymous Handsets from a csv csv / txt file on page 130 and 5.11.11 Export Anonymous Handsets to a csv txt file on page 131.</p> <p>Have updated section 7.2 Fault Code Descriptions on page 182 regarding the fault code "Memory Low (box)".</p> <p>Have updated section 5.6.14 Disable ICE Support on page 87.</p> <p>Have added section 5.6.15 Wideband Audio on page 87. A new coder G722.2 has been added in the Coder drop-down list to enable Wideband Audio.</p> <p>Have updated section 5.31.5 Performance on page 173.</p> <p>Have added section 5.2.10 Set 802.1X on page 68.</p>
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H	22 January 2019	<p>Have added section 5.3.3 TLS on page 70.</p> <p>Have updated section 1. Install server role and role services on the Web server on page 224. Added information about Windows 2012 server.</p> <p>Have added section 5.7.9 Allow Multiple Codecs in Answer SDP on page 113.</p> <p>Have updated section 7.2 Fault Code Descriptions on page 182. Added fault code description for abnormal code release.</p> <p>Have updated sections 2.1.1 TLS (former SSL) on page 9, 4.4.1 Login Page on page 19, 4.4.4 User Administrators on page 20, 4.4.5 System Administrators on page 21 and 5.10.3 Configure HTTP settings on page 120.</p> <p>Have added sections 4.4.6 Logout on page 24, 5.1.3 Display Login Text on page 43, 5.1.4 Set Automatic Logout on page 43, 5.1.5 Limit Sessions on page 43, 5.1.6 Disable Native Authentication on page 43, 5.1.7 Require User Certificate on page 43. Updated with mutual TLS information and local policy settings.</p> <p>Have added Appendix G. Import Client Certificate in the Web Browser on page 250.</p> <p>Have updated sections 4.4.4 User Administrators on page 20 and 4.4.5 System Administrators on page 21 with information about the failed attempts counter.</p> <p>Have updated Appendix G. Import Client Certificate in the Web Browser on page 250.</p> <p>Have updated section 7.2 Fault Code Descriptions on page 182.</p> <p>Have updated information about Auth Name throughout the document.</p> <p>Have added section 5.3.4 STUN on page 71 and updated section 5.6.24 Configure Gatekeeper on page 95.</p> <p>Have updated section 5.10.6 Phonebook on page 123 with LDAP info.</p> <p>Have updated section 5.2 LAN on page 64 with IPv6 info and added section 5.4 IP6 on page 72.</p> <p>Updated section 5.31.7 Ping on page 174 with information about Automatic ping.</p> <p>Removed section 4.12.5 Air Sync, moved some information to 5.13 DECT Sync on page 140.</p> <p>Updated section 5.13.1 Air Sync Overview on page 140 and 5.13.3 Status on page 142 regarding FER calculations.</p> <p>Added information about IP ports in Appendix H.</p> <p>Have added section 5.7.5 Use SBC for NAT Traversal on page 112 about the option "Use SBC for NAT traversal".</p>
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G	27 April 2015	<p>Have updated the table in section 5.14.1 Display All Ongoing Calls in the System on page 143 with more information about the statistics field "Handover Cancelled".</p> <p>Have updated the fault code descriptions table in section 7.2 Fault Code Descriptions on page 182 with more information for the fault code "Excessive loss of data (RTP), 0x00050002".</p> <p>Have updated the fault code descriptions table in section 7.2 Fault Code Descriptions on page 182 with the fault code "Master connection timeout (Dect), 0x00140067".</p> <p>Have updated the section 5.9.1 Configure Messaging on page 115 to reflect that the check box (Broadcast) is no longer available in Unite > SMS. Have updated section 5.6.38 Assign PARI on page 108 regarding that broadcast messaging is now supported when selecting system ID 293 to 296. Previously it was stated that broadcast is not supported when selecting system ID 293 to 296.</p> <p>Have updated the IP ports table in section Appendix G: Used IP Ports on page 217 with IP ports: 1722-1723, 1724-1727 and 1728-?.</p> <p>Have added section 5.22 System Downgrade from Software Version 7.1.X on page 164 with information about IP-DECT Base Station v2 Compact.</p> <p>Have updated section 5.19 System Upgrade from Software Version 6.0.X to 6.1.X – 7.0.X on page 163. When upgrading, the supplementary service codes *23* and #23 will be captured by the IP-DECT supplementary services and will not be forwarded to a PBX unless "OK" is pressed on the supplementary services page after upgrade.</p> <p>Have updated the section 5.6.24 Configure Gatekeeper on page 95 and D.1 Load Balancing Using Fixed Connection Towards IP-PBXs on page 232 regarding configuring SIP proxy and alternative SIP proxy(s).</p> <p>Have updated the section Self-signed Certificates on page 60 and Certificate Signing Request (CSR) on page 61 about supported certificate signatures.</p> <p>Have updated the section 5.2 LAN on page 64 and added Appendix H: Configure DHCP Options on page 218 about DHCP options.</p> <p>Have updated the section 5.6.24 Configure Gatekeeper on page 95 about how to set the Treat rejected calls as option.</p>
