



A MITEL  
PRODUCT  
GUIDE

# Mitel One Web Application

## Mitel One Web Application Release Notes

24 September 2024

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# What's New

Following are the feature updates and enhancements in the Mitel One Web Application Release 1.80.8.

Release Date	What's new in this release
24-September-2024	Maintenance release. Bug fixes and performance improvements.

Mitel One web application is a next-generation collaboration application that provides advanced communication features and integrates with Mitel's call managers (cloud and on-premise) to improve work efficiency and enhance workplace communication. It provides seamless transitions between voice, video, and messaging capabilities for a complete collaboration experience. From your PC or Mac, you can find and connect with individuals and groups through calls and messages, answer and handle multiple calls in real time, and attend multi-party video conferencing with your contacts.

## Related Documentation

- **Mitel One Web Application End User Help** - this guide will help you get acquainted with the Mitel One web application.
- **Mitel One Deployment Guide** - this guide provides instructions on how to deploy Mitel One on MiVoice Office 400 PBX.
- Other Mitel One documents are available at <https://www.mitel.com/document-center/applications/collaboration/mitel-one>.

# Issues Resolved in this Release

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Following issue has been resolved in the Mitel One web application Release 1.80.8.

Issue ID	Description
ONE-9738	Unable to use the TEL URI to dial out with M1 Web.

# Current Application Behaviors

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The following table summarizes the behavior of the Mitel One web app in some typical scenarios.

Behavior	Description
Quick functions status is not displayed	Displaying status of quick functions is not supported.
Citrix and other Application Virtualization	This capability is not Supported.
Personal Call Routing quick function when user has multiple desk phones	Activating a quick function to route calls to one of your MiVoice Office 400 desk phones might cause a web app call screen to be displayed if you are using CTI desk phone control mode on another desk phone.
CTI desk phone control mode with no desk phone	Initiating call features with Mitel One web CTI desk phone control mode fails if you do not have a MiVoice Office 400 desk phone associated with your user account. The web app cannot detect when there is no MiVoice Office 400 desk phone associated with your user account.
Signing out of Office 365 from the Mitel One web application will log out the user from all applications in PC/Mac.	Users will be logged out of their Office 365 account from all running desktop applications if they sign out of Office 365 from the Mitel One web application.
Screen Sharing in the Safari browser	Screen sharing is not supported in the Safari browser.
Unable to choose a different speaker device	Firefox/Safari browsers support only the default speakers/audio settings in the PC/Mac. You cannot choose a different audio device.
Audio notification for incoming calls in the Safari browser.	The Mitel One web application does not support audio notification for incoming calls in the Safari browser.
Chat notifications in the Safari browser	The Mitel One web application does not support opening a chat conversation from the notification in the Safari browser.

Behavior	Description
Mitel One Progressive Web Application (PWA)	This is only supported in Google Chrome browser.



# Known Issues

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Following are the known issues in Mitel One. While our team works on finding a fix for these issues, you can try the workarounds mentioned for issues, wherever applicable.

Defect ID	Defect Description	Workaround
<b>Mitel One web application</b>		
ONE-7534	Unable to merge calls in a three-person conference call if one of the calls is a forwarded call.	No workaround currently. This will be addressed in a future release.
ONE-7427	If the Azure Administrator does not authorize the Office 365 features after enabling Microsoft Office 365 integration for your account, a message that there is error syncing personal contacts is displayed in the Mitel One Web application.	Contact your Azure Administrator to ensure that the authorization of Office 365 features is complete.
ONE-5028	Unable to log in to the Mitel One web application when only IPv6 is enabled.	Enable IPv4
CL-5778	During a three-person conference call, if an external contact places the call on hold, then the other two contacts cannot communicate with each other. They will hear only a hold tone until the hold is removed by the external contact.	No workaround currently. This will be addressed in a future release.
<b>Mitel One Meetings</b>		
ONE-8862	Upcoming meetings are not displayed in the MiTeam Meetings application.	Users must restart the application to view all the upcoming meetings.

