A MITEL
PRODUCT
GUIDE

Mitel One Mobile Application

Release Notes

08 August 2025

Mitel
Powering connections

Notices

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What's New

The following are the feature updates and enhancements included in the Mitel One mobile application Release 6.8.1 for Android (build 9799) and iOS Release 6.8.2 (build 9814.2).

Release Date	What's new in this release
08 August 2025	Bug fixes and performance improvements.

About Mitel One 2

The Mitel One mobile application is a next-generation collaboration app that provides advanced communication features and integrates with Mitel's call managers (cloud and on-premises) to improve work efficiency and enhance workplace communication. It consolidates telephony, messaging, and meetings within a single app for a complete collaboration experience.

Related Documentation

- **Mitel One Mobile Application End User Help** - this guide will help you get acquainted with the Mitel One mobile application.
- **Mitel One Deployment Guide for MiVoice Office 400** - this guide provides instructions on how to deploy Mitel One on MiVoice Office 400 PBX.
- Other Mitel One documents are available at **https://www.mitel.com/document-center/applications/collaboration/mitel-one**.

Issues Resolved in this Release 3

The following issues are resolved in the Mitel One mobile application Release 6.8.1 for Android (build 9799) and iOS Release 6.8.2 (build 9814.2):

Issue ID	Description
ONE-10157	Resolved an issue in the Mitel One iOS app where users were unable to log back in after logout.
ONE-9869	Resolved an issue where trunk calls made from the Mitel One iOS app on MiVoice 400 would intermittently have no audio when connected via 5G or Wi-Fi. Affected calls received a 183 Session Progress with early media, but the user heard no ringtone and cancelled the call before it was answered.
ONE-9857	Resolved an issue where the Mitel One app on a Google Pixel 9 Pro running Android 15 would crash with a "Critical Error" shortly after completing a call. The crash occurred post-call teardown and logs provided limited insight due to the nature of the crash.
ONE-9855	Resolved an issue on Android devices where the chat input box in the Mitel One app was obscured by the on-screen keyboard, preventing users from seeing what they were typing. This occurred on devices running Android 14 and required UI adjustments to ensure the input field remained visible.
ONE-9828	Resolved an issue where the "Local Networks" permission option would no longer appear for the Mitel One app on iOS devices after uninstalling and reinstalling the app. This regression, observed on iPhone SE devices, affected network-related functionality and was not recoverable through standard iOS settings adjustments.

Issue ID	Description
ONE-9805	Resolved an intermittent issue on iPhone 16 Pro Max where incoming internal calls to the Mitel One app were not presented when the app was running in the background. In affected cases, opening the app revealed the call in progress, but the user was unable to answer it.
ONE-9724	Resolved an issue where incoming calls to the Mitel One iOS app could not be answered when the device was connected via LTE. In the affected case, the app did not respond to the CallKit action in time, preventing the user from answering the call.

Current Application Behavior 4

The following table summarizes the behavior of the Mitel One mobile application in some typical scenarios.

Behavior	Description
While one searches for contacts using the search bar, a pop-up message "Search failed" is displayed.	This is due to PBX search limitations. Click **RETRY SEARCH** to search again.
Mobile devices with Android 13, require you give permission to the Mitel One application to send you notifications.	For all mobile devices using Android 13, after installing the Mitel One application, notifications from the application are blocked by default. To give permission to the application, do either of the following: • When you receive a notification while using the application, click **Allow** in the prompt. • Go to **Settings** > **Apps** > **Mitel One** > **Notifications** and then enable the toggle button next to **Show notifications**.
Three-party conference call details do not update	The conference call details are not updated when one of the users in a conference call loses network connectivity and drops. Instead, the details show that the user is still active in the conference call.
iOS call disconnects when the screen is locked	If you lock the screen of an iOS device during an active call, the call will disconnect. This behavior applies only to Apple devices.
Quick Functions status is not displayed	The status of Quick Functions is not displayed.
Quick Functions Configuration	The configuration and arrangement of Quick Functions in the mobile application are managed from the Mitel One web application. You can add, edit, or delete Quick Functions only in the Mitel One web application.
Four Quick Functions limit	The Mitel One mobile application's support for Quick Functions is limited to four configured quick function keys that appear in highest priority order in Mitel One web application.