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G	27 April 2015	<p>Have updated the section 1.1 Abbreviations and Glossary on page 4 about LLDP (Link Layer Discovery Protocol).</p> <p>Have added the section 5.20 System Upgrade from Software Version 7.0.X or earlier to 7.1.X or later on page 163.</p> <p>Have added the section Considerations when updating of configuration on page 165.</p> <p>Have updated the section Configure cross-realm authentication on page 49 about security groups in AD.</p> <p>Have updated the sections Add users in the IP-DECT System on page 35, 4.18.2 Individual Registration on page 37, Add users in the IP-DECT System on page 38 and 5.6.24 Configure Gatekeeper on page 95 about how to use the system password for registration towards the gatekeeper.</p> <p>Have updated section 5.6.17 Secure RTP on page 88 about IPBS2 and the maximum amount of media streams that each device can handle depending on if SRTP is enabled or not.</p> <p>Have updated sections Configure Sync Slave IPBS on page 110 and Configure Sync Master IPBS on page 111 that it is now possible to enter a region ID between 0 and 249 in the Sync Region text field.</p> <p>Have added section 5.21 System Downgrade for IPBS2 and DB1 on page 164.</p> <p>Have added section 5.7.16 Aastra User Agent on page 115.</p> <p>Have updated the section 5.6.24 Configure Gatekeeper on page 95 with a note regarding configuring alternative proxy/gatekeeper.</p>
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F	10 January 2014	<p>Updated the section 5.6.38 Assign PARI on page 108 to reflect that 2047 IPBSs can now be used per Pari Master in an installation by setting the system ID to 293-296.</p> <p>Updated the fault code descriptions table in section 7.2 Fault Code Descriptions on page 182 with the fault code "Limit of static radios is reached (Master), 0x00030208".</p> <p>Updated the fault code descriptions table in section 7.2 Fault Code Descriptions on page 182 with the fault code "Cipher timeout (Dect), 0x00140066".</p> <p>Updated sections 4.18.1 Anonymous Registration on page 35, 4.18.2 Individual Registration on page 37 and 4.18.3 Easy Registration on page 38 to reflect that it is now possible to use up to 60 characters in the Auth. Name field for an IP-DECT user.</p> <p>Updated the attribute mappings table in section Attribute Mappings on page 77 with new attribute names. Have also added a note text below the table.</p> <p>Updated the below sections to reflect that a new DECT Master mode "Mirror" has been added to the currently available modes. Both the previously used modes "Active" and "Standby" can now instead be set to "Mirror". 4.8 Configure the Pari Master on page 26 4.9 Configure the Standby Pari Master on page 28 4.10 Configure the Master on page 28 4.12 Configure the Standby Master on page 30 5.6.20 Select Master Mode on page 93.</p> <p>Updated the fault code descriptions table in section 7.2 Fault Code Descriptions on page 182 with the fault codes "Master active (Master), 0x00030206" and "Master inactive (Master), inactive.0x00030207".</p> <p>Updated the section 5.6.36 Enter IP Address to the PARI Master and the Standby PARI Master on page 107 to reflect that a new PARI Master mode, Mirror, has been added. To better correlate with different PARI Master roles, the name of the field Standby PARI Master IP Address in DECT > Radio has been changed to Alt. PARI Master IP Address.</p> <p>Have added the section 5.23 System Downgrade from Software Version 7.0.X on page 164 to describe the necessary steps to downgrade from software version 7.0.X.</p> <p>Have added the section 5.9.1 Configure Messaging on page 115 to reflect that a new check box (Broadcast) has been added in Unite > SMS.</p> <p>Have added section 5.6.23 Set Region Code on page 95 which describes how to set region codes which is used for the new feature Call Localization. This feature is especially important for emergency calls when it is necessary to know the location of the calling party.</p> <p>Have added Appendix G: Used IP Ports on page 217 which describes which IP ports that are used by the IP-DECT system.</p>
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F	10 January 2014	<p>Have added the section 5.6.24 Configure Gatekeeper on page 95 to reflect that a new text field (International CPN Prefix) has been added in DECT > Master.</p> <p>Have added a note in section 3 Configuration on page 11 regarding that when the IPBS is reconfigured to another role (for example from being a Standby Master to becoming a Master), a factory reset should be done.</p> <p>Have added a note in section 5.6.38 Assign PARI on page 108 regarding that in large systems with system ID 293 to 296, the Radio should be disabled in the Pari Master. Also, with the exception for the Pari Master role, no other roles (for example Crypto Master, Kerberos server, etc.) should be activated in the Pari Master.</p> <p>Have updated the attribute mappings table in section Attribute Mappings on page 77 with new description texts.</p> <p>Have also changed the order of the attributes in accordance with how it looks in the GUI of the device.</p> <p>Have updated sections 4.12.5 Air Sync on page 136 and 5.13.3 Status on page 142 regarding the information about FER (Frame Error Rate).</p> <p>For additional made changes besides the above mentioned, see change bars.</p>
E	8 February 2013	Have updated 5.1.9 Configure the NTP Settings on page 55.
D	15 January 2013	<p>Have just removed the Preliminary stamp at top of pages.</p> <p>Updated the section Configure cross-realm authentication on page 49. The section now describes how to configure when using Windows 2008 server.</p> <p>Updated section 5.11.2 Search for User Information on page 128. Have added sections Add a User to Another IP-DECT System on page 128 and 5.11.4 Add a User Administrator on page 129.</p> <p>Have updated 7.2 Fault Code Descriptions on page 182 with a new fault code.</p> <p>Have updated Appendix B: Local R-Key Handling on page 196.</p> <p>Have updated D.2.4 Load Balancing Using Dynamic Connection: Master Settings on page 237.</p> <p>See change bars in the document.</p>
C	15 February 2012	See change bars in the document.
B	06 December 2011	See change bars in the document.
A		Not released.

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