Defect ID	Defect Description	Workaround
	On some versions of Google Chrome browser running on Windows OS, screen sharing might cause flickering. A click on the window being shared generally stops the flickering.	Stop and start the sharing session again.
	If the user changes the meeting name during an ongoing recording, the recording will be saved under the old meeting name.	No workaround currently. This will be addressed in a future release.
	If a user renames or deletes a recording in the recording list, the change will not be reflected in the recording list for the other users. To resolve this, the other users must either close the recording list and reopen, or refresh their page.	No workaround currently. This will be addressed in a future release.
ONE-2791	On Mozilla Firefox browser, user tiles intermittently disappear during a meeting.	Leave the meeting and join the meeting again.
ONE-4773	User has no audio on joining a meeting. Audio devices are duplicated in the settings making it difficult to find the correct audio device.	Select each audio device until you find the one that is functioning.
ONE-5655	On Safari browser, during an ongoing meeting, the Chat button does not work after re-docking an undocked shared screen.	No workaround currently. This will be addressed in a future release.
ONE-2181	If an existing one-time meeting is made recurring using the Outlook application, the Meetings widget in the Mitel One application will display two entries of the same meeting.	Reload or refresh the application to remove the one-time meeting entry.

# Updates to Earlier Releases

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Following are the feature updates and enhancements in the Mitel One Web Application Release 1.76.7

Release Date	What's new in this release
28-June-2024	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One Web Application Release 1.76.6.

Release Date	What's new in this release
22-November-2023	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One web application Release 1.75.2.

Release Date	What's new in this release
22-March-2023	<ul style="list-style-type: none"><li>Mitel One web application allows you to perform a consolidated name search using the global Search bar, and the results displayed in the <b>Contacts</b> tab include results from all directories configured through the PBX.</li></ul> <p>For more information, see the <b>Contacts</b> section in the <a href="#">Global Search</a> chapter of the Mitel One web user guide.</p> <div> <b>Note:</b> This feature will be available only with the release of MiVoice Office 400 7.0 SP1.</div> <ul style="list-style-type: none"><li>Bug fixes and performance improvements.</li></ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.75.1.

Release Date	What's new in this release
15-March-2023	<ul style="list-style-type: none"> <li>Mitel One web application allows you to perform a consolidated name search using the global Search bar, and the results displayed in the <b>Contacts</b> tab include results from all directories configured through the PBX.</li> </ul> <p>For more information, see the <b>Contacts</b> section in the <a href="#">Global Search</a> chapter of the Mitel One web user guide.</p> <div> <p><b>Note:</b></p> <p>This feature will be available only with the release of MiVoice Office 400 7.0 SP1.</p> </div> <ul style="list-style-type: none"> <li>Bug fixes and performance improvements.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.74.2.

Release Date	What's new in this release
11-January-2023	<ul style="list-style-type: none"> <li>Maintenance release. Bug fixes and performance improvements.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.74.1.

Release Date	What's new in this release
11-January-2023	<ul style="list-style-type: none"> <li>Maintenance release. Bug fixes and performance improvements.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.73.4.

Release Date	What's new in this release
14-December-2022	<ul style="list-style-type: none"> <li>Maintenance release. Bug fixes and performance improvements.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.73.3.

Release Date	What's new in this release
7-December-2022	<ul style="list-style-type: none"> <li>From the <b>Settings</b> tab, you can select a device on which to play an incoming call ringtone. For more information, see <b>Manage Mitel One Settings</b> section in the <a href="#">Mitel One Web application user guide</a>.</li> <li>Bug fixes and performance improvements.</li> </ul>


Following are the feature updates and enhancements in the Mitel One web application Release 1.72.1.

Release Date	What's new in this release
04-November-2022	<ul style="list-style-type: none"> <li>Call history, incoming caller ID, and outgoing caller ID are synchronized with consolidated directory (OIP/AD/Public and Private Phonebook). For more information, see <b>Call Features</b> section in the <a href="#">Mitel One Web application user guide</a>.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.71.1.

Release Date	What's new in this release
19-October-2022	<ul style="list-style-type: none"> <li>Maintenance release. Bug fixes and performance improvements.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.70.2.

Release Date	What's new in this release
28-September-2022	<ul style="list-style-type: none"> <li>Maintenance release. Bug fixes and performance improvements.</li> </ul> <div>  <b>Note:</b>  The Mitel One web application version 1.70.2 includes significant software upgrades to the basic framework and core infrastructure. These upgrades are standard practice and recommended for staying updated with essential web application security and stability. </div>

Following are the feature updates and enhancements in the Mitel One web application Release 1.61.2.