Behavior	Description
Cannot re-order Quick Functions widget	You can re-order the Quick Functions widget only in the Mitel One web application. The change will reflect in the Mitel One mobile application
Call handling issues when MiVoice Office Mobile Application (MOMA) and the Mitel One mobile application are installed or run on the same device	Users will encounter issues with call handling if MOMA and the Mitel One mobile application are installed or run on the same device. Remove MOMA from the device to avoid these issues.
Delay in loading the application on Android devices	In some cases, the Mitel One Mobile application can take additional cycles to load widgets and user presence information. This is typically seen when the application is started after a long idle period.
Mitel Meetings Application support	Meetings implementation is a cross- launch to the MiTeam Meetings mobile application from the Mitel One mobile application.
Display of recent conversations (direct messages and Streams) in the **Messages** menu.	The application will show a maximum of 20 recent conversations (including direct messages and Streams) in the **Messages** menu. To create a free slot, users can archive a conversation with a contact by swiping to the left on the contact in the **Messages** menu.
@mentions in Streams are not supported	@mentions are disabled in the Mitel One mobile application. However, users will receive notifications for @mentions in Streams from the Mitel One web application.
Cannot manage favorites from the Mitel One mobile application	• Users cannot add speed dials or user groups as favorites using the mobile application. However, speed dials and user groups added using the Mitel One web application are displayed in the Favorites widget of the mobile application. • Users cannot change the appearance order of the contact tiles in the mobile application. • Users cannot initiate a call or chat from within a user group.
Telephony is not supported on iPad devices	The telephony widget is not visible when you deploy the Mitel One application on Apple iPad devices.

Behavior	Description
Dual SIM Card / eSIM not supported	The Mitel One mobile application does not support the use of multiple SIM cards in a device. You will experience delays in call handling and/or audio issues if multiple SIM cards are installed on your device.
Unpredictable application behavior	When device battery is low, a prompt is displayed to use **Low Power Mode**. This may cause unpredictable application behavior. The device must be charged to overcome this behavior.

Known Issues 5

There are no known issues in this release of the Mitel One mobile application.

Updates to Earlier Releases 6

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.8 (Android 9687, iOS 9687.2).

Release Date	What's new in this release
30 April 2025	Mitel One mobile application supports Android 15 and iOS 18. Bug fixes and performance improvements.

Following is the feature update and enhancement in the Mitel One mobile application Release 6.7.3 (Android 9524, iOS 9524).

Release Date	What's new in this release
31 October 2024	Bug fixes and performance improvement.

Following is the feature update and enhancement in the Mitel One mobile application Release 6.7.2 (Android 9500).

Release Date	What's new in this release
14 October 2024	Bug fixes and performance improvement.

Following is the feature update and enhancement in the Mitel One mobile application Release 6.7.1 (Android 9490, iOS 9485).

Release Date	What's new in this release
08 October 2024	Bug fixes and performance improvement.

Following is the feature update and enhancement in the Mitel One mobile application Release 6.7 (Android 9480 and iOS 9442).

Release Date	What's new in this release
27 September 2024	Bug fixes and performance improvement.

Following is the feature update and enhancement in the Mitel One mobile application Release 6.6 (Android 9381 and iOS 9381).

Release Date	What's new in this release
21 June 2024	Bug fixes and performance improvement.

Following issue is resolved in the Mitel One mobile application Release 6.5.1 (iOS 9343).

Release Date	What's new in this release
14 May 2024	Bug fixes and performance improvement.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.5 (Android 9331 and iOS 9331).

Release Date	What's new in this release
08 May 2024	Bug fixes and performance improvement.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.4.2 (iOS 9315).

Release Date	What's new in this release
18 April 2024	Bug fix and performance improvement.

Following issue is resolved in the Mitel One mobile application Release 6.4.1 (Android 9293 and iOS 9293).

Issue ID	Description
3 April 2024	Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.3 (Android 9154 and iOS 9154).

Release Date	What's new in this release
29 January 2024	Android 10 and iOS 14 will not be supported post 6.2.2 release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.2.2 (Android 9108 and iOS 9108).

Release Date	What's new in this release
06 December 2023	New features: • A warning icon is now added in last call history, providing the option to report issues associated with that call. For more information, see Call History. • Icons added to indicate signal strength in the call screen. For more information, see Call Features.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.2.1 (Android 9060, and iOS 9060).

Release Date	What's new in this release
22 November 2023	Bug fixes and performance improvements. See, Issues Resolved in this Release on page 3 for details.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.2.0 (Android 8991, and iOS 8991).

Release Date	What's new in this release
02 November 2023	Mitel One mobile application supports Android 14 and iOS 17. Bug fixes and performance improvements. See, Issues Resolved in this Release on page 3

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.1.5 (Android 8858, and iOS 8858).

Release Date	What's new in this release
1 August 2023	Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.1.4 (Android 8562, and iOS 8551).

Release Date	What's new in this release
25 July 2023	Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.1.3 (Android 8562, and iOS 8551).

Release Date	What's new in this release
17 July 2023	New Feature: • An icon displayed on the phone tab at the bottom of the application, indicates that there is a new voicemail. • Users can dial Mitel One Mobile application calls from the iOS call history. Bug fixes and performance improvements. See Issues Resolved in this Release on page 3 for details.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.1.2 (Android 8562, and iOS 8551).

Release Date	What's new in this release
12 June 2023	• The following presence states are renamed to align with the naming conventions displayed in MiVoice Office 400: 　• The **DND** status is renamed as **Not Available**. 　• The **Away** status is renamed as **Absent**. • Removed the toggle button next to the **Not Available** status. • Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.1.1 (Android 8562, and iOS 8551).

Release Date	What's new in this release
21 April 2023	• Contacts in the Mitel One mobile application are synchronized with the consolidated directory contacts. For more information, see the Contacts Menu section in the Mitel One mobile user guide. • Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.1.0 (Android 8339, and iOS 8339).

Release Date	What's new in this release

6 February 2023	• Bug fixes and performance improvements.
	• Beginning with this release, Mitel One mobile application:
	   • Does not support Android 9.
	   • Supports Android 13 and iOS 16.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.0.21 (Android 7986, and iOS 7986).

Release Date	What's new in this release
2-November-2022	• Maintenance Release. Bug fixes and performance improvements. • Call history, incoming caller ID, and outgoing caller ID are synchronized with consolidated directory (OIP/AD/Public and Private Phonebook). For more information, see **Call Features** section in the Mitel One Mobile application user guide.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.0.20 (Android 7892 and iOS 7892).

Release Date	What's new in this release
27-September-2022	• Maintenance Release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.0.19 (Android 7853 and iOS 7856).

Release Date	What's new in this release
16-September-2022	• Maintenance Release. Bug fixes and performance improvements. ⓘ **Note**: The Mitel One mobile application user name provided is synchronized with MiVoice Office 400. You cannot edit the user name from the Mitel One mobile application.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.0.17 (Android 7749, and iOS 7749).

Release Date	What's new in this release
10-August-2022	• Maintenance Release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.0.16 (Android 7723 , and iOS 7723).

Release Date	What's new in this release
27-July-2022	• You can search for your Office 365 contacts using the **Contacts** tab. For more information, see Contacts Menu. • Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.0.15 (Android 7709 , and iOS 7709).

Release Date	What's new in this release
22-July-2022	• Maintenance Release. Bug fixes and performance improvements. • This release includes support for Android 12.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.0.14 (Android 7666, and iOS 7666).

Release Date	What's new in this release
14-July-2022	• Maintenance Release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.0.13 (Android 7554, and iOS 7554).

Release Date	What's new in this release
24-June-2022	• Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.0.12 (Android 7535, and iOS 7535).

Release Date	What's new in this release
15-June-2022	• You can talk to two persons at the same time by starting a conference call among you and them in the Mitel One mobile application. For more information, see Start a Conference Call. • Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.0.11 (Android 7383, and iOS 7383).

Release Date	What's new in this release
23-May-2022	• You can store frequently used function types in the MiVoice Office 400 PBX as Quick Functions in the Mitel One mobile application. For more information, see Quick Functions. • Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.0.10 (Android 7022, and iOS 7022).

Release Date	What's new in this release
20-April-2022	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.0.9 (Android 6905, and iOS 6905).

Release Date	What's new in this release
8-April-2022	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.0.8 (Android 6632, and iOS 6632).

Release Date	What's new in this release
18-March-2022	• Users can join a conference call. For more information, see Join a Conference Call. • Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.0.7 (Android 6562, and iOS 6562).

Release Date	What's new in this release
10-March-2022	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.0.6 (Android 6441, and iOS 6441).

Release Date	What's new in this release
25-Feb-2022	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.0.5 (Android 6366, and iOS 6366).

Release Date	What's new in this release
18-Feb-2022	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.0.4 (Android 6196, and iOS 6196).

Release Date	What's new in this release
03-Feb-2022	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.0.3 (Android 6097, and iOS 6097).

Release Date	What's new in this release
16-Dec-2021	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.0.3 (Android 6097, and iOS 6097).

Release Date	What's new in this release
16-Dec-2021	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.0.3 (Android 6007).