Release Date	What's new in this release
16-September-2022	<ul style="list-style-type: none"> <li>Maintenance release. Bug fixes and performance improvements.</li> </ul> <div> <b>Note:</b>                      The Mitel One web application user name provided is synchronized with MiVoice Office 400. You cannot edit the user name from the Mitel One web application.                 </div>

Following are the feature updates and enhancements in the Mitel One web application Release 1.61.1.

Release Date	What's new in this release
31-August-2022	<ul style="list-style-type: none"> <li>Maintenance release. Bug fixes and performance improvements.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.60.1.

Release Date	What's new in this release
16-August-2022	<ul style="list-style-type: none"> <li>Maintenance release. Bug fixes and performance improvements.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.59.1.

Release Date	What's new in this release
10-August-2022	<ul style="list-style-type: none"> <li>Maintenance release. Bug fixes and performance improvements.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.58.1.

Release Date	What's new in this release
3-August-2022	<ul style="list-style-type: none"> <li>Maintenance release. Bug fixes and performance improvements.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.57.1.

Release Date	What's new in this release
20-July-2022	<ul style="list-style-type: none"> <li>Maintenance release. Bug fixes and performance improvements.</li> <li>User interface enhancements to MiTeam Meetings- The color of the Dock and the Undock icons are changed to Dark Blue from Grey.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.56.2.

Release Date	What's new in this release
13-July-2022	<ul style="list-style-type: none"> <li>Maintenance release. Bug fixes and performance improvements.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.56.1.

Release Date	What's new in this release
8-July-2022	<ul style="list-style-type: none"> <li>Maintenance release. Bug fixes and performance improvements.</li> <li>User interface enhancements to MiTeam Meetings user tiles during screen sharing. For more information, see <a href="#">Screen Sharing</a>.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.55.1.

Release Date	What's new in this release
29-June-2022	<ul style="list-style-type: none"> <li>Maintenance release. Bug fixes and performance improvements.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.54.1.

Release Date	What's new in this release
15-June-2022	<ul style="list-style-type: none"> <li>Maintenance release. Bug fixes and performance improvements.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.53.1.

Release Date	What's new in this release
08-June-2022	<ul style="list-style-type: none"> <li>Maintenance release. Bug fixes and performance improvements.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.52.2.

Release Date	What's new in this release
01-June-2022	<ul style="list-style-type: none"> <li>Maintenance release. Bug fixes and performance improvements.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.51.2.

Release Date	What's new in this release
18-May-2022	<ul style="list-style-type: none"> <li>Bug fixes and performance improvements.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.50.2.

Release Date	What's new in this release
11-May-2022	<ul style="list-style-type: none"> <li>Bug fixes and performance improvements.</li> <li>This release of Mitel One will generate additional report-only web browser console software logs, which allow Mitel to improve the overall quality of the application. The errors captured in these logs will be removed in future Mitel One releases.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.49.2.

Release Date	What's new in this release
27-April-2022	<ul style="list-style-type: none"> <li>You can search for personal and Office 365 organizational contacts in the Mitel One web application. For more information, see <b>Contacts</b> in <a href="#">Global Search</a>.</li> <li>Bug fixes and performance improvements.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.48.1.



Release Date	What's new in this release
21-April-2022	<ul style="list-style-type: none"> <li>You can store frequently used function types in the MiVoice Office 400 PBX as Quick Functions in the Mitel One web application. For more information, see <a href="#">Quick Functions</a>.</li> <li>Bug fixes and performance improvements.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.47.1.

Release Date	What's new in this release
13-April-2022	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One web application Release 1.46.2.

Release Date	What's new in this release
6-April-2022	<ul style="list-style-type: none"> <li>You can reduce the background noise picked up from your mic during a meeting. For more information, see <a href="#">Reduce Background Noise During a Meeting</a>.</li> <li>Bug fixes and performance improvements.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.45.2.