Release Date	What's new in this release
08-Dec-2021	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.0.2 (iOS 5937).

Release Date	What's new in this release
22-Nov-2021	• Telephony features disabled on tablet devices • Changed the **Help & Support** URL • MiVoice Office beta license users can log in to Mitel One and use the app features.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.0.1 (iOS 33.2, Android 68).

Release Date	What's new in this release
16-Nov-2021	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One mobile application Release 6.0 (iOS 3298.2, Android 5086).

Release Date	What's new in this release
02-Nov-2021	• Replaced the **Transfer to** option (that appears while adding a new contact to an ongoing call or while doing a supervised transfer) with the **Select Contact** option. • Removed the confirmatory dialog prompt that appears when a call is placed from the **Missed Calls** widget.

Issues Resolved in Earlier Releases 7

Following issues are resolved in the Mitel One mobile application Release 6.8 (Android 9687, iOS 9687.2).

Issue ID	Description
ONE-9829	Fixed an issue where the iOS app would unexpectedly close with a `Signal 11` error message after initiating a call to an internal contact, but before the call was established.
ONE-9793	Fixed a spelling error in log messages where "licenses" was incorrectly spelled as "liecenses", which prevented license-related errors from being found during log searches.
ONE-9502	Fixed an issue where calls occasionally had no audio after being retrieved from hold, especially when the call had been on hold for an extended period.

Following issue is resolved in the Mitel One mobile application Release 6.7.3 (Android 9524, iOS 9524).

Issue ID	Description
ONE-9379	When a contact search returns an invalid match, the search fails until the application is restarted.

Following issue is resolved in the Mitel One mobile application Release 6.7.2 (Android 9500).

Issue ID	Description
ONE-9762	Fixed an issue where the microphone is muted whilst on a call when the application is not in the foreground.

Following issue is resolved in the Mitel One mobile application Release 6.7.1 (Android 9490, iOS 9485).

Issue ID	Description
ONE-9753	Notification does not open the application.

Following issues are resolved in the Mitel One mobile application Release 6.7 (Android 9480 and iOS 9442).

Issue ID	Description
ONE-9731	Ext. is displayed in front of some names but not others. The logic to add this has now been removed.
ONE-9555	Transfer to held option not available if original call was Outbound
ONE-9552	Search either abb dials or PISN's from PBX failures
ONE-9499	The first attempt to swipe to answer an inbound call fails. Second attempt works fine (iOS)
ONE-9395	Attempts to dial a telephone number from the 'Notes' application on iOS only work once after a device / application restart

Following issue is resolved in the Mitel One mobile application Release 6.6 (Android 9381 iOS 9381).

Issue ID	Description
ONE-9511	Delays with Mitel One popping to the foreground on inbound calls with an Android device.
ONE-9475	Mitel One - Proximity sensor issue

Following issue is resolved in the Mitel One mobile application Release 6.5.1 (iOS 9343).

Issue ID	Description
ONE-9498	Mitel One Mobile Application opens then closes immediately on iOS.

Following issues were resolved in the Mitel One mobile application Release 6.5 (Android 9331 and iOS 9331).

Issue ID	Description
ONE-9453	Mitel One - Android no pop on incoming call.
ONE-9436	Unable to dial Business contacts.

Issue ID	Description
ONE-9379	Contacts search Mobile.
ONE-8846	When you have a group on the PBX with more than 10 members, only the first 10 show in Mitel One Mobile.

Following issue is resolved in the Mitel One mobile application Release Release 6.4.2 (iOS 9315).

Issue ID	Description
ONE-9454	After upgrade to 6.4.1, the app opens then closes immediately on iOS.

Following issue is resolved in the Mitel One mobile application Release 6.4.1 (Android 9293 and iOS 9293).

Issue ID	Description
ONE-9438	If the "Phone Enabled" flag is Disabled when the app is upgraded, the user cannot enable it. This build forces the option to be "Enabled".

Following issues have been resolved in the Mitel One mobile application Release 6.4 (Android 9251 and iOS 9251).

Issue ID	Description
ONE-9411	Fixed issue where the application stopped responding.
ONE-9375	Fixed issue where user unable to dial DTMF when media used.

Following issues have been resolved in the Mitel One mobile application Release 6.3 (Android 9154 and iOS 9154).

Issue ID	Description
ONE-9258	Resolved call notification issue on Android and iOS when application is running in the background and idle.