Release Date	What's new in this release
30-March-2022	<ul style="list-style-type: none"> <li>You can talk to two persons at the same time by starting a conference call between them. For more information, see <a href="#">Start a Conference Call</a>.</li> <li>You can blur your background during a meeting to prevent other participants from seeing your background. For more information, see <a href="#">Blur Your Background</a>.</li> <li>Bug fixes and performance improvements.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.44.2.

Release Date	What's new in this release
23-March-2022	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One web application Release 1.43.1.

Release Date	What's new in this release
16-March-2022	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One web application Release 1.42.1.

Release Date	What's new in this release
09-March-2022	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One web application Release 1.41.1.

Release Date	What's new in this release
02-Mar-2022	<ul style="list-style-type: none"> <li>Added an icon that appears beside the display names of an individual or group message when you mute the message. For more information, see <b><i>Mute or Unmute Message Notifications in Message Features</i></b></li> <li>Removed the <b>INVITE TO STREAM</b> option from the Information panel of a Stream.</li> <li>Bug fixes and performance improvements.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.40.1.

Release Date	What's new in this release
23-Feb-2022	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One web application Release 1.39.2.

Release Date	What's new in this release
16-Feb-2022	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One web application Release 1.38.2.

Release Date	What's new in this release
02-Feb-2022	<ul style="list-style-type: none"> <li>The additional options in the Messages menu, such as <b>Mark as unread</b>, <b>Mute notifications</b>, <b>Sort</b>, <b>Customize sidebar</b>, and <b>Browse DMs</b>, are displayed when you hover over a Stream or a Message and click the <b>More</b> icon. For more information, see <a href="#">Message Features</a>.</li> <li>During an ongoing meeting, users can click the chat notification they receive to open the chat window.</li> <li>Bug fixes and performance improvements.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.37.2.

Release Date	What's new in this release
26-Jan-2022	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One web application Release 1.37.1.

Release Date	What's new in this release
19-Jan-2022	<ul style="list-style-type: none"> <li>Users can mute chat conversations for 1 hour, 1 day, or all the time. For more information, see <b>Mute or Unmute Message Notifications</b> in <a href="#">Message Features</a>.</li> <li>Users can delete sent messages in bulk. For more information, see <b>Edit or Delete a Message</b> in <a href="#">Message Features</a>.</li> <li>Users can preview file types shared in a Stream or a chat conversation that are in PDF or Image format. For more information, see <b>Manage Files</b> in <a href="#">Message Features</a>.</li> <li>A new revised in-meeting control bar panel. For more information, see <a href="#">Meeting Controls</a>.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.36.2.

Release Date	What's new in this release
6-Jan-2022	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One web application Release 1.36.1.

Release Date	What's new in this release
5-Jan-2022	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One web application Release 1.35.4.

Release Date	What's new in this release
20-Dec-2021	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One web application Release 1.35.3.

Release Date	What's new in this release
15-Dec-2021	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One web application Release 1.34.1.

Release Date	What's new in this release
08-Dec-2021	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One web application Release 1.33.1.

Release Date	What's new in this release
02-Dec-2021	<ul style="list-style-type: none"> <li>The user profile icon/avatar has been shifted from the left side of the Header bar to the right side.</li> <li>Renamed <b>Directory</b> as <b>Contacts</b>.</li> <li>Re-ordered the menu options in the Navigation menu.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.31.1.

Release Date	What's new in this release
17-Nov-2021	Added a tooltip to the Copy Link icon beside the meeting link on the meeting details page. Also, a <b>Link copied</b> message appears when you click the Copy Link icon indicating that the link is copied.

Following are the feature updates and enhancements in the Mitel One web application Release 1.30.1.

Release Date	What's new in this release
10-Nov-2021	<ul style="list-style-type: none"> <li>Added a <b>Remove Participant?</b> confirmation prompt that appears when the meeting creator tries to remove a participant from the <b>Participants</b> tab of the meeting details page.</li> <li>Added the <b>Leave this meeting?</b> confirmation prompt that appears when a user tries to join another meeting during an ongoing meeting.</li> <li>A UI enhancement whereby the <b>Description from Outlook</b> option, which is displayed when you click <b>Show all</b> in the meeting details page has been re-formatted to indicate that it is a clickable link.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.29.1.

Release Date	What's new in this release
03-Nov-2021	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One web application Release 1.28.1.

Release Date	What's new in this release
27-Oct-2021	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One web application Release 1.27.1.

Release Date	What's new in this release
20-Oct-2021	Users can now invite participants while scheduling a Mitel One meeting using Office 365.

Following are the feature updates and enhancements in the Mitel One web application Release 1.26.1.

Release Date	What's new in this release
14-Oct-2021	Users can view the presence status of the favorite contacts by hovering over the contact tiles in the <b>FAVORITES</b> section.

Following are the feature updates and enhancements in the Mitel One web application Release 1.25.4.

Release Date	What's new in this release
06-Oct-2021	<ul style="list-style-type: none"> <li>The following changes have been made to the Mitel One web application UI with <b>Meetings</b> only (Chat and Telephony disabled): <ul style="list-style-type: none"> <li>The navigation menu on the left will display only the Mitel logo. It will not display any text or icons for widgets.</li> <li>Global Search results will display only meetings. It will not display the tabs or tab headers.</li> <li>The Home screen will be replaced with the Meetings menu.</li> <li>The user profile will not display the presence bubble, presence text, or presence UI options. The application will not show any presence bubble because the only status is <b>Busy</b> during a meeting and the user is aware that they are in a meeting.</li> <li>The <b>Settings</b> panel will display only options related to Meetings. When reporting an issue, users will not see the <b>Phone</b> or the <b>Messages</b> options listed in the problem category.</li> <li><b>Directory</b> menu will not be displayed.</li> <li>The device selection button will not be displayed.</li> </ul> </li> <li>A new <b>Welcome to Mitel One</b> page (when logging in to the application) displays options to sign in as a registered user or to join a meeting as a guest.</li> <li>Added pinpoint keys for in-meeting analytics.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.24.1.

Release Date	What's new in this release
29-Sept-2021	Added a confirmation dialog box that appears when the meeting organizer deletes a participant from the <b>Participants</b> tab in Meetings.

Following are the feature updates and enhancements in the Mitel One web application Release 1.23.1.

Release Date	What's new in this release
22-Sept-2021	Updated the Beta Software Agreement text and replaced it with Mitel One EULA, to be displayed when the Mitel One web application is cross-launched from MiVoice Office Web Application.

Following are the feature updates and enhancements in the Mitel One web application Release 1.22.1.

Release Date	What's new in this release
15-Sept-2021	<ul style="list-style-type: none"> <li>• Users will be prompted to accept the current EULA when they log in, or refresh the app (if already logged in).</li> <li>• Updated 'No meeting selected' graphic and styling.</li> <li>• Updated 'No meetings in Meetings list' graphic and styling.</li> <li>• Changed START NOW button text to MEET NOW.</li> <li>• New 'Cannot load' graphic displayed under About tab if an Outlook image cannot be rendered.</li> <li>• New info/chat button available during an ongoing meeting.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.21.1.

Release Date	What's new in this release
08-Sept-2021	<ul style="list-style-type: none"> <li>• Users can edit the name and description of an existing Stream.</li> <li>• Joining a meeting from a link in the meeting description now opens the meeting popup window.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.20.1.

Release Date	What's new in this release
01-Sept-2021	<ul style="list-style-type: none"> <li>• New device selection option at the top right of the Home screen to enable/disable softphone on MiCloud Connect, or switch between computer audio or deskphone mode on MiVoice Office 400.</li> <li>• UI improvements related to presenting keypad on a small screen with limited width.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.19.1.

Release Date	What's new in this release
25-Aug-2021	<ul style="list-style-type: none"> <li>• During an ongoing meeting, users can disconnect their meeting audio by clicking the <b>Disconnect meeting audio</b> option in the control panel. This will disconnect their microphone and the speaker.</li> <li>• The Global Search bar will display all the meetings in the Office 365 calendar when Office 365 integration is enabled.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.18.1.

Release Date	What's new in this release
18-Aug-2021	<ul style="list-style-type: none"> <li>• A new group avatar design</li> <li>• Logging in to a meeting after clicking the meeting URL will redirect the user to the meeting.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.17.1.