Issue ID	Description
ONE-9371	**CANCEL** button translated when application is set to French.
ONE-9366	Resolved an intermittent Error message issue while switching from WiFi to LTE.
ONE-9349	Resolved slowness for Android between screens.
ONE-9214	Resolved white screen issue when an inbound call is presented.

Following issues have been resolved in the Mitel One mobile application Release 6.2.2 (Android 9108 and iOS 9108).

Issue ID	Description
ONE-9232	Mitel One Mobile application can now be deployed in Kosovo.

Following issues have been resolved in the Mitel One mobile application Release 6.2.1 (Android 9060 and iOS 9060).

Issue ID	Description
ONE-9269	Updates to React Native Library.

Following issues have been resolved in the Mitel One mobile application Release 6.2.0 (Android 8991 and iOS 8991).

Issue ID	Description
ONE-8860	Fixed Mitel One Mobile only rings 3 times.
ONE-9138	Fixed Android incoming call screens appear, then disappear.
ONE-9160	Fixed iOS user clicked answer call but audio never connected.

Following issues have been resolved in the Mitel One mobile application Release 6.1.5 (Android 8858 and iOS 8858).

Issue ID	Description
ONE-9020	Fixed the Ghost call issue on iOS devices.

Following issues have been resolved in the Mitel One mobile application Release 6.1.4 (Android 8562 and iOS 8551).

Issue ID	Description
ONE-9012	Fixed the search issue for contacts on 400 and/or OIP.
ONE-9013	Fixed the issue of call banner being active even after the call ended.

Following issues have been resolved in the Mitel One mobile application Release 6.1.3 (Android 8562 and iOS 8551).

Issue ID	Description
ONE-9014	Fixed the issue of the app closing if a call attempt from native history fails.
ONE-8003	Fixed the issue of users not being able to click the (X) icon after selecting a contact on NEW MESSAGE.
ONE-8915	A scroll bar is added for viewing complete contact details.
ONE-8934\ONE-8932	Fixed the issue with the Answer button on the call screen.
ONE-8943	Chat initiating time is reduced while starting a chat with a new user.
ONE-8982	Fixed call screen issues; Mitel One will displays a banner to the user, so that the user can go back to the incoming call screen.

Following issues have been resolved in the Mitel One mobile application Release 6.1.2 (Android 8562, and iOS 8551).

Issue ID	Description
ONE-8553	Mitel One mobile call screen sizing issue on Android devices.
ONE-8674	On iOS devices, while using the Mitel One mobile application, the application disconnects and reverts back to the authentication screen.
ONE-8725	After a chat message is read from within the Mitel One mobile application, the chat notification displayed in the mobile notification pull-down bar does not disappear.
ONE-8901	On iOS devices, users are unable to return to the home screen while on a call.

Issue ID	Description
ONE-8918	Unable to launch a meeting from the Mitel One mobile application chat.
ONE-8609	EOn iOS devices, the logs do not display the model number of the device.

Following issues have been resolved in the Mitel One mobile application Release 6.1.1 (Android 8562, and iOS 8551).

Issue ID	Description
ONE-8874	Incoming call issues with Mitel One mobile application on Samsung S22 devices.
ONE-8434	The presence status displayed in the Mitel One mobile application does not match those displayed in the Mitel One web application.
ONE-8811	On Samsung Galaxy A71, the dialer digits in the dialpad of the Mitel One mobile application are not properly displayed.
ONE-8805	The PBX search fails when the same user is searched multiple times.
ONE-8786	On a Samsung A12 device, a black screen is displayed on receiving an incoming call.
ONE-8687	The word that immediately follows the URL name is not rendered correctly.
ONE-8511	Screen size issues with iOS 16.1.1 and iPhone Pro14 while using Mitel One mobile application.
ONE-7948	In the Mitel One mobile application, the message icon in the favorites group is disabled.
ONE-7805	In the **Messages** tab, while creating a new message, the last user name in the users list is hidden behind the menu options at the bottom of the screen.

Issue ID	Description
ONE-7879	While using the Mitel One mobile application in an Android device, the application does not show notifications for missed calls..
ONE-8099	The user names displayed in the Mitel One mobile application do not match those configured in the PBX.
ONE-8879	Inbound call issues.
ONE-8877	No incoming call dialogue screen to answer the call.

Following issues have been resolved in the Mitel One mobile application Release 6.1.0 (Android 8339 , and iOS 8339).