Release Date	What's new in this release
11-Aug-2021	<ul style="list-style-type: none"> <li>• Users can rearrange the Streams and direct messages in the conversation list</li> <li>• Users can pause and resume a recording on Connect for CX</li> <li>• Added Confirm button to tel URI notification to make it more obvious</li> <li>• Added empty placeholder UI for widgets with no data on the home page</li> <li>• Added labels for mid-call features in the call window</li> <li>• Added a check for audio and microphone permission by a user during the initial call. If the user has denied these permissions, the app displays a popup with contextual information to guide the user to enable these permissions only when the user tries to access the audio or the microphone.</li> <li>• Updated meeting URLs for Mitel One meetings</li> <li>• Improved the loading time of the meeting list especially between navigation tabs.</li> <li>• Updated the <b>Copy invitation</b> link to include the details of a meeting.</li> <li>• Start of Office 365 integration. The Info button in the meeting title will come from Outlook.</li> <li>• The app prevents from opening multiple windows when a user clicks the <b>Join Now</b> button multiple times.</li> <li>• Clicking on any meeting URL or meeting ID from within Mitel One launches the meeting in a new popup window.</li> <li>• While editing the name of a recording, if the user clicks outside the recording name field, it will cancel the edit operation.</li> <li>• Changed <b>Agenda</b> to <b>About</b> in the meetings details page.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.16.1.



Release Date	What's new in this release
28-Jul-2021	<ul style="list-style-type: none"> <li>• New navigation and header design - moved the Mitel logo and placement of User avatar.</li> <li>• Profile modal now closes after setting a presence state</li> <li>• Added <b>Complete your profile</b> setup wizard on startup for new users</li> <li>• Added Groups to global search under contacts</li> <li>• Added typing indicators to the conversation list</li> <li>• Added CX as a dropdown item for the report issue form for licensed users</li> <li>• Cross-launch support for Meetings</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.15.1.

Release Date	What's new in this release
21-Jul-2021	<ul style="list-style-type: none"> <li>• Integration of Meetings with Mitel One</li> </ul> <div style="background-color: #e1f5fe; padding: 10px; margin: 10px 0;"> <p><b>i Note:</b> Meetings is a canary feature and will only be seen by select users. All other users will be redirected to the MiTeam Meetings web application</p> </div> <ul style="list-style-type: none"> <li>• All tab in global search is now properly being populated</li> <li>• Updated report call issue button on most recent call history entry for a call to show on missed calls and also pop a partially pre-filled report issue form</li> <li>• Added Browse Streams option to the conversation list context menu</li> <li>• Improved keyboard accessibility for conversation list context menu</li> <li>• Settings about page UI updated</li> <li>• Added 3 party call (add call / merge call) for MiCloud Connect</li> <li>• Add the ability to disable avatar/username editing via an admin policy</li> <li>• Guest Access <ul style="list-style-type: none"> <li>• Allow guest to access meetings URL</li> <li>• Allow user from another account to join a meeting as a guest</li> </ul> </li> <li>• Meetings Search</li> <li>• Meetings Agenda - Delete Files and Recordings</li> <li>• Navigation icon for Meetings integration updated</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.14.1.

Release Date	What's new in this release
14-Jul-2021	<ul style="list-style-type: none"> <li>• New revised UI for creating groups in <b>FAVORITES</b> widget.</li> <li>• Added a new field where users can choose the feature to which the issue is related to while reporting an issue.</li> <li>• Added option to most recent completed call in call history list to allow user to quickly report an issue with latest call.</li> <li>• Changed the order of navigation options in left side menu.</li> <li>• The <b>Groups</b> tab in Directory shows configured contact center queues.</li> <li>• <b>Add users</b> dialog appears after creating a new stream.</li> <li>• Added shortcut button to add users to a stream.</li> <li>• Added the ability to sort the conversations in <b>Streams</b> and <b>Direct messages</b>.</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.13.1.

Release Date	What's new in this release
30-Jun-2021	<ul style="list-style-type: none"> <li>• Transfer and Add call dialog added to the call screen</li> <li>• Added the ability to include a description when creating a stream</li> <li>• Message waiting indicator</li> <li>• Global message search improvements</li> <li>• SMS chat messaging support (configured users on MiCloud Connect only)</li> <li>• Issues &amp; Feedback form supports uploading up to 4 image attachments</li> <li>• Added the ability to remove your avatar in Settings panel</li> <li>• New message notification settings</li> <li>• Settings menu updated to display the enable/disable phone service toggle in Mitel One</li> <li>• To set up Office 365 integration, a Mitel Partner or the Account Administrator of your CloudLink Account must have enabled Microsoft Office 365 integration for your account in the Mitel Administration.</li> <li>• Empty images added for a new user</li> <li>• Added help and feedback option to Settings menu</li> <li>• Added basic stream search functionality to global search</li> <li>• Additional functionality added to context menu for conversation list</li> <li>• Ability to browse the direct messages</li> <li>• Ability to edit a users status</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.12.2.

Release Date	What's new in this release
June-2021	Maintenance release. Bug fixes and performance improvements.

Following are the feature updates and enhancements in the Mitel One web application Release 1.12.1.

Release Date	What's new in this release
June-2021	<ul style="list-style-type: none"> <li>• A revised Chat screen</li> <li>• Favorites screen updated to get feature parity with MiVoice Office applications: <ul style="list-style-type: none"> <li>• If a user has both Mitel One and MiVoice Office favorites, the MiVoice Office favorites overrides the Mitel One favorites.</li> <li>• If a user has only Mitel One favorites (no MiVoice Office favorites), using MiVoice Office after Mitel One will load the Mitel One favorites.</li> <li>• If a user has only MiVoice Office favorites (no Mitel One favourites), using Mitel One will load the MiVoice Office favorites.</li> </ul> </li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.11.1.

Release Date	What's new in this release
May-2021	<ul style="list-style-type: none"> <li>• A brand new Chat screen</li> <li>• A new revised Phone widget</li> </ul>

Following are the feature updates and enhancements in the Mitel One web application Release 1.10.1.

Release Date	What's new in this release
May-2021	Users will not receive chat notifications when Mitel One application (browser or Progressive Web Application) is closed.

Following are the feature updates and enhancements in the Mitel One web application Release 1.9.1.

Release Date	What's new in this release
April-2021	<ul style="list-style-type: none"> <li>• Users can create a private stream.</li> <li>• Users can edit or delete the chat messages that they have sent.</li> <li>• During a chat, users can copy and paste an image directly from the browser to the chat message.</li> </ul>

# Issues Resolved in Earlier Releases

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Following issues have been resolved in the Mitel One web application Release 1.76.7.

Issue ID	Description
ONE-9372	When a call is transferred, the call screen displays in English, not French.

Following issues have been resolved in the Mitel One web application Release 1.76.6.

Issue ID	Description
ONE-8850	Removed stale notifications.

Following are the feature updates and enhancements in the Mitel One Web Application Release 1.76.5.

Release Date	What's new in this release
02-November-2023	Mitel One web application now supports search using #. For more information, see Find a Contact

Following issues have been resolved in the Mitel One web application Release 1.76.4.

Issue ID	Description
ONE-9148	Fixed issue where Mitel One Web does not clear the call down fully when dialing into voicemail.

Following issues have been resolved in the Mitel One web application Release 1.76.3.

Issue ID	Description
ONE-8989	Fixed the behavior where if you open Contacts, click the Business tab, then click the Groups tab, and then click the Business tab again, the data from the Groups tab shows in the right pane even though you are in the Business tab.
ONE-8990	Fixed the issue where the <b>Contacts and Groups</b> tab was not displaying the same contacts and groups information as in the PBX.

Issue ID	Description
ONE-8993	Fixed the documentation errors by removing incorrect note regarding the Do Not Disturb (DND) feature in the <i>Call Features</i> page and addressing a spelling error in the <i>Mitel One Web</i> page.
ONE-8996	

Following issues have been resolved in the Mitel One web application Release 1.76.2.

Release Date	What's new in this release
12-June-2023	<ul style="list-style-type: none"> <li>The following presence states are renamed to align with the naming conventions displayed in MiVoice Office 400: <ul style="list-style-type: none"> <li>The <b>DND</b> status is renamed as <b>Not Available</b>.</li> <li>The <b>Away</b> status is renamed as <b>Absent</b>.</li> </ul> </li> <li>Removed the toggle button next to the <b>Not Available</b> status.</li> <li>Bug fixes and performance improvements.</li> </ul>

Following issues have been resolved in the Mitel One web application Release 1.75.2.