Issue ID	Description
ONE-8472	Calls are not presented to the Mitel One mobile application.
ONE-8677	Unable to make calls from the Mitel One mobile application after upgrading from version 6.0.21 to version 6.1.0.
ONE-8435	There is no call waiting tone on an iPhone.
ONE-8099	User names displayed on iOS devices do not match those displayed on Android devices.
ONE-8579	The Mitel One mobile application crashes while trying to send a chat message.

Following issues have been resolved in the Mitel One mobile application Release 6.0.21 (Android 7986 , and iOS 7986).

Issue ID	Description
ONE-7933	The call history is not getting updated.

Issue ID	Description
ONE-8418	The caller's name is shortened or cut off when an incoming call is answered.

Following issues have been resolved in the Mitel One mobile application Release 6.0.20 (Android 7892 , and iOS 7892).

Issue ID	Description
ONE-8036	Fix issue with hanging up calls when touching areas to the left and right side of the hangup button on the active call screen.

Following issues have been resolved in the Mitel One mobile application Release 6.0.19 (Android 7853 , and iOS 7856).

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One mobile application Release 6.0.17 (Android 7749 , and iOS 7749).

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One mobile application Release 6.0.16 (Android 7723 , and iOS 7723).

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One mobile application Release 6.0.15(Android 7709 , and iOS 7709).

Issue ID	Description
One-7801	Unable to send or receive messages on new Streams or Direct messages.

Issue ID	Description
One-7735	The **Quick Functions** widget color updated to match phone widget.

Following issues have been resolved in the Mitel One mobile application Release 6.0.14(Android 7666, and iOS 7666).

Issue ID	Description
ONE-7759	Incoming call missing handling option **Hold and Accept**.
ONE-7783	Mobile application crashes when calling a personal contact.
ONE-7734	Call history is missing external call history records.

Following issues have been resolved in the Mitel One mobile application Release 6.0.13(Android 7554, and iOS 7554).

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One mobile application Release 6.0.12(Android 7535, and iOS 7535).

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One mobile application Release 6.0.11(Android 7383, and iOS 7383).

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One mobile application Release 6.0.10 (Android 7022, and iOS 7022).

Issue ID	Description
ONE-7083	The Mitel One mobile application crashes when you try to select a contact.
ONE-6897	The Mitel One application does not check for MiTeam Meetings license/entitlements for a user account.

Following issues have been resolved in the Mitel One mobile application Release 6.0.9 (Android 6905, and iOS 6905).

Issue ID	Description
ONE-6860	The Mitel One mobile application crashes when you try to edit a Stream.

Following issues have been resolved in the Mitel One mobile application Release 6.0.8 (Android 6632, and iOS 6632).

Issue ID	Description
ONE-6906	The online help documentation opens in the English language when you tap the **Help and Support** option, irrespective of the app UI language.

Following issues have been resolved in the Mitel One mobile application Release 6.0.7 (Android 6562, and iOS 6562).

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One mobile application Release 6.0.6 (Android 6441, and iOS 6441).

Issue ID	Description
ONE-6935	On Android devices, if you hit the back button when an incoming call notification is active, you cannot answer that incoming call.

Following issues have been resolved in the Mitel One mobile application Release 6.0.5 (Android and iOS 6366).

Issue ID	Description
ONE-6615	Android Proximity Sensor turns off Screen when attempting to transfer calls. Issue exists with Samsung A52 device type.

Following issues have been resolved in the Mitel One mobile application Release 6.0.4 (Android 6196, and iOS 6196).

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One mobile application Release 6.0.3 (Android 6097, and iOS 6097).

Issue ID	Description
ONE-6305	Personal contacts are not displayed while adding a new call to an ongoing call.
ONE-6272	While transferring a call, the personal contacts are not rendered properly.

Following issues have been resolved in the Mitel One mobile application Release 6.0.3 (Android 6007).

Issue ID	Description
ONE-6285	Performance optimization of the Call History screen

Following issues have been resolved in the Mitel One mobile application Release 6.0.2 (iOS 5937).

Issue ID	Description
ONE-6322	**No license found** when logging in to the application.

Following issues have been resolved in the Mitel One mobile application Release 6.0.1 (iOS 33.2, Android 68).

Issue ID	Description
ONE-6019	The application displays incorrect extensions in the phone screen for outgoing calls.

Following issues have been resolved in the Mitel One mobile application Release 6.0 (iOS 3298.2, Android 5086).

Issue ID	Description
ONE-4398	The presence status text overlaps in the new **Settings** page.
ONE-5189	The application stops responding on clicking the **Contact** icon after switching from the background to the foreground.

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