Issue ID	Description
ONE-8816	The ringing device is not saved after logging out from the application.

Following issues have been resolved in the Mitel One web application Release 1.75.1.

Issue ID	Description
ONE-8808	Call pickup issues with Mitel One web.

Following issues have been resolved in the Mitel One web application Release 1.74.2.

Issue ID	Description
ONE-8750	Incorrect translation of the Quick Function key to activate the function.

Following issues have been resolved in the Mitel One web application Release 1.74.1.

Issue ID	Description
ONE-8635	The caller ID of a user is displayed while the call is being transferred but it is not listed in the Call History screen.
ONE-8575	When the Mitel One web application is set to receive calls through a desk phone, then the received calls listed in the Call History screen do not show a call icon to call back a number.

Following issues have been resolved in the Mitel One web application Release 1.73.4.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.73.3.

Issue ID	Description
ONE-8459	No audio for the incoming calls if the desk phone is selected as the audio source.

Following issues have been resolved in the Mitel One web application Release 1.72.1.

Issue ID	Description
ONE-8405	Missed calls are not displayed in the Phone Widget call history.

Following issues have been resolved in the Mitel One web application Release 1.71.1.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.70.2.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.61.2.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.61.1.

Issue ID	Description
ONE-7917	The FAVORITES widget is displayed at the bottom of the screen.

Following issues have been resolved in the Mitel One web application Release 1.60.1.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.59.1.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.58.1.

Issue ID	Description
ONE-7859	The favorites are displayed twice in the Mitel One web application.

Following issues have been resolved in the Mitel One web application Release 1.57.1.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.56.2.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.56.1.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.55.1.

Issue ID	Description
One-7721	Unable to delete call history records.

## Issues Resolved in Earlier Releases

Following issues have been resolved in the Mitel One web application Release 1.54.1.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.53.1.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.52.2.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.51.2.

Issue ID	Description
ONE-7555	<b>Done</b> action in Favorites is not translated
ONE-7552 ONE-7556	<b>Cancel</b> action in Favorites and creating a group in home page is not translated
ONE-7553	Favorites Spelling Updated in French <b>Ajouter</b>
ONE-7550 ONE-7551	Missing French translations in Call history edit menu

Following issues have been resolved in the Mitel One web application Release 1.50.2.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.49.2.



Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.48.1.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.47.1.

Issue ID	Description
ONE-7313	Wrong German language translations for the Screen Share feature.

Following issues have been resolved in the Mitel One web application Release 1.46.2.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.45.2.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.44.2.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.43.1.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.42.1.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.41.1.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.40.1.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.39.2.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.38.2.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.37.2.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.37.1.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.36.2.

Issue ID	Description
ONE-6627	Users joining a meeting using Google Chrome version 97 or later were being disconnected and reconnected to a meeting if any of the meeting participants performed certain actions such as start or stop video or screen sharing, change camera settings, or join or leave the meeting.
ONE-6007	The Mitel One login page does not load properly on Safari browser.

Following issues have been resolved in the Mitel One web application Release 1.36.1.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.35.4.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.35.3.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.34.1.

Issue ID	Description
ONE-6374	Performance improvements in the Microsoft Edge browser when the language is set to German.

Following issues have been resolved in the Mitel One web application Release 1.33.1.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.31.1.

Issue ID	Description
ONE-5963	Unable to close the <b>Invite Participants</b> window after inviting a participant during an ongoing meeting.

Following issues have been resolved in the Mitel One web application Release 1.30.1.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.29.1.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.28.1.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.27.1.

Issue ID	Description
ONE-5558	Name of the contacts missing in the <b>Messages</b> widget when the language of the application is set to German.

Following issues have been resolved in the Mitel One web application Release 1.26.1.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.25.4.

Issue ID	Description
	No customer raised defect fixes in this release.

Following issues have been resolved in the Mitel One web application Release 1.24.1.

Issue ID	Description
ONE-3543	Stream message read receipts are too small to be read comfortably, therefore it is difficult to see who has read the message. Introduced <b>Message options</b> dialogue, which shows who has read a message and to whom a message has been delivered to but not read it.

Following issues have been resolved in the Mitel One web application Release 1.23.1.

Issue ID	Description
	No customer raised defect fixes in this release.

